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Secretlab OM20-PU-LIC-WOW2

Secretlab Omega 2020 Horde Gaming Chair - Instruction Manual

Model: OM20-PU-LIC-WOW2

PRODUCT OVERVIEW

The Secretlab Omega 2020 Horde Gaming Chair is designed to provide exceptional comfort and support for extended periods of sitting, whether for gaming or work. Featuring premium materials and advanced adjustability, this chair is engineered for optimal ergonomic performance and durability.



Front view of the Secretlab Omega 2020 Horde Gaming Chair, showcasing its red and black leatherette design with the Horde emblem.

KEY FEATURES

- **All-Day Comfort:** Constructed with cold-cure foam for ideal posture, complemented by memory foam lumbar and head pillows for prolonged sitting comfort.
- **Advanced Adjustability:** Features full-metal 4D armrests for precise positioning, a full-length backrest with 165° recline, and a multi-tilt mechanism for full control over chair position.
- **Durable PRIME 2.0 Leatherette:** Engineered to be four times more durable than standard PU leathers, offering a plush and supple feel.
- **Robust Construction:** Equipped with Class 4 heavy-duty KGS gas pistons and a robust ADC#12 aluminum wheelbase for impeccable strength and stability.
- **Ergonomic Design:** Recommended for individuals under 5'11" and 240lbs, ensuring optimal ergonomic support.
- **Extended Warranty:** Comes with a 5-year extended warranty, reflecting confidence in its quality and durability.

SETUP GUIDE

Before assembly, ensure all components are present and undamaged. It is recommended to assemble the chair on a soft, clean surface to prevent scratches.

Component Identification

Familiarize yourself with the main parts of your Secretlab Omega chair:

- Backrest
- Seat Base
- Armrests (pre-attached to seat base)
- Multi-tilt Mechanism
- Gas Piston (Class 4)
- Gas Piston Cover
- Wheelbase (ADC#12 Aluminum)
- Casters
- Lumbar Pillow
- Head Pillow
- Side Covers

Assembly Steps

1. **Attach Casters to Wheelbase:** Insert each caster firmly into the holes at the end of each spoke of the aluminum wheelbase until it clicks into place.
2. **Insert Gas Piston:** Place the gas piston into the central hole of the wheelbase. Cover the gas piston with the provided gas piston cover.
3. **Attach Multi-tilt Mechanism:** Secure the multi-tilt mechanism to the underside of the seat base using the provided screws. Ensure the front of the mechanism aligns with the front of the seat base.
4. **Connect Seat Base to Gas Piston:** Carefully place the assembled seat base (with mechanism) onto the gas piston. Apply gentle downward pressure to secure it.
5. **Attach Backrest:** Align the backrest with the metal brackets on the seat base. Secure it using the provided screws on both sides. Once secured, attach the plastic side covers.
6. **Position Pillows:** Place the lumbar pillow against the lower backrest and the head pillow on the top of the backrest, adjusting straps as needed for comfort.



Front and back views of the assembled Secretlab Omega 2020 Horde Gaming Chair, highlighting the design from multiple angles.



Side profiles of the Secretlab Omega 2020 Horde Gaming Chair, showing the ergonomic contours.

OPERATING INSTRUCTIONS

Your Secretlab Omega chair offers a range of adjustments to customize your seating experience for maximum comfort and support.

Height Adjustment

To adjust the chair's height, locate the lever on the right side, beneath the seat. Pull the lever upwards while sitting to lower the chair, or stand up and pull the lever to raise it. Release the lever at your desired height.

Backrest Recline

The backrest can recline up to 165 degrees. To recline, pull the lever on the right side of the seat, near the backrest. Lean back to your desired angle and release the lever to lock it in place. To bring the backrest forward, pull the lever and lean forward.



ADJUSTABILITY

Kick back and relax on the **full-length backrest** with a generous **165° of recline**

A user demonstrating the extensive recline capability of the Secretlab Omega chair.

Multi-tilt Mechanism

The multi-tilt mechanism allows you to rock the chair and lock it at various angles. Use the lever on the left side, beneath the seat, to engage or disengage the rocking function. The tension knob at the front of the mechanism can be rotated to adjust the resistance of the rocking motion.

4D Armrest Adjustment

The full-metal 4D armrests offer comprehensive adjustability:

- **Height:** Press the button on the side of the armrest and move it up or down.
- **Forward/Backward:** Press the button on the front of the armrest pad and slide it forward or backward.
- **Left/Right:** Press the button on the side of the armrest pad and slide it left or right.
- **Angle Rotation:** Rotate the armrest pad inwards or outwards to your preferred angle.



ADJUSTABILITY

Give your wrists and elbow a break with Secretlab Full-Metal 4D Armrests

Detailed view of the Secretlab Omega's 4D armrest, highlighting its robust construction and adjustment points.

Pillow Positioning

The memory foam lumbar and head pillows can be adjusted to provide personalized support. Position the lumbar pillow to support the natural curve of your lower back. The head pillow can be moved up or down along the backrest to support your neck and head.



COMFORT

Enjoy additional support with Secretlab Signature Memory Foam Pillows

The Secretlab Signature Memory Foam Lumbar and Head Pillows, designed for enhanced comfort and support.

MAINTENANCE

Proper maintenance will extend the lifespan and preserve the appearance of your Secretlab Omega chair.

- **Leatherette Cleaning:** For daily cleaning, wipe the PRIME 2.0 Leatherette with a soft, damp cloth. For deeper cleaning, use a mild leather cleaner specifically designed for PU leather. Avoid harsh chemicals or abrasive materials.
- **Pillow Covers:** The covers of the memory foam lumbar and head pillows are removable and washable. Unzip the covers and follow the washing instructions on the care label, typically a gentle cycle with cold water. Air dry only.
- **Moving Parts:** Periodically check and tighten any loose screws on the armrests, backrest, and mechanism. Lubricate moving parts like the gas piston and casters if they become stiff or noisy.
- **Casters:** Clean the casters regularly to remove dust, hair, and debris that can impede smooth rolling.

