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Roku 4802CA

Roku Ultra (4K/HDR/HD) Streaming Player User Manual

Model: 4802CA

1. Introduction

The Roku Ultra is a high-performance streaming player designed to deliver an exceptional entertainment experience. It supports HD, 4K, and HDR content, offering sharp resolution and vivid colors. With a quad-core processor, it provides fast channel loading and smooth streaming. This manual provides instructions for setting up, operating, and maintaining your Roku Ultra streaming player.



Figure 1.1: The Roku Ultra streaming player, its enhanced voice remote, and included JBL headphones. This image highlights key features such as Dolby Vision & Atmos support, advanced Wi-Fi, Ethernet connectivity, hands-free voice control, and a lost remote finder function.

2. What's in the Box

Before you begin, ensure all items are present in the package:

- Roku Ultra streaming player
- Enhanced voice remote with personal shortcut buttons
- Premium JBL headphones for private listening
- Two AA batteries (for remote)
- Power adaptor
- AIEC High-Speed 4K HDMI Cable - 6 Feet
- USB charging cable (for remote)



Figure 2.1: All components included with the Roku Ultra. This visual guide shows the streaming player, Roku Voice Remote Pro, headphones for private listening, power adapter, USB charging cable for the remote, and a Premium High-Speed HDMI Cable.

3. Setup Guide

Follow these steps to set up your Roku Ultra streaming player:

3.1 Connect to Your TV

1. Connect one end of the included HDMI cable to the HDMI port on your Roku Ultra.
2. Connect the other end of the HDMI cable to an available HDMI input on your TV. Note the HDMI input number (e.g., HDMI 1, HDMI 2).

3.2 Connect to Power

1. Connect the power adapter to the power port on your Roku Ultra.
2. Plug the power adapter into a wall outlet. The Roku Ultra will power on automatically.

3.3 Connect to the Internet

You have two options for internet connectivity:

- **Wi-Fi:** The Roku Ultra supports 802.11AC MIMO dual-band wireless. During the on-screen setup, you will be prompted to select your Wi-Fi network and enter your password.
- **Ethernet:** For a wired connection, connect an Ethernet cable (not included) from your router to the Ethernet port on your Roku Ultra.



Figure 3.1: Rear view of the Roku Ultra device, illustrating its connectivity ports. From left to right: Lost remote finder button, USB port, HDMI port, Ethernet port, and Power input.

3.4 Initial On-Screen Setup

1. Turn on your TV and select the HDMI input you connected your Roku Ultra to.
2. Follow the on-screen instructions to:
    - Pair your remote (if not already paired).
    - Connect to your network.
    - Create or sign in to your Roku account.
    - Add streaming channels.

3.5 Remote Control Setup

The Roku Ultra comes with an enhanced voice remote. Insert the two AA batteries into the remote. If the remote does not automatically pair, follow the on-screen instructions or press and hold the pairing button inside the battery compartment for 5 seconds.
The remote is rechargeable. Use the included USB charging cable to charge it when the battery is low. A full charge provides months of typical use.

4. Operating Instructions

4.1 Navigating the Roku Interface

Use the directional pad (up, down, left, right) and the **OK** button on your remote to navigate the Roku home screen. The home screen displays your installed channels, featured content, and settings options.

