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› [PuraFlame 16-inch Electric Fireplace Log Heater \(Model EF361B\) Instruction Manual](#)

PuraFlame EF361B

PuraFlame 16-inch Electric Fireplace Log Heater (Model EF361B) Instruction Manual

Model: EF361B

INTRODUCTION

Thank you for purchasing the PuraFlame Electric Fireplace Log Heater. This manual provides important information for the safe operation, installation, maintenance, and troubleshooting of your new electric fireplace log heater. Please read all instructions carefully before using the product and retain this manual for future reference.

IMPORTANT SAFETY INFORMATION

WARNING: To reduce the risk of fire, electric shock, or injury, observe the following:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains, at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Always unplug heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.
- Do not use outdoors.
- Never locate heater where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- To disconnect heater, turn controls to off, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed,

where openings may become blocked.

- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- This heater includes an automatic overheat protection system. If the heater overheats, it will automatically shut off. To reset, unplug the heater from the electrical outlet for 5 minutes, then plug it back in.

PACKAGE CONTENTS

- PuraFlame Electric Fireplace Log Heater (Model EF361B)
- Instruction Manual

Please check that all components are present and undamaged. Contact customer service if any items are missing or damaged.

PRODUCT OVERVIEW

The PuraFlame Electric Fireplace Log Heater is designed to provide realistic flame effects and supplemental heat. It features a compact design suitable for various fireplace openings or freestanding use.



Figure 1: Front view of the PuraFlame Electric Fireplace Log Heater, showcasing the realistic log set and ember bed with flame effects.



Figure 2: Front view of the log heater, highlighting the control panel on the right side.



Figure 3: Side view of the log heater, showing the power switch and thermostat knob.

Key Components:

- **Realistic Log Set and Ember Bed:** Creates the visual effect of burning logs.
- **Flame Effect Panel:** Projects dynamic flame visuals.
- **Control Panel:** Includes power switches and thermostat knob.
- **Heater Vent:** Located at the front, for heat output.

SETUP INSTRUCTIONS

The PuraFlame Electric Fireplace Log Heater is designed for easy setup with no complex installation required. It is suitable for freestanding use or placement within existing fireplace openings.

1. **Unpack the Unit:** Carefully remove the log heater from its packaging. Retain packaging for future storage or

transport.

2. Placement:

- Place the unit on a firm, level surface.
- Ensure the unit is positioned at least 3 feet (0.9 m) away from combustible materials such as curtains, furniture, bedding, and paper.
- If placing in an existing fireplace opening, ensure the opening dimensions are sufficient to accommodate the unit (16" W x 12.5" H x 9.4" D). No vents are required for the unit itself.

3. Electrical Connection:

- Ensure the power switch on the unit is in the "OFF" position.
- Plug the power cord directly into a 120V, 60Hz grounded electrical outlet. Do not use extension cords or power strips.



Figure 4: The electric log heater positioned within a decorative fireplace mantel, demonstrating a typical setup.

OPERATING INSTRUCTIONS

The PuraFlame Electric Fireplace Log Heater offers simplified controls for flame effects and heating functions.

Control Panel:

The control panel is located on the right side of the unit (refer to Figure 2 and Figure 3 for visual reference).

- **Main Power Switch (I/O):** Turns the entire unit ON or OFF.
- **Flame Effect Switch:** Activates or deactivates the realistic flame and ember bed effect. This can be operated independently of the heater.
- **Heater Power Switches (750W/1500W):**
 - One switch for 750W heat output.
 - A second switch for 1500W heat output. Both switches can be engaged for maximum heat.
- **Thermostat Knob:** Adjusts the desired room temperature. The heater will cycle ON and OFF to maintain the set temperature.

Basic Operation:

1. **To Turn On Flame Effect:** Flip the main power switch to "I" (ON), then flip the flame effect switch to "I" (ON). The realistic logs and ember bed will illuminate with dynamic flame visuals.
2. **To Turn On Heater:**
 - Ensure the main power switch is "ON".
 - Select the desired heat output by flipping one or both heater power switches (750W or 1500W).
 - Adjust the thermostat knob to your preferred temperature setting. The heater will activate when the room temperature falls below the set point and deactivate when it reaches the set point.
3. **To Turn Off:** Flip all switches to "O" (OFF) and then unplug the unit from the wall outlet when not in use for extended periods.



Figure 5: Detailed view of the illuminated log set and ember bed, demonstrating the life-like flame effect.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your electric fireplace log heater. Always unplug the unit before performing any maintenance.

- **Cleaning:**

- Dust the unit regularly with a soft, damp cloth.
- Do not use abrasive cleaners or sprays on the unit.
- Ensure the air intake and exhaust vents are free from dust and debris to maintain proper airflow.

- **Light Bulb Replacement:** The flame effect uses LED technology, which typically does not require bulb replacement. If the flame effect malfunctions, contact customer service.

- **Storage:** If storing the unit for an extended period, unplug it and store it in a dry, cool location, preferably in its original packaging.

