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OPPO CPH2363

OPPO Reno 7-8/128GB Cosmic Black (CPH2363) User Manual

Model: CPH2363 | Brand: OPPO

1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your OPPO Reno 7-8/128GB Cosmic Black smartphone. Please read this manual thoroughly before using the device to ensure optimal performance and longevity.

The OPPO Reno 7 (CPH2363) is a mobile phone featuring an Android 10.0 operating system, 8 GB RAM, and 128 GB internal storage. It includes wireless communication technologies such as Bluetooth and Wi-Fi, a camera, GPS, and a touchscreen interface.

2. DEVICE OVERVIEW



Figure 1: Front and rear view of the OPPO Reno 7 Cosmic Black smartphone. The front displays a vibrant screen with a punch-hole camera, while the rear shows the dual-camera module and flash unit.

The OPPO Reno 7 features a sleek design with a Cosmic Black finish. Key components include:

- **Front Camera:** Integrated into the display for selfies and video calls.
- **Rear Camera System:** Multiple lenses and flash for high-quality photography.
- **Power Button:** Located on the side for turning the device on/off and screen lock.
- **Volume Buttons:** Located on the side for adjusting audio levels.
- **USB Port:** For charging and data transfer.
- **Speaker:** For audio output.
- **Microphone:** For voice input.
- **SIM Card Tray:** For inserting SIM and memory cards.

3. SETUP

3.1. Inserting SIM and Memory Cards

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejector tool into the small hole next to the tray and push gently until the tray pops out.
3. Place your Nano-SIM card(s) and/or microSD card into the designated slots on the tray. Ensure the gold contacts face downwards.
4. Carefully reinsert the tray into the device until it clicks into place.

3.2. Initial Power On and Setup Wizard

1. Press and hold the Power button until the OPPO logo appears.
2. Follow the on-screen instructions to select your language, region, connect to a Wi-Fi network, and set up your Google account.
3. Configure security settings such as fingerprint, face unlock, or a PIN/pattern.

3.3. Charging the Battery

Before first use, fully charge the device using the provided charger and USB cable. Connect the USB cable to the phone's USB port and the charger to a power outlet. The battery indicator on the screen will show charging progress.

4. OPERATING THE DEVICE

4.1. Basic Navigation

- **Touchscreen:** Tap to select, swipe to scroll, pinch to zoom.
- **Home Screen:** Your central hub for apps and widgets.
- **Notification Panel:** Swipe down from the top of the screen to access notifications and quick settings.
- **App Drawer:** Swipe up from the bottom of the screen to view all installed applications.

4.2. Making Calls and Sending Messages

- **Calls:** Open the Phone app, enter the number, and tap the call icon.
- **Messages:** Open the Messages app, tap the new message icon, enter the recipient and your message.

4.3. Camera Usage

The OPPO Reno 7 features a versatile camera system. Open the Camera app to access various modes such as Photo, Video, Portrait, and Night. Tap the shutter button to capture images or start/stop video recording.

4.4. Connectivity

- **Wi-Fi:** Go to Settings > Wi-Fi to connect to available networks.
- **Bluetooth:** Go to Settings > Bluetooth to pair with other Bluetooth devices.
- **GPS:** Location services can be enabled/disabled via Quick Settings or Settings > Location.

5. MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body. Avoid harsh chemicals.
- **Software Updates:** Regularly check for and install system updates to ensure optimal performance and security. Go to Settings > About Phone > Software Update.
- **Battery Care:** Avoid extreme temperatures. Do not let the battery fully discharge frequently.
- **Storage Management:** Periodically clear unnecessary files and apps to free up storage space.
- **Protection:** Consider using a screen protector and a protective case to prevent physical damage.

6. TROUBLESHOOTING

6.1. Device Not Turning On

- Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on.
- Press and hold the Power button for at least 10-15 seconds to perform a forced restart.

6.2. Apps Crashing or Freezing

- Close and reopen the app.
- Clear the app's cache and data (Settings > Apps > [App Name] > Storage > Clear Cache/Clear Data).
- Restart the device.

6.3. Connectivity Issues (Wi-Fi/Bluetooth)

- Toggle Wi-Fi/Bluetooth off and on.
- Restart your router (for Wi-Fi issues).
- Forget the network/device and reconnect/re-pair.

6.4. Poor Battery Life

- Reduce screen brightness.
- Close unused apps running in the background.
- Disable unnecessary features like GPS, Bluetooth, or Wi-Fi when not in use.
- Check battery usage in Settings to identify power-hungry apps.

7. SPECIFICATIONS

Feature	Detail
Model Number	CPH2363
Operating System	Android 10.0
RAM	8 GB
Storage	128 GB (Internal)
Color	Cosmic Black
Product Dimensions	50 x 50 x 28 cm

Feature	Detail
Item Weight	181 g
Batteries	1 C batteries required (likely internal, non-removable)
Wireless Technologies	Bluetooth, Wi-Fi
GPS	True
Special Features	Bluetooth enabled, Camera, GPS, Touchscreen, Wi-Fi
Display Features	Wireless
Human Interface Input	Touchscreen
Scanner Resolution	1080 × 2400
Camera Features	Rear
Form Factor	Slate
First Available Date	30 August 2022

8. WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included in your product packaging or visit the official OPPO website. Keep your proof of purchase for warranty claims.

For technical support, troubleshooting assistance beyond this manual, or service inquiries, please contact OPPO customer service through their official channels. Details can typically be found on the OPPO website or in the device's 'Settings > About Phone' section.

Note: Unauthorized repairs or modifications may void your warranty.