realme realme C30s

realme C30s Smartphone User Manual

Model: realme C30s

1. Device Overview

The realme C30s is a 4G/LTE smartphone designed for reliable communication and essential smart features. This manual provides instructions for its proper use and maintenance.



Image 1.1: Front and rear view of the realme C30s smartphone in Stripe Black. The front displays the realme C30s logo, and the rear shows the camera module and textured finish.

2. Setup

2.1 Package Contents

Ensure your package contains the following items:

- realme C30s Smartphone
- USB Cable
- SIM Ejector Tool (may vary by region)
- Quick Start Guide (this document)

2.2 SIM Card and microSD Card Installation

The realme C30s supports Dual-SIM functionality and a dedicated microSDXC slot for expandable storage.

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejector tool into the small hole on the tray to open it.
3. Place your Nano-SIM cards into the designated slots (SIM CARD 1 and SIM CARD 2) with the gold contacts facing down.
4. If using a microSD card for additional storage, place it into the dedicated microSDXC slot.
5. Carefully push the tray back into the phone until it is flush with the device body.

Important Network Compatibility Note:
This smartphone is designed for GSM networks. It is**not compatible** with CDMA networks, including but not limited to VERIZON, SPRINT, and US CELLULAR in the USA. Please verify network compatibility with your service provider before use.

2.3 Powering On/Off

- **To Power On:** Press and hold the Power button (located on the side) until the realme logo appears.
- **To Power Off:** Press and hold the Power button, then select "Power off" from the options on the screen.
- **To Restart:** Press and hold the Power button, then select "Restart" from the options on the screen.

2.4 Initial Setup Wizard

Upon first power-on, the device will guide you through an initial setup process. Follow the on-screen instructions to:

- Select your language and region.
- Connect to a Wi-Fi network.
- Sign in with your Google account or create a new one.
- Set up screen lock (PIN, pattern, or password).
- Review and accept terms and conditions.

3. Operating Your Device

3.1 Basic Navigation

The realme C30s runs on Android 12 with Realme UI Go. Navigation is primarily touch-based:

- **Tap:** To select an item or open an app.
- **Swipe:** To scroll through screens or lists.
- **Pinch:** To zoom in or out on images and web pages.
- **Long Press:** To access contextual menus or move icons.

3.2 Camera Usage

The device features an 8 MP wide rear camera and a 5 MP wide front camera.

1. Open the "Camera" application from your home screen or app drawer.
2. Switch between front and rear cameras using the camera switch icon.
3. Tap the shutter button to take a photo.
4. Tap on the screen to focus on a specific area.
5. Explore different modes like Video, Portrait, or Panorama (if available) within the camera app.

3.3 Battery Management

The realme C30s is equipped with a 5000 mAh non-removable Li-Po battery.

- **Charging:** Connect the provided USB cable to the phone's charging port and a power adapter.
- **Battery Saver:** Enable Battery Saver mode in Settings to extend battery life when needed.
- **Usage:** Monitor battery usage in Settings > Battery to identify apps consuming the most power.

4. Maintenance

4.1 Cleaning Your Device

To maintain the appearance and functionality of your realme C30s:

- Use a soft, lint-free cloth to wipe the screen and body.
- Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays.
- Keep ports free of dust and debris.

4.2 Software Updates

Regular software updates provide security enhancements and new features.

- Go to Settings > System > System update to check for available updates.
- Ensure your device has sufficient battery charge and is connected to Wi-Fi before downloading and installing updates.

4.3 Storage Management

The device comes with 32GB of internal storage. You can expand this using a microSDXC card.

- To manage storage, go to Settings > Storage.
- Delete unnecessary files, apps, or move them to the microSD card to free up space.

5. Troubleshooting

This section addresses common issues you might encounter with your realme C30s.

5.1 Device Not Powering On

- Ensure the battery is charged. Connect the device to a charger for at least 15 minutes before attempting to power it on again.
- Press and hold the Power button for 10-15 seconds to force a restart.

5.2 Network Connectivity Issues

- Check if your SIM card is properly inserted.
- Verify that mobile data is enabled in Settings > Network & internet > Mobile network.
- Ensure you are within network coverage.
- Restart the device.
- Confirm with your network provider that your plan is active and compatible with a GSM 4G/LTE device.

5.3 Device Performance Issues (e.g., Slow or Freezing)

Some users have reported occasional performance issues. If your device is running slow or freezing:

- Close unused applications running in the background.
- Clear cache data for apps that are frequently used (Settings > Apps > [App Name] > Storage & cache > Clear cache).
- Ensure you have sufficient free storage space.
- Restart the device regularly.
- If issues persist, consider a factory reset (back up your data first). Go to Settings > System > Reset options > Erase all data (factory reset).

6. Specifications

Feature	Specification
Model Name	realme C30s
Operating System	Android 12, Realme UI Go
Processor	Octa-core 1.6 GHz Cortex-A55
Display	6.5 inches IPS LCD, 720 x 1600 pixels
RAM	2 GB
Internal Storage	32 GB
Expandable Storage	microSDXC (dedicated slot)
Rear Camera	8 MP (wide), 1/4.0", 1.12µm
Front Camera	5 MP (wide), 1/5.0", 1.12µm
Battery	Li-Po 5000 mAh, non-removable
Dimensions	6.46 x 2.98 x 0.33 inches (164.2 x 75.7 x 8.5 mm)
Weight	8.8 ounces (250 Grams)
SIM Support	Dual-SIM (Nano-SIM)
Network Compatibility (SIM 1)	2G: GSM 850/900/1800/1900 3G: HSDPA 850/900/2100 4G: LTE 850(B5)/900(B8)/1800(B3)/2100(B1)/2300(B40)/2500(B41)/2600(B38)
Network Compatibility (SIM 2)	2G: GSM 850/900/1800/1900

7. Warranty and Support

7.1 Product Warranty

Your realme C30s smartphone is covered by a limited manufacturer's warranty. The terms and conditions of this warranty may vary by region and retailer. Please refer to the warranty card included in your product packaging or visit the official realme website for detailed information regarding warranty coverage and duration.

7.2 Customer Support

For technical assistance, service, or further inquiries, please contact realme customer support through their official channels. You can typically find support contact information on the realme official website or within the device's settings under "About phone" or "Support".
Visit the official realme store for more information:realme Store

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question