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> Emporia emporiaSIMPLYCITY-LTE User Manual

Emporia V27-LTE_001

Emporia emporiaSIMPLYCITY-LTE User Manual

Model: V27-LTE_001

INTRODUCTION

The Emporia emporiaSIMPLYCITY-LTE is a user-friendly mobile phone designed for straightforward communication. It features extra-large, illuminated, and raised buttons for comfortable operation, an emergency call function, and three speed dial keys for quick contact with important numbers. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.



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Figure 1: Front view of the Emporia emporiaSIMPLYCITY-LTE phone, showcasing its large buttons and clear display.

SETUP

1. Inserting the SIM Card and Battery

Before first use, you need to insert a compatible SIM card and the battery. Ensure the phone is powered off before opening the battery compartment.

1. Carefully remove the back cover of the phone.
2. Insert the SIM card into the designated slot with the gold contacts facing down, following the diagram usually found near the slot.
3. Place the battery into its compartment, ensuring the contacts align correctly.
4. Replace the back cover until it clicks securely into place.

2. Initial Charging

For optimal battery performance, fully charge the phone before its first use.

- Connect the USB-C cable to the charging port on the phone.
- Connect the other end of the USB-C cable to the provided power adapter.
- Plug the power adapter into a wall outlet. The charging indicator on the phone's display will show the charging status.
- Alternatively, use the included charging cradle for convenient charging. Place the phone securely in the cradle.





Figure 2: The Emporia emporiaSIMPLYCITY-LTE phone placed in its charging cradle.

3. Turning On/Off

- To turn on: Press and hold the red **End Call/Power** button until the screen lights up.
- To turn off: Press and hold the red **End Call/Power** button until a power-off option appears on the screen, then confirm.

4. Basic Settings

Upon first startup, you may be prompted to set the language, date, and time. Follow the on-screen instructions using the navigation keys and the **OK** button.

OPERATING INSTRUCTIONS

1. Making and Receiving Calls

- **Making a Call:** Enter the phone number using the keypad. Press the green **Call** button to initiate the call.
- **Receiving a Call:** When the phone rings, press the green **Call** button to answer.
- **Ending a Call:** Press the red **End Call** button.
- **Speed Dial:** The phone features three dedicated speed dial keys (I, II, III) for your most important contacts. To set these, navigate to the phonebook settings.



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Figure 3: The phone's display showing the call list, accessible via the navigation keys.

2. Sending and Receiving SMS Messages

- **Sending SMS:** Access the 'Messages' menu. Select 'Write Message'. Type your message using the alphanumeric keypad (multiple presses for characters). Enter the recipient's number or select from contacts. Send the message.
- **Receiving SMS:** New messages will be indicated on the display. Navigate to the 'Messages' menu to read them.

3. Emergency Call Function

The emporiaSIMPLYCITY-LTE is equipped with a dedicated emergency call button (usually located on the back of the device). In an emergency:

- Press and hold the emergency button.
- The phone will automatically call up to 5 pre-programmed emergency numbers in sequence until one is answered.
- After confirmation of the emergency call, an emergency SMS will be sent to the emergency numbers.

4. Flashlight Function

The phone includes a convenient flashlight function. It can typically be activated or deactivated using a dedicated button on the side of the device.





Figure 4: Side view of the phone, highlighting the accessible menu and flashlight buttons.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the phone's surface. Avoid using harsh chemicals or abrasive materials.
- **Battery Care:** To prolong battery life, avoid extreme temperatures. Do not leave the phone fully discharged for extended periods.
- **Water Resistance:** The emporiaSIMPLYCITY-LTE is IP54 splash-proof. This means it is protected against dust ingress and splashing water from any direction. It is not designed for submersion in water.

TROUBLESHOOTING

| Problem | Possible Cause / Solution |
|---------------------------------|---|
| Phone does not turn on. | Battery might be completely discharged. Charge the phone for at least 30 minutes. Ensure the battery is correctly inserted. |
| No network signal. | Check if the SIM card is correctly inserted. Move to an area with better network coverage. Restart the phone. |
| Cannot make or receive calls. | Check network signal. Ensure your SIM card is active and has sufficient credit/plan. |
| Difficulty entering contacts. | Contact entry is done via the menu. Navigate to 'Contacts' and select 'Add New'. Character input uses multiple presses on the numeric keypad. Ensure you save contacts after entry. |
| Short battery life. | Battery capacity may decrease over time. Ensure the phone is fully charged. Avoid leaving the phone in extreme temperatures. |
| Screen goes dark during a call. | This is normal behavior to save power. Press any key to wake the screen if needed. |

SPECIFICATIONS

- **Model Name:** V27-LTE_001
- **Brand:** Emporia
- **Operating System:** Emporia OS
- **Mobile Technology:** 4G (LTE)
- **Connectivity:** Bluetooth, USB (USB-C)
- **Color:** Black
- **Display Resolution:** 1080 x 1920
- **Installed RAM Size:** 32 MB
- **CPU Model:** Snapdragon
- **Battery:** 1 Lithium-Ion battery (included)
- **Dimensions:** 15.8 x 12 x 4.9 cm
- **Weight:** 290 grams
- **Water Resistance:** IP54 (Splash-proof)
- **Hearing Aid Compatibility (HAC):** M4/T4

WHAT'S IN THE BOX

The following items are included with your Emporia emporiaSIMPLYCITY-LTE:

- Emporia emporiaSIMPLYCITY-LTE Mobile Phone
- USB-C Cable
- Power Adapter
- Charging Cradle
- Lithium-Ion Battery

WARRANTY AND SUPPORT

Your Emporia emporiaSIMPLYCITY-LTE is covered by a manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including the warranty period and coverage details. For technical support, service, or further inquiries, please contact Emporia customer service. Contact information can typically be found on the Emporia website or in the product documentation.

For more information, you can visit the official Emporia store on Amazon:[Emporia Store](#)

