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Model: 18.5 Inch Large WiFi Digital Photo Frame

1. INTRODUCTION

This manual provides instructions for the setup, operation, and maintenance of your Andoer 18.5 Inch Large WiFi Digital Photo Frame. This device allows you to display photos, play videos, and enjoy music. With built-in Wi-Fi connectivity and 16GB of internal storage, you can easily share and view your cherished memories.

2. PACKAGE CONTENTS

Please verify that all items are present in the package:

- 1 x Andoer 18.5 Inch Large WiFi Digital Photo Frame
- 1 x Backside Stand
- 1 x Power Adapter (Input: 100-240V 50/60Hz, Output: DC 12V 2A)
- 1 x User Manual (English)



Image: Contents of the product package, showing the digital photo frame, power adapter, detachable stand, and user manual.

3. PRODUCT OVERVIEW

The Andoer 18.5 Inch Large WiFi Digital Photo Frame features a high-resolution IPS touchscreen for intuitive control and vivid display of your media.

Key Features:

- **18.5 Inch IPS Touch Control Screen:** A 1920 x 1080 resolution IPS display allows for clear viewing and direct interaction for managing content and settings.
- **Built-in Wi-Fi:** Enables wireless sharing of photos and videos from anywhere using the Frameo APP.
- **16GB Internal Storage:** Provides ample space for storing numerous photos, videos, and music files. Supports external TF card (up to 32GB) for expanded capacity.
- **Automatic Rotation:** The frame automatically adjusts photo orientation for both portrait and landscape modes.

- **Versatile Placement:** Can be used with the detachable backside stand or mounted on a wall.

18.5 Inch Smart WiFi Digital Photo Frame



WIFI



Video



IPS Touch
Screen



Alarm
clock



Photo



Weather



Auto
Rotate

Image: Front view of the digital photo frame highlighting its smart features.

4. SETUP

4.1 Unpacking and Inspection

Carefully remove all components from the packaging. Inspect the frame and accessories for any signs of damage. If any items are damaged or missing, contact customer support.

4.2 Power Connection

1. Connect the power adapter to the DC IN port on the back of the digital photo frame.
2. Plug the power adapter into a standard electrical outlet.
3. The frame will automatically power on.

4.3 Initial Setup

Upon first power-on, follow the on-screen prompts to:

- Select your preferred language.
- Set the time zone.
- Connect to a Wi-Fi network.

4.4 Wi-Fi Connection

To connect to Wi-Fi:

1. From the main menu, navigate to **Settings**.
2. Select **Wi-Fi** and turn it on.
3. Choose your desired network from the list.
4. Enter the Wi-Fi password and confirm.

4.5 App Installation and Pairing

To share photos and videos wirelessly, download the Frameo APP on your smartphone:

1. Search for "Frameo" in your device's app store (Google Play Store for Android, Apple App Store for iOS).
2. Install the app.
3. Open the app and follow the instructions to create an account.
4. On your digital photo frame, go to **Settings > My Frame > Add Friend** to get a unique code.
5. Enter this code into the Frameo app on your smartphone to pair the devices.

Can upload photos by multiple mobile phone via E-mail or APP



Image: Demonstrates sharing photos to the digital frame using a mobile application.

4.6 Placement Options

The digital photo frame offers flexible placement options:

- **Desktop Placement:** Attach the provided backside stand for stable placement on any flat surface.
- **Wall Mounting:** The frame can be mounted on a wall using appropriate hardware (not included). Ensure secure installation.



Image: Examples of the digital photo frame being hung on a wall and placed on a desktop.

5. OPERATING INSTRUCTIONS

5.1 Touch Control Basics

The 18.5-inch IPS screen is fully touch-sensitive. You can interact with the frame by:

- **Swiping:** To navigate through photos or menus.
- **Tapping:** To select items or confirm actions.
- **Pinching/Spreading:** To zoom in/out on photos (if supported by software).

18.5 Inch High Definition IPS Touchscreen



Image: A finger interacting with the 18.5-inch high-definition IPS touchscreen.

5.2 Uploading and Managing Content

Content can be uploaded and managed as follows:

- **Via Frameo APP:** Use the paired smartphone app to send photos and videos directly to the frame.
- **Via External TF Card:** Insert a TF card (up to 32GB, not included) into the designated slot to import media.
- **On-Screen Management:** Use the touchscreen to slide, hide, delete, or import photos and videos stored on the frame or external card.

Built-in 16GB Memory

Large storage capacity, also supports external TF card(max. 32GB)



Image: Illustrates the 16GB built-in memory and support for external storage.

5.3 Automatic Rotation

The digital photo frame is equipped with an auto-rotation feature. It detects the frame's orientation (portrait or landscape) and automatically adjusts the displayed photo or video to match, ensuring optimal viewing without manual adjustment.



Image: Demonstrates the automatic rotation function of the digital photo frame.

5.4 Adjusting Settings

Access the **Settings** menu to customize various aspects of your frame, including:

- Frame name
- Brightness level
- Display language
- Time zone
- Sleep mode schedule
- Photo display intervals

6. MAINTENANCE

6.1 Cleaning the Screen

To clean the IPS touchscreen, gently wipe it with a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water or a screen-safe cleaning solution. Avoid using harsh chemicals or abrasive materials.

6.2 Cleaning the Frame

Wipe the frame's exterior with a soft, dry cloth. Do not use liquid cleaners directly on the frame to prevent damage.

6.3 Storage

When not in use for extended periods, disconnect the power adapter and store the digital photo frame in a cool, dry place, away from direct sunlight and extreme temperatures.

7. TROUBLESHOOTING

If you encounter issues with your digital photo frame, refer to the following common problems and solutions:

- **No Power:**
Ensure the power adapter is securely connected to both the frame and a working electrical outlet. Try a different outlet.
- **Cannot Connect to Wi-Fi:**
Verify your Wi-Fi password is correct. Ensure the frame is within range of your Wi-Fi router. Restart both the frame and your router.
- **Photos Not Displaying:**
Check if photos are properly uploaded to the frame's internal storage or the inserted TF card. Ensure the file formats are supported (JPEG, PNG for images; MP4, MOV for videos).
- **Touchscreen Unresponsive:**
Restart the frame. Ensure the screen is clean and free of debris.
- **Auto-Rotation Not Working:**
Ensure the frame is placed on a stable surface or securely mounted. Check settings to confirm auto-rotation is enabled.

8. SPECIFICATIONS

Feature	Specification
Screen Size	18.5 Inches
Image Resolution	1920 x 1080 (1080p)
Display Type	IPS Touchscreen
Internal Memory	16 GB (approx. 8GB available for user content)
External Storage	Supports TF Card (max. 32GB)
Connectivity	Wi-Fi
Control Method	Touch
Power Source	Corded Electric (12V/2A)
Aspect Ratio	1.35:1
Frame Material	Acrylonitrile Butadiene Styrene

9. WARRANTY AND SUPPORT

Andoer products are designed for reliability and performance. For warranty information, please refer to the documentation included with your purchase or visit the official Andoer website. If you require technical assistance or have questions not covered in this manual, please contact Andoer customer support through their official channels.