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Sony WH-XB910N

Sony WH-XB910N Extra BASS Noise Cancelling Bluetooth Headphones

MODEL: WH-XB910N



Image of Sony WH-XB910N Extra BASS Noise Cancelling Bluetooth Headphones.

Introduction

The Sony WH-XB910N Extra BASS Noise Cancelling Bluetooth Headphones are designed to deliver an immersive audio experience with powerful bass and effective noise cancellation. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your headphones, ensuring optimal performance and longevity.

What's in the Box

- Sony WH-XB910N Headphones
- User Manual
- Charging Cable (USB-C)
- Audio Cable (3.5 mm Jack)
- Carrying Case

Setup

1. Initial Charge

Before first use, fully charge your headphones using the provided USB-C cable. Connect the cable to the USB-C port on the headphones and a compatible USB power source. The indicator light will show charging status.

2. Bluetooth Pairing

1. Ensure the headphones are powered off.
2. Press and hold the power button for approximately 7 seconds until the indicator light flashes blue rapidly. This indicates pairing mode.
3. On your Bluetooth-enabled device (e.g., smartphone, tablet), go to Bluetooth settings and select "WH-XB910N" from the list of available devices.
4. Once connected, the indicator light will slowly flash blue.

3. Sony Headphones Connect App

For enhanced control and customization, download the Sony Headphones Connect app on your smartphone. The app allows you to adjust sound settings, manage noise cancellation modes, and access additional features.

Operating Instructions

Controls

- **Power Button:** Press and hold to power on/off. Use for Bluetooth pairing.
- **NC/AMB Button:** Toggles between Active Noise Cancellation, Ambient Sound Mode, and Off.
- **ULT Button:** Activates the Extra BASS (ULT) feature for enhanced low-end frequencies.
- **Touch Control Panel:** Located on the right earcup, allows for media control (play/pause, skip tracks), volume adjustment, and call management via gestures.

Noise Cancellation and Ambient Sound Mode

The headphones feature Active Noise Cancellation to reduce ambient noise, providing a focused listening experience. Ambient Sound Mode allows you to hear your surroundings while still enjoying your audio, useful for awareness in public spaces. Cycle through these modes using the NC/AMB button.

Extra BASS (ULT)

Engage the ULT button to activate the Extra BASS feature, which enhances low-end frequencies for a more powerful and impactful sound. This is ideal for music genres that benefit from deep bass.

Battery Life

Enjoy up to 30 hours of battery life on a single charge, providing ample power for extended listening sessions.

Call Functions

The built-in microphone allows for clear hands-free calling. Answer or end calls using the touch control panel on the earcup.

Maintenance

- Clean the headphones regularly with a soft, dry cloth.
- Avoid exposing the headphones to extreme temperatures, humidity, or direct sunlight.
- Store the headphones in their provided carrying case when not in use to protect them from dust and damage.
- Do not use abrasive cleaners or solvents.

Troubleshooting

- **No Power:** Ensure the headphones are fully charged.
- **Cannot Pair:** Make sure the headphones are in pairing mode (rapidly flashing blue light) and within range of your device. Turn off and on Bluetooth on your device.
- **No Sound:** Check volume levels on both the headphones and your connected device. Ensure the headphones are properly paired.
- **Poor Sound Quality:** Ensure there are no obstructions between the headphones and your device. Try moving closer to your device. Adjust sound settings via the Sony Headphones Connect app.
- **Noise Cancellation Ineffective:** Ensure the earcups are properly sealed around your ears. Adjust noise cancellation settings in the Sony Headphones Connect app.

For more detailed troubleshooting, refer to the Sony Headphones Connect app or the official Sony support website.

Specifications

Brand	Sony
Model Name	WH-XB910N
Connectivity Technology	Wireless (Bluetooth 5.0)
Noise Control	Active Noise Cancellation
Battery Life	Up to 30 Hours
Ear Placement	Over Ear
Control Type	Touch, Media Control
Headphones Jack	3.5 mm Jack
Item Weight	1.4 pounds

Warranty and Support

This Certified Refurbished product includes a 90-day limited hardware warranty. Additionally, renewed products are eligible for replacement or refund under the Amazon Renewed Guarantee for 90 days from purchase. For further support, product registration, or to access detailed user guides, please visit the official Sony support website.