TROUBLESHOOTING

If you experience issues with your PuraFlame Electric Fireplace Log Heater, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Unit does not turn on.	Not plugged in. Main power switch is OFF. Circuit breaker tripped. Overheat protection activated.	Ensure unit is securely plugged into a grounded outlet. Flip main power switch to ON. Check household circuit breaker and reset if tripped. Unplug unit for 5 minutes, then plug back in.
No heat output.	Heater power switches are OFF. Thermostat set too low. Overheat protection activated.	Flip heater power switches to ON (750W or 1500W). Increase thermostat setting. Unplug unit for 5 minutes, then plug back in.
Flame effect not working.	Flame effect switch is OFF. Main power switch is OFF.	Flip flame effect switch to ON. Flip main power switch to ON.
Unit makes unusual noise.	Normal fan operation. Obstruction in fan/heater area.	A low hum from the fan is normal during heating. Unplug unit and check for any obstructions in the vents.

If the problem persists after trying these solutions, please contact PuraFlame customer service.

SPECIFICATIONS

Feature	Detail
Model Number	EF361B
Power Source	Corded Electric
Voltage	120V, 60Hz
Heat Output	750W / 1500W
Dimensions (D x W x H)	9.4" x 16" x 12.5"
Material	Metal, Resin
Installation Type	Freestanding
Item Weight	9.3 pounds
Certifications	CSA certified

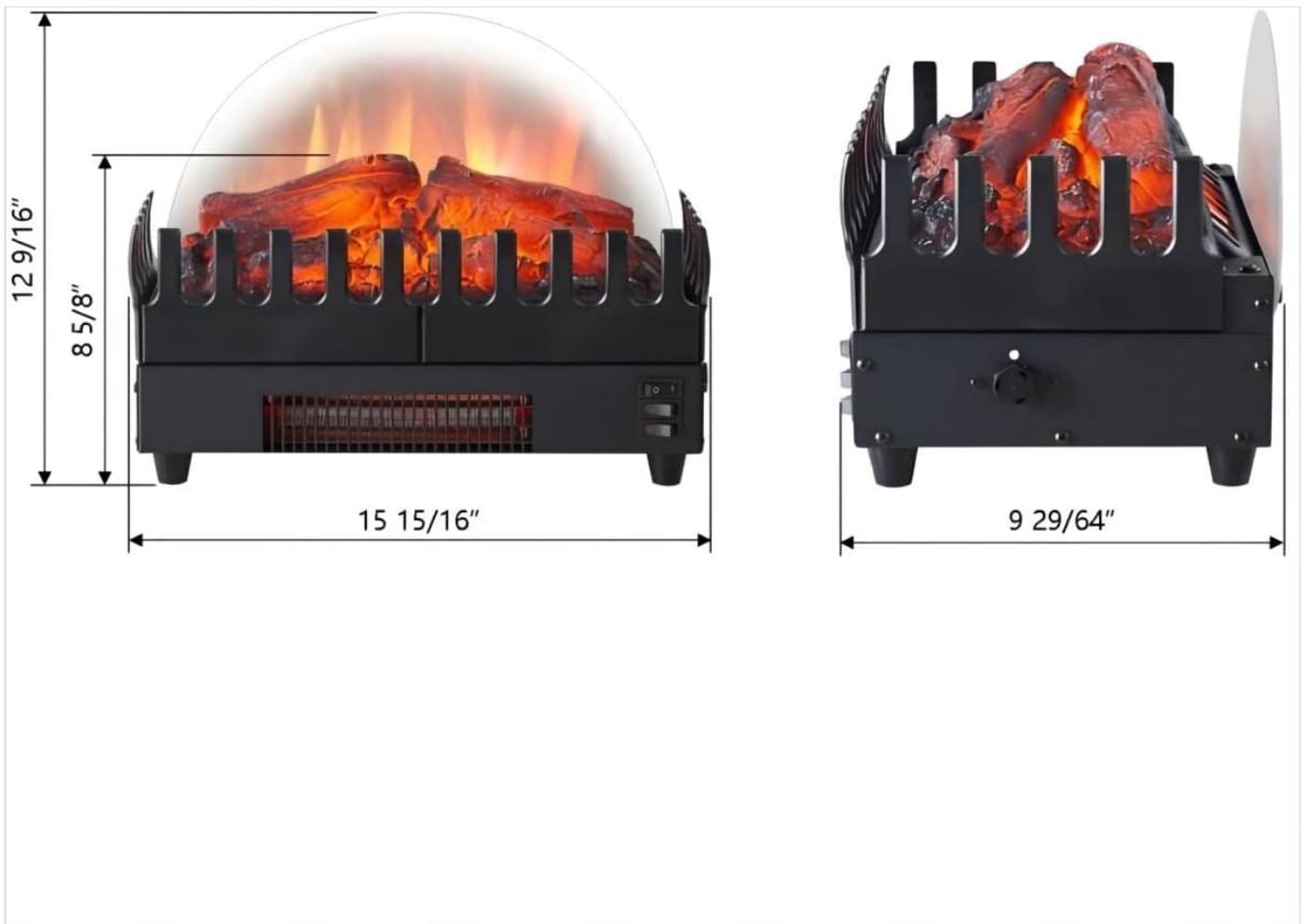


Figure 6: Dimensional diagram of the PuraFlame Electric Fireplace Log Heater, indicating width, height, and depth.

