JLab WEPICCAMRBLK124

JLab Epic Cam USB HD Webcam Instruction Manual

Model: WEPCAMRBLK124

1. INTRODUCTION

The JLab Epic Cam USB HD Webcam delivers high-definition video quality for all your communication needs. Featuring full 2K video resolution at 30 frames per second and a 5-megapixel camera, it ensures a clear and sharp image. Equipped with auto-focus, dual omni-directional microphones, and adjustable zoom and exposure levels, this webcam is designed for versatile use in various environments.

DEFINITELY HI-DEF

With full 2k video, 5 megapixels, and 30 frames per second, this webcam offers fantastic resolution and a crystal clear image for conferencing, live-streaming, vlogging, webinaring, chatting, meeting, teaching, happy-houring, and anything else you can think of.

Image: The JLab Epic Cam USB HD Webcam, showcasing its sleek black design with a grey fabric faceplate, securely mounted on top of a computer monitor.

DIRECTED BY YOU

Maybe it's just making sure you look sharp for a big presentation, or maybe you have a new video series in the works. Either way, you can adjust your zoom and exposure level so the image and crop are exactly what you want. It's great for office or WFH environments – where you never know what lighting you'll have so toggle between the 15 settings (without an app!) to get that photo-perfect look.
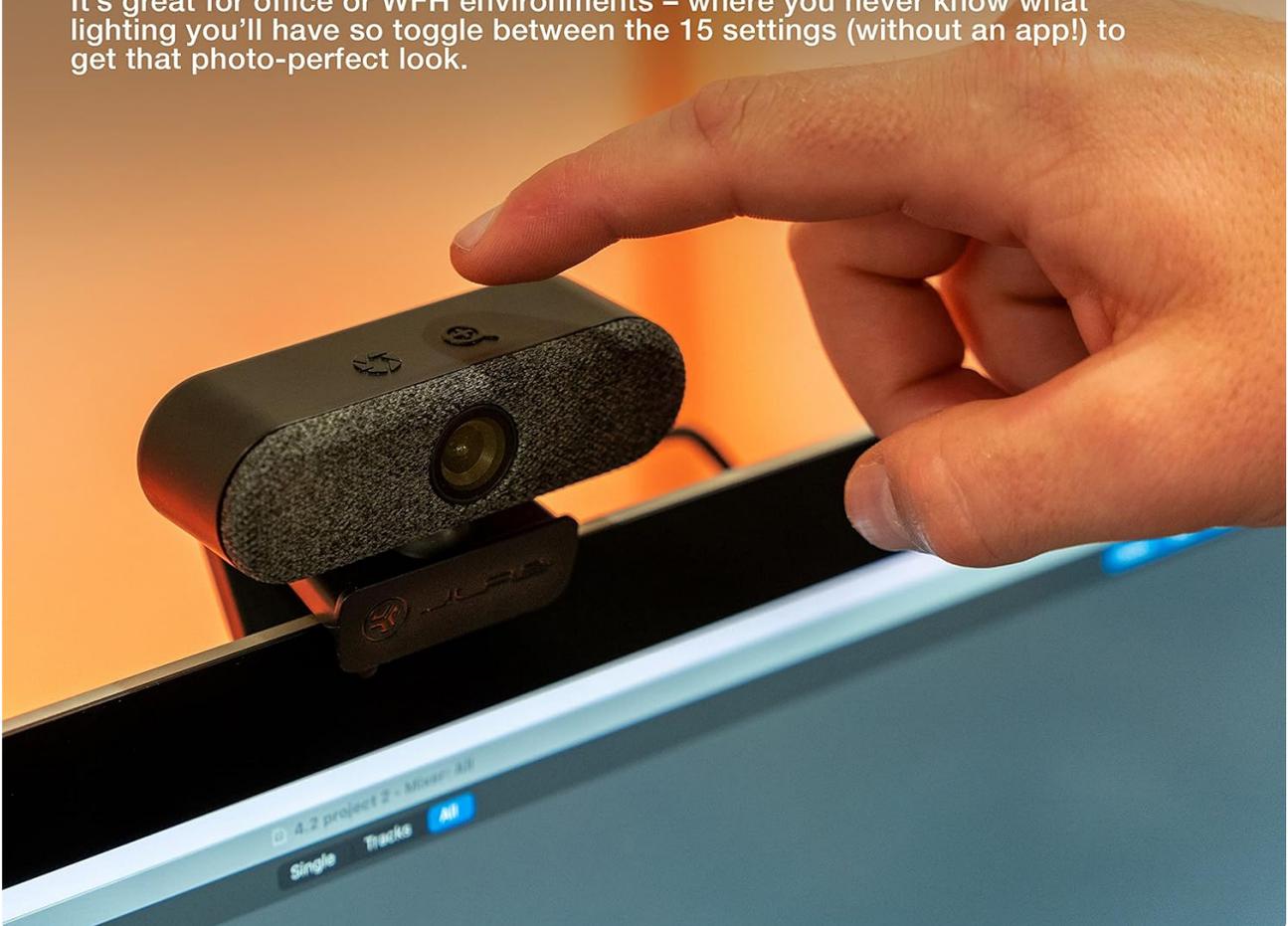
Image: A close-up of the JLab Epic Cam USB HD Webcam, highlighting its high-definition capabilities with a text overlay stating 'DEFINITELY HI-DEF'.

