

BedStory AM-MS30003-UFW

BedStory 12-Inch Queen Gel Memory Foam Hybrid Mattress Instruction Manual

Model: AM-MS30003-UFW

1. INTRODUCTION

Thank you for choosing the BedStory 12-Inch Queen Gel Memory Foam Hybrid Mattress. This manual provides essential information for the proper setup, use, and maintenance of your new mattress. Please read these instructions carefully to ensure optimal comfort, support, and longevity of your product.

2. SAFETY INFORMATION

- Keep the mattress away from open flames or high heat sources.
- Do not use sharp objects to open the packaging, as this may damage the mattress fabric.
- Ensure adequate ventilation during the initial expansion period to dissipate any new product odors.
- This mattress is designed for adult use. Supervise children when near the mattress.
- The mattress is heavy. Exercise caution and seek assistance when moving or positioning the mattress to prevent injury.

3. SETUP INSTRUCTIONS

Your BedStory mattress is compressed, rolled, and vacuum-sealed in a box for convenient shipping. Follow these steps for proper setup:

1. **Unpack the Box:** Carefully remove the rolled mattress from its shipping box. It is recommended to do this in the room where the mattress will be used due to its weight.
2. **Position on Bed Frame:** Place the rolled, still-wrapped mattress onto your desired bed frame or foundation. Ensure the frame is sturdy and provides adequate support. This mattress is compatible with most box springs, traditional frames, platforms, and can even be used on the floor.
3. **Remove Outer Plastic:** Carefully cut and remove the outer layer of plastic wrapping. Avoid using sharp objects directly on the mattress surface.

4. **Unroll and Expand:** Unroll the mattress. It will begin to expand immediately.
5. **Remove Inner Plastic:** Carefully cut and remove the final layer of plastic. The mattress will continue to expand.
6. **Allow Full Expansion:** The mattress typically takes 48-72 hours to fully expand to its stated dimensions. In some cases, such as colder weather, it may take a bit longer. While you can sleep on it the first night, allowing full expansion ensures optimal comfort and performance.



Figure 3.1: Visual guide for unboxing and setting up your BedStory mattress.



Figure 3.2: The BedStory mattress packaged in a box for delivery.

4. OPERATING (USAGE)

The BedStory 12-Inch Queen Gel Memory Foam Hybrid Mattress is designed to provide a balanced sleep experience with its unique construction:

- **Soft and Supportive:** This hybrid mattress combines soft gel-infused memory foam with a supportive pocket coil base, offering a medium firmness suitable for various sleeping positions. The Euro top provides a plush feel without compromising essential body support.
- **Pressure Relief:** The plush foam top, quilted with memory foam and egg crate foams in a 3D knitted fabric cover, conforms to body contours, targeting pressure points for enhanced comfort.
- **Temperature Regulation:** Gel-infused memory foam is engineered to dissipate trapped heat, promoting a cooler sleep environment throughout the night.
- **Motion Isolation:** Individually wrapped pocket coils move independently, effectively reducing motion transfer. This ensures undisturbed sleep, even with a partner.
- **Edge Support:** Two rows of strengthened springs at the mattress edge help prevent deformation and provide robust edge support, enhancing durability and usable sleep surface.

SOFT BUT NOT MUSHY

Relieve Your Body Tired, Sleep Easily



Too Soft

5.5

Medium Firm



Too Firm

Figure 4.1: The mattress offers a medium-firm feel, balancing softness and support.

