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LAVNA LA24

LAVNA LA24 Smart Door Lock User Manual

Model: LA24

Introduction

Thank you for choosing the LAVNA LA24 Smart Door Lock. This advanced biometric lock offers multiple access methods for enhanced security and convenience. Please read this manual carefully before installation and operation to ensure proper use and optimal performance of your smart lock.

Key Features

- **Multi-Access Methods:** Unlock using Fingerprint, RFID Card, PIN, Mobile App, or a traditional Mechanical Key.
- **Wi-Fi Connectivity:** Seamless integration with your home network for remote control and monitoring.
- **OTP Generation:** Generate One-Time Passcodes for temporary access.
- **Mobile App Control:** Add/delete users, manage access, view unlocking records, and control the lock remotely via a smartphone application.
- **Time-Based Access:** Set specific timeframes for user access.
- **Past Unlocking Records:** Review a history of lock access for security monitoring.
- **Universal Design:** Suitable for various door opening directions (Left/Right, Inside/Outside).
- **Durable Construction:** Designed for wooden doors with a minimum thickness of 35mm.



Image: The LAVNA LA24 Smart Door Lock highlighting its seven distinct access methods for user convenience and security.

Package Contents

Please verify that all components are present before beginning installation:

- Front Panel Assembly
- Rear Panel Assembly
- Mortise Lock Body
- Strike Plate and Box
- Mechanical Keys (2x)
- RFID Cards (2x)
- Mounting Screws and Accessories
- User Manual (this document)

Installation Guide

1. Door Preparation

Ensure your door meets the following requirements for proper installation:

- **Door Type:** Suitable for wooden doors.
- **Door Thickness:** Minimum 35mm.

2. Determine Door Handing

The LAVNA LA24 lock is designed to be universal. Identify your door's handing (Left Hand Inside Open, Right Hand Inside Open, Left Hand Outside Open, Right Hand Outside Open) to ensure correct orientation during installation.

