

Serta ST55-0256

Serta Plush Heated Mattress Pad (Model ST55-0256)

Instruction Manual

1. INTRODUCTION

The Serta Plush Heated Mattress Pad is designed to provide warmth and comfort, enhancing your sleep experience during colder seasons. This electric bed warmer features advanced technology for personalized heat control and includes safety features for peace of mind. Its soft, plush material also helps keep your mattress clean and fresh.

2. IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before using this product and retain for future reference. Failure to follow these safety guidelines may result in fire, electric shock, or injury.

- **DO NOT LEAVE CONTROLLER COVERED WHEN IN USE TO AVOID OVERHEATING.** Ensure the controller is always in an open, well-ventilated area.
- This product is ETL certified and independently tested to meet the highest safety standards.
- Do not use with infants, invalids, or anyone insensitive to heat.
- Avoid pinching or kinking the heating wires. Do not use if the cord or controller is damaged.
- Do not use with adjustable beds unless specifically designed for such use. Ensure wires are not pinched when adjusting the bed.
- Always unplug the mattress pad from the power outlet when not in use or before cleaning.

3. PACKAGE CONTENTS

Your Serta Plush Heated Mattress Pad package includes:

- 1 x Serta Plush Heated Mattress Pad (Full Size: 54"W x 75"L + 15"D)
- 1 x Heat Setting Controller (For Full, Twin, Twin XL sizes)
- *Note: Queen and larger sizes include 2 controllers for dual-zone temperature control.*

4. SETUP INSTRUCTIONS

1. **Prepare Your Bed:** Ensure your mattress is clean and dry before placing the heated mattress pad.
2. **Position the Mattress Pad:** Lay the Serta Plush Heated Mattress Pad flat on top of your mattress, ensuring the connector for the controller is positioned at the foot end of the bed.
3. **Secure the Pad:** The mattress pad features a deep elastic pocket designed to fit mattresses up to 17 inches thick. Stretch the elasticized skirt over all four corners of your mattress to ensure a snug and secure fit.
4. **Connect the Controller:** Plug the controller cord securely into the connector on the mattress pad. Ensure the connection is firm.
5. **Plug into Power:** Plug the power cord from the controller into a standard 120V AC electrical outlet. Ensure the cord is not pinched between the mattress and bed frame.



Figure 4.1: Serta Plush Heated Mattress Pad securely fitted on a bed.

Description: This image shows the Serta Plush Heated Mattress Pad laid out smoothly on a full-sized bed, with the controller visible near the foot of the bed. The pad's deep pocket design ensures a secure fit around the mattress.

CONTROLLER FEATURES

11 FT CONTROLLER CORD
FOR EASY REACH

10 HEAT SETTING LEVELS
WITH LCD DISPLAY

ADJUSTABLE 1-12 HOUR
AUTO SHUT-OFF TIMER
(1 HOUR INCREMENT)

Figure 4.2: Illustrates the 15-inch deep pocket fitting snugly around a mattress.

Description: A close-up view highlights the elasticized deep pocket of the mattress pad, demonstrating how it stretches to fit securely around the corner of a thick mattress, up to 17 inches.

Setup Video Guide

Your browser does not support the video tag.

Video Description: This video demonstrates the installation process of the Serta Plush Heated Mattress Pad, showing how to properly place it on the mattress and connect the controller.

5. OPERATING INSTRUCTIONS

The Serta Heated Mattress Pad controller allows you to customize your warmth and set an automatic shut-off timer.

5.1 Controller Features



Figure 5.1: Close-up of the Serta controller with buttons for On/Off, Heat settings, and Timer.

Description: This image provides a detailed view of the Serta controller, highlighting its LCD display, On/Off button, heat adjustment buttons (+/-), and timer adjustment buttons (+/-).

5.2 Power On/Off

- Press the **ON/OFF** button to turn the mattress pad on or off.

5.3 Adjusting Heat Settings

- The controller offers **10 heat settings**.
- Use the **+** button to increase the heat level and the **-** button to decrease it. The current heat level will be displayed on the LCD screen.
- Heat ranges from approximately 78°F to 98°F (temperature may vary based on ambient room temperature).

5.4 Setting the Auto Shut-Off Timer

- The mattress pad features a **1-12 hour auto shut-off safety timer**.
- Press the **TIMER** button to cycle through the available timer settings in 1-hour increments. The selected duration

will be displayed.

- The pad will automatically turn off after the set time has elapsed.

5.5 Dual Control (Queen and Larger Sizes)

For Queen and larger sizes, your mattress pad comes with two controllers, allowing independent temperature adjustment for each side of the bed. Each person can set their preferred heat level and auto shut-off time without affecting the other side.

Operation Video Guide

Your browser does not support the video tag.

