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## TCL TCL 30XL

# TCL 30XL Unlocked Cell Phone User Manual

Model: TCL 30XL

## INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your TCL 30XL Unlocked Cell Phone. The TCL 30XL features a 6.82-inch display, a 5000mAh battery, Android 12, and a 50MP AI Quad-Camera system. Please read this manual thoroughly to ensure optimal performance and longevity of your device.





Image: Front view of the TCL 30XL smartphone, showcasing its large display and sleek design.

## SETUP

### 1. Inserting SIM Cards

The TCL 30XL supports Dual SIM Nano cards. Locate the SIM card tray on the side of your device. Use the provided SIM ejector tool to open the tray. Carefully place your Nano SIM card(s) into the designated slots, ensuring the gold contacts face downwards. Reinsert the tray firmly into the phone.

### 2. Initial Power On and Setup

Press and hold the power button located on the side of the phone until the TCL logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, Google account login, and security settings. The device runs on Android 12, offering a user-friendly interface.

### 3. Charging the Device

Before first use, it is recommended to fully charge your TCL 30XL. Connect the included power adapter to the USB Type-C port at the bottom of the phone. The device supports 18W fast charging for quick power replenishment of its 5000mAh battery.



Image: The TCL 30XL connected to an 18W fast charger, illustrating its 5000mAh battery capacity.

### 4. Network Compatibility

This TCL 30XL is an unlocked US Version Mobile Phone, compatible with major carriers such as AT&T and T-Mobile. Ensure your SIM card is activated with a compatible network for full functionality.

# Unlocked for Most Major Carriers

Connects Freely with The World

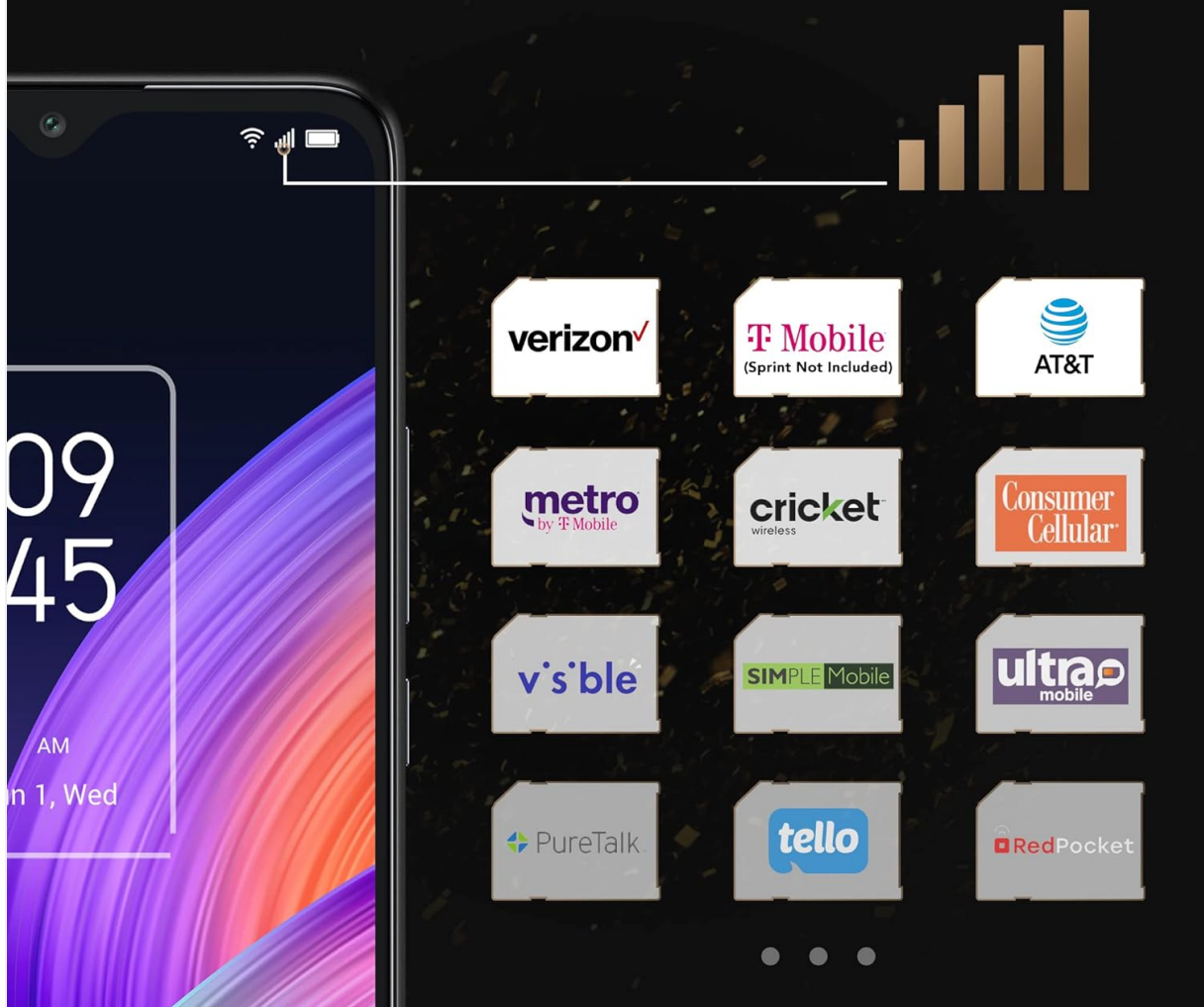


Image: Visual representation of the TCL 30XL's compatibility with multiple major wireless carriers.

