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› Novogratz Waverly Electric Fireplace User Manual

Novogratz 1968891COM

Novogratz Waverly Electric Fireplace User Manual

Model: 1968891COM | Brand: Novogratz

1. PRODUCT OVERVIEW

The Novogratz Waverly 64 Inch Electric Fireplace with Mantel is designed to provide warmth and ambiance to your living space. This unit features a linear fireplace insert with a contemporary color-changing crystal ember bed, offering a realistic flame effect that can be used with or without heat. The wide mantel provides additional space for decor.



Front view of the Novogratz Waverly Electric Fireplace in White Marble finish.

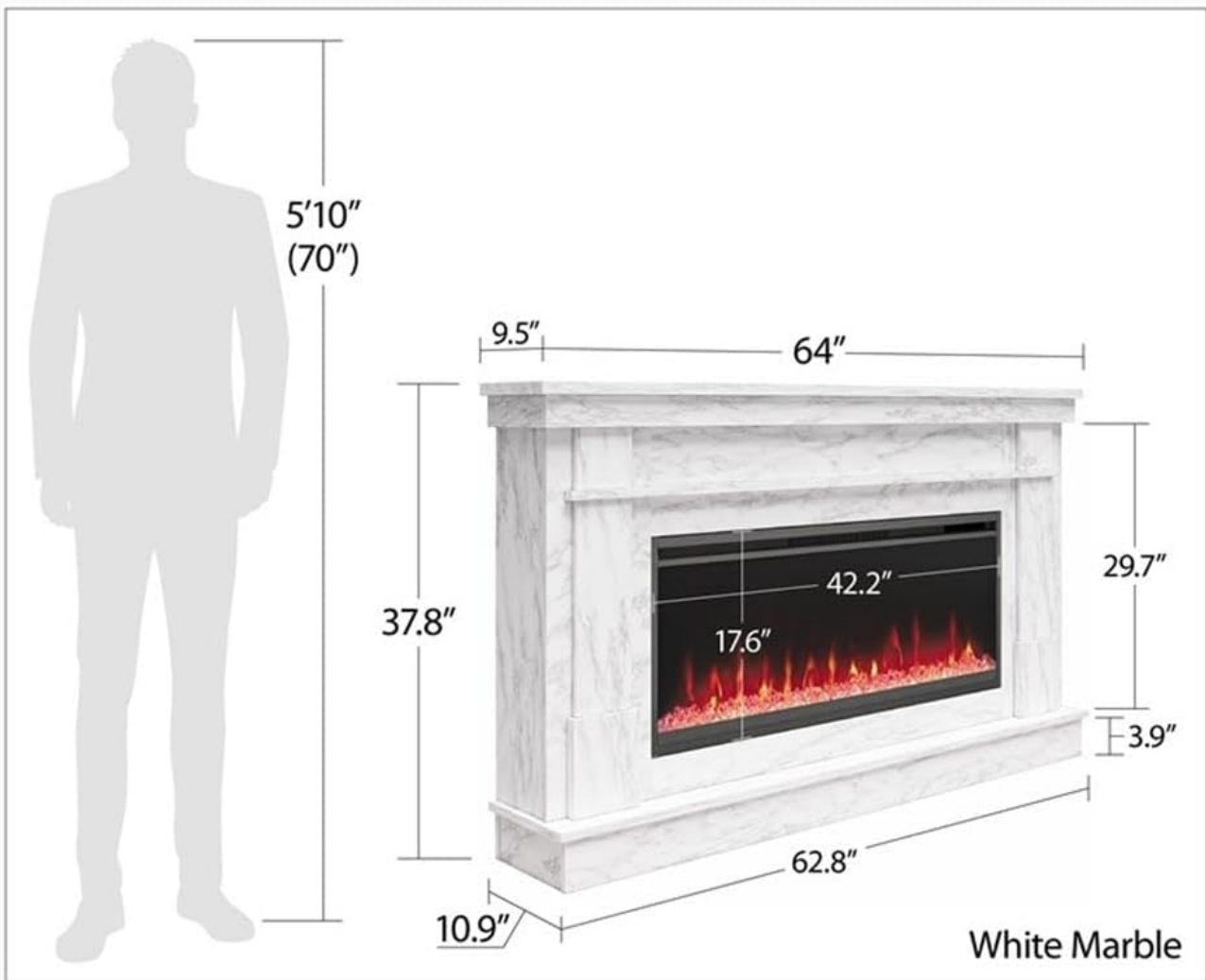


The electric fireplace integrated into a modern living room setting, showcasing its aesthetic appeal.

Product Specifications:

Feature	Detail
Brand	Novogratz
Model Name	Waverly
Model Number	1968891COM
Color	White Marble
Product Dimensions	64" W x 10.9" D x 37.76" H
Item Weight	126.2 Pounds
Material	Engineered Wood (Laminated MDF and Particleboard)

Power Source	Corded Electric (120V outlet)
Heat Output	5100 British Thermal Units
Heating Coverage	Up to 400 square feet
Special Feature	Adjustable Thermostat, Color Changing Crystal Ember Flames
Maximum Compatible Size (Insert)	42 Inches
Maximum Recommended Load (Mantel)	30 Pounds



Product Dimensions

64 in. W x 10.9 in. D x 37.8 in. H
 Weight Limit: Top - 30 lbs.



Navy



Black

Detailed dimensions of the Novogratz Waverly Electric Fireplace, including overall size and fireplace insert area.

2. IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before assembly and use. Failure to follow these instructions may result in fire, electric shock, or injury to persons.