Video Description: This video highlights the benefits of the Serta Heated Mattress Pad, including its energy-saving potential and the comfort it provides. It also briefly shows the dual-zone control feature for larger sizes.

6. CARE AND MAINTENANCE

The Serta Plush Heated Mattress Pad is conveniently machine washable. Follow these instructions carefully to ensure longevity and proper function:

1. **Disconnect Power:** Always unplug the mattress pad from the wall outlet and disconnect the controller(s) from the pad before washing.
2. **Washing:** Machine wash on a gentle or delicate cycle in cold water with minimal detergent. Do not bleach.
3. **Rinsing:** Rinse thoroughly in cold water.
4. **Drying:** Remove immediately after the spin cycle. Tumble dry on medium or low heat for approximately 5 minutes. Gently stretch the pad to its original shape and hang to finish drying. Ensure the pad is completely dry before reconnecting to power.
5. **Do NOT:** Do not iron, dry clean, or use clothes pins for hanging.



Figure 6.1: Visual guide for machine washing and drying the heated mattress pad.

Description: This graphic illustrates the step-by-step process for washing and drying the heated mattress pad, emphasizing cold water wash, gentle cycles, and air drying methods.

7. TROUBLESHOOTING

If your Serta Plush Heated Mattress Pad is not functioning as expected, please refer to the following common issues and solutions:

- **No Heat or Intermittent Heat:**
 - Ensure all cords are securely plugged into the mattress pad and the wall outlet.
 - Check if the wall outlet is functional by plugging in another appliance.
 - Verify the controller is not covered by bedding or other items, which could cause it to overheat and shut off.
- **Controller Display Not Working:**
 - Unplug the mattress pad from the wall outlet for 5 minutes, then plug it back in. This may reset the controller.
 - Ensure the controller cord is firmly connected to the mattress pad.
- **Uneven Heating:**
 - Ensure the mattress pad is laid flat and smooth on the mattress without any folds or bunched areas.
- **Pad Feels Too Hot:**
 - Immediately reduce the heat setting on the controller.

- Ensure the controller is not covered. If the issue persists, discontinue use and contact customer support.

8. PRODUCT SPECIFICATIONS

Feature	Detail
Brand	Serta
Model Name	Plush Heated Mattress Pad - Electric Bed Warmer With 10 Heat Settings Controller
Item Model Number	ST55-0256
Size	Full (54"W x 75"L + 15"D)
Fabric Type	100% Polyester
Special Feature	Automatic Shut Off
Heat Settings	10 Levels
Auto Shut-Off Timer	1-12 Hours (in 1-hour increments)
Mattress Fit	Fits up to 17" thickness
Product Care	Machine Washable
Item Weight	4.52 pounds
Manufacturer	E&E Co. Ltd DBA JLA Home
UPC	022164187717

9. WARRANTY & SUPPORT


This Serta Plush Heated Mattress Pad comes with a **5-year warranty** from the date of purchase, covering defects in materials and workmanship under normal use.






For warranty claims, technical support, or any inquiries regarding your product, please contact the manufacturer:

- **Manufacturer:** E&E Co. Ltd DBA JLA Home
- Refer to the contact information provided in your product packaging or visit the official Serta website for the most up-to-date support details.

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Related Documents - ST55-0256

	<p>Serta Heated Blanket & Mattress Pad User Manual - Setup, Features, and Care</p> <p>Comprehensive user manual for Serta heated blankets and mattress pads. Includes setup instructions, controller features, safety guidelines, care and maintenance, troubleshooting, and warranty information.</p>
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	<p>Serta Mattress Warranty Information, Coverage, Care, and Terms</p> <p>Comprehensive guide to Serta mattress and foundation warranty, including usage instructions, care tips, coverage details, exclusions, terms, and service information for Serta products.</p>
	<p>Serta Safe & Warm™ Heated Blanket, Throw, and Mattress Pad User Manual</p> <p>Comprehensive user manual for Serta Safe & Warm™ electric blankets, throws, and mattress pads, covering setup, operation, care, safety, troubleshooting, and warranty information.</p>
	<p>Serta Mattress Warranty Information and Guide</p> <p>Comprehensive guide to Serta mattress and foundation warranty coverage, usage instructions, care tips, exclusions, terms, and service information for consumers in Canada.</p>
	<p>Serta Motion Perfect Adjustable Bed Base: Quick Setup and Installation Guide</p> <p>A comprehensive guide for setting up and installing the Serta Motion Perfect adjustable bed base. Includes a detailed parts list, step-by-step assembly instructions, and remote control guide.</p>
	<p>Serta Foot Warmer User Manual: Safety, Operation, and Care</p> <p>This user manual provides essential safety guidelines, operating instructions, care and maintenance tips, and warranty information for the Serta Foot Warmer, manufactured by E&E Co. Ltd.</p>