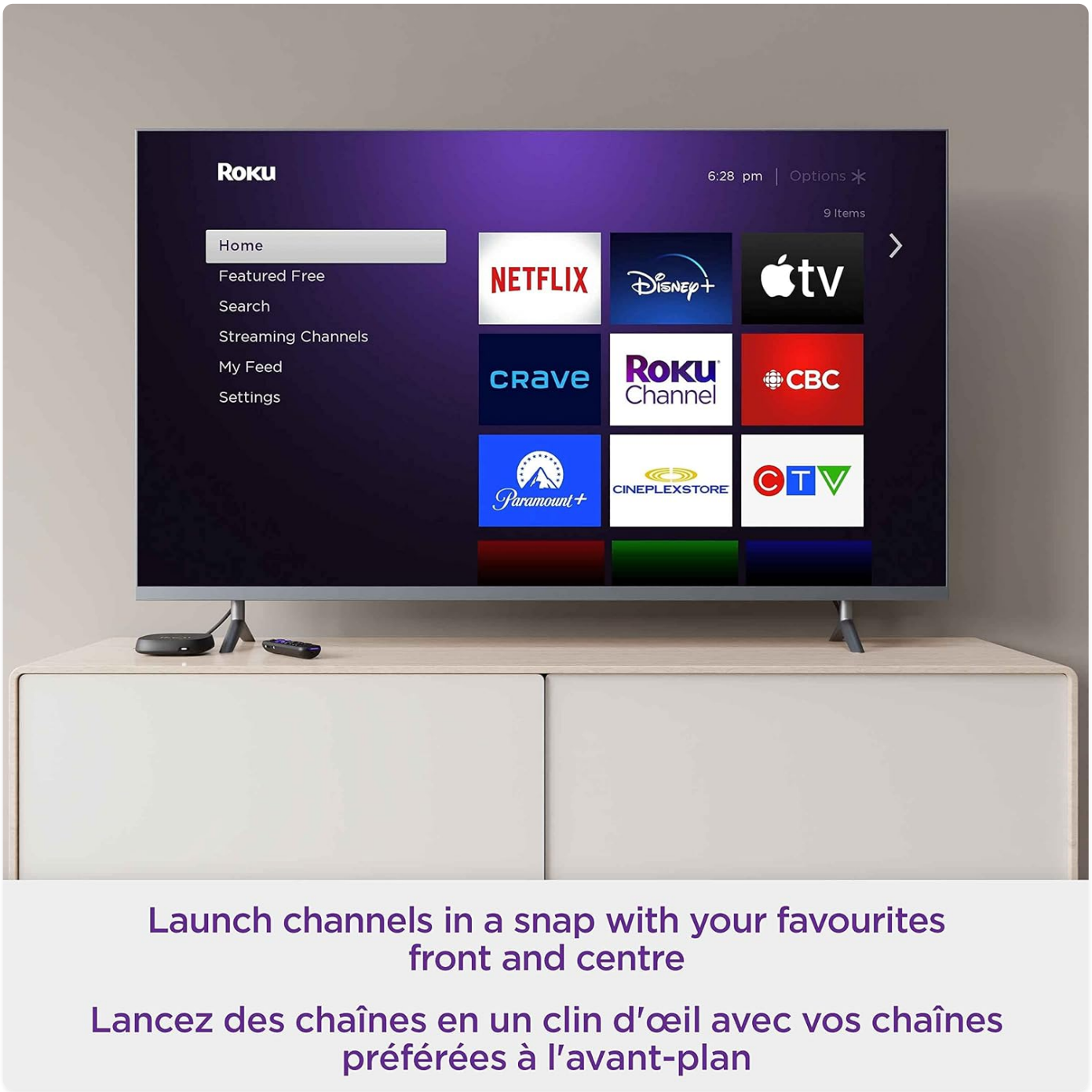


Figure 4.1: The Roku home screen displayed on a television, showcasing various streaming channels. This image demonstrates how channels are organized for quick access, allowing users to launch their favorite content efficiently.

4.2 Using the Voice Remote

The enhanced voice remote allows for convenient control of your Roku Ultra and TV. Press and hold the voice button to speak commands. You can search for movies, TV shows, actors, or launch channels. The remote also features TV power, volume, and mute buttons.

4.3 Private Listening

Plug the included JBL headphones into the headphone jack on the side of your remote for private listening. The TV audio will automatically mute, and sound will be routed through your headphones.

4.4 Channel Management

You can add new channels from the Roku Channel Store. To remove or move channels, highlight the channel icon on the home screen, press the * (Options) button, and select the desired action.

4.5 USB and MicroSD Ports

- **USB Port:** Connect a USB drive to play local media files (videos, music, photos) using the Roku Media Player channel.
- **MicroSD Card Slot:** Insert a microSD card to expand storage for additional channels and games, allowing for faster channel loading.

5. Remote Control Guide

The Roku Voice Remote Pro offers advanced features for controlling your streaming experience.

