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> Qro A40 Pro Wireless Earbuds User Manual

## Qro Classics W

# Qro A40 Pro Wireless Earbuds User Manual

Model: Classics W

## INTRODUCTION

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Thank you for choosing Qro A40 Pro Wireless Earbuds. These earbuds are designed to provide a premium audio experience with features such as Hi-Fi sound, Active Noise Cancellation (ANC), and intuitive touch controls. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your new earbuds.



Image: Qro A40 Pro Wireless Earbuds, white, resting in their open charging case, showcasing their sleek design and compact form factor.

## SETUP

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### 1. What's in the Box

Your Qro A40 Pro Wireless Earbuds package includes:

- Qro A40 Pro Wireless Earbuds (Left and Right)
- Charging Case
- USB Charging Cable
- Ear Cushions (S, M, L sizes)

- User Manual (this document)

## **2. Charging Your Earbuds**

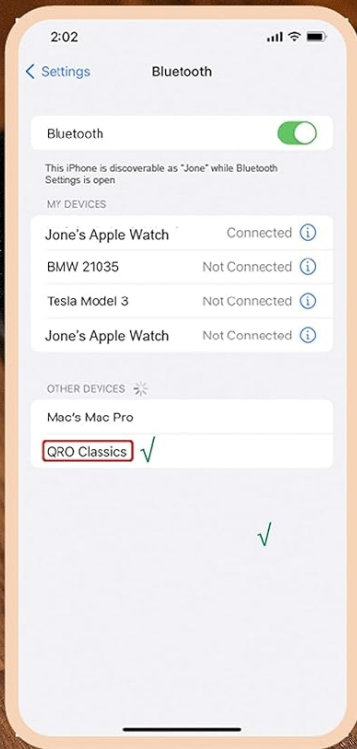
Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case, ensuring they are correctly seated.
2. Connect the USB charging cable to the charging port on the case and to a compatible USB power source.
3. The indicator lights on the charging case will illuminate to show charging status.
4. A full charge for the earbuds takes approximately 1.5 hours. The case provides multiple charges for extended playtime.

## **3. Pairing with Your Device (One-Step Pairing)**

The Qro A40 Pro Earbuds feature one-step pairing for quick and easy connection.

1. Ensure your device's Bluetooth is turned on.
2. Open the charging case. The earbuds will automatically enter pairing mode.
3. On your device, search for "Qro Classics" in the Bluetooth settings and select it to connect.
4. Once connected, the earbuds will automatically reconnect to your device every time you take them out of the case.



## **ONE-STEP PAIRING**

- iOS & ANDROID
- CELL PHONES & COMPUTERS

Image: A smartphone screen showing Bluetooth settings, with "Qro Classics" highlighted as a discoverable device, illustrating the one-step pairing process.

### **4. Achieving the Best Fit**

For optimal sound quality and comfort, select the ear tips that best fit your ears. Your package includes Small (S), Medium (M), and Large (L) ear tips. Experiment with each size to find the most secure and comfortable fit.

## **OPERATING INSTRUCTIONS**

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### **1. Touch Controls**

The Qro A40 Pro Earbuds feature intuitive touch controls. Each tap is confirmed with a distinct "click" sound.



Image: A detailed diagram illustrating the touch control functions for both the left and right Qro earbuds, showing single, double, triple taps, and press-and-hold actions.

### Qro A40 Pro Touch Control Functions

| Action               | Left Earbud                          | Right Earbud                               |
|----------------------|--------------------------------------|--|
| Single Tap (x1)      | Play/Pause                           | Play/Pause                                 |
| Double Tap (x2)      | Previous Song / Take & Hang Up Calls | Next Song / Take & Hang Up Calls           |
| Triple Tap (x3)      | Voice Assistant (Siri, Bixby, etc.)  | ANC/Transparency/Normal/Entertainment Mode |
| Press & Hold 1.5 Sec | Decrease Volume / Reject Calls       | Increase Volume / Reject Calls             |

## 2. Listening Modes (ANC, Transparency, Normal)

The Qro A40 Pro Earbuds offer versatile listening modes to suit your environment.

- **Active Noise Cancellation (ANC):** Reduces ambient noise, ideal for focusing on audio in noisy environments. While effective, ANC may not entirely eliminate very loud, high-pitched, or close-range sounds.
- **Transparency Mode:** Allows you to hear your surroundings while still enjoying your audio, useful for awareness in urban environments or conversations.
- **Normal Mode:** Standard audio playback without noise cancellation or transparency features.

