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› [KERDOM](#) /

› KERDOM Office Chair User Manual

KERDOM 931-C

KERDOM Office Chair User Manual

Brand: KERDOM | **Model:** 931-C

1. INTRODUCTION

Thank you for choosing the KERDOM Ergonomic Office Chair. This manual provides essential information for the proper setup, operation, and maintenance of your new chair. Designed for optimal comfort and productivity, this chair features an ergonomic design, breathable materials, and space-saving functionality to enhance your workspace.



Figure 1.1: KERDOM Ergonomic Office Chair (Black)

The KERDOM Ergonomic Office Chair in black, featuring a mesh backrest, padded seat, and flip-up armrests, designed for comfort and versatility in any office or home setting.

Key features include:

- **Ergonomic Design:** Arc-shaped backrest to fit the natural curve of the back, reducing back pain.
- **Breathable & Comfortable:** High-quality mesh backrest and cushion for air circulation, preventing stuffiness.
- **Space Saving:** 90° flip-up armrests allow the chair to be stored under a desk.
- **Multi-scene Application:** Smooth-rolling casters suitable for various floor types (marble, wood, carpet) and 120° tilt tension for relaxation.
- **Safe and Reliable:** Quality tested with a maximum capacity of 250 lbs and a thickened explosion-proof steel chassis.

2. SAFETY INFORMATION

WARNING: To prevent injury, always adhere to the following safety guidelines:

- Do not exceed the maximum weight capacity of 250 lbs (113 kg).
- Ensure all screws and bolts are securely tightened before use and periodically check for looseness.
- Avoid standing on the chair or using it as a step stool.
- Keep hands and fingers clear of moving parts, especially during height and tilt adjustments.
- Use the chair on a flat, stable surface to prevent tipping.
- Keep children and pets away from the chair during assembly and adjustment.

For safe usage, ensure the chair's weight capacity is not exceeded (maximum 250 lbs).

3. PACKAGE CONTENTS

Before assembly, please verify that all components are present and undamaged. If any parts are missing or damaged, please contact customer support.

- Backrest (1)
- Seat Cushion (1)
- Armrests (2)
- Base Plate (1)
- Gas Lift Cylinder (1)
- Base (1)
- Casters (5)
- Assembly Hardware (Screws, Washers, Allen Wrench)

4. SETUP AND ASSEMBLY

For detailed, step-by-step assembly instructions, please refer to the official [Installation Manual \(PDF\)](#). A general overview of the assembly process is provided below:

1. Attach the casters to the chair base by firmly pushing them into the holes at the end of each leg until they click into place.
2. Insert the gas lift cylinder into the center hole of the assembled base.
3. Secure the base plate to the underside of the seat cushion using the provided screws and the Allen wrench. Ensure the front of the plate aligns with the front of the seat.
4. Attach the armrests to the seat cushion using the designated screws. Pay attention to the left and right armrests.
5. Connect the backrest to the seat assembly and armrests, securing it with the remaining screws.
6. Carefully place the assembled seat and backrest onto the gas lift cylinder.

Product Parameters

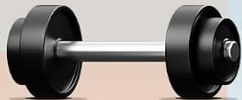
Chair Height :	Chair Width :	Max Capacity :	
36.2-38.6" (91.9-98cm)	23.6" (59.9cm)	250LBS	



Figure 4.1: Product Parameters and Assembly Overview

This diagram illustrates the key dimensions of the chair and provides a visual guide to the main components involved in assembly, including the base, gas lift, seat, and backrest.

Flip-up Armrests

90° flip armrest to save space



Figure 4.2: Demonstrating Flip-up Armrests

The chair features convenient flip-up armrests, allowing it to be easily pushed under a desk to save space when not in use, as shown in this image.

5. OPERATING INSTRUCTIONS

Your KERDOM Office Chair is designed for intuitive adjustments to suit your comfort and workspace needs.

5.1 Height Adjustment

To adjust the seat height, locate the lever on the right side beneath the seat. Pull the lever upwards while seated to lower the chair, or pull it upwards while standing to raise the chair. Release the lever at your desired height.

High Environmental Adaptability



Figure 5.1: Adjustable Height and Flexible Casters

This image highlights the chair's adjustable height mechanism (10cm range) and flexible casters, which ensure smooth movement across various flooring materials like marble, wood, and carpet.

