Metapen ME-APP412

Metapen Pencil A11 User Manual

Comprehensive guide for your Metapen Pencil A11 Stylus Pen.

1. INTRODUCTION

Welcome to the Metapen Pencil A11 user manual. This document provides detailed instructions on how to set up, operate, maintain, and troubleshoot your Metapen Pencil A11, ensuring you get the most out of your device. The Metapen Pencil A11 is designed to enhance your iPad experience with precision and ease of use.

2. PRODUCT OVERVIEW

The Metapen Pencil A11 is a versatile stylus pen compatible with various iPad models from 2018 to 2025. It features a customizable side button, advanced signal adjuster for pixel precision, fast charging, and palm rejection technology.

Figure 2.1: Metapen Pencil A11 with included tips and charging cable.

Key Features:

- **Compatibility:** Specialized for iPad 11/10/9/8/7/6 Gen, iPad Air 3/4/5/M2/M3, iPad Pro 13 inch M4, iPad Pro 11 inch 1/2/3/4/M4, iPad Pro 12.9 inch 3/4/5/6 Gen, iPad Mini 5/6 Gen.
- **Customizable Side Button:** Programmable via the Wellnote App for single, double, or triple clicks to assign personalized functions.
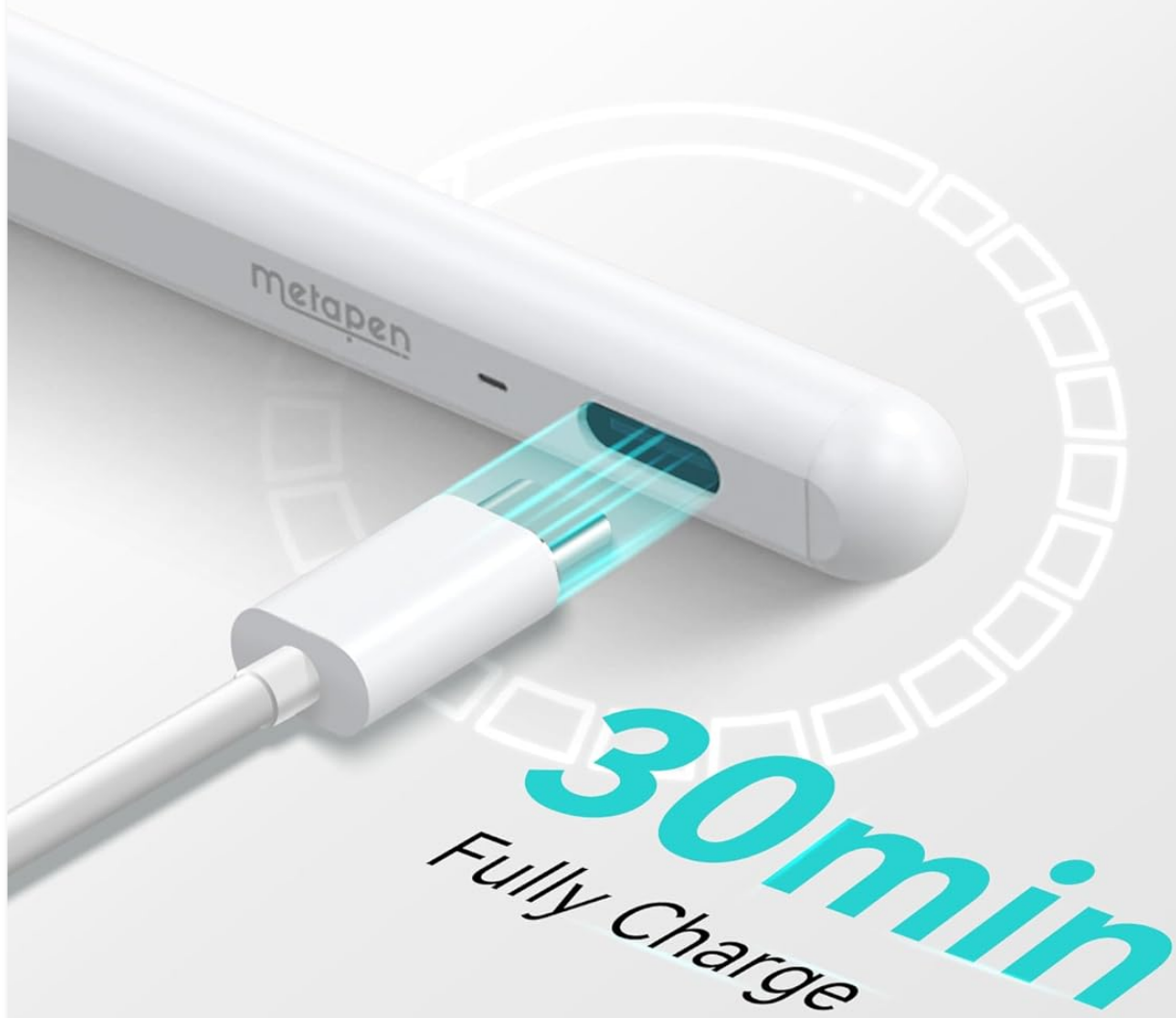
- **Cutting-Edge Signal Adjuster:** P2 chip for 0.1mm pixel precision and responsiveness across various tip options.
- **Fast Charging:** 30 minutes of charging provides 8 hours of battery life; 4 minutes of charge can provide 100 minutes of use.
- **Instant Battery Indicator:** Battery widget on iPad via Bluetooth connection.
- **Palm Rejection:** Allows comfortable writing or drawing without accidental screen touches.
- **Magnetic Attachment:** Strong magnets for easy storage and carrying (Note: Not all iPad models support magnetic attachment).