Switch between these modes by triple-tapping the [right earbud](#).



Image: A woman wearing Qro earbuds, focused on her laptop in a cafe setting, illustrating the benefit of Active Noise Cancellation in a busy environment.

### **3. Call Noise Cancellation (ENC)**

Equipped with Environmental Noise Cancellation (ENC) microphones, your Qro A40 Pro Earbuds ensure clear voice transmission during calls, even in bustling environments. Your voice will be prioritized, minimizing background noise for the person on the other end.

### **4. Battery Life**

The earbuds provide approximately 6 hours of playtime on a single charge. With the fully charged case, you can extend your listening time to over 30 hours.



Image: Qro earbuds and their charging case positioned beside a smartphone on a wooden surface, with text overlay highlighting "6 HOURS OF BATTERY LIFE" and "30+ HOURS WITH CASE".

## MAINTENANCE

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### 1. Water Resistance

The Qro A40 Pro Earbuds are water resistant (IPX4 rated), making them suitable for workouts and light rain. They are not designed for submersion in water. Avoid exposing them to excessive moisture or liquids.

### 2. Cleaning

To maintain optimal performance and hygiene:

- Regularly wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- Remove ear tips and gently clean any earwax or debris from the earbud nozzles using a small, soft brush or cotton swab.
- Ensure all components are completely dry before placing earbuds back into the charging case.

## TROUBLESHOOTING

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If you encounter any issues with your Qro A40 Pro Earbuds, please refer to the following common solutions:

| Problem                        | Possible Solution  |
|--------------------------------|--|
| Earbuds not pairing/connecting | <ul style="list-style-type: none"><li>◦ Ensure earbuds are charged and out of the case.</li><li>◦ Turn Bluetooth off and on again on your device.</li><li>◦ Forget "Qro Classics" from your device's Bluetooth list and re-pair.</li><li>◦ Try pairing with a different device to rule out device-specific issues.</li></ul> |
| No sound or low volume         | <ul style="list-style-type: none"><li>◦ Check volume levels on both earbuds and your connected device.</li><li>◦ Ensure earbuds are properly seated in your ears.</li><li>◦ Clean any debris from the earbud nozzles.</li><li>◦ Reconnect the earbuds to your device.</li></ul>  |

| Problem                       | Possible Solution  |
|-------------------------------|--|
| Touch controls not responding | <ul style="list-style-type: none"> <li>◦ Ensure your fingers are clean and dry.</li> <li>◦ Try restarting the earbuds by placing them in the case and closing it for a few seconds, then taking them out again.</li> </ul>           |
| Charging issues               | <ul style="list-style-type: none"> <li>◦ Ensure the charging cable is securely connected.</li> <li>◦ Try a different USB cable or power adapter.</li> <li>◦ Clean the charging contacts on both the earbuds and the case.</li> </ul> |

If the issue persists after trying these steps, please contact Qro customer support.

## SPECIFICATIONS

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| Feature                    | Detail                                 |
|----------------------------|--|
| Model Name                 | Classics                               |
| Connectivity Technology    | Wireless (Bluetooth 5.3)               |
| Noise Control              | Active Noise Cancellation (ANC)        |
| Call Noise Cancellation    | Environmental Noise Cancellation (ENC) |
| Ear Placement              | In Ear                                 |
| Control Method             | Touch                                  |
| Battery Life (Earbuds)     | Up to 6 Hours                          |
| Total Playtime (with Case) | Up to 30+ Hours                        |
| Charging Time              | Approx. 1.5 Hours                      |
| Water Resistance Level     | Water Resistant (IPX4)                 |
| Material                   | Plastic                                |
| Color                      | Off-white                              |
| Item Weight                | 3.52 Ounces                            |
| Manufacturer               | QRO                                    |

## WARRANTY & SUPPORT

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Your Qro A40 Pro Wireless Earbuds come with a **12-Month Warranty** from the date of purchase, covering manufacturing defects.

For any questions, technical assistance, or warranty claims, please contact our dedicated US Hotline Support before initiating a return. Our team is committed to assisting you until you are completely satisfied.

**US Hotline Support: +1 (800) 760 1688**

**QRO**  
CHICAGO, IL

**(800) 760-1688** **HOTLINE SUPPORT**

**BEFORE RETURNING, PLEASE CALL. WE WILL  
SUPPORT UNTIL YOU ARE TOTALLY SATISFIED**

Image: A man smiling while looking at his smartphone, symbolizing easy access to support, with the Qro hotline number prominently displayed.

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