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ADVANCED SOUND GROUP ADV500-PNK

ADV. 500 True Wireless Earbuds User Manual

Model: ADV500-PNK

Brand: ADVANCED SOUND GROUP

Introduction

The ADV. 500 Micro True Wireless Earbuds are designed to provide a powerful and wide-range wireless audio experience in a compact form factor. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your earbuds to ensure optimal performance and longevity.

What's in the Box

Your ADV. 500 True Wireless Earbuds package includes the following items:

- 1 Pair of ADV. 500 Earbuds
- 1 Charging Case
- 3 Pairs of Silicone Ear Tips (Small, Medium, Large)
- 1 Wrist Strap
- 1 USB-C Charging Cable



Image: All accessories included with the ADV. 500 True Wireless Earbuds.

Product Overview

The ADV. 500 earbuds are engineered for comfort and portability. They feature a tiny, ergonomic design with rounded edges to minimize pressure points, making them suitable for various ear sizes. The compact charging case is designed for everyday carry, featuring a built-in wrist strap.



Image: The ADV. 500 earbuds and their charging case.



Image: Illustration of the compact size of the ADV. 500 earbuds and charging case.



Image: The ADV. 500 earbud comfortably fitted in an ear, demonstrating its ergonomic design.

Setup

1. Initial Charge

Before first use, ensure both the earbuds and the charging case are fully charged. Place the earbuds into the charging case and connect the USB-C cable to a power source. The indicator lights on the case will show the charging status.

2. Remove Protective Film

Upon unboxing, remove the small protective film covering the charging contacts on each earbud. This is crucial for proper charging and functionality.

Your browser does not support the video tag.

Video: Instructions on how to remove the protective film from the ADV. 500 earbuds' charging contacts before initial use.

3. Find Your Size (Ear Tips)

Select the ear tips that provide the most comfortable and secure fit for your ears. A good seal is essential for optimal sound quality and bass response. The package includes small, medium, and large sizes.

4. Pairing with Your Device

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), go to Bluetooth settings.
3. Select "ADV. 500" from the list of available devices.
4. Once connected, you will hear an audible confirmation, and the earbuds will be ready for use.



Image: The ADV. 500 earbuds ready for pairing with a device.

Operating

Power On/Off

- **Power On:** Open the charging case, and the earbuds will automatically power on.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will automatically power off and begin charging.

Touch Controls

The ADV. 500 earbuds feature intuitive touch controls on each earbud. The specific functions may vary slightly depending on your device and application.

Action	Function
Single Tap (Left/Right)	Play/Pause music, Answer/End call
Double Tap (Right)	Next Track
Double Tap (Left)	Previous Track
Triple Tap (Left/Right)	Activate Voice Assistant (Siri, Google Assistant)
Long Press (Left/Right)	Reject Call

Charging the Earbuds

Place the earbuds into their respective slots in the charging case. They will automatically begin charging. The LED indicators on the earbuds or case will show charging status.

Charging the Case

Connect the supplied USB-C cable to the charging port on the case and the other end to a USB power adapter (not included) or a computer's USB port. The case's indicator lights will show its charging progress.

Maintenance

Cleaning

- Regularly clean the ear tips and the mesh screens of the earbuds with a soft, dry, lint-free cloth.
- Use a cotton swab lightly dampened with rubbing alcohol to clean the charging contacts on both the earbuds and the case. Ensure they are dry before placing earbuds back in the case.
- Do not use abrasive cleaners or immerse the earbuds or case in water.

Storage

When not in use, store the earbuds in their charging case to protect them and keep them charged. Store the case in a cool, dry place away from direct sunlight and extreme temperatures.

Troubleshooting

Problem	Possible Solution

Problem	Possible Solution
Earbuds not pairing	Ensure protective films are removed. Place earbuds back in case, close lid, then reopen. Check if Bluetooth is enabled on your device. Forget the device in Bluetooth settings and re-pair.
No sound or low volume	Check device volume. Ensure earbuds are properly seated in your ears. Try different ear tip sizes for a better seal. Recharge earbuds.
One earbud not working	Ensure both earbuds are charged. Place both earbuds back in the case, close the lid, and reopen to reset. Clean charging contacts.
Charging issues	Verify USB-C cable connection. Try a different charging cable or power source. Clean charging contacts on earbuds and case.
Poor call quality	Ensure microphone is not obstructed. Move closer to your connected device. Avoid noisy environments.

Specifications

Feature	Detail
Model Name	500
Connectivity Technology	Wireless (Bluetooth 5.2)
Bluetooth Version	5.2
Bluetooth Range	Up to 40 feet
Audio Driver Type	Dynamic Driver
Audio Driver Size	6 Millimeters
Frequency Range	20Hz – 20kHz
Control Type	Touch Control
Battery Life (Earbuds)	5 Hours
Charging Time	1 Hour (Earbuds)
Carrying Case Weight	24 Grams
Item Weight	2.39 ounces
Compatible Devices	Laptops, Desktops, Gaming Consoles, Tablets, Telephones, Smart Speaker, Television, Cellphones

Feature	Detail
UPC	045934098990
Item Model Number	ADV500-PNK

Warranty and Support

For warranty information and customer support, please refer to the official ADVANCED SOUND GROUP website or contact their customer service directly. Keep your proof of purchase for any warranty claims.

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