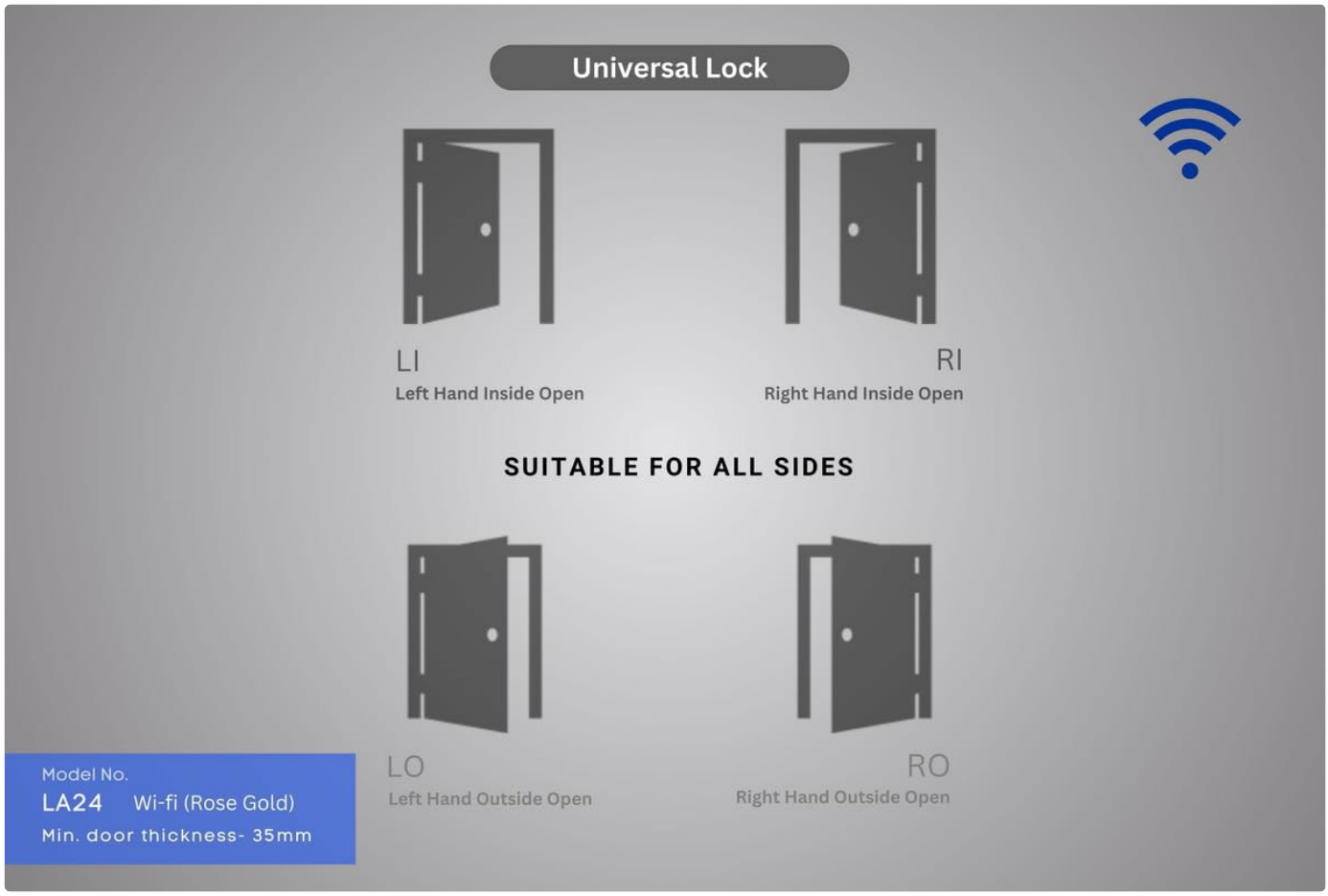


Image: Illustration of universal lock suitability for various door opening configurations.

3. Professional Installation

For optimal performance and to avoid damage, professional installation is highly recommended. LAVNA offers installation services in select cities. Please contact customer care to book your free installation if available in your area.

