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PKPOWER VX3258-2KC-mhd, VS17211

PKPOWER 19V AC DC Adapter Instruction Manual

For ViewSonic VX3258-2KC-mhd and VS17211 Monitors

1. Introduction

Thank you for choosing the PKPOWER 19V AC DC Adapter. This manual provides essential information for the safe and effective use of your new power supply, designed as a replacement for compatible ViewSonic monitors.

1.1. What's in the Box

- 1 x PKPOWER 19V AC DC Adapter
- 1 x Power Cable

1.2. Product Overview

The PKPOWER AC DC Adapter is engineered to deliver stable and reliable power to your ViewSonic monitor. It features robust construction and multiple safety protections.



Image 1: The PKPOWER 19V AC DC Adapter, showing the main adapter unit and its detachable power cables.

1.3. Key Features

- **Universal Input Voltage:** Supports 100-240V AC, 50-60Hz, suitable for international use.
- **Certified Safety Standards:** Meets CE, FCC, and RoHS certifications, ensuring compliance with safety and environmental regulations.
- **Integrated Safety Protections:** Features Over Voltage Protection (OVP), Over Current Protection (OCP), and Short Circuit Protection (SCP) to safeguard connected devices.
- **Broad Compatibility:** Designed as a replacement power supply for specific ViewSonic monitor models, including VX3258-2KC-mhd and VS17211.



Image 2: An internal view diagram highlighting the various built-in safety protections of the adapter, including over-charge, over-voltage, short-circuit, over-current, and over-temperature protection.

2. Setup Instructions

2.1. Connecting the Adapter

1. Ensure your monitor and the power outlet are turned off before connecting.
2. Connect the DC output plug of the PKPOWER adapter to the power input port on your ViewSonic monitor.
3. Connect the AC input cable to the PKPOWER adapter.
4. Plug the AC input cable into a standard wall power outlet (100-240V AC).

