

ROINTE TELVN50B077

Rointe TELVN50B077 ELBA OVAL Electric Towel Rail User Manual

Model: TELVN50B077

1. INTRODUCTION

This manual provides essential instructions for the safe installation, operation, and maintenance of your Rointe TELVN50B077 ELBA OVAL Electric Towel Rail. Please read this manual thoroughly before installation and use, and retain it for future reference.

The Rointe ELBA OVAL electric towel rail features a high-quality steel body with an elegant, straight design, enhancing comfort in your bathroom. It includes an integrated oval control for ease of use.



Figure 1: Front view of the Rointe ELBA OVAL Electric Towel Rail. This image shows the white finish and the straight, elegant design of the towel rail, highlighting its vertical collectors and horizontal tubes.

2. SAFETY INFORMATION

WARNING: Electrical appliances can pose hazards if not installed and operated correctly. Always follow these safety guidelines:

- Read all instructions before using this appliance.
- This appliance is intended for domestic use only.
- Installation must be carried out by a qualified electrician in accordance with local wiring regulations and building codes.
- Do not immerse the appliance in water or other liquids.
- Ensure the power supply voltage matches the rating label on the appliance.
- Do not operate the appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Keep children and pets away from the appliance during operation.
- The surface of the towel rail can become hot during operation. Avoid direct contact with skin to prevent burns.
- Do not cover the towel rail with towels or clothing in a way that obstructs airflow, as this can lead to

overheating.

- This appliance has an IP44 protection rating, making it suitable for bathroom zones 2 and 3. Consult a qualified electrician for proper zone installation.

3. PACKAGE CONTENTS

Please check the package contents upon unpacking. If any items are missing or damaged, contact your retailer immediately.

- Rointe ELBA OVAL Electric Towel Rail (Model TELVN50B077)
- Mounting brackets and fixings
- User Manual (this document)

4. INSTALLATION AND SETUP

The Rointe ELBA OVAL Electric Towel Rail is designed for vertical installation. Ensure the installation location complies with bathroom electrical zoning regulations (IP44 rating).

4.1 Tools Required (Not Supplied)

- Drill
- Spirit level
- Measuring tape
- Pencil
- Screwdriver

4.2 Mounting Instructions

1. **Choose Location:** Select a suitable wall location, ensuring it is within the appropriate bathroom electrical zone and away from direct water spray. The installed product depth from the wall is 100 mm.
2. **Mark Drilling Points:** Using the mounting brackets as a template, mark the drilling points on the wall. Ensure the points are level and correctly spaced for vertical installation.
3. **Drill Holes:** Drill holes at the marked points using an appropriate drill bit for your wall type. Insert wall plugs if necessary.
4. **Attach Brackets:** Securely fasten the mounting brackets to the wall using the provided screws.
5. **Mount Towel Rail:** Carefully lift the towel rail and position it onto the mounted brackets. Ensure it is securely seated.
6. **Electrical Connection:** This appliance must be hardwired into the mains electrical supply by a qualified electrician. Ensure the power supply is disconnected before making any electrical connections. The appliance is Class II insulated.

5. OPERATING INSTRUCTIONS

The ELBA OVAL electric towel rail features an integrated oval control for managing its functions.

1. **Power On/Off:** Once correctly installed and connected to the mains power, use the control panel to switch the towel rail on or off.
2. **Temperature/Mode Selection:** Refer to the specific markings on the oval control for temperature adjustment or mode selection (if applicable). The towel rail operates at a nominal power of 300W.
3. **Drying Towels:** Hang towels evenly over the bars. Do not overload the towel rail, as this can reduce its efficiency and potentially cause overheating.

Allow sufficient time for the towel rail to heat up and for towels to dry. The heating element uses a high thermal transfer fluid for efficient operation.

6. MAINTENANCE

Regular maintenance ensures the longevity and efficient operation of your towel rail.

- **Cleaning:** Disconnect the towel rail from the power supply before cleaning. Use a soft, damp cloth to wipe the surface. Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish.
- **Inspection:** Periodically inspect the power cord and the appliance for any signs of damage. If damage is found, discontinue use and contact a qualified technician.
- **No User Serviceable Parts:** There are no user-serviceable parts inside the towel rail. Do not attempt to open or repair the appliance yourself.

7. TROUBLESHOOTING

If you encounter issues with your Rointe ELBA OVAL Electric Towel Rail, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Towel rail does not heat up.	No power supply. Appliance is switched off.	Check the circuit breaker and ensure the appliance is correctly wired and switched on at the mains. Turn on the appliance using the oval control.
Towel rail is not heating effectively.	Overloaded with towels. Room temperature is very low.	Reduce the number of towels or ensure they are spread out. Allow more time for heating. Ensure the room is not excessively cold.
Unusual noises from the unit.	Normal expansion/contraction of metal during heating/cooling.	This is usually normal. If noises are excessive or persistent, disconnect power and contact support.

If the problem persists after attempting these solutions, please contact Rointe customer support or a qualified electrician.

8. SPECIFICATIONS

Model	TELVN50B077
Brand	Rointe
Type	Electric Towel Rail
Nominal Power	300 W (Other powers available for different models: 500W, 750W, 1000W)
Dimensions (W x H x D)	500 mm x 770 mm x 30 mm
Installed Depth from Wall	100 mm
Material	Steel body
Vertical Collectors	30 x 40 mm

Horizontal Tubes	Ø 22 mm
Protection Rating	IP44
Insulation Class	Class II
Heating Medium	High thermal transfer fluid

9. WARRANTY AND SUPPORT

Rointe offers the following warranty for this product:

- **10-Year Warranty** on the steel body.
- **2-Year Warranty** on electronic components.

This warranty covers manufacturing defects under normal use. It does not cover damage caused by improper installation, misuse, accidents, or unauthorized repairs.

For technical support, warranty claims, or spare parts information, please contact your retailer or visit the official Rointe website. Please have your model number (TELVN50B077) and proof of purchase ready when contacting support.