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› CHIVALZ D810 Wireless Portable Thermal Tattoo Stencil Printer User Manual

## CHIVALZ D810

# CHIVALZ D810 Wireless Portable Thermal Tattoo Stencil Printer User Manual

Model: D810

## 1. INTRODUCTION

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Thank you for choosing the CHIVALZ D810 Wireless Portable Thermal Tattoo Stencil Printer. This manual provides essential information for the safe and efficient operation of your device. Please read it thoroughly before use and retain it for future reference.

## 2. SAFETY INFORMATION

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- Do not expose the printer to water or excessive moisture.
- Avoid extreme temperatures. Operate and store the printer in a cool, dry environment.
- Use only the specified power adapter and USB cable to prevent damage.
- Keep out of reach of children.
- Do not attempt to disassemble or repair the printer yourself. Contact customer support for assistance.
- Ensure proper ventilation during operation.

## 3. PACKAGE CONTENTS

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Please check the package for the following items:

- CHIVALZ D810 Thermal Tattoo Stencil Printer
- USB Charging Cable
- User Manual
- Sample Tattoo Stencil Paper (quantity may vary)

## 4. PRODUCT OVERVIEW

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The CHIVALZ D810 is a compact and portable thermal printer designed for creating tattoo stencils. It supports both wireless (Bluetooth) and wired (USB) connections, allowing printing from smartphones, tablets, and laptops.



This image displays the CHIVALZ D810 portable thermal tattoo stencil printer, a compact black device, positioned centrally. Surrounding the printer are several sheets of white paper, each featuring a distinct blue tattoo stencil design. These designs include a fierce dragon head, intricate floral patterns, elegant script, a coiled cobra, and a roaring tiger head with roses. The printer itself has a blue indicator light visible on its top surface, suggesting it is powered on or in operation.

The image illustrates the printer's function by showing examples of its output.

### Key Components:

- **Power Button:** Turns the printer on/off.
- **Indicator Light:** Shows power status, charging status, and connection status.
- **Paper Feed Slot:** Where stencil paper is inserted.
- **USB-C Port:** For charging and wired connection to a computer.

## 5. SETUP

### 5.1 Charging the Printer

1. Connect the provided USB cable to the printer's USB-C port.
2. Connect the other end of the USB cable to a compatible USB power adapter (not included) or a computer's USB port.
3. The indicator light will show charging status (e.g., red while charging, green when fully charged).

### 5.2 Loading Stencil Paper

1. Ensure the printer is powered on.
2. Gently insert the tattoo stencil paper into the paper feed slot, print-side up.
3. The printer will automatically detect and feed the paper to the correct starting position. Ensure the paper is aligned straight to prevent jams or skewed prints.

## 5.3 Connecting to Your Device

### 5.3.1 Bluetooth Connection (Smartphone/Tablet)

1. Download the dedicated CHIVALZ printing application from your device's app store (iOS/Android).
2. Turn on the printer. The indicator light will flash, indicating it's ready for pairing.
3. Enable Bluetooth on your smartphone or tablet.
4. Open the CHIVALZ printing app and follow the on-screen instructions to search for and connect to the D810 printer.
5. Once connected, the indicator light will become solid.

### 5.3.2 USB Connection (Computer)

1. Connect the printer to your computer using the provided USB cable.
2. Install the necessary printer drivers. Drivers can typically be found on the CHIVALZ support website or included on a CD/USB drive with the product.
3. Once drivers are installed, the printer should be recognized by your operating system.

## 6. OPERATING INSTRUCTIONS

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### 6.1 Printing from a Smartphone/Tablet

1. Ensure the printer is connected via Bluetooth to your device.
2. Open the CHIVALZ printing app.
3. Select the image or design you wish to print as a tattoo stencil. The app may offer options for editing, resizing, or mirroring the image.
4. Confirm print settings (e.g., density, size).
5. Tap the print button in the app. The printer will begin feeding and printing the stencil.

### 6.2 Printing from a Computer

1. Ensure the printer is connected via USB and drivers are installed.
2. Open your desired image editing software or document.
3. Select 'Print' from the application's menu.
4. Choose the CHIVALZ D810 as your printer.
5. Adjust print settings as needed (e.g., paper size, orientation, print quality). For tattoo stencils, ensure the image is mirrored if required for application.
6. Click 'Print'.

## 7. MAINTENANCE

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### 7.1 Cleaning the Printer

- **Exterior:** Wipe the printer's exterior with a soft, dry cloth. Do not use abrasive cleaners or solvents.

- **Print Head:** If print quality degrades, gently clean the thermal print head with a cotton swab lightly dampened with isopropyl alcohol. Ensure the printer is off and completely dry before use.

## 7.2 Storage

When not in use, store the printer in its original packaging or a protective case in a cool, dry place away from direct sunlight and dust.

## 8. TROUBLESHOOTING

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- **Printer not turning on:** Ensure the battery is charged. Connect to power and try again.
- **Cannot connect via Bluetooth:** Make sure Bluetooth is enabled on your device and the printer is within range. Restart both devices and try pairing again. Check if the app has necessary permissions.
- **Poor print quality/faint prints:** Ensure you are using high-quality thermal tattoo stencil paper. Clean the print head. Check print density settings in the app/driver.
- **Paper jam:** Turn off the printer. Carefully open any access panels (if available) or gently pull the paper out in the direction of the paper path. Avoid tearing the paper inside the printer.
- **Printer not recognized by computer:** Ensure the USB cable is securely connected. Reinstall printer drivers. Try a different USB port or cable.

## 9. SPECIFICATIONS

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- **Model Name:** D810
- **Brand:** CHIVALZ
- **Connectivity Technology:** Bluetooth, USB
- **Printing Technology:** Thermal
- **Color:** Black
- **Printer Output:** Monochrome
- **Maximum Monochrome Print Speed:** 35 ppm (pages per minute)
- **Maximum Media Size:** 8.5 x 11 inches
- **Item Dimensions (L x W x H):** 33 x 8.5 x 8 centimeters

## 10. WARRANTY AND SUPPORT

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CHIVALZ products come with a limited warranty. Please refer to the warranty card included with your purchase or visit the official CHIVALZ website for detailed warranty terms and conditions.

For technical support, troubleshooting assistance, or inquiries about replacement parts, please contact CHIVALZ customer service through their official website or the contact information provided in your product packaging.