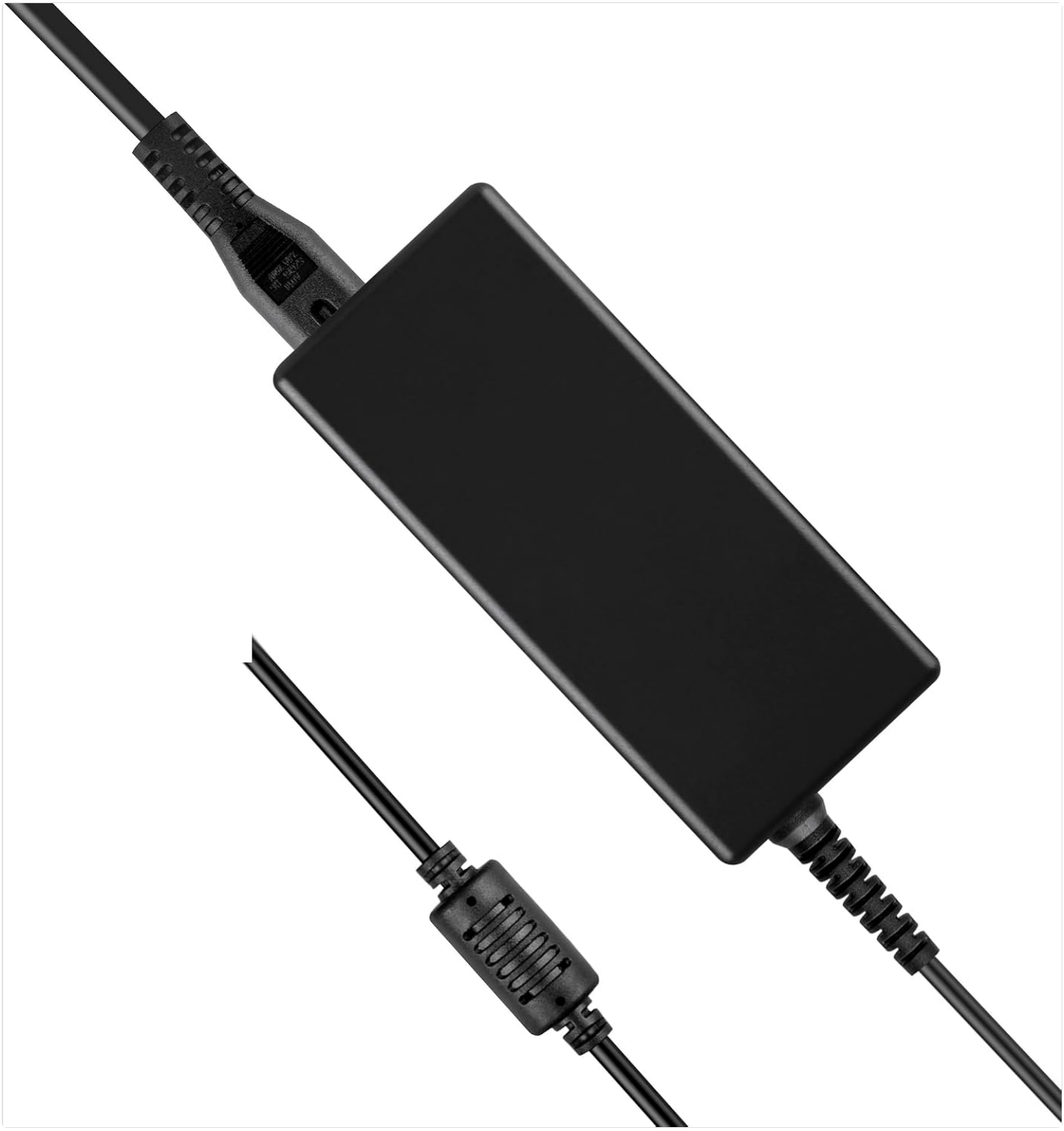

Image 3: A close-up view of the adapter's main block and the DC output cable, which includes a ferrite bead for noise suppression.

2.2. Initial Use

After connecting the adapter, turn on the power outlet and then your monitor. The monitor should power on normally. If not, refer to the Troubleshooting section.

3. Operating Guidelines

3.1. Powering On/Off

The adapter provides continuous power when connected to an active outlet. Use your monitor's power button to turn the display on or off. Disconnect the adapter from the wall outlet for complete power shutdown.

3.2. Usage Environment

Operate the adapter in a well-ventilated area. Avoid covering the adapter, as this can lead to overheating. Do not

expose the adapter to moisture, extreme temperatures, or direct sunlight.

4. Important Safety Information

Please read and follow these safety instructions carefully to prevent injury or damage to your device.

- Do not disassemble or modify the adapter.
- Keep the adapter away from water, fire, and high temperatures.
- Avoid dropping or subjecting the adapter to severe impact.
- Do not use the adapter if the cables are damaged or frayed.
- Ensure the adapter is used with compatible devices only.
- Unplug the adapter during lightning storms or when unused for extended periods.
- **Proposition 65 Warning:** This product may contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

5. Care and Maintenance

5.1. Cleaning

Disconnect the adapter from the power outlet and your monitor before cleaning. Use a soft, dry cloth to wipe the surface of the adapter. Do not use liquid cleaners or abrasive materials.

5.2. Storage

When not in use, store the adapter in a cool, dry place, away from direct sunlight and moisture. Avoid tightly coiling the cables to prevent damage.

6. Troubleshooting

If you encounter issues with your PKPOWER adapter, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Monitor does not power on.	Adapter not properly connected. No power from outlet. Faulty adapter.	Ensure all connections are secure. Test the outlet with another device. Contact customer support if the adapter is suspected to be faulty.
Adapter feels hot during use.	Normal operation. Poor ventilation. Overload.	A slight warmth is normal. Ensure adequate ventilation around the adapter. If excessively hot, disconnect and contact support.
Monitor flickers or loses power intermittently.	Loose connection. Incompatible power requirements.	Check all cable connections. Verify your monitor's power requirements match the adapter's output.

