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## Heaflex D9 Series

# Heaflex Electric Dog Training Collar with Remote (D9 Series) User Manual

Model: D9 Series | Brand: Heaflex

## 1. INTRODUCTION

Thank you for choosing the Heaflex Electric Dog Training Collar. This system is designed to assist in training your dog(s) effectively and humanely. It features a remote transmitter and two receiver collars, offering multiple training modes to help correct unwanted behaviors and reinforce positive ones. Please read this manual thoroughly before use to ensure proper operation and safety for both you and your pet.

## 2. SAFETY INFORMATION

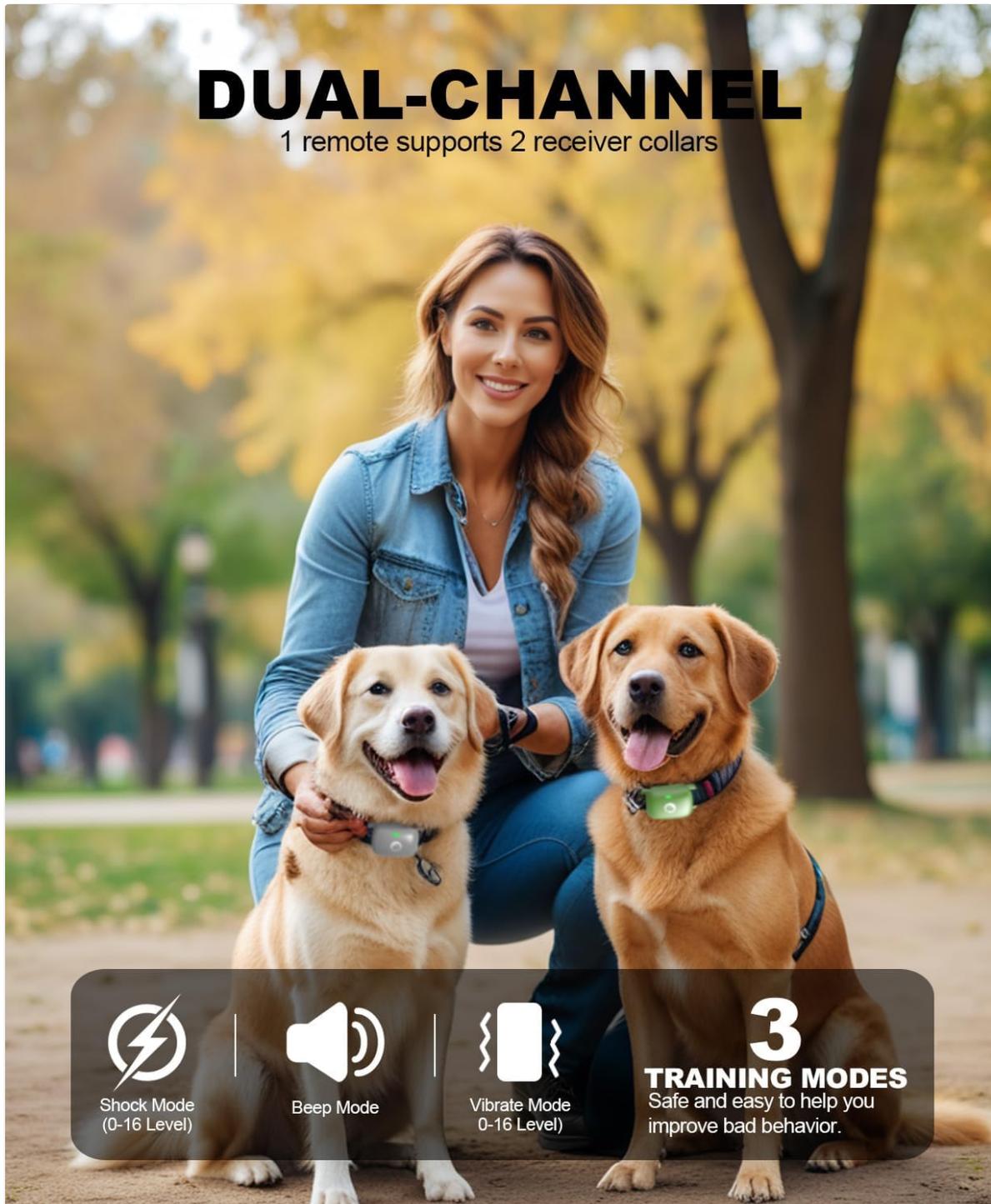
- **Not for Aggressive Dogs:** Do not use this product on aggressive dogs. If your dog is aggressive, consult a professional dog trainer.
- **Age and Weight Restrictions:** This training collar is suitable for dogs weighing 5 lbs and above. Do not use on puppies under 6 months old.
- **Collar Fit:** Ensure the collar fits snugly but not too tightly. It should be comfortable for your dog and allow two fingers to fit between the strap and your dog's neck. Prolonged wear or overtightening can cause skin irritation.
- **Supervised Use:** Always supervise your dog when wearing the training collar. Do not leave the collar on for more than 12 hours per day.
- **Avoid Over-Correction:** Use the training modes responsibly. Excessive use of static shock can cause physical or psychological harm to your dog. Start with the lowest effective level.
- **Water Safety:** The receiver collar is IP67 waterproof, suitable for swimming and rain. The remote transmitter is NOT waterproof.