Meet Handy Side Button Shortcuts

Deshacer — **Single Press**

Bluetooth

Inicio — **Double Press**

Fotos* — **Triple Press**

Battery Level Display

98%   100%

Figure 2.2: Handy side button shortcuts for efficient workflow.

Fast Charge

30min Fully Charge

10H
Writing

30 min
Charge

5 min
Standby Mode

Figure 2.3: Fast charging capabilities of the Metapen Pencil A11.

Palm Rejection

Rests your hand comfortably on the screen whilewriting or drawing

Tilt Sensitivity

Figure 2.4: Demonstrating palm rejection feature for comfortable use.

Specialized for 2018-2025 iPad

Compatible Models:

iPad Pro 13-inch
M4 ✓

iPad Pro 12.9-inch
(3rd/4th/5th/6th) ✓

iPad Pro 11-inch
(1st/2nd/3rd/4th/M4) ✓

iPad Air
(3rd/4th/5th/M2/M3) ✓

iPad
(6/7/8/9/10th/11th A16) ✓

iPad Mini
(5th/6th) ✓

NOT Support:

iPad Pro 12.9-inch (1st/2nd) ⊗

iPad Mini(1st/2nd/3rd/4th/7th A17 Pro) ⊗

iPad Pro 10.5-inch ⊗

iPad(1st/2nd/3rd/4th/5th) ⊗

iPad Pro 9.7-inch ⊗

iPhone, Android, Surface, Chormebook, Kobo ⊗

iPad Air (1st/2nd) ⊗

Figure 2.5: Tilt sensitivity allows for varied line thickness based on pen angle.

Smooth & Precise

0.1mm Pixel Precise

As smooth as Apple pencil

Metapen A11 Pro ✓

Others ✗

Figure 2.6: List of compatible iPad models for Metapen Pencil A11.

「Wellnote」APP

Download Wellnote in App Store and start your Note-taking journey.

Figure 2.7: Smooth and precise writing experience with Metapen Pencil A11.

Figure 2.8: Wellnote App for enhanced note-taking and customization.

3. SETUP AND INSTALLATION

Follow these steps to set up your Metapen Pencil A11 and begin using it with your iPad.

3.1 Unpacking and Package Contents

Upon opening the package, ensure all components are present:

- 1x Metapen Pencil A11

- 1x USB Charging Cable
- 2x Pen Tips
- 2x Charging Port Covers
- 1x User Manual

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Video 3.1: Metapen A11 User Guide - Unpacking and Packing List. This video demonstrates the contents of the Metapen Pencil A11 package.

3.2 Powering On/Off and Pairing

1. To turn on the Metapen Pencil A11, press the side button once. A white light will illuminate.
2. To turn off the pen, press and hold the side button for two seconds. The red light will turn off.
3. For initial pairing, press and hold the side button until the red light blinks, indicating pairing mode.
4. On your iPad, go to **Settings** > **Bluetooth** and ensure Bluetooth is turned on.
5. Locate "Metapen Pencil A11" in the list of devices and tap to connect. Tap "Pair" when prompted.
6. Once paired, the battery level will be displayed in the iPad's plug-in bar.

Your browser does not support the video tag.

Video 3.2: Metapen A11 User Guide - Pairing with iPad. This video demonstrates the steps to power on, power off, and pair the Metapen Pencil A11 with an iPad.

