

TWIG 2024072303

TWIG 5-Light Farmhouse Linear Chandelier Instruction Manual

Model: 2024072303

1. INTRODUCTION

Welcome to your new TWIG 5-Light Farmhouse Linear Chandelier. This manual provides essential information for the safe installation, operation, and maintenance of your lighting fixture. Please read these instructions thoroughly before beginning installation and retain them for future reference.



Image 1.1: The TWIG 5-Light Farmhouse Linear Chandelier installed in a dining room setting.

2. IMPORTANT SAFETY INFORMATION

To reduce the risk of fire, electric shock, or personal injury, always follow these safety precautions:

- **Always turn off the electrical supply at the main circuit breaker or fuse box before beginning installation, cleaning, or maintenance.**
- Consult a qualified electrician if you are unsure about the wiring process.
- Handle glass components with care to prevent breakage and injury.
- Ensure all connections are secure and properly insulated.
- This fixture is designed for indoor use only.
- **Initial Odor Note:** This product is handmade and uses environmental protective coatings. An initial odor may be present upon opening the packaging. It is recommended to air out the product in a well-ventilated environment for a period of time before installation.

3. PACKAGE CONTENTS

Please verify that all parts are present before discarding packaging materials:

- 1 x TWIG 5-Light Farmhouse Linear Chandelier (Model 2024072303)
- Mounting Hardware (includes mounting plate, screws, wire nuts, canopy nuts)
- Adjustable Hanging Rods
- Glass Shades (5 pieces)

Note: Light bulbs are not included with this fixture.

4. PRODUCT SPECIFICATIONS

Feature	Specification
Brand	TWIG
Model Number	2024072303 (5-Light)
Dimensions (Assembled)	34" L x 5" W x 23"-46" H (Adjustable)
Material	Glass, Metal (Matte Black finish), Wood
Number of Lights	5
Bulb Base	E26
Max Wattage per Bulb	60W (40W recommended)
Compatible Bulb Types	Filament, LED, Incandescent, Halogen
Voltage	120 Volts (AC/DC)
Installation Type	Semi Flush Mount / Pendant
Indoor/Outdoor Usage	Indoor
Special Features	Handmade, Adjustable Height
Certifications	UL/ETL Listed



Image 4.1: Product dimensions and adjustable rod lengths.

Compatible with bulbs up to 60W



Base: E26



Image 4.2: Bulb compatibility for E26 base, up to 60W.

5. SETUP (INSTALLATION INSTRUCTIONS)

This fixture is 95% pre-assembled for your convenience. Only simple assembly and electrical installation are required.

Tools Required:

- Screwdriver (Phillips and Flathead)
- Wire Strippers
- Electrical Tape
- Ladder
- Safety Glasses

Pre-Installation Steps:

1. **Turn off power at the main circuit breaker or fuse box.** Ensure the power is completely off before proceeding.
2. Carefully unpack all components and inspect them for any damage.
3. Familiarize yourself with the parts and the installation diagram provided.

Assembly and Electrical Installation:

1. **Step 1:** Attach the mounting plate to the ceiling junction box using the provided screws. Ensure it is securely fastened.
2. **Step 2:** Connect the fixture's wires to the house wiring. Connect the black wire from the fixture to the black wire from the ceiling (live/hot). Connect the white wire from the fixture to the white wire from the ceiling (neutral). Connect the ground wire from the fixture to the ground wire from the ceiling. Use wire nuts to secure all connections and wrap with electrical tape for added safety.
3. **Step 3:** Carefully tuck all wires into the junction box.
4. **Step 4:** Attach the fixture's canopy to the mounting plate, securing it with the decorative nuts.
5. **Step 5:** Adjust the hanging rods to your desired height. The height can be adjusted from a minimum of 23 inches to a maximum of 46 inches.
6. **Step 6:** Install the clear glass shades onto the fixture.
7. **Step 7:** Screw in E26 base light bulbs (not included) into each of the five sockets. Do not exceed 60W per bulb; 40W is recommended for optimal performance and longevity.



Image 5.1: Installation steps diagram for the chandelier.

Post-Installation:

Once installation is complete, restore power at the main circuit breaker. Test the light fixture to ensure

proper operation.

6. OPERATING INSTRUCTIONS

Your TWIG 5-Light Farmhouse Linear Chandelier is designed for straightforward operation.

- Ensure all five E26 base bulbs are securely installed in their sockets.
- Operate the light fixture using your standard wall switch.
- If you wish to use a dimmer function, ensure you install dimmable E26 bulbs and have a compatible dimmer switch (not included) installed in your electrical system.

7. CARE AND MAINTENANCE

Proper care will ensure the longevity and appearance of your chandelier.

Cleaning:

1. Always turn off the power supply to the fixture at the circuit breaker and allow it to cool completely before cleaning.
2. For metal and wood surfaces, wipe gently with a soft, dry, lint-free cloth. Avoid using abrasive cleaners, solvents, or polishes as they may damage the finish.
3. Glass shades can be carefully removed and washed with mild soap and water. Rinse thoroughly and dry completely before reattaching them to the fixture.

Bulb Replacement:

1. Turn off the power supply to the fixture at the circuit breaker.
2. Allow the bulbs to cool down completely before touching them.
3. Carefully unscrew the old bulb from its socket.
4. Screw in a new E26 base bulb, ensuring it does not exceed the maximum recommended wattage of 60W (40W recommended).

8. TROUBLESHOOTING

If you encounter any issues with your chandelier, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Light does not turn on	No power supply Loose wiring connection Burnt-out bulb Bulb not properly installed	Check circuit breaker/fuse Verify all wire connections are secure (power off) Replace bulb Ensure bulb is screwed in tightly
Lights are flickering	Loose bulb Loose wiring connection Incompatible dimmer switch/bulb	Tighten bulb Check wiring connections (power off) Ensure dimmable bulbs are used with a compatible dimmer
Fixture is loose or wobbles	Mounting hardware not secure	Ensure mounting plate and canopy nuts are tightly fastened (power off)

9. WARRANTY AND CUSTOMER SUPPORT

TWIG is committed to providing quality products and customer satisfaction.

For any questions, concerns, or assistance regarding your TWIG 5-Light Farmhouse Linear Chandelier, please do not hesitate to contact our customer support team via email. We strive to respond to all inquiries within 24 hours.

Please refer to your purchase documentation or retailer for specific warranty details and terms applicable to your product.