HAVE A SWEET NIGHT

Individual Pocket Coils Make Your Sleep Quiet and Undisturbed



Turn Over Without Worry

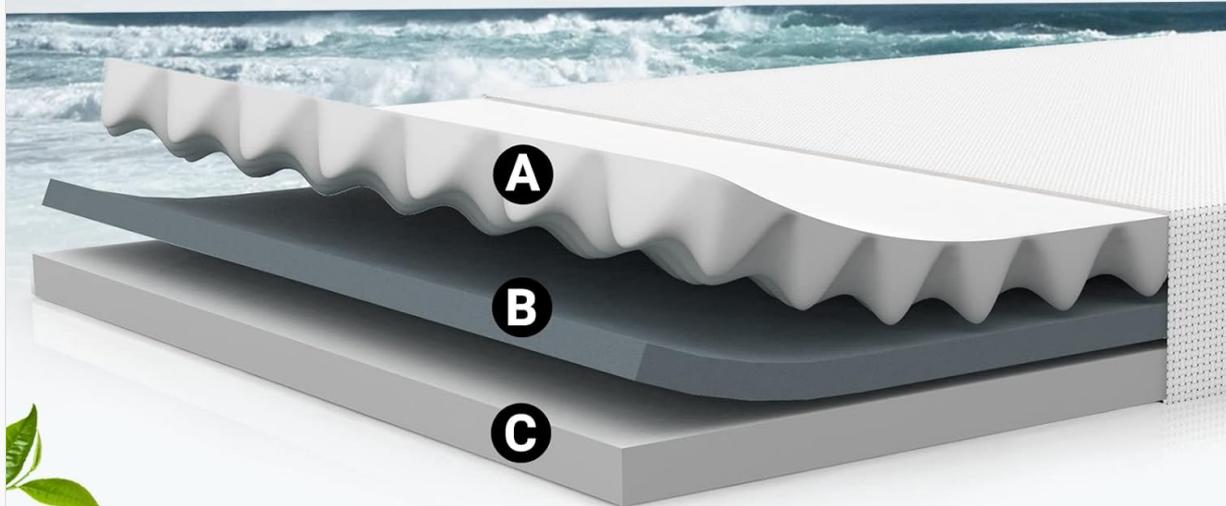


Get Up Without Noise

Figure 4.2: Individual pocket coils minimize motion disturbance for a peaceful sleep.

DESIGNED TO HELP YOUR SLEEP

3 Layers Premium Euro Top Foam



- A** Wavy Foam (1.5")
More breathable
- B** Green Tea Memory Foam (1.2")
Fresher
- C** Bamboo Charcoal Foam (1.6")
More Sweat-wicking, cool sleep



Figure 4.3: The mattress features multiple layers designed for comfort and breathability.



Figure 4.4: The 3D knitted cover enhances breathability and comfort.



Figure 4.5: Reinforced edges provide firm support and prevent sagging.

5. MAINTENANCE

Proper care and maintenance will extend the life of your BedStory mattress:

- **Cleaning:** For minor spills or stains, spot clean with a mild detergent and water. Avoid saturating the mattress. The care instructions specify "Hand Wash Only" for the cover, implying spot cleaning is the recommended method. Do not machine wash or dry clean the mattress cover.
- **Protection:** Use a mattress protector to shield against spills, stains, and allergens, helping to keep your mattress clean and hygienic.
- **Rotation:** To ensure even wear and prolong the mattress's lifespan, rotate the mattress 180 degrees every 3-6 months. This helps distribute body weight and prevent impressions.
- **Ventilation:** Periodically air out your mattress by removing bedding. This helps to keep it fresh and reduce moisture buildup.
- **Support:** Ensure your mattress is always placed on a suitable, supportive bed frame or foundation to maintain its structural integrity.

6. TROUBLESHOOTING

Here are solutions to common concerns you might encounter with your new mattress:

- **Slow Expansion:** If your mattress does not fully expand within 48-72 hours, allow a few more days. Factors like cold weather can slow down the expansion process. Ensure the room temperature is moderate.
- **Initial Odor:** A new mattress may have a slight, harmless odor upon unboxing, often referred to as "off-gassing." This is normal and will dissipate with proper ventilation. Allow the mattress to air out in a well-ventilated room for 24-72 hours before use.
- **Firmness Perception:** Mattress firmness is subjective. If the mattress feels firmer than expected initially, it may soften slightly with use. Ensure it has fully expanded before making a final judgment.
- **Uneven Surface/Impressions:** Ensure the mattress is on a flat, supportive surface. Regular rotation (as described in the Maintenance section) can help prevent uneven wear and minor impressions over time.

7. SPECIFICATIONS

Feature	Detail
Brand	BedStory
Model Number	AM-MS30003-UFW
Size	Queen
Product Dimensions	79"L x 59"W x 12"Th (79 x 59 x 12 inches)
Item Weight	80.3 pounds
Fill Material	Gel Memory Foam
Top Style	Euro Top
Cover Material	Fabric Blend
Number of Layers	4
Coil Type	Pocketed Coil
Special Features	Cool Gel memory foam, Hybrid Mattress, Individual pocket springs
Certifications	CertiPUR-US Certified Foams, Meets CFR1633 Standard
Care Instructions	Hand Wash Only (for cover/spot cleaning)
Assembly Required	No (unboxing and expansion only)



Figure 7.1: Certifications for foam quality and safety.

8. WARRANTY AND SUPPORT

For specific warranty details and customer support, please refer to the documentation included with your purchase or visit the official BedStory website. If you have any questions or require assistance, please do not hesitate to contact BedStory customer service.

Contact Information: Please refer to the contact details provided on the BedStory product packaging or official website.