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Pure Enrichment PEFIRWD-IG

Pure Enrichment PureRelief Pro Far Infrared Ultra-Wide Heating Pad User Manual

Model: PEFIRWD-IG | Brand: Pure Enrichment

Introduction

This manual provides essential instructions for the safe and effective use of your Pure Enrichment PureRelief Pro Far Infrared Ultra-Wide Heating Pad. This heating pad is designed for muscle relief for back, neck, shoulder, and knee pain, offering 4 heat settings and supporting both dry and moist heat applications. Its ultra-wide size of 20” x 24” provides extensive coverage.
Please read all instructions carefully before use and retain this manual for future reference.

Setup

1. **Unpack the Heating Pad:** Carefully remove the heating pad and all accessories from the packaging. Ensure all components are present: heating pad, detachable LED controller, and storage bag.
2. **Inspect for Damage:** Before first use, inspect the heating pad and power cord for any signs of damage. Do not use if damaged.
3. **Connect the Controller:** Ensure the detachable LED controller is securely plugged into the heating pad's connector.
4. **Placement:** Place the heating pad on a flat, dry surface or directly on the area of the body requiring heat therapy.
5. **Power Connection:** Plug the power cord into a standard 120V AC electrical outlet.



Image: The PureRelief Pro heating pad, its detachable controller, power cord, and storage bag, with dimensions indicating its 20" x 24" size and 108" cord length.

Operating Instructions

Powering On and Heat Settings:

1. **Turn On:** Press the power button on the LED controller to turn on the heating pad. The indicator light will illuminate.
2. **Select Heat Level:** Press the power button repeatedly to cycle through the 4 available heat settings:
   - Warm (approx. 110°F)
   - Low (approx. 120°F)
   - Medium (approx. 130°F)
   - High (approx. 140°F)

   The corresponding LED light on the controller will indicate the selected heat level. The InstaHeat technology ensures rapid warming.

3. **Automatic Shut-Off:** The heating pad features an automatic shut-off timer that will turn off the device after 2 hours of continuous use for safety.
4. **Turn Off:** To turn off the heating pad manually, cycle through all heat settings until the indicator lights turn off, or unplug the unit from the power outlet.

Moist Heat Application:

For faster and deeper heat penetration, moist heat can be applied:

1. Lightly pat one side of the heating pad with a damp cloth or use a spray bottle to apply a fine mist of water.
2. **Important:** Do not spray or dampen the controller or the connector area of the heating pad.
3. Proceed with normal operation as described above.



Image: A man using the PureRelief Pro heating pad on his lap, demonstrating its application for muscle relief.



Image: Examples of the PureRelief Pro heating pad being used on different body areas including legs, abdomen, back, and shoulders for full body pain relief.

Maintenance

Cleaning Instructions:

1. **Disconnect Power:** Always unplug the heating pad from the electrical outlet before cleaning.
2. **Detach Controller:** Ensure the controller is detached from the heating pad before washing. The controller is not washable.
3. **Machine Wash:** The ultra-soft micromink fabric heating pad is machine washable. Wash on a gentle cycle with cold water.
4. **Tumble Dry:** Tumble dry on low heat or air dry. Ensure the heating pad is completely dry before reattaching the controller or storing.
5. **Do Not Dry Clean:** Do not dry clean, bleach, or iron the heating pad.

Storage:

- Allow the heating pad to cool completely before folding and storing.
- Store the heating pad in its original storage bag in a cool, dry place.
- Do not wrap the power cord tightly around the controller or heating pad, as this can damage the cord.

Troubleshooting

Problem	Possible Cause	Solution
Heating pad does not turn on.	• Not properly plugged in. • Controller not securely connected. • Power outlet malfunction.	• Ensure the power cord is firmly plugged into a working electrical outlet. • Verify the controller is securely attached to the heating pad. • Test the outlet with another device.
Heating pad is not heating sufficiently.	• Incorrect heat setting selected. • Auto shut-off activated.	• Increase the heat setting using the controller. • If the auto shut-off has activated, turn the unit off and then back on to reset.
Controller lights are flashing.	Internal malfunction or error.	Unplug the heating pad from the outlet, wait a few minutes, then plug it back in. If the issue persists, contact customer support.

If you experience any issues not listed here, or if the problem persists, please contact Pure Enrichment Customer Support.

Specifications

Model Name	PureRelief Pro Far Infrared Ultra-Wide Heating Pad
Model Number	PEFIRWD-IG
Dimensions	20” x 24” (50.8 cm x 61 cm)
Material Type	Ultra-soft Micromink fabric with Ceramic beads
Heat Settings	4 (110°F - 140°F)
Wattage	120 watts
Automatic Shut-Off	2 hours
Cord Length	108 inches (274.3 cm)
UPC	817387028547
Manufacturer	Pure Enrichment

Warranty and Customer Support

Manufacturer's Warranty:

Your Pure Enrichment PureRelief Pro Far Infrared Ultra-Wide Heating Pad is covered by an industry-leading**5-Year Manufacturer's Warranty**. This warranty covers defects in materials and workmanship under normal use.
Please retain your proof of purchase for warranty claims.

Customer Support:

For any questions, concerns, or warranty assistance, please contact Pure Enrichment Customer Support. Our dedicated team is available 7 days a week to provide caring support.
Visit the official Pure Enrichment website for contact information:Pure Enrichment Store

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