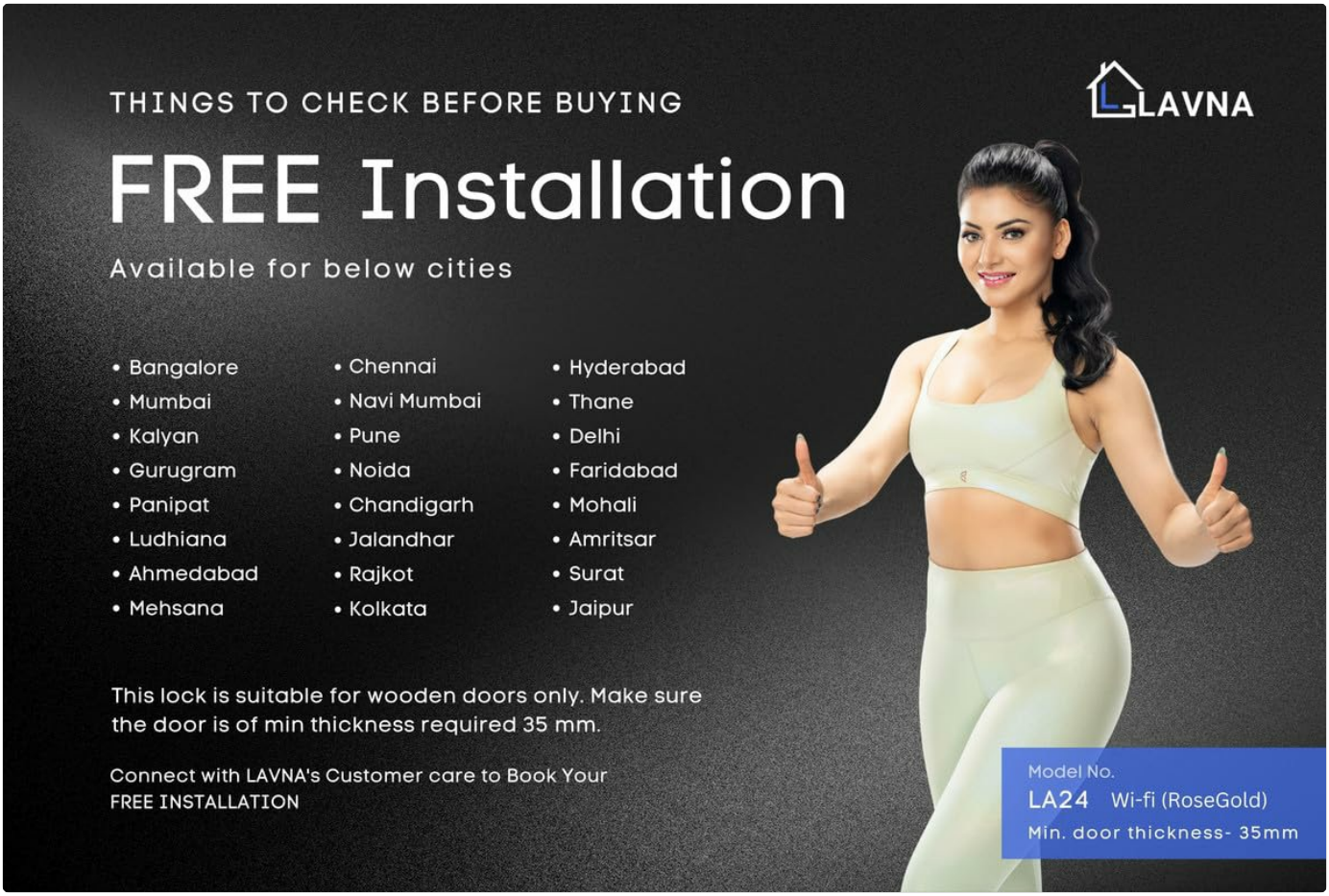


Image: List of cities where free installation services are provided for the LAVNA LA24 Smart Door Lock.

Detailed step-by-step installation instructions are provided in the separate installation template included with your package. Follow those instructions carefully.

Initial Setup and User Management

1. Mobile App Pairing

Download the official LAVNA mobile application from the Google Play Store or Apple App Store. Follow the in-app instructions to pair your smart lock with your smartphone via Wi-Fi.