## 3. PACKAGE CONTENTS

- 1x Remote Transmitter
- 2x Receiver Collars (with adjustable nylon straps)
- 1x 2-in-1 Magnetic Charging Cable
- 4x Contact Points (2 short, 2 long)
- 4x Conductive Silicone Caps

- 1x Test Light Tool
- 1x Lanyard for Remote
- 1x User Manual

#### 4. PRODUCT OVERVIEW



**Figure 4.1:** Overview of the Heaflex Electric Dog Training Collar system, including the remote transmitter, two receiver collars, and charging cable.



Figure 4.2: Close-up of the remote transmitter, showing the display and control buttons.

#### 4.1 Remote Transmitter

- **Display Screen:** Shows current channel, mode, intensity level, and battery status.
- **Channel Switch:** Toggles between Dog 1 and Dog 2.
- **Security Lock:** Prevents accidental activation of training modes.
- **Mode Buttons:** Separate buttons for Beep, Vibration, and Static Shock.
- **Intensity Adjustment:** Side buttons to adjust vibration and static shock levels (1-16).

#### 4.2 Receiver Collar

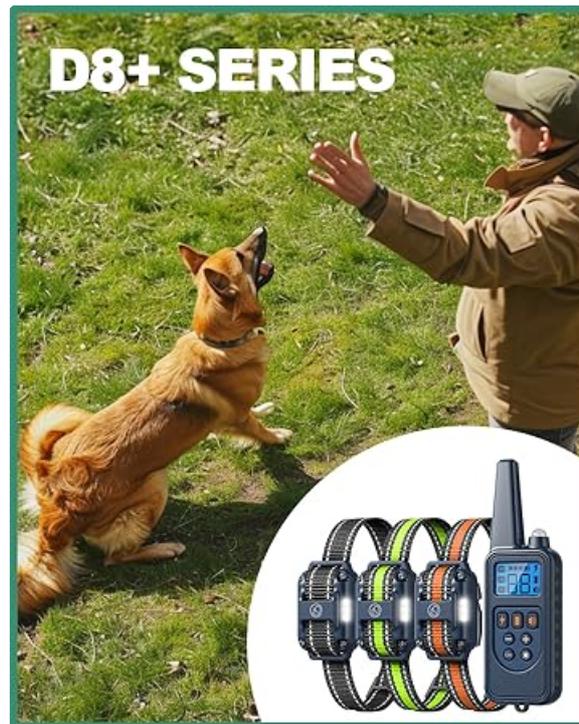
- **Contact Points:** Deliver static shock. Choose appropriate length based on dog's fur.
- **Power Button:** Turns the receiver on/off.
- **Charging Port:** Magnetic charging interface.
- **Adjustable Nylon Strap:** Durable strap, 28 inches long, suitable for various dog sizes.

## 5. SETUP

### 5.1 Charging the Devices

Before first use, fully charge the remote transmitter and both receiver collars. Use the provided 2-in-1 magnetic charging cable and a 5V1A (or lower) power adapter (not included).

1. Connect the magnetic ends of the charging cable to the charging ports on the remote and receiver collars.
2. Plug the USB end of the cable into a compatible power adapter.
3. Charging typically takes 2 hours. The battery indicator on the remote will show full, and the receiver's indicator light will change when fully charged.



**Figure 5.1:** Illustrates the magnetic charging process for both the remote and receiver collars. The remote has a standby time of up to 45 days, and the receiver up to 35 days.

### 5.2 Turning On/Off

- **Receiver Collar:** Press and hold the power button on the receiver until the indicator light turns on/off.
- **Remote Transmitter:** The remote typically powers on automatically when a button is pressed. It may enter a sleep mode to conserve battery.

### 5.3 Pairing the Remote and Collars

The remote and collars are usually pre-paired from the factory. If re-pairing is needed:

1. Ensure both the remote and receiver collar are fully charged and turned off.
2. Press and hold the power button on the receiver collar until the indicator light flashes rapidly.
3. Within 10 seconds, select the desired dog channel (1 or 2) on the remote and press any training mode button (Beep, Vibration, or Static Shock).
4. The receiver's indicator light will stop flashing and remain solid, indicating successful pairing. Repeat for the second collar on the other channel.