3.3 Charging

The Metapen Pencil A11 features fast charging. Connect the included USB-C cable to the pen's charging port and a power source. A full charge takes approximately 30 minutes, providing 8 hours of battery life. A quick 4-minute charge can provide 100 minutes of use.

Why is it so intermittent and not smooth when drawing lines?

If you cannot write smoothly during use, you can try the following two methods:

① Try to loosen the pen tip/replace the pen tip
② Click the gain adjustment in the "Wellnote" app to adjust the pen tip signal! If the above operations cannot solve the problem, please contact us.

Why doesn't tilt sensitivity work?

Tilt sensitivity is designed for certain brushes such as pencil, crayon, and marker brushes. You can select any pencil brush under "Sketch" in iPad Notes or Procreate, such as "HB Pencil", and tilt the pen at different angles to get different shading effects.

Why does the pen work in some areas of the screen but not others?

If your iPad's original screen has been replaced, the A11 may not work properly.

Why doesn't palm rejection work?

Please go to iPad Settings--->Apple Pencil--->Turn on "Only draw with Apple Pencil".

Figure 3.1: Charging indicators and times for the Metapen Pencil A11.

3.4 Magnetic Attachment

The Metapen Pencil A11 can magnetically attach to compatible iPad models for convenient storage and carrying. Simply place the flat side of the pen against the magnetic edge of your iPad.
Note: Magnetic attachment is not supported on Apple iPad Air 3rd Gen, iPad 6th/7th/8th/9th/10th Gen, and iPad mini 5th Gen.

Figure 3.2: Magnetic attachment of the Metapen Pencil A11 to an iPad.

4. OPERATION

The Metapen Pencil A11 offers various functionalities to enhance your digital experience.

4.1 Basic Usage

- After pairing, simply tap the iPad screen with the pen to activate it for writing or drawing.
- The pen supports quick pull-out of notes and slide screenshots.
- Enjoy smooth writing without breaking lines, and utilize tilt and pressure sensitivity for varied strokes.

Figure 4.1: Palm rejection feature in use, allowing natural hand placement on the screen.
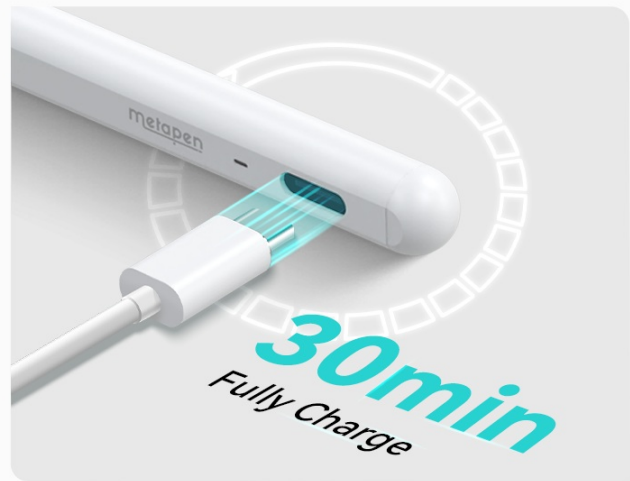
Figure 4.2: Adjusting line thickness by tilting the Metapen Pencil A11.

4.2 Quick Memo and Text Input

Double-tap the locked screen of your iPad to quickly enter the Notes interface and start recording your ideas. The pen also supports direct text input, smart doodling, and highlighting within compatible applications.

Palm Rejection

The palm rejection function prevents your palms from interfering with your creation, unleashing your creativity

Figure 4.3: Quick Memo feature for instant note-taking from the locked screen.

Tilt Sensitivity

The thickness of the line can be adjusted at will by tilting the pencil 15°-90° without any settings
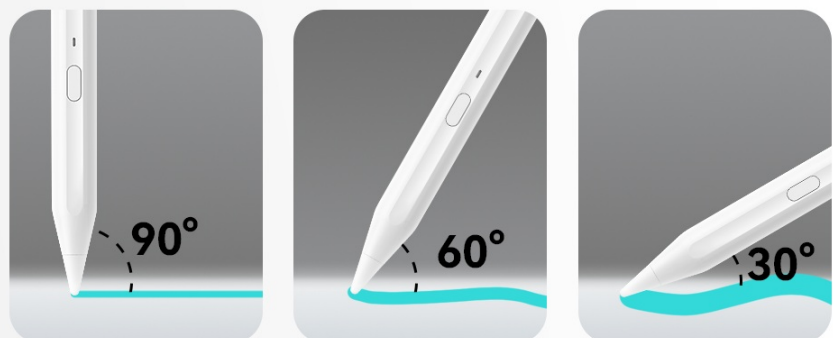
Figure 4.4: Quick pairing instructions and battery level display.

