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## XPLORA X6 Play

# XPLORA X6 Play 4G Watch Phone Instruction Manual

Model: X6 Play

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## 1. INTRODUCTION

This manual provides essential instructions for the safe and effective use of your XPLORA X6 Play 4G Watch Phone. Designed for children, this device offers communication, location tracking, and activity features, all managed through a parent-controlled application. Please read this manual thoroughly before operating the device.

## 2. WHAT'S IN THE Box

Upon unboxing your XPLORA X6 Play, ensure all components are present:

- XPLORA X6 Play Watch Phone
- USB Cable
- Pre-installed Xplora Connect SIM card (requires subscription)



Image: The XPLORA X6 Play Watch Phone, shown in pink, displaying an incoming call from 'Mum'.

### 3. PRODUCT OVERVIEW

The XPLORA X6 Play is a feature-rich smartwatch designed for children, offering a blend of safety and communication functionalities.



Designed with care for children ages 4 to 11, the Xplora X6Play smartwatch gives peace of mind to the entire family. With its smartphone capabilities, children can navigate and communicate effortlessly with pre-approved contacts.



Image: An overview of the XPLORA X6 Play, highlighting its role as a child's first phone, available in multiple colors.

## Key Features:

- **Voice Calls:** Make and receive calls from pre-approved numbers.
- **Messages:** Send and receive texts, emojis, images, and voice messages within the Xplora app network.
- **SOS Function:** A dedicated button to alert emergency contacts with the child's location.
- **GPS Location & Safety Zones:** Track the device's location and set up virtual boundaries for alerts.
- **Camera:** Integrated camera for taking photos.
- **Pedometer:** Tracks steps to encourage physical activity.
- **School Mode:** Minimizes distractions during school hours.
- **Wi-Fi & 4G Network Compatibility:** Ensures reliable connectivity.

## 4. SETUP GUIDE

Follow these steps to set up your XPLORA X6 Play:

1. **Set up your SIM:** The XPLORA X6 Play comes with a pre-installed Xplora Connect SIM card. After receiving your watch, select the desired subscription plan. A minimum 12-month subscription is required. You will receive a confirmation email once the plan is active.
2. **Download the Xplora App:** Install the official Xplora app on your smartphone. The app is available for both iOS and Android devices.
3. **Create an Xplora Account:** Open the app and follow the on-screen instructions to create your parent account.
4. **Activate your Xplora Watch:** Within the app, select the option to add and pair your new device. Follow the prompts to link your X6 Play watch to your parent account. This process typically involves scanning a QR code displayed on the watch screen.

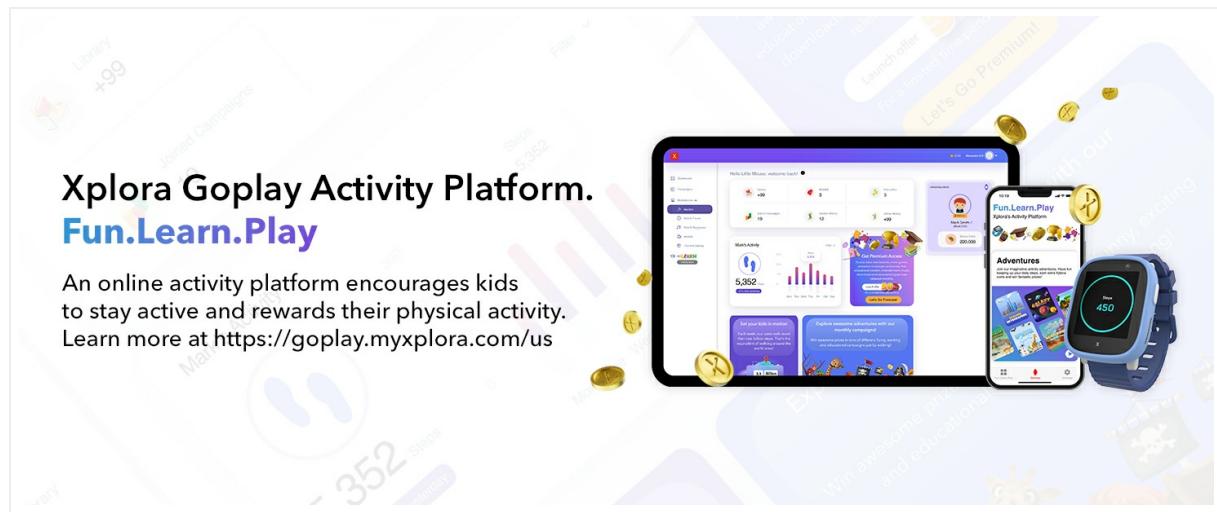


Image: A visual guide illustrating the three main steps for setting up the XPLORA X6 Play: SIM activation, downloading the Xplora app, and activating the watch.