7. Product Specifications

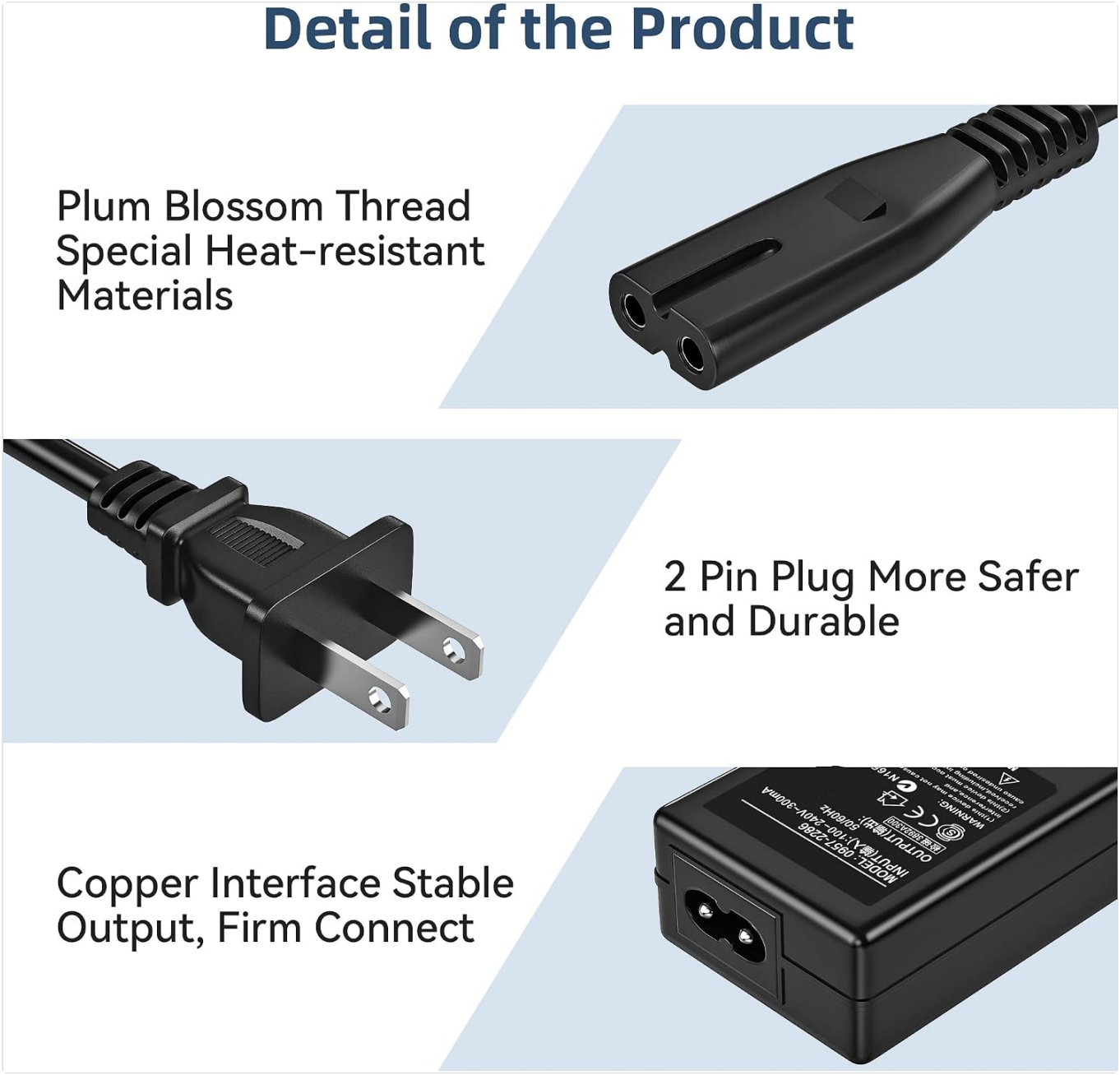

Image 4: Details of the adapter's construction, including the 'Plum Blossom Thread' design for heat resistance, the secure 2-pin plug, and the stable copper interface for reliable output.

Brand	PKPOWER
Model Compatibility	ViewSonic VX3258-2KC-mhd, VS17211 Monitors
Input Voltage	100-240V AC, 50-60Hz
Output Voltage	19V DC
Wattage	18 Watts
Product Dimensions	4 x 2 x 0.5 inches
Item Weight	9 ounces
Color	Black

Connector Type	Auxiliary
ASIN	B0BD913LFG

8. Warranty and Customer Support

8.1. Return Policy

This product is eligible for a refund or replacement within 30 days of purchase, subject to the retailer's return policy.

8.2. Customer Support

For any inquiries or assistance regarding your PKPOWER adapter, please contact our customer service. Our team aims to respond to all queries within 24 hours.

You can find contact information on the PKPOWER official website or through your purchase platform.

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