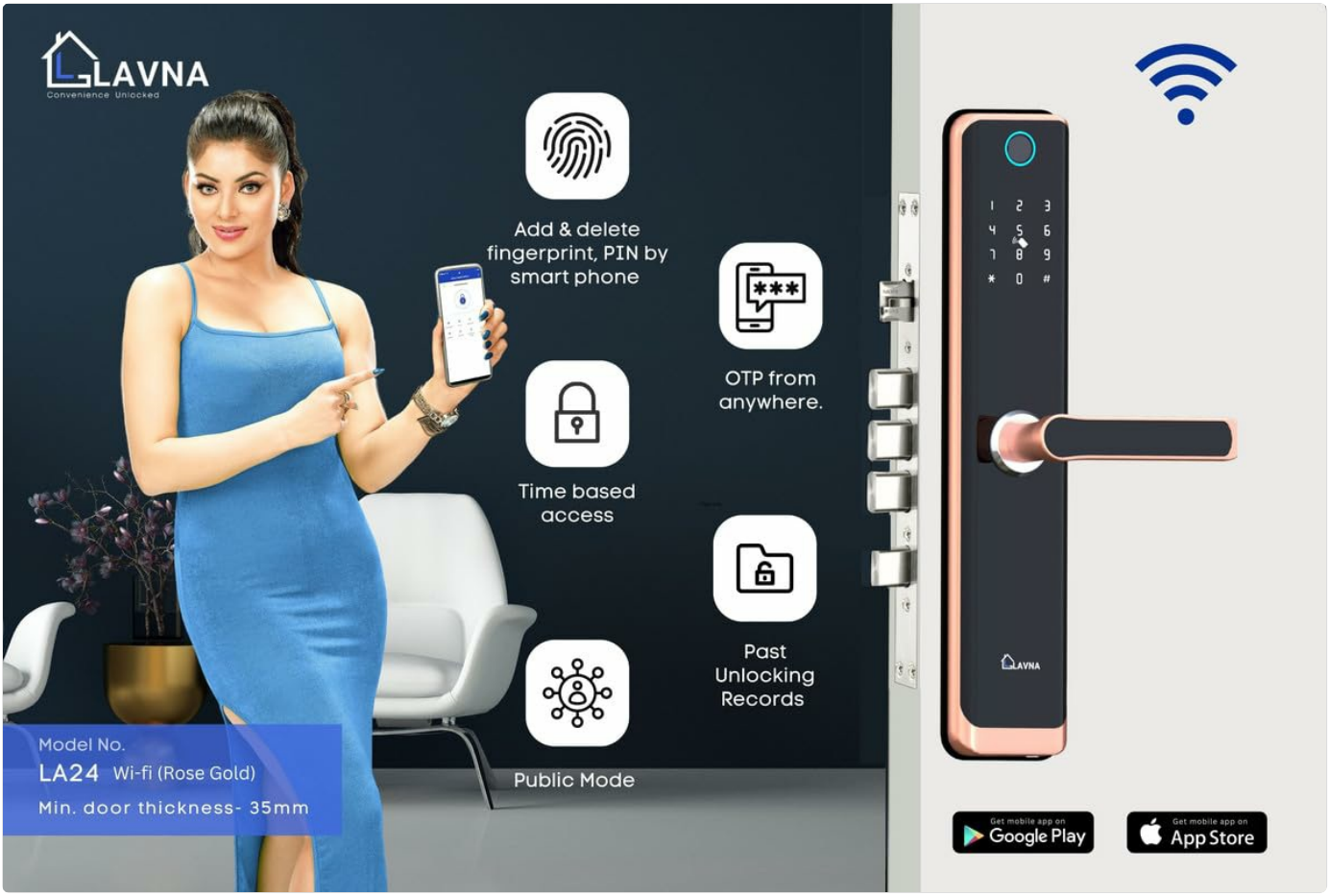


Image: The LAVNA LA24 lock demonstrating mobile app functionalities for user management and remote access.

2. Adding Users (Fingerprint, PIN, RFID Card)

Once paired, use the mobile app to add new users and assign their preferred access methods:

- **Fingerprint:** Follow the app prompts to register fingerprints. Ensure the finger is clean and covers the sensor completely.
- **PIN:** Create unique 6-digit PINs for each user. Avoid simple or easily guessable combinations.
- **RFID Card:** Present the RFID card to the lock's sensor as instructed by the app to register it.

3. Deleting Users

To remove access for a user, navigate to the user management section in the mobile app and select the user or access method to delete.

Operation

1. Unlocking the Door

- **Fingerprint:** Place your registered finger on the fingerprint sensor. The lock will unlock upon successful verification.
- **PIN:** Enter your registered PIN on the keypad, followed by the '#' key.
- **RFID Card:** Present your registered RFID card to the card reader area on the lock.
- **Mobile App:** Open the LAVNA app, select your lock, and tap the unlock button.
- **Mechanical Key:** Insert the physical key into the emergency keyhole and turn to unlock.

2. Locking the Door

The lock will automatically re-lock after a few seconds once the door is closed. You can also manually lock it by lifting the handle or pressing the lock button on the keypad (if available).

3. One-Time Passcode (OTP)

Generate temporary OTPs through the mobile app for guests or service personnel. These passcodes are valid for a single use or a limited time period.

4. Public Mode

Refer to the mobile app settings for instructions on enabling and disabling Public Mode, which allows the door to remain unlocked for extended periods, suitable for offices or public spaces during business hours.

Maintenance

1. Battery Replacement

The lock is powered by AA batteries (not specified, assuming standard). When the battery level is low, the lock will provide an audible or visual alert. Replace all batteries simultaneously with new, high-quality alkaline batteries. Do not mix old and new batteries or different battery types.

2. Cleaning

Clean the lock's surface with a soft, dry cloth. Avoid using abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish and electronic components. Keep the fingerprint sensor clean for optimal performance.

Troubleshooting

Problem	Possible Cause	Solution
Lock does not respond.	Low batteries or completely drained batteries.	Replace all batteries with new ones. Use the mechanical key for emergency access.
Fingerprint not recognized.	Finger is dirty, wet, or improperly placed. Fingerprint not registered correctly.	Ensure finger is clean and dry. Place finger flat on the sensor. Re-register fingerprint if issues persist.
PIN code not working.	Incorrect PIN entered. PIN deleted or expired.	Verify the PIN. Check the mobile app for PIN status. Re-add PIN if necessary.
Mobile app cannot connect to lock.	Wi-Fi connectivity issues. Lock is out of range. App not updated.	Check Wi-Fi router and signal strength. Ensure lock is within Wi-Fi range. Update the mobile app to the latest version. Re-pair the lock if needed.
Lock is loose or rattling.	Mounting screws are loose.	Carefully tighten all mounting screws. Do not overtighten.

Specifications

Feature	Detail

Feature	Detail
Brand	LAVNA
Model Number	LA24
Lock Type	Biometric Smart Lock
Access Methods	Fingerprint, RFID Card, PIN, Mobile App, Mechanical Key
Connectivity	Wi-Fi
Control Method	App, Touch (Keypad, Fingerprint Sensor)
Recommended Door Type	Wooden Doors
Minimum Door Thickness	35 mm
Item Dimensions (L x W x H)	7 x 6 x 29 Centimeters
Item Weight	Approximately 1 Pound

Warranty and Support

LAVNA products come with a standard manufacturer's warranty. For detailed warranty information, technical support, or customer service inquiries, please refer to the warranty card included with your product or visit the official LAVNA website. You can also contact LAVNA customer care for assistance with installation or product operation.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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