5.2 Armrest Adjustment (Flip-up)

The armrests can be flipped up to a 90° angle. Simply grasp each armrest and rotate it upwards until it locks into the vertical position. This feature allows you to push the chair closer to your desk, saving space when not in use.

5.3 Tilt Tension and Rocking Function

The chair features a 120° tilt tension for a relaxing experience. To adjust the tilt, locate the knob beneath the seat. Turn the knob clockwise to increase tension (making it harder to recline) or counter-clockwise to decrease tension (making it easier to recline).

S-Shaped backrest *and* Rocking function

Ergonomic design
for more comfortable office



Figure 5.2: Ergonomic Backrest and Tilt

The chair's S-shaped backrest is designed for ergonomic support, conforming to the natural curve of the spine. It also features a 30° back tilt function for comfortable reclining.

5.4 Breathable Mesh and Comfortable Cushion

The mesh backrest and high-quality cushion are designed to facilitate air circulation, preventing heat buildup and ensuring a comfortable sitting experience, especially during long periods of use.



Figure 5.3: Mesh Backrest and Sponge Armrests

This image highlights the breathable mesh backrest, which promotes airflow to prevent stuffiness, and the soft, skin-friendly sponge armrests for enhanced comfort.

5.5 Official Product Video

Video 5.1: KERDOM 931 Office Chair Overview

This official video from KERDOM provides a brief overview of the 931 Office Chair, showcasing its design and key features.

6. MAINTENANCE

Proper maintenance will extend the life and appearance of your KERDOM Office Chair.

- **Cleaning:** Wipe clean with a damp cloth. For stubborn stains on the mesh or fabric, use a mild soap solution and a

soft brush, then wipe dry. Avoid harsh chemicals or abrasive cleaners.

- **Inspection:** Periodically check all screws and bolts to ensure they are tight. Re-tighten if necessary to maintain stability and safety.
- **Casters:** Keep the casters free of hair, dust, and debris to ensure smooth rolling. You may occasionally need to clean them with a small brush or vacuum.
- **Moving the Chair:** When moving the chair, lift it by the base rather than dragging it to prevent damage to the casters or floor.

7. TROUBLESHOOTING

If you encounter any issues with your KERDOM Office Chair, refer to the common problems and solutions below:

Problem	Possible Cause	Solution
Chair does not adjust height	Gas lift malfunction or lever not engaged.	Ensure the height adjustment lever is fully pulled. If the issue persists, the gas lift may need replacement.
Chair wobbles or feels unstable	Loose screws or uneven assembly.	Check and tighten all assembly screws. Ensure the chair is on a flat, even surface.
Casters do not roll smoothly	Debris in casters or damaged casters.	Clean any hair or debris from the caster wheels. If damaged, consider replacing the casters.
Armrests do not flip up/down smoothly	Mechanism obstruction or wear.	Check for any obstructions. Apply a small amount of silicone lubricant to the pivot points if needed.

If you cannot resolve the issue using the above solutions, please contact KERDOM customer support for further assistance.

8. SPECIFICATIONS

Brand	KERDOM
Model Number	931-C
Color	Black
Product Dimensions	21"D x 9"W x 20"H
Maximum Weight Recommendation	250 Pounds (113 kg)
Material	Polyurethane (Cushion), Mesh (Backrest), Nylon (Finish Type)
Special Feature	Arm Rest (Flip-up)

Back Style	Cross Back (Ergonomic Arc-shaped)
Seat Height	19.7 Inches
Seat Depth	21 inches
Item Weight	25 pounds (11.3 kg)
Date First Available	September 5, 2022

9. WARRANTY AND SUPPORT

KERDOM is committed to providing safe and reliable products. Your office chair has passed quality tests to ensure durability and performance.

9.1 Warranty Information

Specific warranty details may vary. Please refer to the warranty card included with your product or contact KERDOM customer service for comprehensive information regarding warranty coverage and terms.

9.2 Customer Support

If you have any questions, concerns, or require assistance with your KERDOM Office Chair, our dedicated after-sales team is ready to help you.

For immediate assistance, you may also refer to the detailed [Installation Manual \(PDF\)](#) which contains additional information and diagrams.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question