## OPERATING INSTRUCTIONS

### 1. Basic Navigation

The TCL 30XL features a responsive touchscreen for all interactions. Swipe up, down, left, or right to navigate through menus and home screens. Tap icons to open applications and use pinch-to-zoom gestures for images and web pages.

### 2. Security Features

Enhance your device security using the built-in biometric features. The phone supports **Fingerprint Recognition** via the rear-mounted sensor and **Face Unlock** for convenient and secure access.

### 3. Camera Usage

The TCL 30XL is equipped with a 50MP AI Quad-Camera system on the rear and two front cameras. Open the camera application to access various shooting modes, including **Night Mode** for low-light conditions. The camera supports 1080p video capture at 60 fps.





TCL



Image: Rear view of the TCL 30XL, highlighting its 50MP AI Quad-Camera system and fingerprint sensor.

#### 4. Storage and Memory

The device comes with 6GB RAM and 64GB of internal storage. Storage can be expanded up to 512GB using a microSD card (sold separately).



Image: The TCL 30XL demonstrating its expandable memory capability with a 512GB microSD card.

#### 5. Connectivity

The TCL 30XL supports 4G cellular technology, Wi-Fi, and Bluetooth for wireless connectivity. Ensure these features are enabled in your settings for internet access and device pairing.



## What Do you need to know about your device?

Image: The TCL 30XL's display and audio features, designed for an enhanced viewing experience.

## MAINTENANCE

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### 1. Battery Care

To maximize the lifespan of your 5000mAh Lithium-Polymer battery, avoid extreme temperatures. Charge the device using the provided power adapter. While the phone offers approximately 21 hours of talk time, actual battery life may vary based on usage patterns.

### 2. Water Resistance

The TCL 30XL is **Water Resistant**. This means it can withstand splashes and light rain. However, it is not waterproof. Avoid submerging the device in water or exposing it to high-pressure water jets.

### 3. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials, which can damage the display and finish. For stubborn smudges, slightly dampen the cloth with water.

## TROUBLESHOOTING

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If you encounter issues with your TCL 30XL, consider the following common solutions:

- **Device Freezing or System UI Crashes:** If the phone freezes or the system UI crashes frequently, try restarting the device. If the issue persists, consider performing a factory reset. *Note: A factory reset will erase all data on your phone, so back up important information beforehand.*
- **Random Shutdowns:** Ensure the battery is adequately charged. If the phone continues to shut down unexpectedly, it may indicate a software or hardware issue.
- **Battery Not Holding Charge:** Check if background apps are consuming excessive power. Adjust power-saving settings. If battery life remains significantly short despite these measures, the battery may require service.
- **Connectivity Issues:** For Wi-Fi or Bluetooth problems, try toggling the respective settings off and on. For cellular network issues, ensure your SIM card is properly inserted and your carrier service is active.

For persistent or complex issues, refer to the support section for further assistance.

## SPECIFICATIONS

Feature	Detail
Brand	TCL
Model Name	TCL XE (TCL 30XL)
Operating System	Android 12
Screen Size	6.82 Inches
Display Resolution	720x1640 Pixels (263 PPI)
RAM Memory	6 GB
Internal Storage	64 GB (Expandable up to 512 GB)
CPU Model	Mediatek Dimensity 1100 (Octa Core Processor)
Rear Camera	50 MP AI Quad-Camera
Front Cameras	2
Video Capture Resolution	1080p at 60 fps
Battery Capacity	5000 mAh (Lithium-Polymer)
Talk Time	Up to 21 Hours
Charging	18W Fast Charging (USB Type C)
Wireless Carrier	Unlocked (Compatible with AT&T, T-Mobile)
Connectivity	4G, Bluetooth, Wi-Fi
Security Features	Fingerprint Recognition, Face Unlock
Water Resistance	Water Resistant
Item Weight	204.4 Grams
Model Year	2022

## WARRANTY INFORMATION

The TCL 30XL Unlocked Cell Phone comes with a **90-day limited warranty**. This warranty covers manufacturing defects under normal use. For specific terms and conditions, please refer to the warranty card included with your product or contact TCL customer support.

## SUPPORT

For additional assistance, technical support, or warranty claims, please contact TCL customer service. You can typically find contact information on the manufacturer's official website or in the packaging materials. When contacting support, please have your device model number (TCL 30XL) and proof of purchase readily available.