5. MAINTENANCE

5.1 Replacing Pen Tips

The Metapen Pencil A11 allows for easy replacement of pen tips. Simply twist the old tip counter-clockwise to remove it, and then twist a new tip clockwise to secure it. This ensures consistent performance and precision.
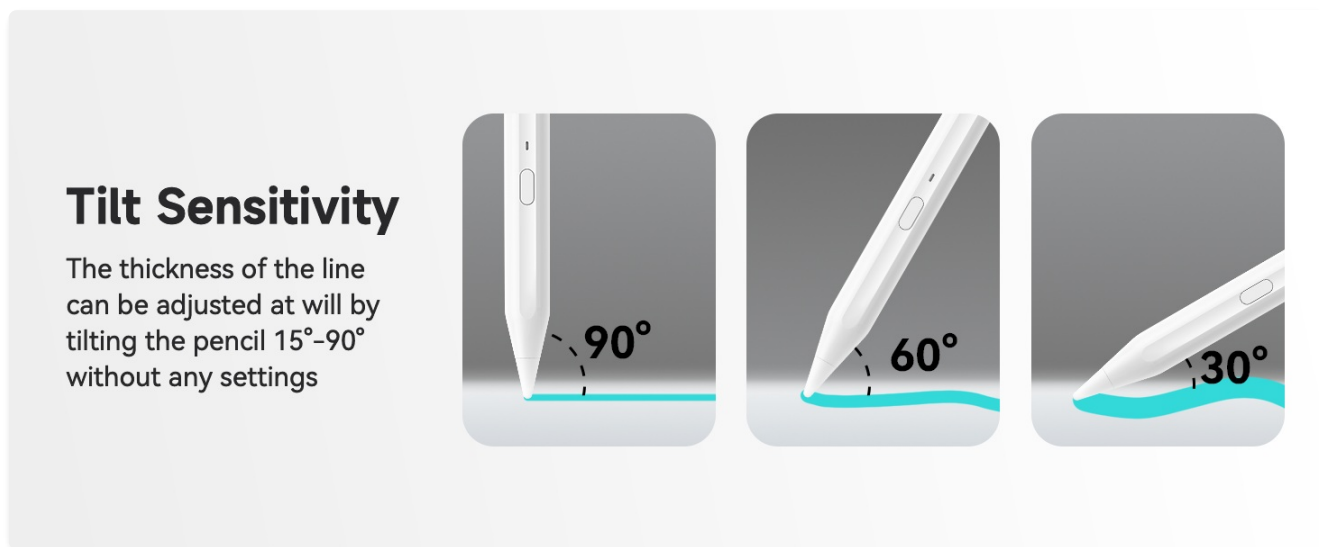

Figure 5.1: Instructions for replacing the pen tip.

6. TROUBLESHOOTING

If you encounter any issues with your Metapen Pencil A11, refer to the common problems and solutions below:

- **My iPad is compatible with A11. Why does it not seem to work?**

    - Before first use, charge A11 for 10 minutes.
    - Ensure your iPad is running iOS 12.2 or later.
    - Disconnect Apple Pencil (if you have) by going to **Settings** > **Bluetooth** > Tap *(i)* next to Apple Pencil > **Forget This Device**.
    - In **Settings** > **Apple Pencil**, turn off "Only draw with Apple Pencil".
    - If your iPad's original screen has been replaced, the A11 may not work.

- **Why did the battery run out so quickly?**
  Under normal circumstances, the A11 should last for around 10 hours on a full charge. If the battery drains quickly, you may have a defective product. Please reach out to customer support.

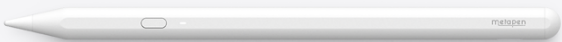- **Why can't I pair my iPad with A11 via Bluetooth?**
  Check Wellnote Bluetooth permission: On iPad, go to **Settings** > **Wellnote** > **Bluetooth** > Turn on.

- **Why is it so intermittent and not smooth when drawing lines?**

    - Try to loosen the pen tip/replace the pen tip.
    - Click the gain adjustment in the "Wellnote" app to adjust the pen tip signal.
    - If the above operations cannot solve the problem, please contact us.