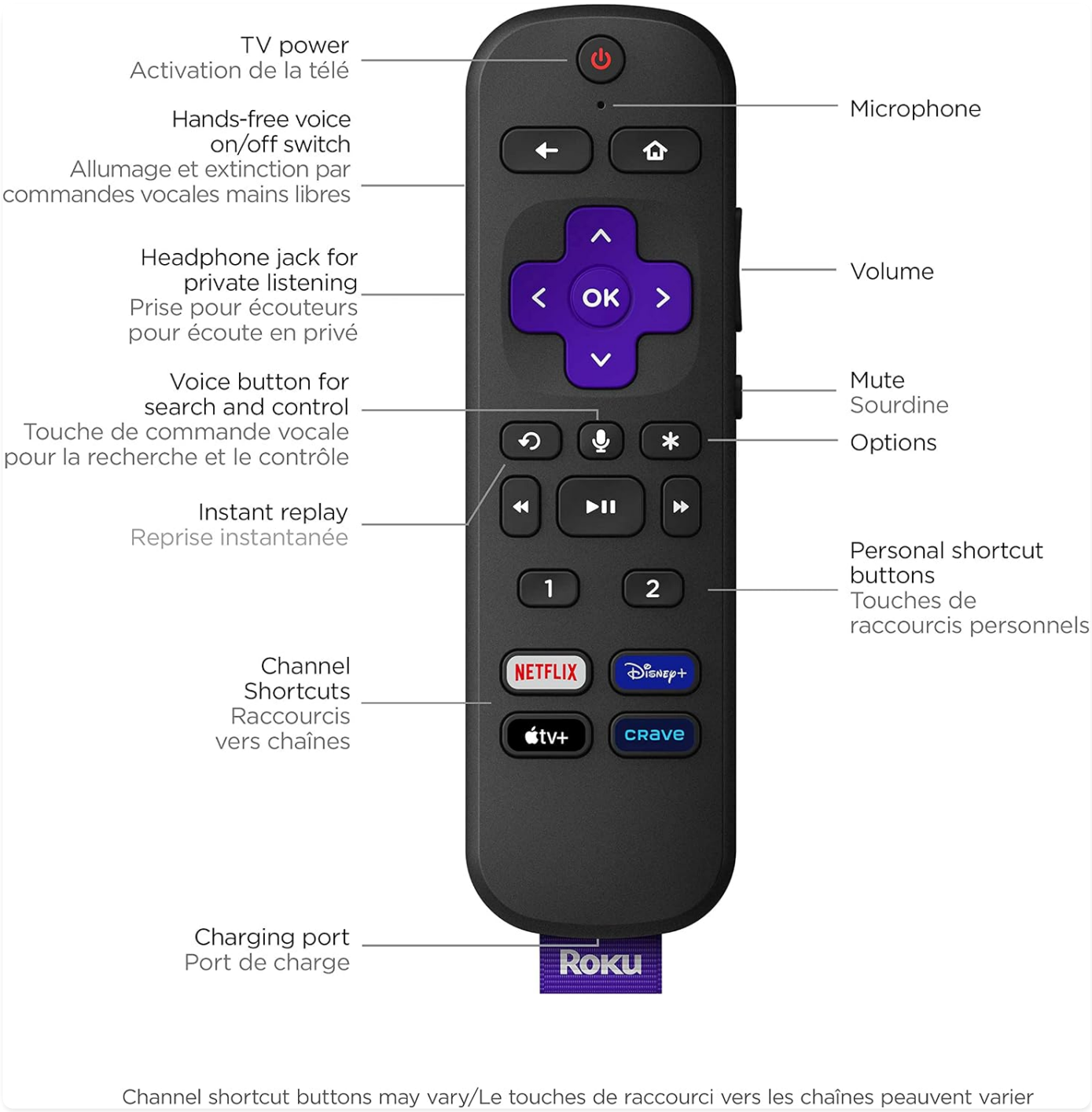


Figure 5.1: Detailed diagram of the Roku Voice Remote Pro, labeling each button and its function. Key features include TV power, hands-free voice on/off switch, microphone, headphone jack for private listening, voice button for search and control, volume controls, mute, options, instant replay, personal shortcut buttons, channel shortcuts, and a charging port.

Key remote features:

- **TV Power:** Turns your TV on or off.
- **Hands-free Voice On/Off Switch:** Activates or deactivates the always-listening microphone for hands-free voice commands.
- **Microphone:** Used for voice commands when the voice button is pressed or hands-free mode is active.
- **Headphone Jack:** For private listening with wired headphones.
- **Voice Button:** Press and hold to issue voice commands.
- **Directional Pad (Up/Down/Left/Right) & OK:** For menu navigation and selection.
- **Volume Up/Down:** Controls TV volume.
- **Mute:** Mutes TV audio.