TROUBLESHOOTING

If you encounter any issues with your Secretlab Omega chair, refer to the following common solutions:

- **Chair Squeaks:** Check all screws and bolts for tightness. Apply a small amount of silicone lubricant to the joints of the mechanism and gas piston if the squeaking persists.
- **Height Adjustment Not Working:** Ensure the gas piston is correctly seated in both the wheelbase and the mechanism. If

the issue continues, the gas piston may need replacement.


- **Armrests Are Loose/Wobbly:** Tighten the screws securing the armrests to the seat base. For 4D armrest play, ensure the internal mechanisms are clean and free of debris.
- **Backrest Not Reclining/Locking:** Verify that the recline lever is fully engaged or disengaged. Check for any obstructions in the recline mechanism.
- **Casters Not Rolling Smoothly:** Remove any hair or debris wrapped around the caster wheels. Clean the wheels and axles.

If these steps do not resolve the issue, please contact Secretlab Customer Support for further assistance.

SPECIFICATIONS

Feature	Detail
Brand	Secretlab
Model Name	OM20-PU-Horde (Product Model Number: OM20-PU-LIC-WOW2)
Color	Horde (Red/Black)
Product Dimensions	19.3"D x 22"W x 49.6"H
Maximum Weight Recommendation	240 Pounds
Recommended Uses	Gaming, Office
Material	PRIME 2.0 Leatherette, Cold-Cure Foam, Memory Foam (Pillows)
Arm Style	4D Adjustable Armrests (Full-metal)
Backrest Recline	Up to 165 degrees
Hydraulics	Class 4 KGS Gas Piston
Wheelbase	ADC#12 Aluminum Wheelbase
Item Weight	66 pounds
First Available Date	August 30, 2022



		
OMEGA Series	TITAN Series	TITAN XL Series
<5'11"	5'9" - 6'7"	5'11" - 6'10"
<240lbs	<290lbs	220 - 390lbs

Secretlab size guide, indicating recommended user heights and weights for Omega, Titan, and Titan XL series chairs.

OFFICIAL PRODUCT VIDEO

Your browser does not support the video tag.

Official Secretlab video showcasing the features and design of the Secretlab Classics collection, including the Omega series. This video highlights material quality, adjustability, and overall comfort.

WARRANTY AND SUPPORT

Secretlab offers a 5-year extended warranty for the Omega 2020 Gaming Chair, ensuring peace of mind regarding its quality and durability. This warranty covers manufacturing defects and key components.

For any inquiries, technical support, or warranty claims, please visit the official Secretlab website or contact their customer support team. Details for customer support are typically found on the product packaging or the Secretlab official website.

Ships from: Secretlab US


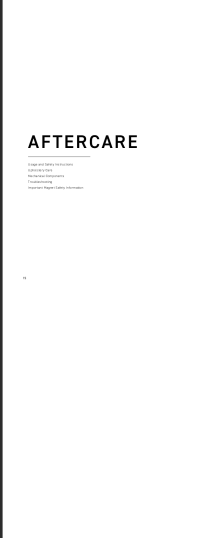
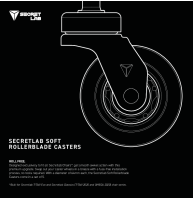

Returns: 30-day easy returns

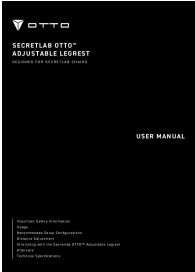

Customer Support: Available via Secretlab's official channels.



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Related Documents - OM20-PU-LIC-WOW2

	<p>Secretlab Lumbar Pillow Pro (L-ADAPT™ Compatible) Aftercare Guide</p> <p>Comprehensive aftercare and maintenance guide for the Secretlab Lumbar Pillow Pro, including instructions for cleaning and washing the velour upholstery. Learn how to properly care for your pillow to ensure its longevity.</p>
	<p>Secretlab Chair Aftercare Guide: Usage, Care, and Troubleshooting</p> <p>Comprehensive guide to the aftercare of Secretlab chairs, covering usage and safety instructions, upholstery care for various materials, mechanical component maintenance, and troubleshooting common issues. Includes important magnet safety information.</p>
	<p>Secretlab Soft Rollerblade Casters: Installation Guide</p> <p>Learn how to easily install the Secretlab Soft Rollerblade Casters on your Secretlab chair for a smoother, quieter rolling experience. This guide provides step-by-step instructions.</p>
	<p>Secretlab TITAN Evo Aftercare Guide: Usage, Care, and Troubleshooting</p> <p>Comprehensive aftercare guide for the Secretlab TITAN Evo gaming chair, covering usage and safety instructions, upholstery care for various materials, mechanical component maintenance, troubleshooting common issues like armrest and backrest misalignment, and important safety information regarding neodymium magnets.</p>

	<p>Secretlab OTTO™ Adjustable Legrest User Manual</p> <p>User manual for the Secretlab OTTO™ Adjustable Legrest, detailing usage, setup configurations, adjustments, aftercare, and technical specifications for enhanced comfort with Secretlab chairs.</p>
	<p>Secretlab TITAN Evo Aftercare Guide: Usage, Care, and Troubleshooting</p> <p>Comprehensive aftercare guide for the Secretlab TITAN Evo gaming chair, covering usage and safety instructions, upholstery care for various materials, mechanical component maintenance, troubleshooting common issues like armrest width and backrest misalignment, and important safety information regarding magnets.</p>