## 5. OPERATING INSTRUCTIONS



Image: Icons depicting the various features available for children on the XPLORA X6 Play watch.

### 5.1. Making and Receiving Calls

The X6 Play allows children to make and receive calls only from numbers pre-approved by a guardian through the Xplora app. To make a call, navigate to the contacts list on the watch screen and select the desired contact. To answer an incoming call, tap the green answer icon. To end a call, tap the red hang-up icon.

### 5.2. Sending and Receiving Messages

Children can receive text messages, emojis, images, and voice messages. They can reply using images, emojis, and voice messages. Text messaging is primarily facilitated through the Xplora app, meaning communication is with approved contacts who also use the app.

### 5.3. SOS Function

In an emergency, the child can press and hold the SOS button on the watch. This action will immediately notify pre-set emergency contacts and transmit the child's current GPS location to them.

### 5.4. GPS Location Tracking

The X6 Play utilizes multiple services to provide location data. Guardians can view the watch's location in

real-time via the Xplora app. For optimal accuracy, ensure the watch has a clear view of the sky and is connected to a network.

## 5.5. School Mode

School Mode can be activated by parents through the Xplora app. When active, the watch will limit its functions to prevent distractions during school hours. Only the time display and SOS function will be accessible, blocking calls and messages.

## 5.6. Pedometer and Activity Tracking

The built-in pedometer tracks the child's steps throughout the day. This data can be viewed on the watch and within the parent app, encouraging physical activity. The Xplora GoPlay Activity Platform offers additional engagement by rewarding physical activity.



Image: The XPLORA X6 Play screen showing a step counter with 450 steps recorded towards a goal of 1000.

## 5.7. Camera Function

The X6 Play includes a camera for taking photos. Children can access the camera app on the watch screen to capture moments. Photos can be shared with approved contacts via the messaging feature.

Your browser does not support the video tag.

Video: An official XPLORA video showcasing the X6 Play's features and design, including its use by children.

## 6. PARENT APP FEATURES

The Xplora parent app provides comprehensive control and monitoring capabilities:

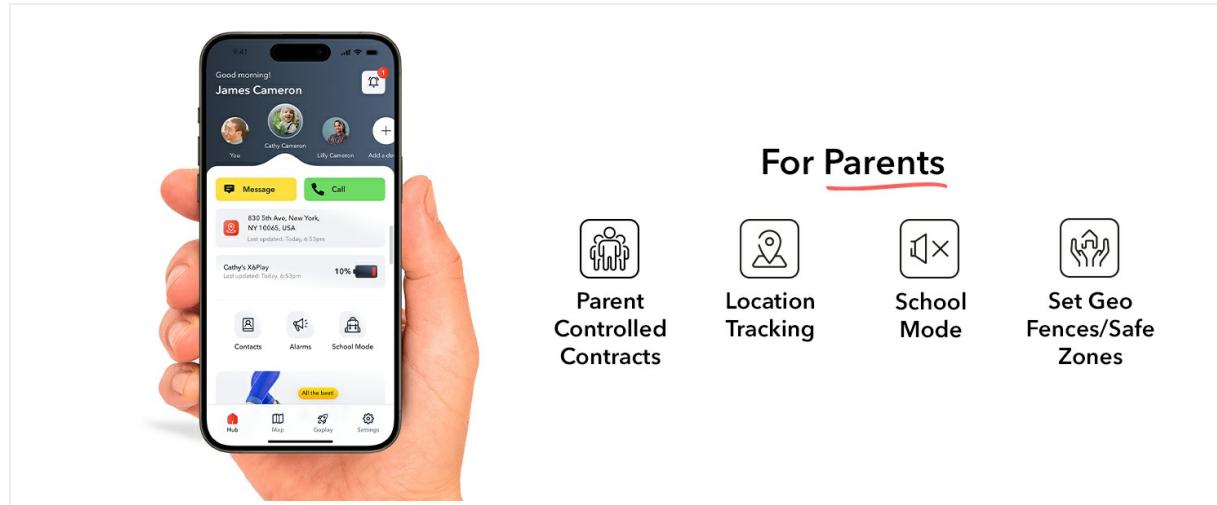


Image: A smartphone displaying the Xplora parent app interface, highlighting features for parental control and monitoring.