- **Back (Arrow):** Returns to the previous screen.
- **Home (House):** Returns to the Roku home screen.
- **Instant Replay:** Skips back a few seconds in video playback.
- **Options (*):** Accesses channel-specific options or settings.
- **Play/Pause, Fast Forward, Rewind:** Media playback controls.
- **Personal Shortcut Buttons (1, 2):** Programmable buttons for quick access to favorite channels or commands.
- **Channel Shortcut Buttons:** Dedicated buttons for popular streaming services.
- **Charging Port:** USB-C port for recharging the remote's internal battery.



Figure 5.2: The Roku Voice Remote Pro, highlighting its voice command capabilities and rechargeable battery. Examples of voice commands like "Hey Roku, play classic rock" and "Hey Roku, where's my remote?" are shown, along with icons for TV controls, private listening, hands-free voice, lost remote finder, and personal shortcuts.

6. Maintenance

To ensure optimal performance and longevity of your Roku Ultra:

- **Cleaning:** Use a soft, dry cloth to clean the device and remote. Do not use liquid cleaners or aerosols.
- **Ventilation:** Ensure the Roku Ultra is placed in a well-ventilated area and its vents are not obstructed.
- **Temperature:** Avoid placing the device in direct sunlight or near heat sources.
- **Power Cycle:** If you experience issues, try unplugging the power adapter from the wall outlet for 10 seconds, then plug it back in.

7. Troubleshooting

If you encounter problems with your Roku Ultra, refer to the following common issues and solutions:

7.1 No Power/No Indicator Light

- Ensure the power adapter is securely connected to the Roku Ultra and a working wall outlet.
- Try a different wall outlet.

7.2 No Picture on TV

- Verify your TV is set to the correct HDMI input.
- Check that the HDMI cable is securely connected to both the Roku Ultra and your TV.
- Try a different HDMI cable or a different HDMI port on your TV.
- Restart both your Roku Ultra and your TV.

7.3 Remote Not Responding

- Ensure the remote is charged. Connect it to power using the USB charging cable.
- If the remote is not paired, follow the on-screen instructions or press the pairing button inside the battery compartment.
- Remove any obstructions between the remote and the Roku Ultra.
- **Lost Remote Finder:** Press the button on the top of your Roku Ultra device to make the remote play an audible tone.

7.4 Network Connection Issues

- Go to **Settings > Network > Check connection** on your Roku device.
- Restart your router and modem.
- If using Wi-Fi, ensure you are within range of your router and have entered the correct password.
- If using Ethernet, ensure the cable is securely connected to both the Roku Ultra and your router.

8. Specifications

Model	4802CA
Networking	802.11AC MIMO dual-band wireless, 10/100 Base-T Ethernet

TV Compatibility	HD TVs (up to 1080p), 4K UHD TVs (up to 2160p at 60fps with HDCP 2.2), 4K UHD HDR TVs (HDR10, HDCP 2.2)
Ports	Power, HDMI 2.0a, Ethernet 10/100, microSD, USB
Audio Features	Digital stereo over HDMI, DTS Digital Surround pass through over HDMI, Dolby Audio and Dolby ATMOS pass through over HDMI
Storage Expansion	microSD card slot, USB port for local playback
Remote Control	Enhanced voice remote with personal shortcut buttons, TV power/volume/mute, headphone jack
Power Input	12V – 1.5A power adaptor
USB Media Formats	Video: H.264/AVC, H.265/HEVC, VP9 (.MKV, .MP4, .MOV); Audio: AAC, MP3, WMA, FLAC, PCM, AC3/EAC3, DTS, ALAC; Image: JPG, PNG, GIF (non-animated)
Dimensions	4.9 x 4.9 x 0.85 inches
Weight	8.0 ounces (device)

9. Compatibility

The Roku Ultra integrates seamlessly with various smart home ecosystems:

- **Works with Google Assistant:** Control your Roku device using Google Assistant-enabled devices.
- **Works with Alexa:** Control your Roku device using Amazon Alexa-enabled devices.
- **Works with Apple AirPlay:** Stream content directly from your Apple devices to your TV via Roku Ultra.
- **Works with Apple Home:** Integrate your Roku device into your Apple Home ecosystem for smart home control.