WARRANTY AND CUSTOMER SUPPORT

Warranty: This PuraFlame Electric Fireplace Log Heater (Model EF361B) comes with a one-year limited warranty from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage resulting from misuse, accident, modification, or unauthorized repair.

Customer Support: For any questions, assistance, or warranty claims, please contact PuraFlame customer service. Our team is ready to help you with any issues you may encounter.

Please visit the official PuraFlame website for contact information or refer to your purchase documentation.

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Related Documents - EF361B

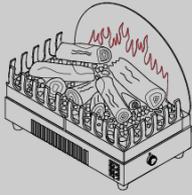
<p>Electric Fireplace Log Set Model: EF511A OWNER'S MANUAL</p>  <p>WARNING Read and understand the entire owner's manual thoroughly at all times. Improper use may result in fire, electric shock, or personal injury.</p> <p>CAUTION Keep the heater covered for safety reasons. It can still get hot and cause burns, even when the heater is not in use.</p> <p>DO NOT RETURN! Contact our customer service team for help first. Call: 909.294.6028 Email: customerservice@puraflame.com</p>	<p>PuraFlame EF511A Electric Fireplace Log Set Owner's Manual</p> <p>Comprehensive owner's manual for the PuraFlame EF511A Electric Fireplace Log Set, covering safety information, technical specifications, installation, operation, maintenance, and warranty. Includes detailed instructions and troubleshooting.</p>
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 <p>PuraFlame Western Electric Fireplace Insert Model Number: EF42D, EF43D, EF44D, EF45D, EF302A OWNER'S MANUAL</p> <p>DO NOT RETURN! Contact our customer service team for help first. customerservice@puraflame.com Call 844-377-0786</p>	<p>PuraFlame Western Electric Fireplace Insert Owner's Manual</p> <p>Comprehensive owner's manual for the PuraFlame Western Electric Fireplace Insert, covering safety, installation, operation, maintenance, and troubleshooting for models EF42D, EF43D, EF44D, EF45D, EF302A. Includes technical specifications and warranty information.</p>
 <p>PuraFlame ELECTRIC FIREPLACE INSERT OWNER'S MANUAL</p> <p>DO NOT RETURN! Contact our customer service team for help first. customerservice@puraflame.com Call 844-377-0786</p>	<p>PuraFlame WESTERN Electric Fireplace Insert Owner's Manual</p> <p>Comprehensive owner's manual for the PuraFlame WESTERN Electric Fireplace Insert (Model EF42D-45D), covering safety instructions, preparation, operation, maintenance, troubleshooting, and warranty information.</p>
 <p>PuraFlame INFRARED FLAT PANEL FIREPLACE HEATER OWNER'S MANUAL</p> <p>DO NOT RETURN! Contact our customer service team for help first. customerservice@puraflame.com Call 844-377-0786</p>	<p>PuraFlame Provo EF75A Infrared Flat Panel Fireplace Heater Owner's Manual</p> <p>Comprehensive owner's manual for the PuraFlame Provo EF75A Infrared Flat Panel Fireplace Heater, covering safety information, preparation, assembly for both free-standing and wall-hanging modes, operation, care and maintenance, troubleshooting, and warranty details.</p>
 <p>PuraFlame Alice In Wall Recessed Electric Fireplace OWNER'S MANUAL</p> <p>DO NOT RETURN! Contact our customer service team for help first. customerservice@puraflame.com Call 844-377-0786</p>	<p>PuraFlame Alice Electric Fireplace: Owner's Manual & Installation Guide</p> <p>Owner's manual for PuraFlame Alice electric fireplace. Includes installation instructions, safety guidelines, technical specifications, operating procedures, troubleshooting tips, and warranty information for models EF172B, EF173B, EF174B, EF175B, EF275A.</p>
 <p>PuraFlame Alice In Wall Recessed Electric Fireplace OWNER'S MANUAL</p> <p>DO NOT RETURN! Contact our customer service team for help first. customerservice@puraflame.com Call 844-377-0786</p>	<p>PuraFlame Alice In Wall Recessed Electric Fireplace Owner's Manual</p> <p>This owner's manual provides comprehensive instructions for the PuraFlame Alice In Wall Recessed Electric Fireplace, covering essential safety guidelines, technical specifications, installation procedures, operating instructions, troubleshooting tips, maintenance advice, and warranty information.</p>

ELECTRIC FIREPLACE LOGSET

MODEL: EF361B

OWNER'S MANUAL



WARNING	Read and understand this entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.
CAUTION	Keep this owner's manual for future reference. If you sell or give this product away, make sure this manual accompanies this product.

DO NOT RETURN!
Contact our customer service team for help first.
service2@richchina.com
Call: 844-377-5786

[\[pdf\]](#) User Manual

EF361B manual cdr User Manual PuraFlame Electric Fireplace Log Heater 16 Inserts with Realistic

Ember Bed Thermostat 750 1500W Black Home Kitchen D10qQqnx tL m media amazon images I |||

Unit: inches 12 / 8 / 15 / 9 / ...

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