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› PAX A35 4" Fixed Stand Instruction Manual

DCCStands PAX A35 Fixed Stand

PAX A35 4" Fixed Stand Instruction Manual

Model: PAX A35 Fixed Stand | Brand: DCCStands

1. INTRODUCTION

The DCCStands PAX A35 4" Fixed Stand is a robust metal terminal holder designed to provide a stable and secure mounting solution for your PAX A35 credit card terminal. Manufactured from durable mild steel with a powder-coated finish, this stand enhances customer experience and merchant efficiency by securing the terminal and preventing accidental drops or damage. Its angled design allows for seamless customer interactions, making it an essential staple for any checkout environment.

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PAX A35 4" Fixed Metal Terminal Stand

Image 1.1: The PAX A35 4" Fixed Metal Terminal Stand with a PAX A35 terminal securely mounted, showcasing its angled design for optimal user interaction.

2. SAFETY INFORMATION

- Ensure the stand is installed on a stable, flat surface to prevent tipping.
- Do not overtighten screws during installation, as this may damage the terminal or the stand.
- Keep small parts (screws, adhesive pads) out of reach of children.
- This product is designed for indoor use only.
- Do not attempt to modify the stand. Any modifications may void the warranty and compromise safety.

3. PACKAGE CONTENTS

Please verify that all items listed below are included in your package:

- DCCStands PAX A35 4" Fixed Stand (1 unit)

- Mounting Screws (4 units)
- Adhesive Sticker (1 unit)

Note: The PAX A35 PIN Pad terminal is not included with this stand.



Image 3.1: The PAX A35 Fixed Stand, illustrating the base with pre-drilled holes for screw-in mounting and the top plate for terminal attachment.

4. SETUP & INSTALLATION

The PAX A35 Fixed Stand offers two installation options: screw-in for permanent fixture or adhesive for a less permanent solution.

4.1. Attaching the PAX A35 Terminal to the Stand

1. Carefully align your PAX A35 terminal with the mounting points on the stand's top plate.
2. Secure the terminal to the stand using the provided screws. Ensure the terminal is firmly attached but do not overtighten.



Image 4.1: A close-up view of the PAX A35 terminal securely attached to the stand, demonstrating the proper fit and angled presentation.

4.2. Mounting the Stand to a Surface (Screw-in Method)

1. Choose a desired location on your countertop or desk. Ensure the surface is clean and dry.
2. Place the stand in the desired position and mark the locations for the four mounting screws through the holes in the base.
3. If necessary, pre-drill pilot holes into the surface at the marked locations.
4. Secure the stand to the surface using the provided screws. Ensure the stand is stable and does not wobble.

4.3. Mounting the Stand to a Surface (Adhesive Method)

1. Choose a desired location on your countertop or desk. Ensure the surface is clean, dry, and free of dust or grease.
2. Peel the backing from the adhesive sticker.
3. Carefully apply the adhesive sticker to the bottom of the stand's base, ensuring it is centered.
4. Press the stand firmly onto the chosen surface for at least 30 seconds to ensure proper adhesion. Allow the adhesive to cure for several hours before heavy use.



Made of Steel for Maximum Security and Durability

Image 4.2: The PAX A35 terminal stand in a typical retail environment, demonstrating its low height and stable design on a countertop.

5. USAGE

Once installed, the PAX A35 Fixed Stand provides a secure and ergonomic position for your PAX A35 credit card terminal. The angled design allows for easy viewing and interaction by both customers and staff, improving the efficiency of payment transactions. The fixed nature of the stand minimizes movement, reducing the risk of accidental drops or damage to the terminal during use.

6. MAINTENANCE

The PAX A35 Fixed Stand requires minimal maintenance due to its durable metal construction and powder-coated finish.

- **Cleaning:** Wipe the stand periodically with a soft, damp cloth to remove dust and smudges. Avoid using abrasive cleaners or solvents, as these may damage the finish.

- **Inspection:** Regularly check the mounting screws (if applicable) to ensure they remain tight. Inspect the stand for any signs of wear or damage.

7. TROUBLESHOOTING

Most issues with the stand are related to installation. Refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Stand wobbles after installation.	Screws are loose or surface is uneven.	Tighten all mounting screws. Ensure the installation surface is flat and stable. If using adhesive, ensure the surface was clean and dry before application.
Terminal feels loose on the stand.	Terminal mounting screws are loose.	Ensure the screws attaching the PAX A35 terminal to the stand's top plate are securely tightened.
Stand detaches from surface (adhesive method).	Surface was not clean/dry, or insufficient pressure applied during installation.	Clean the surface thoroughly with an alcohol wipe and allow to dry completely. Reapply a new adhesive sticker (if available) and apply firm, consistent pressure for at least 30 seconds. Allow adequate curing time.

8. SPECIFICATIONS

Feature	Detail
Model	PAX A35 Fixed Stand
Brand	DCCStands
Material	Robust Mild Steel
Color	Black
Finish Type	Powder Coated
Height	4 inches (at the top of the plate)
Mounting Options	Screw-in or Adhesive
Assembly Required	No (stand comes pre-assembled)
Compatible Terminal	PAX A35
UPC	614524841041

9. WARRANTY INFORMATION

This DCCStands product comes with a **1-year warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accident, unauthorized modification, or improper installation. Please retain your proof of purchase for warranty claims.

10. CUSTOMER SUPPORT

For technical assistance, warranty claims, or any questions regarding your PAX A35 Fixed Stand, please contact DCCStands customer support. While specific contact details are not provided in this manual, you can typically find support information on the official DCCStands website or through your original point of purchase.

When contacting support, please have your product model (PAX A35 Fixed Stand) and any relevant purchase information ready to assist in a quicker resolution.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question