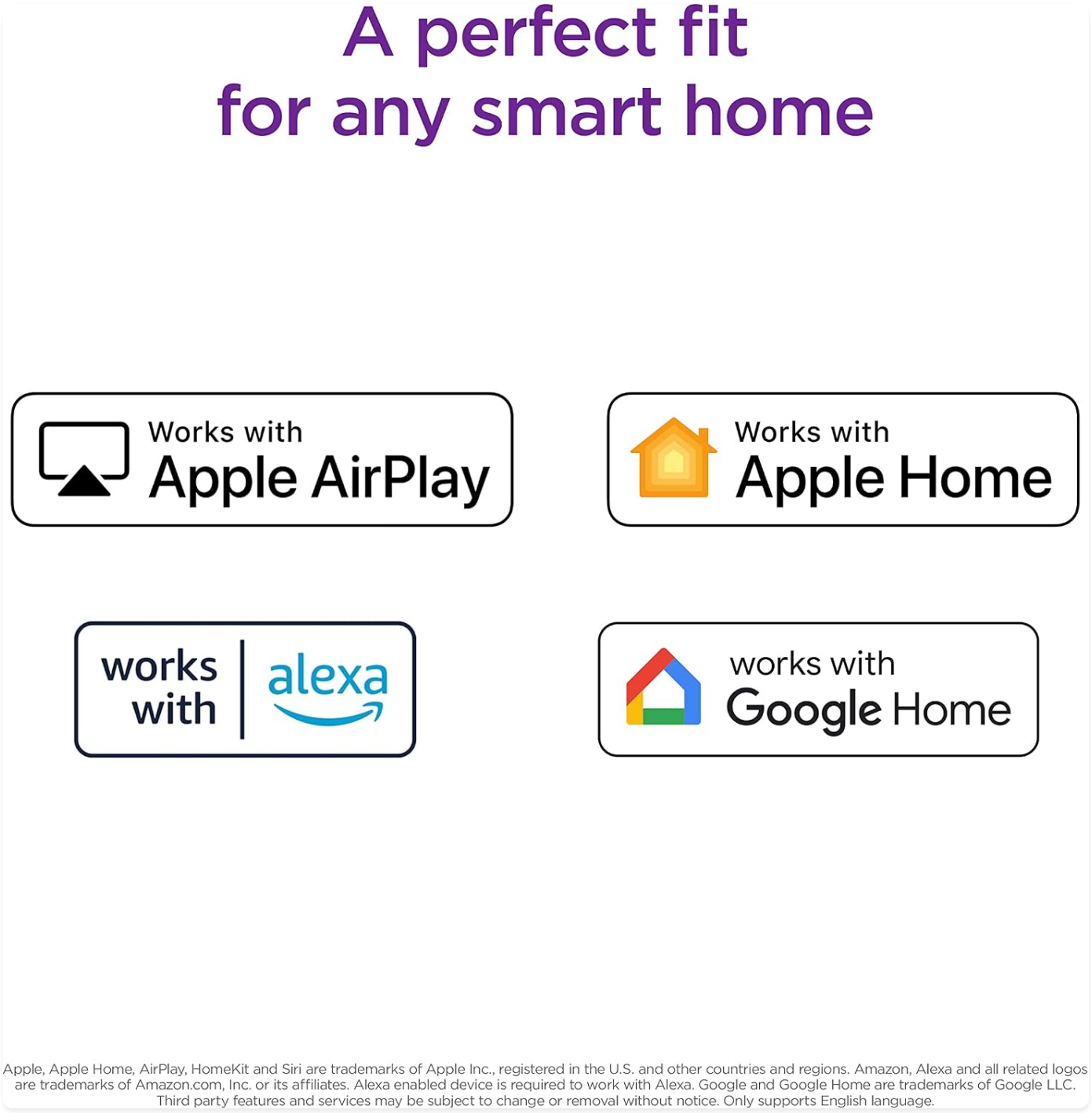


Figure 9.1: Icons indicating the Roku Ultra's compatibility with various smart home platforms: Apple AirPlay, Apple Home, Amazon Alexa, and Google Home. This highlights its ability to integrate into diverse smart home environments.

10. Support and Warranty

For further assistance, troubleshooting tips, or warranty information, please visit the official Roku support website. You can find detailed FAQs, user forums, and contact options there.

Online Support: support.roku.com

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