- **Why doesn't tilt sensitivity work?**
  Tilt sensitivity is designed for certain brushes such as pencil, crayon, and marker brushes. You can select any pencil brush under 'Sketch' in iPad Notes or Procreate, such as "HB Pencil", and tilt the pen at different angles to get different shading effects.

- **Why doesn't palm rejection work?**

Please go to iPad **Settings** > **Apple Pencil** > Turn on "Only draw with Apple Pencil".
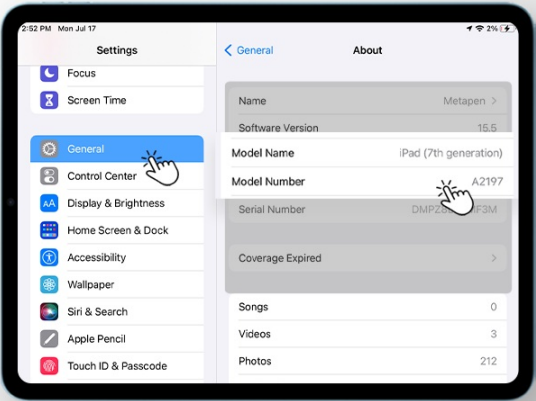

Figure 6.1: Common troubleshooting steps for Metapen Pencil A11.

Figure 6.2: Additional troubleshooting for writing smoothness and palm rejection.

7. SPECIFICATIONS

Attribute	Value
Brand	Metapen
Model Number	ME-APP412
Item Weight	0.529 ounces (15 Grams)
Product Dimensions (LxWxH)	6.5 x 0.37 x 0.37 inches
Color	Classic White

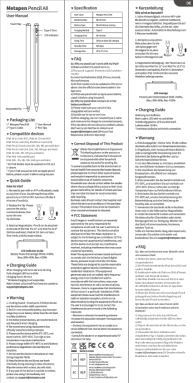| Attribute	Value
Battery Type	Lithium-Ion Polymer
Batteries Required	Yes (1 CR5 included)
Battery Average Life Standby	365 days
Compatible Devices	2025 iPad 11th, iPad Air M3, 11-inch & 13-inch (M2), iPad Pro 11-inch (M4), iPad Pro 13-inch (M4), iPad (6th, 7th, 8th, 9th and 10th 2022 Gen), iPad Air (3rd, 4th and 5th 2022 Gen), iPad Pro 12.9-inch (3rd, 4th, 5th and 6th 2022 Gen), iPad Pro 11-inch (1st, 2nd, 3rd and 4th 2022 Gen), iPad mini (5th and 6th Gen)

8. WARRANTY AND SUPPORT

Metapen is committed to providing excellent customer service and product support.

- **2 Years Care:** Enjoy extended warranty and support.
- **30 Days Replacement:** Hassle-free replacement within 30 days of purchase.
- **7x24 Hours Customer Service:** Dedicated support available around the clock.

For any inquiries or assistance, please contact us at: support@metapen.com

Figure 8.1: Metapen customer care details.

Related Documents - ME-APP412

	[Metapen Pencil A11 User Manual and Quick Guide](#) This user manual provides instructions for the Metapen Pencil A11, including pairing, battery display, magnetic attachment, and troubleshooting. It covers setup for iPad devices and details hotkey functions and LED indicators. The manual is available in English, German, French, Italian, and Spanish.
	[Metapen Pencil A8 User Manual and Specifications](#) Comprehensive user manual for the Metapen Pencil A8 stylus, detailing its features, usage instructions, specifications, troubleshooting, and compatibility with various iPad models. Includes charging guide, warnings, and FCC statement.
	[Metapen Pencil A11 User Manual and Specifications](#) Comprehensive guide for the Metapen Pencil A11, detailing its features, specifications, setup, and usage for compatible iPad models. Includes quick start, troubleshooting, and safety information.
	[Metapen Pencil A8: Compatibility, Usage, and Troubleshooting Guide for iPad](#) Comprehensive guide for the Metapen Pencil A8 stylus, covering pre-use notes, compatibility with various iPad models, and solutions for common operational issues. Includes customer support information.
	[Metapen Pencil A8 User Manual and Quick Guide](#) User manual and quick guide for the Metapen Pencil A8 stylus, detailing specifications, charging instructions, warnings, and FAQs. Includes information on compatibility and disposal.
	[Metapen USI Pen G1 User Manual and Specifications](#) User manual for the Metapen USI Pen G1 stylus, providing setup instructions, specifications, compatibility information, FAQs, and safety guidelines for Chromebook users.