Product Overview Video

Video: An official JLab product overview, demonstrating the key features and benefits of the Epic Cam USB HD Webcam as part of the Work Series.

2. WHAT'S IN THE BOX

Your JLab Epic Cam USB HD Webcam package includes the following items:

- JLab Epic Cam USB HD Webcam
- Removable Face Plates (Black and White)
- Quick Start Guide

INCLUDES

- 2k/1080p high-resolution webcam
- Removable face plates
- Quick Start Guide

Image: The JLab Epic Cam USB HD Webcam, its USB cable, two interchangeable fabric faceplates (black and light grey), and the Quick Start Guide, laid out on a wooden surface.

3. SETUP

The JLab Epic Cam is designed for easy plug-and-play setup, ensuring you can start using it quickly with minimal effort.

3.1 Connecting the Webcam

1. **Connect to your Device:** Plug the integrated USB-A cable from the Epic Cam into an available USB port on your PC, Mac, or Chromebook. The device is automatically recognized, and no additional drivers are typically required.
2. **Position the Webcam:** Use the universal adjustable clip to securely mount the webcam on top of your monitor or laptop screen. The clip is designed to provide a stable fit without causing damage.
3. **Tripod Mounting:** For alternative placement, the webcam's base includes a standard tripod thread,

allowing it to be mounted on a tripod (not included) for more flexible positioning.

Image: A hand gently adjusting the JLab Epic Cam, demonstrating its flexible mounting and positioning on a monitor.

3.2 Compatibility

The JLab Epic Cam is broadly compatible with various operating systems and devices:

- PC (Windows)
- Mac (macOS)
- Chromebook (Chrome OS)

Image: The JLab Epic Cam displayed alongside logos for Mac, Windows, Android, and Linux, indicating its broad compatibility across different operating systems.

4. OPERATING THE WEBCAM

The Epic Cam offers intuitive controls and features to enhance your video calls and recordings.

4.1 Video Quality and Field of View

- **Resolution:** Enjoy crisp 2K (2560x1440) video at 30 frames per second, or 1080p at 30 FPS, with a 5-megapixel camera for high-quality visuals.
- **Field of View:** The 90-degree wide-angle lens provides a broad perspective, ideal for individual use or including multiple participants in a conference room.
- **Auto-Focus & Light Correction:** The webcam automatically adjusts focus and corrects lighting conditions to ensure you always look your best, even in varying light environments.

Image: A close-up view of the JLab Epic Cam mounted on a monitor, with a hand interacting with the touch-sensitive controls on top of the webcam.