- **Parent-Controlled Contacts:** Manage and approve all contacts the child can communicate with.
- **Location Tracking:** View the real-time location of the watch and its history.
- **School Mode Management:** Schedule and activate School Mode to limit watch functions during specific times.
- **Safety Zones (Geo-Fencing):** Set up virtual safe zones around locations like home or school. Receive notifications when the child enters or leaves these areas.
- **Activity Monitoring:** Track the child's steps and activity levels.
- **Remote Settings:** Adjust various watch settings remotely from your smartphone.

## 7. MAINTENANCE

### 7.1. Cleaning

Wipe the watch screen and strap regularly with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials, as these can damage the device.

### 7.2. Battery Care

To prolong battery life, avoid extreme temperatures. Charge the watch using the provided USB cable. Do not use unauthorized chargers, as this may damage the battery or device.

### 7.3. Water Resistance

The XPLORA X6 Play has a degree of water resistance. However, it is not recommended for swimming or prolonged submersion. Avoid exposing the watch to high-pressure water or steam.

## 8. TROUBLESHOOTING

Problem	Possible Solution
<b>Watch not turning on or charging:</b>	Ensure the USB cable is securely connected to both the watch and a power source. Try a different USB port or power adapter. Allow the watch to charge for at least 30 minutes before attempting to turn it on. If issues persist, contact support.
<b>Calls or messages not working:</b>	Verify that the SIM card is properly inserted and activated with an active subscription plan. Check network signal strength on the watch. Ensure all contacts are approved in the parent app. Restart the watch and the parent's smartphone app.
<b>Inaccurate GPS location:</b>	GPS accuracy can be affected by environment (e.g., indoors, dense urban areas, tall buildings). For best results, ensure the watch has a clear view of the sky. Restarting the watch can sometimes improve GPS performance. Check the Xplora app for any location service settings.
<b>Messages delayed:</b>	Message delivery relies on network connectivity. Check the watch's network signal indicator. Ensure both the watch and the parent's smartphone have a stable internet connection. Restarting both devices may help synchronize communication.
<b>School Mode not functioning as expected:</b>	Verify that School Mode is correctly configured and activated for the desired times in the parent app. Ensure the watch's internal clock is synchronized with the network time.

## 9. SPECIFICATIONS

**Model Name:** X6 Play

**Brand:** XPLORA

**Screen Size:** 1.52 Inches

**Operating System:** Android

**Connectivity Technology:** Wi-Fi, 4G

**Special Feature:** GPS

**Battery:** 1 Lithium Ion battery (included)

**Item Weight:** 8.1 ounces

**Package Dimensions:** 8.78 x 2.76 x 1.61 inches

**Manufacturer:** XPLORA Technologies Limited

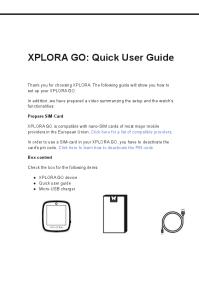
**Date First Available:** October 29, 2022

## 10. WARRANTY AND SUPPORT

For warranty information, please refer to the documentation provided with your purchase or visit the official XPLORA website. If you encounter any issues not covered in this manual or require further assistance, please contact XPLORA customer support. Contact details can typically be found on the XPLORA website or within the Xplora parent application.

For additional resources and information, you may visit the [XPLORA Store on Amazon](#).

## Related Documents - X6 Play

	<p><a href="#"><u>Xplora X5 Play Smartwatch Phone for Kids User Guide</u></a></p> <p>Comprehensive user guide for the Xplora X5 Play smartwatch phone, detailing setup, features, safety, and disposal information for children's wearable technology.</p>
	<p><a href="#"><u>Xplora XGO3 Quick Start Guide: Setup and Features</u></a></p> <p>Get started with your Xplora XGO3 kids smartwatch. This guide covers setup, important information, and support resources from Xplora Technologies AS.</p>
	<p><a href="#"><u>XPLORA GO Quick User Guide: Setup and Features</u></a></p> <p>Learn how to set up and use your XPLORA GO device with this concise user guide. Covers SIM card preparation, charging, main features like calls, camera, tracking, and SOS functionality.</p>
	<p><a href="#"><u>Xplora X6Play Quick Start Guide - Get Your Kids Smartwatch Running</u></a></p> <p>Get started with your Xplora X6Play kids smartwatch. This quick start guide covers essential setup steps, app download, SIM plan configuration, and important safety information for parents and children.</p>
	<p><a href="#"><u>Xplora X6 Play Quick Start Guide: Get Started with Your Smartwatch</u></a></p> <p>Learn how to set up and activate your Xplora X6 Play smartwatch for kids with this quick start guide. Includes essential setup steps, safety information, and technical details.</p>