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## ChunHee CC21WH 1-1

# ChunHee Emergency Call System for Seniors (Model: CC21WH 1-1)

User Manual

## INTRODUCTION

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The ChunHee Emergency Call System is designed to provide a reliable and convenient way for seniors and individuals requiring assistance to alert caregivers. This portable system ensures peace of mind for both users and their families by offering a simple, one-button call for help.

This manual provides essential information on setting up, operating, and maintaining your emergency call system. Please read it thoroughly before use and keep it for future reference.

## SAFETY INFORMATION

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- Do not expose the device to extreme temperatures or direct sunlight.
- Keep the device away from water and moisture, except for the splash-proof wristband.
- Use only the specified battery type (AAA) for the receiver.
- Do not attempt to open or repair the device yourself. Contact customer support for assistance.
- Ensure the wristband is worn comfortably but securely.
- Test the system regularly to ensure proper functionality.

## PACKAGE CONTENTS

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Please check the package for the following items:

- 1 x Portable Receiver
- 1 x Emergency Call Wristband (Transmitter)
- 3 x AAA Batteries (for Receiver)
- 1 x User Manual

## PRODUCT OVERVIEW

The ChunHee Emergency Call System consists of a portable receiver and a wearable emergency call wristband.



Image: The ChunHee Emergency Call System, showing the portable receiver and the emergency call wristband. The receiver features a large central button and LED indicators, while the wristband has a prominent red SOS button.

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Image: Close-up of the ChunHee portable receiver highlighting its features: 4 chimes and melodies, 5 volume levels, LED notification, visual alert, and vibration function. The receiver also includes a back clip for portability.



Image: An illustration demonstrating the splash-proof and dust-proof nature of the emergency call wristband, suitable for various environments.

### Key Features:

- **Portable Receiver:** Battery-powered, allowing it to be carried anywhere within range. Features a mute function.
- **Wearable Wristband:** Splash-proof design for use in various environments like kitchens or

bathrooms.

- **Wide Wireless Range:** Up to 45 meters (150 feet) in open areas.
- **Adjustable Volume:** 5 levels, from 0 dB to 110 dB, ensuring the alert is heard throughout the home.
- **Low Battery Warning:** The receiver alerts you when its battery power is low, prompting timely replacement.
- **Multiple Alert Modes:** Includes ring, vibration, and colorful flash options.

## SETUP

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### 1. Install Batteries in the Receiver:

1. Locate the battery compartment on the back of the portable receiver.
2. Open the compartment cover.
3. Insert 3 AAA batteries, ensuring correct polarity (+/-).
4. Close the battery compartment cover securely.

### 2. Pairing the Wristband with the Receiver:

The wristband and receiver are typically pre-paired from the factory. If they are not paired or if you need to re-pair them:

- Ensure the receiver has fresh batteries and is powered on.
- Press and hold the pairing button on the receiver (refer to the diagram below for location, often a small button or a combination of buttons). The receiver will enter pairing mode, indicated by a light or sound.
- While the receiver is in pairing mode, press the SOS button on the wristband.
- The receiver should emit a confirmation sound or flash, indicating successful pairing.
- Test the connection by pressing the SOS button on the wristband. The receiver should alert.



Image: Diagram illustrating the battery installation for the receiver and the pairing process with the wristband. It shows the receiver powered by 3 AAA batteries and the steps to press the wristband button to pair with the receiver.

## OPERATING INSTRUCTIONS

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### 1. Wearing the Wristband:

Wear the emergency call wristband comfortably on your wrist. Ensure it is not too tight or too loose.

### 2. Placing the Receiver:

Position the portable receiver in a location where the caregiver can easily hear or see the alert. Its portability allows it to be carried around the house or clipped to clothing.



Image: An elderly couple wearing the emergency wristbands, and a younger couple relaxing with the portable receiver nearby, illustrating the system's use in a home environment.



Image: An illustration showing the wireless range of the ChunHee Emergency Call System, indicating a 45-meter (150-foot) range from the wristband to the receiver within a house and surrounding area.

### 3. Initiating an Emergency Call:

In case of an emergency or if assistance is needed, simply press the red SOS button on the wristband. The receiver will immediately activate its alert.

### 4. Adjusting Volume and Alert Modes:

The receiver offers 5 adjustable volume levels and multiple alert modes (ring, vibration, colorful flash). Use the dedicated buttons on the receiver to cycle through volume levels and alert modes to suit your preference.



Image: Four different alert modes for the ChunHee receiver: Mode A (Ring + Vibrate), Mode B (Ring + Colorful Flash), Mode C (Ring + Vibration + Colorful Flash), and Mode D (Ring Tones only).

### 5. Mute Function:

The receiver includes a function to mute the sound with a simple press of a button, allowing for discretion when needed.

## MAINTENANCE

### 1. Battery Replacement:

The receiver will provide a low battery warning when power is insufficient. Replace the 3 AAA batteries promptly to ensure continuous operation. The wristband's battery is typically long-lasting and not user-replaceable; contact support if it fails.

### 2. Cleaning:

Wipe the receiver and wristband with a soft, dry cloth. Do not use abrasive cleaners or immerse the receiver in water. The wristband is splash-proof but not designed for submersion.

### 3. Regular Testing:

It is recommended to test the emergency call system weekly to ensure all components are functioning correctly and the signal range is maintained.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Receiver does not alert when SOS button is pressed.	<ul style="list-style-type: none"><li>• Low or dead receiver batteries.</li><li>• Wristband and receiver are not paired.</li><li>• Out of range.</li><li>• Obstructions blocking the signal.</li></ul>	<ul style="list-style-type: none"><li>• Replace receiver batteries.</li><li>• Re-pair the wristband and receiver (refer to Setup section).</li><li>• Move closer to the receiver.</li><li>• Reduce physical obstructions between devices.</li></ul>
Receiver's low battery warning activates frequently.	<ul style="list-style-type: none"><li>• Batteries are old or of poor quality.</li></ul>	<ul style="list-style-type: none"><li>• Replace with new, high-quality AAA alkaline batteries.</li></ul>
Alert volume is too low or too high.	<ul style="list-style-type: none"><li>• Volume setting needs adjustment.</li></ul>	<ul style="list-style-type: none"><li>• Adjust the volume using the dedicated buttons on the receiver.</li></ul>

## SPECIFICATIONS

Feature	Detail
Model Number	CC21WH 1-1
Brand	ChunHee
Wireless Range	Up to 45 meters (150 feet) in open areas
Sound Level	0 dB to 110 dB (5 adjustable levels)
Receiver Power Source	3 x AAA Alkaline Batteries (included)
Wristband Water Resistance	Splash-proof
Receiver Dimensions (L x W x H)	9.5 x 8.8 x 7.7 cm (3.74 x 3.46 x 3.03 inches)

Feature	Detail
Receiver Weight	190 grams (0.42 lbs)
Installation Method	Screw-in (for optional wall mounting)
GTIN/UPC	761228500436

*Note: Specifications are subject to change without notice.*

## WARRANTY AND SUPPORT

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ChunHee products are designed for reliability and performance. For warranty information, technical support, or any questions regarding your product, please contact ChunHee customer service through the retailer where you purchased the product or visit the official ChunHee brand store online.

**Online Brand Store:** [ChunHee Store on Amazon](#)

Please have your model number (CC21WH 1-1) and purchase date ready when contacting support.