4.2 Audio Features

- **Dual Omni-Directional Microphones:** Integrated dual microphones capture clear audio from all directions, ensuring your voice is heard naturally during calls and recordings.

Image: The JLab Epic Cam featuring a white fabric faceplate, accompanied by the text 'SOUND ON POINT', emphasizing its superior audio capabilities.

4.3 On-Device Controls

The Epic Cam features touch-sensitive buttons on its top surface for quick adjustments:

- **Zoom:** Adjust the zoom level to frame yourself perfectly.
- **Exposure:** Toggle between 15 exposure settings to optimize your appearance in various lighting conditions without needing external software.

PICK YOUR STYLE

No matter what your WFH vibes are, the Epic webcam is designed to fit right in so you and your work can stand out. Interchangeable fabric face plates come in two classic colors so you can match your desk aesthetic – smooth white Mac vibes or darker styles.

Image: A hand pressing one of the touch-sensitive buttons on the top of the JLab Epic Cam, illustrating the ease of adjusting settings directly on the device.

4.4 Customization

- **Interchangeable Face Plates:** The webcam comes with magnetic, removable fabric face plates in black and white, allowing you to match your desk aesthetic.

VIDEO
YOUR WAY

The Epic HD Webcam is made to fit into your setup and your style of working. It has a minimal, clip-on design that works with PC, Mac, and Chromebook, so no matter your hardware, it's always ready to plug-in and go.
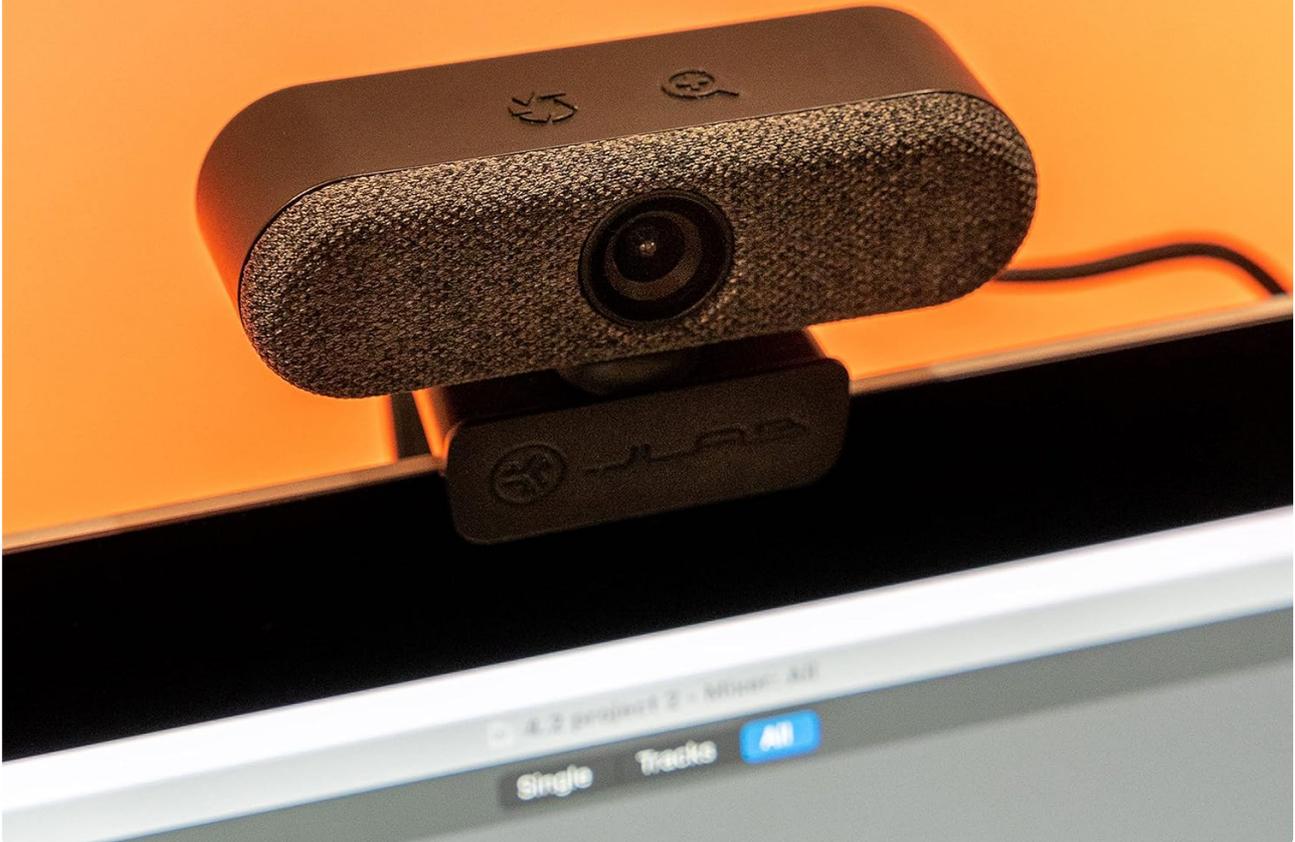
Image: An exploded view of the JLab Epic Cam, illustrating its main body and the two interchangeable fabric faceplates (black and light grey) that can be swapped to customize its appearance.