### 5.4 Fitting the Collar

Proper fit is crucial for effectiveness and comfort.

1. Place the receiver collar around your dog's neck, ensuring the contact points are positioned beneath the neck, touching the skin.
2. Adjust the nylon strap so it is snug but not tight. You should be able to fit two fingers comfortably between the collar and your dog's neck.
3. If your dog has thick fur, use the longer contact points provided. For very thick fur, you may need to trim some fur around the contact points for better conductivity.
4. Trim any excess strap length and use a lighter to seal the cut edge to prevent fraying.



**Figure 5.2:** Demonstrates the adjustable nylon collar fitting various dog sizes, from small to large breeds. Ensure a comfortable and secure fit.

## 6. OPERATING INSTRUCTIONS

### 6.1 Training Modes

The Heaflex training collar offers three humane training modes:

- **Beep Mode:** Delivers an audible tone to get your dog's attention.
- **Vibration Mode:** Provides a gentle to strong vibration. Adjustable levels 1-16.
- **Static Shock Mode:** Delivers a mild static correction. Adjustable levels 1-16.

**Video 6.1:** This video demonstrates the three training modes: Beep, Vibration, and Static Shock, and how they are activated from the remote. It also shows the adjustable levels for vibration and static shock.

### 6.2 Adjusting Intensity Levels

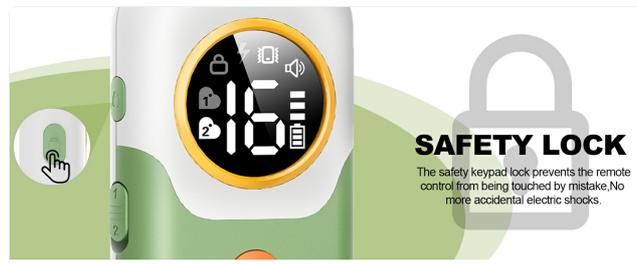
For Vibration and Static Shock modes, you can adjust the intensity from level 1 to 16 using the up/down buttons on the side of the remote. Always start with the lowest level and increase gradually until your dog responds.



**Figure 6.2:** Shows the side buttons on the remote transmitter used to adjust the intensity levels for vibration and static shock modes.

### 6.3 Security Keypad Lock

The remote features a security keypad lock to prevent accidental activation of training modes, especially the static shock. Slide the lock switch on the side of the remote to engage or disengage the lock.



**Figure 6.3:** Illustrates the security lock feature on the remote, designed to prevent unintended activation of training functions.

### 6.4 Training Two Dogs

The remote transmitter supports training two dogs simultaneously. Use the channel switch on the remote to select Dog 1 or Dog 2 before applying a training mode.



**Figure 6.4:** The remote allows for easy switching between two dog channels, enabling simultaneous training of two pets.

## 7. MAINTENANCE

- **Cleaning:** Regularly clean the receiver collar and contact points with a damp cloth. Ensure no dirt or debris accumulates around the contact points.
- **Battery Care:** Charge devices fully before long periods of inactivity. Avoid overcharging.
- **Storage:** Store the training system in a cool, dry place away from direct sunlight and extreme temperatures.
- **Water Resistance:** The receiver collar is IP67 waterproof. However, prolonged submersion or exposure to high-pressure water jets should be avoided to maintain longevity. The remote is NOT waterproof.

## 8. TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Collar not responding	Low battery; Not paired; Out of range; Remote locked.	Charge devices; Re-pair collar; Move closer to dog; Unlock remote.
Static shock not working	Contact points not touching skin; Fur too thick; Low intensity level; Remote locked.	Adjust collar fit; Use longer contact points or trim fur; Increase intensity; Unlock remote.
Short battery life	Frequent use of high intensity modes; Old battery.	Reduce intensity/frequency of use; Contact support if battery degradation is significant.

## 9. SPECIFICATIONS

- **Brand:** Heaflex
- **Model:** D9 Series
- **Training Modes:** Beep, Vibration (1-16 levels), Static Shock (1-16 levels)
- **Remote Range:** Up to 2400 feet (730 meters) in open spaces
- **Waterproof Rating (Receiver):** IP67 (submersible up to 1 meter for 30 minutes)
- **Battery Type:** Lithium Polymer (included)
- **Charging Time:** Approximately 2 hours
- **Standby Time (Receiver):** Up to 35 days
- **Standby Time (Remote):** Up to 45 days
- **Collar Material:** Nylon
- **Adjustable Collar Length:** Up to 28 inches
- **Suitable for Dogs:** 5 lbs and above

## 10. WARRANTY AND SUPPORT

Heaflex products are designed for durability and performance. For any questions, technical support, or warranty claims, please refer to the contact information provided in your product packaging or visit the official Heaflex website. We recommend registering your product to activate your warranty and receive updates.