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CYSSJF SJ-C31+O1

CYSSJF Queue Management System

Model: SJ-C31+O1

PRODUCT OVERVIEW

The CYSSJF Queue Management System is designed to streamline customer flow and enhance service efficiency in various commercial and institutional settings. This system features a clear 3-digit LED display, waterproof call buttons, and a remote control, providing a reliable and user-friendly solution for managing queues. It is ideal for use in restaurants, food trucks, clinics, bars, government offices, rehabilitation centers, churches, cafes, milk tea shops, and any other service location requiring efficient queue management.



Image: The complete CYSSJF Queue Management System, showing the main LED display, the remote control, and two waterproof call buttons.

## PACKAGE CONTENTS

Please verify that all items listed below are included in your package:

- 1 x 3-Digit LED Display Receiver Screen
- 2 x Waterproof Call Buttons (for calling the next customer)
- 1 x Remote Control (for Quick Zero and other functions)

- 1 x Power Adapter
- 1 x English User Manual (also available in French, Spanish, Italian, German)
- 1 x Sticker (for mounting or labeling)

## SETUP

The CYSSJF Queue Management System is designed for ease of use and is ready out of the box without requiring an internet connection.

### Display Placement

The LED display receiver can be placed on a tabletop or mounted on a wall for optimal visibility.

- **Tabletop Placement:** Use the integrated stand on the back of the display to position it securely on a flat surface.
- **Wall Mounting:** The display features mounting holes on the back. Secure it to a wall using appropriate hardware (not included) to ensure stability.



Image: Illustrations demonstrating how the display can be placed on a table or mounted on a wall, highlighting the rear mounting features.

### Power Connection

Connect the provided power adapter to the LED display and plug it into a standard electrical outlet. The display will power on automatically.

## Battery Installation/Check

The call buttons and remote control come with built-in batteries. If replacement is needed, remove the back cover and replace with AAA alkaline batteries.



Image: The remote control with its battery compartment open, indicating the use of AAA batteries.

## OPERATING INSTRUCTIONS

### Basic Operation

- The display shows a 3-digit service number ranging from 000 to 999.
- The default sound notification is "ding dong". This can be configured to English voice prompts if desired.

### Calling the Next Number

To advance the queue to the next number:

- Press the **NEXT** button on the remote control.
- Alternatively, press the large green **NEXT** button on one of the waterproof call buttons.

### Quick Zero Function

To reset the displayed number to 000:

- On the remote control, simultaneously press the "↑" (Up) and "↓" (Down) keys for approximately 2 seconds. The display will reset to 000.

### Power-Off Memory Function

The system includes a power-off memory function. The last called number is automatically stored. When the display is powered back on, it will resume from the "last called number + 1", ensuring continuity in queue management.

### Remote Control Functions

# Remote Controls

## Call Last Number

Press LAST Key

## Turn ON/OFF

ON: Press  Key

OFF: Cumulatively press  5 times

## Re-call Current Number

Press RECALL Key

## Call Next Number

Method 1: Press NEXT Key

Method 2: Press NEXT Bnutton

## Reset Number

Press  $\frac{\text{RESET}}{\text{ENT}}$  3 times consecutively



Image: A detailed diagram illustrating the functions of each button on the remote control.

- **Turn ON/OFF:** Press the power key to turn ON. To turn OFF, cumulatively press the power key 5 times.
- **Call Last Number:** Press the **LAST** key.
- **Re-call Current Number:** Press the **RECALL** key.
- **Call Next Number:** Press the **NEXT** key.
- **Reset Number:** Press the **RESET ENT** key 3 times consecutively to reset the display to 000.

## Adjusting Volume

The system features adjustable volume. External speakers can be connected to the display unit to further increase the volume if needed for larger spaces or noisy environments.

## FEATURES

### Long Transmission Distance



The indoor transmission range of the queue management system is approximately 164-656 feet (50-200 meters). The signal can typically cover 1 to 2 floors, making it suitable for most small to medium-sized businesses. Please note that walls and other objects (such as metal or sound-absorbing materials) can reduce the effective operating distance, so actual range may vary.



Image: An illustration demonstrating the system's long-range capability in an open environment, such as a church.

### Waterproof Call Buttons

The call buttons are designed with IP55 water resistance, making them durable and suitable for environments where splashes or moisture might be present.



Image: A close-up view of the call button, highlighting its IP55 waterproof rating.

## Versatile Applications

The system's adaptability makes it suitable for a wide range of service industries:



Image: The system in use within a cafe, demonstrating its application in food service environments.



# Also Suitable for Calling Patients in Clinics/Medical Institution



"Dingdong~"



50-150m indoor

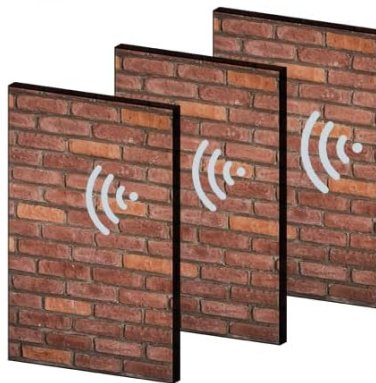


Image: The system applied in a clinic or medical setting, showing its utility for patient calling.

