

Nokia TWS-222

Nokia Go Earbuds 2 Pro Wireless In-Ear Headphones TWS-222 User Manual

Model: TWS-222 | Brand: Nokia

1. INTRODUCTION

This manual provides detailed instructions for the safe and efficient use of your Nokia Go Earbuds 2 Pro wireless in-ear headphones, model TWS-222. Please read this manual thoroughly before using the product and retain it for future reference.

The Nokia Go Earbuds 2 Pro feature a 10mm speaker for balanced sound and powerful bass. They include ambient noise cancellation for clearer calls and an IPX4 water resistance rating, making them suitable for various activities. A low latency mode is integrated for improved audio-visual synchronization.

2. SAFETY INFORMATION

To ensure safe operation and prevent damage, observe the following precautions:

- **Hearing Protection:** Avoid listening at high volume levels for extended periods to prevent hearing damage.
- **Environmental Awareness:** Do not use the earbuds in situations where inability to hear ambient sounds could be dangerous, such as while driving or cycling.
- **Water Resistance:** The earbuds are IPX4 water resistant, meaning they are protected against splashing water from any direction. They are not designed for submersion in water. Do not expose them to strong jets of water or wear them while swimming.
- **Charging:** Use only the provided charging cable and a compatible power adapter. Do not attempt to charge the earbuds if they are wet.
- **Cleaning:** Clean the earbuds and charging case with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Disassembly:** Do not attempt to disassemble, repair, or modify the earbuds or charging case. This will void the warranty and may cause damage or injury.
- **Disposal:** Dispose of the product and its battery responsibly according to local regulations. Do not dispose of batteries in fire.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- Nokia Go Earbuds 2 Pro (Left and Right)
- Charging Case
- USB Charging Cable
- User Manual (this document)
- Multiple sizes of ear tips (S, M, L)



Image 3.1: Nokia Go Earbuds 2 Pro with open charging case.

This image displays the Nokia Go Earbuds 2 Pro, showing both earbuds removed from their charging case, which is open. The earbuds and case are black with blue interior accents.

4. SETUP

4.1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case. Ensure they are correctly seated.
2. Connect the USB charging cable to the charging port on the case and the other end to a USB power source (e.g., computer, wall adapter).
3. The indicator light on the charging case will show the charging status. A full charge takes approximately 1.5 hours.
4. Once fully charged, disconnect the charging cable.



Image 4.1: Nokia Go Earbuds 2 Pro charging case.

This image shows the Nokia Go Earbuds 2 Pro charging case with the lid closed, displaying the Nokia logo on the front.

This is where the earbuds are stored and charged.

4.2. Pairing with a Bluetooth Device

To connect your earbuds to a smartphone or other Bluetooth-enabled device:

1. Ensure the earbuds are charged and placed inside the charging case.
2. Open the charging case. The earbuds will automatically enter pairing mode, indicated by a flashing LED light on the earbuds.

- 3. On your device, go to Bluetooth settings and enable Bluetooth.
- 4. Search for available devices and select **"Nokia Go Earbuds 2 Pro"** from the list.
- 5. Once connected, the LED indicator on the earbuds will stop flashing.
- 6. If pairing fails, close the case, wait a few seconds, and repeat the steps.

4.3. Selecting Ear Tips

For optimal sound quality and comfort, choose the ear tips that best fit your ears. The package includes small, medium, and large sizes.

- Experiment with different sizes to find the most secure and comfortable fit.
- A good seal is crucial for effective ambient noise cancellation and bass response.

5. OPERATING INSTRUCTIONS

5.1. Power On/Off

- **Power On:** Open the charging case, or take the earbuds out of the case. They will power on automatically.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will power off automatically.

5.2. Touch Controls

The Nokia Go Earbuds 2 Pro feature touch-sensitive controls on each earbud.

Action	Left Earbud	Right Earbud
Play/Pause	Single tap	Single tap
Next Track	Double tap	Double tap
Previous Track	Triple tap	Triple tap
Answer/End Call	Single tap	Single tap
Reject Call	Press and hold (2s)	Press and hold (2s)
Activate Voice Assistant	Press and hold (2s)	Press and hold (2s)
Ambient Noise Cancellation (ANC) On/Off	Long press (3s)	Long press (3s)

Note: Some functions may vary depending on your connected device and operating system.

5.3. Low Latency Mode

The low latency mode reduces audio delay, which is beneficial for gaming and video playback.

- To activate/deactivate low latency mode, refer to the specific instructions in the companion app (if available) or your device's Bluetooth settings.

6. MAINTENANCE

6.1. Cleaning

- Regularly clean the earbuds and charging case to maintain performance and hygiene.
- Use a soft, dry, lint-free cloth to wipe the surfaces of the earbuds and case.
- For ear tips, remove them from the earbuds and gently wipe with a damp cloth, then dry thoroughly before reattaching.
- Do not use abrasive cleaners, alcohol, or chemical solvents.

6.2. Storage

- When not in use, store the earbuds in their charging case to protect them and keep them charged.
- Store the product in a cool, dry place, away from extreme temperatures and direct sunlight.

7. TROUBLESHOOTING

If you encounter issues with your Nokia Go Earbuds 2 Pro, refer to the following common solutions:

7.1. Earbuds Not Pairing

- Ensure both earbuds are charged.
- Place earbuds back in the case, close the lid, then open it again to re-enter pairing mode.
- Turn off and on Bluetooth on your device.
- Forget/delete "Nokia Go Earbuds 2 Pro" from your device's Bluetooth list and attempt to pair again.

7.2. No Sound or Low Volume

- Check the volume level on both your device and the earbuds.
- Ensure the earbuds are properly connected to your device.
- Clean any debris from the earbud speaker mesh.
- Try re-pairing the earbuds.

7.3. Charging Issues

- Verify the charging cable is securely connected to both the case and the power source.
- Ensure the charging contacts on the earbuds and inside the case are clean and free of obstruction.
- Try a different USB cable or power adapter.

7.4. Ambient Noise Cancellation (ANC) Not Working

- Ensure ANC is activated via the touch controls (long press for 3 seconds).
- Check that the ear tips provide a good seal in your ear canal. Adjust or try different sizes if necessary.

8. SPECIFICATIONS

Feature	Detail
Model Number	TWS-222
Brand	Nokia

Feature	Detail
Connectivity Technology	Wireless (Bluetooth)
Ear Placement	In-Ear
Noise Control	Active Noise Cancellation
Driver Size	10mm
Playtime	Up to 24 hours (with charging case)
Charging Time	Approx. 1.5 hours
Water Resistance	IPX4 (Water resistant)
Control Type	Touch Control, Voice Control, Via App
Compatible Devices	Devices supporting Bluetooth (mobile phones, laptops, tablets, etc.)
Product Dimensions	3.55 x 2.2 x 1.85 cm (earbud); 4.3 grams (earbud weight)
Included Components	Protective case
Material	Plastic
Color	Black

Note: Specifications are subject to change without notice.

9. WARRANTY AND SUPPORT

Nokia provides a limited warranty for this product. Please refer to the warranty card included in your package or visit the official Nokia website for detailed warranty terms and conditions.

For technical support, service, or further inquiries, please contact Nokia customer support through their official website or the contact information provided in your product packaging.

- **Online Support:** [www.nokia.com/support](#) (Example link, please refer to actual Nokia support page)
- **Product Registration:** Register your product online to receive updates and support.