5. MAINTENANCE

To ensure the longevity and optimal performance of your JLab Epic Cam, follow these simple maintenance guidelines:

- **Lens Cleaning:** Gently wipe the camera lens with a soft, lint-free cloth to remove dust or smudges. Avoid using harsh chemicals or abrasive materials.
- **General Cleaning:** Use a dry or slightly damp cloth to clean the body of the webcam. Ensure no moisture enters the device.
- **Storage:** When not in use, store the webcam in a clean, dry place away from extreme temperatures and direct sunlight.

6. TROUBLESHOOTING

If you encounter any issues with your JLab Epic Cam, refer to the following common troubleshooting steps:

- **No Video/Audio:** Ensure the USB cable is securely connected to both the webcam and your computer. Try a different USB port. Verify that the webcam is selected as the primary video and audio input device in your application settings (e.g., Zoom, Teams, Windows Camera app).
- **Poor Image Quality:** Check your lighting conditions. Use the on-device exposure controls to adjust brightness. Ensure the lens is clean and free from obstructions.
- **Auto-Focus Issues:** Make sure there are no objects too close to the lens that might interfere with the auto-focus mechanism.
- **Microphone Not Working:** Confirm that the webcam's microphone is enabled and set as the default input device in your computer's sound settings and the application you are using.
- **Compatibility Issues:** Ensure your operating system is up to date. While plug-and-play, some systems may benefit from a restart after initial connection.

7. SPECIFICATIONS

Feature	Detail
Brand Name	JLab
Item Weight	5.9 ounces
Product Dimensions	1.99 x 3.62 x 1.99 inches
Item Model Number	WEPICCAMRBLK124
Color Name	Black
Special Features	Low Light
Photo Sensor Technology	CMOS
Video Capture Resolution	2K
Maximum Focal Length	3.5 Millimeters
Maximum Aperture	30 f
Flash Memory Type	Micro SD
Video Capture Format	MP4
Supported Audio Format	AAC, MP3
Screen Size	2.8 Inches
Connectivity Technology	USB

8. WARRANTY & SUPPORT

JLab stands by the quality of its products. The Epic Cam USB HD Webcam typically comes with a 2-year manufacturer's warranty.

8.1 Extended Protection Plans

Additional protection plans are available for purchase to extend coverage beyond the standard warranty:

- **2-Year Protection Plan:** Available for $6.99 (one-time payment).
- **3-Year Protection Plan:** Available for $8.99 (one-time payment).
- **Complete Protect:** A monthly plan for $16.99 covering all eligible past and future purchases.

8.2 Customer Support

For technical assistance, warranty claims, or further information, please visit the official JLab support website or contact their customer service.