- Always plug the fireplace directly into a wall outlet. Never use with an extension cord or relocatable power tap (outlet/power strip).
- Do not operate any fireplace with a damaged cord or plug or after the fireplace malfunctions, has been dropped or damaged in any manner.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the fireplace.
- This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

Furniture Tipping Restraint:

To prevent serious or fatal crushing injuries, this product must be securely attached to the wall using the included wall anchor kit. This is especially important in homes with children. Always supervise children around furniture.



Secure Your Furniture

Keep your home and family safe with the wall anchor kit that is included with the product.

Serious or fatal crushing injuries can occur from tipping furniture.

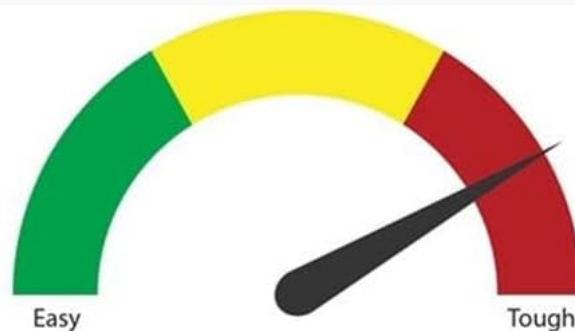
WARNING: Manufacturer assumes no liability for improper installation or excessive loads placed on screws or bracket. This wall anchor is not a substitute for proper adult supervision.

Illustration demonstrating the importance of securing furniture to the wall to prevent tipping hazards.

3. ASSEMBLY INSTRUCTIONS

Assembly of the Novogratz Waverly Electric Fireplace requires careful attention to detail. It is recommended that **two adults** assemble and move the unit due to its size and weight.

- The product ships in **1 box**.
- There are **20 steps** detailed in the assembly manual.
- The unit consists of **28 boards** inside the box.
- Ensure all parts and hardware are present before beginning assembly. Refer to the parts list in your included physical manual.
- Follow the step-by-step instructions provided in the physical assembly manual precisely.
- Do not overtighten screws to avoid damaging the engineered wood material.



Tough Assembly Level
2 adults recommended to assemble

Item ships in
1
BOX

20
Steps inside the
assembly manual

28
Boards inside
the box



1 Year Limited Warranty
for Manufacturer Defects



To Clean:
Wipe with a dry cloth
or duster

Visual guide indicating the "Tough" assembly level, number of steps, and boards for the fireplace.

Once assembled, the unit measures 37.76" H x 64" W x 10.9" D. The mantel can hold up to 30 lbs.

4. OPERATING INSTRUCTIONS

The Novogratz Waverly Electric Fireplace offers versatile control options for its flame effects and heating functions.

Control Options:

- **Remote Control:** Use the included remote control to adjust settings from a distance.
- **Touch Panel:** The fireplace insert also features a discreet touch panel for direct control.

Flame and Heat Settings:

- **Flame Effect:** The realistic flame effect can be operated independently of the heat function, allowing for ambiance without warmth. The crystal ember bed offers color-changing options.
- **Heat Function:** Activate the heater to warm rooms up to 400 square feet. The unit features an adjustable thermostat to maintain your desired room temperature.
- **Power:** Ensure the unit is plugged into a standard 120V outlet.



A detailed view of the electric fireplace insert, highlighting the crystal ember bed and realistic flame effect.



Rear view of the fireplace insert, showing the ventilation and connection points.

5. MAINTENANCE

Regular maintenance will help ensure the longevity and optimal performance of your electric fireplace.

Cleaning:

- Always unplug the fireplace from the power outlet before cleaning.
- For general cleaning of the mantel and exterior surfaces, wipe with **dry cloth or duster**.
- Do not use abrasive cleaners, liquid sprays, or harsh chemicals, as these may damage the finish.
- Periodically check the air intake/output vents on the fireplace insert for dust accumulation and gently clean with a soft brush or vacuum cleaner attachment.

6. TROUBLESHOOTING

If you encounter issues with your Novogratz Waverly Electric Fireplace, refer to the following common

troubleshooting steps:

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power to the unit; power switch off; circuit breaker tripped.	Ensure the unit is securely plugged into a working 120V outlet. Check the main power switch on the fireplace. Reset the household circuit breaker if necessary.
No heat output.	Heat function not activated; thermostat set too low; air vents blocked.	Activate the heat function using the remote or touch panel. Increase the thermostat setting. Ensure air intake/output vents are clear of obstructions.
Remote control not working.	Dead batteries; remote out of range; sensor blocked.	Replace batteries in the remote control. Ensure you are within range and pointing the remote directly at the fireplace sensor. Remove any obstructions between the remote and the fireplace.
Flame effect is not visible or flickering.	Flame effect not activated; LED lights malfunction.	Ensure the flame effect is turned on. If the issue persists, contact customer support.

If these steps do not resolve the issue, please contact Novogratz Customer Support for further assistance.

7. WARRANTY INFORMATION

The Novogratz Waverly Electric Fireplace comes with a **1-year limited warranty**.

- This warranty covers manufacturer defects from the date of purchase.
- It does not cover damage due to improper assembly, misuse, abuse, accident, alteration, or normal wear and tear.
- Please retain your proof of purchase for warranty claims.

8. CUSTOMER SUPPORT

For any questions, assistance with assembly, replacement parts, or warranty claims, please contact Novogratz Customer Support.

- **Customer Support:** Available 7 days a week.
- **Online Replacement Parts Ordering:** Visit the official Novogratz website for details.
- **Easy to Read Instruction Manuals:** Additional resources may be available online.



Novogratz offers comprehensive customer support, including assistance with assembly, replacement parts, and warranty services.

For more information, visit the official Novogratz store: [Novogratz Store on Amazon](#)