## SPECIFICATIONS

Attribute	Value
Model Number	SJ-C31+O1
Manufacturer	Quanzhou Shuojiang Electronic Commerce Co., Ltd.
Product Dimensions (L x W x H)	29 x 15.5 x 4 cm (11.4 x 6.1 x 1.6 inches)
Product Weight	890 grams
Display Type	3-Digit LED
Number Range	000-999
Indoor Transmission Range	164-656 ft (50-200 m)



Attribute	Value
Call Button Water Resistance	IP55
Remote/Button Battery Type	AAA Alkaline (built-in)
Power Source	Power Adapter (included)

# PRODUCUT SIZE



Image: Detailed dimensions of the display, remote control, and call button.

## TROUBLESHOOTING

If you encounter any issues during use, please refer to the common problems and solutions below. For further assistance, contact technical support.

- Issue: Display automatically skips numbers without button press.**  
*Solution:* This could indicate interference or a setting issue. Try resetting the display using the Quick Zero function. Ensure the system is not near strong electromagnetic fields. If the problem persists, contact technical

support.

- **Issue: Display does not change number when button is pressed.**  
*Solution:* Check the batteries in the remote control and call buttons. Ensure they are correctly inserted and have sufficient charge. Verify that the remote or button is within the effective transmission range of the display. If the issue continues, contact technical support.
- **Issue: Need to connect multiple displays to work together.**  
*Solution:* This system supports multi-screen configurations. Please contact technical support for specific instructions and guidance on setting up multiple displays.

## MAINTENANCE

To ensure the longevity and optimal performance of your CYSSJF Queue Management System, follow these maintenance guidelines:

- **Cleaning:** Wipe the display and buttons with a soft, dry cloth. For stubborn dirt, use a slightly damp cloth with mild soap, then dry thoroughly. Avoid abrasive cleaners or solvents.
- **Battery Replacement:** If the remote control or call buttons become unresponsive, replace their AAA alkaline batteries. Open the back cover, remove old batteries, and insert new ones, observing polarity.
- **Storage:** When not in use for extended periods, store the system in a cool, dry place away from direct sunlight and extreme temperatures.
- **Environmental Considerations:** While the call buttons are waterproof (IP55), the main display unit is not. Protect the display from liquids and excessive moisture.

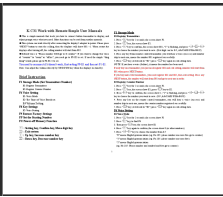
## WARRANTY AND SUPPORT






CYSSJF provides long-term technical support for this product. If you encounter any problems during use, require assistance with advanced setups (e.g., connecting multiple screens), or have any technical inquiries, please do not hesitate to contact us.

Our technical support team offers free guidance, which may include video tutorials or graphical instructions, to help you resolve any issues and maximize your system's functionality.

For contact information, please refer to the details provided in your product packaging or the official CYSSJF website.

## Related Documents - SJ-C31+O1

	<p><a href="#">K-C31 Wireless Calling System User Manual</a></p> <p>User manual for the K-C31 wireless calling system by KOQI ELECTRONICE. Provides detailed instructions on setup, transmitter registration, voice settings, and operational features for efficient queue and call management in service environments.</p>
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	<p><a href="#">Sharp Refrigerator-Freezer Operation Manual</a></p> <p>This operation manual provides detailed instructions for the safe and efficient use of Sharp Refrigerator-Freezer models, including safety precautions, installation guidelines, description of features, useful modes, control panel operations, temperature control, food storage advice, care and cleaning instructions, and troubleshooting tips.</p>
	<p><a href="#">AND SJ Series Digital Scale Instruction Manual</a></p> <p>Comprehensive instruction manual for the AND SJ Series digital scales (SJ-1000, SJ-2000, SJ-5000, SJ-12K, SJ-20K, SJ-30K). Covers safety precautions, introduction, parts identification, handling, operation, functions, specifications, regional usage, and warranty information.</p>
	<p><a href="#">SHARP INFORMATION TECHNIQUE - Modes Service et Codes Défauts Réfrigérateurs</a></p> <p>Guide technique SHARP détaillant l'activation du mode service, l'utilisation du panneau de commande, et les codes défauts pour les modèles de réfrigérateurs SJ-BA10, SJ-BA11, SJ-BA20, SJ-BA21.</p>
	<p><a href="#">SHARP SJ-TB01ITX Fridge-freezer User Manual   Installation &amp; Operation Guide</a></p> <p>This user manual from SHARP provides detailed instructions for the SJ-TB01ITX series of fridge-freezers. It covers installation, operation, food storage, troubleshooting, energy saving tips, and customer support, ensuring optimal performance and longevity of your home appliance.</p>
	<p><a href="#">Sharp Refrigerator-Freezer Operation Manual: Safety, Installation, and Usage Guide</a></p> <p>Comprehensive operation manual for Sharp Refrigerator-Freezer models including SJ-P50M-S, SJ-U43P-SL, SJ-P55M-K, SJ-U43P-BK, SJ-P59M-S, SJ-U47P-SL, SJ-FTS16AVP-SL, SJ-U47P-BK, SJ-FTS17AVP-SL. Covers safety, installation, description, useful modes, control panel, food storage, care, cleaning, and troubleshooting.</p>