

## TCL X937U

# TCL X937U Dolby Atmos Soundbar User Manual

Model: **X937U**

Brand: **TCL**

## 1. INTRODUCTION

Thank you for choosing the TCL X937U Dolby Atmos Soundbar. This soundbar system, featuring an integrated subwoofer, is designed to enhance your television audio experience with immersive sound. It supports advanced audio technologies like Dolby Atmos and offers versatile connectivity options including HDMI e-ARC and Bluetooth, along with compatibility with Google, Alexa, and Apple Airplay.

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your soundbar system. Please read it thoroughly before use and keep it for future reference.

## 2. SAFETY INFORMATION

To ensure safe operation and prevent damage, please observe the following safety precautions:

- Do not expose the unit to rain, moisture, dripping, or splashing.
- Ensure proper ventilation. Do not block any ventilation openings.
- Place the soundbar on a stable, flat surface.
- Do not place objects filled with liquids, such as vases, on the apparatus.
- Use only attachments/accessories specified by the manufacturer.
- Unplug the apparatus during lightning storms or when unused for long periods.
- Refer all servicing to qualified service personnel.
- This product is not waterproof. Avoid contact with water.

## 3. PACKAGE CONTENTS

Please check that all items are included in your package:

- TCL X937U Soundbar

- Integrated Subwoofer
- Wall Mount Kit
- Quick Start Guide
- User Guide (online version)
- Detachable Power Cable (1.5 meters)
- HDMI Cable
- RCUTS8132 Remote Control with Batteries



Image: The TCL X937U soundbar system, including the main soundbar unit, the integrated subwoofer, and two compact satellite speakers, all in a dark grey finish.

## 4. SETUP

### 4.1 Placement

Place the soundbar on a stable surface directly in front of your television. Ensure there is enough space for proper sound dispersion. The system is designed for table mounting, but a wall mount kit is included for alternative installation.

### 4.2 Connections

1. **HDMI e-ARC Connection:** For the best audio quality, connect the included HDMI cable from the HDMI e-ARC port on your soundbar to the HDMI e-ARC/ARC port on your television. This connection supports

Dolby Atmos and allows for control of the soundbar via your TV remote.

2. **Power Connection:** Connect the detachable power cable to the soundbar and then to a wall outlet.
3. **Subwoofer and Satellite Speakers:** The subwoofer is integrated. Ensure the satellite speakers (if applicable, though the product description mentions "integrated subwoofer" and "2.1.2 channel configuration" which implies separate satellites) are properly connected or paired according to the Quick Start Guide.

## 4.3 Initial Power On

After connecting all cables, press the power button on the soundbar or the remote control to turn on the system. The soundbar will typically enter standby mode when not in use and power on automatically when a signal is detected via HDMI e-ARC.

# 5. OPERATING INSTRUCTIONS

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## 5.1 Basic Operation

- **Power On/Off:** Use the power button on the soundbar or the remote control.
- **Volume Control:** Adjust volume using the remote control or the buttons on the soundbar.
- **Input Selection:** Switch between HDMI, Bluetooth, and other available inputs using the remote control.

## 5.2 Bluetooth Pairing

To connect a Bluetooth device:

1. Press the Bluetooth button on the remote control or soundbar to enter pairing mode. The indicator light will flash.
2. On your device (smartphone, tablet, etc.), enable Bluetooth and search for "TCL X937U".
3. Select the soundbar from the list of available devices to pair. Once connected, the indicator light will become solid.

## 5.3 App Control and Smart Features

The TCL X937U supports app control, allowing you to manage settings and functions from your smartphone. Download the official TCL Home app from your device's app store. Follow the in-app instructions for connecting your soundbar.

This soundbar also works with Google, Alexa, and Apple Airplay, enabling voice control and seamless audio streaming from compatible devices. Refer to the online user guide for detailed instructions on integrating with these platforms.

## 5.4 Dolby Atmos

The soundbar features Dolby Atmos technology for an immersive, multi-dimensional audio experience. Ensure your content source (e.g., streaming service, Blu-ray player) and television support Dolby Atmos and are connected via HDMI e-ARC for optimal performance.

# 6. MAINTENANCE

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## 6.1 Cleaning

- Always unplug the soundbar from the power outlet before cleaning.
- Use a soft, dry cloth to wipe the surfaces of the soundbar and subwoofer.

- Do not use liquid cleaners, aerosol sprays, or abrasive cleaning agents, as they may damage the finish or internal components.

## 6.2 Storage

If you plan to store the soundbar for an extended period, disconnect it from power, pack it in its original packaging (if available), and store it in a cool, dry place away from direct sunlight and extreme temperatures.

## 7. TROUBLESHOOTING

If you encounter issues with your soundbar, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No sound from soundbar.	Soundbar not powered on. Incorrect input selected. Cables not connected properly. TV audio output settings incorrect.	Ensure soundbar is powered on. Select the correct input (e.g., HDMI). Check all cable connections, especially HDMI e-ARC. Set TV audio output to External Speaker or HDMI ARC/e-ARC.
Bluetooth device cannot pair.	Soundbar not in pairing mode. Device too far from soundbar. Interference.	Ensure soundbar is in Bluetooth pairing mode. Move device closer to the soundbar. Turn off other Bluetooth devices nearby.
Remote control not working.	Batteries are dead or inserted incorrectly. Obstruction between remote and soundbar.	Replace batteries and check polarity. Remove any obstructions and point remote directly at the soundbar.

For more detailed troubleshooting, please refer to the online user guide or contact TCL customer support.

## 8. SPECIFICATIONS

Feature	Detail
Model Number	X937U
Audio Channels	2.1.2 Surround Sound Configuration
Special Features	Dolby Atmos
Connectivity	HDMI (e-ARC), Bluetooth
Controller Type	App Control, Remote Control
Recommended Use	For Television
Compatible Devices	Television
Product Dimensions (L x W x H)	104 cm x 11 cm x 5.8 cm (40.9 x 4.3 x 2.3 inches)

Feature	Detail
Item Weight	17.6 Kilograms (38.8 lbs)
Speaker Type	Soundbar with Integrated Subwoofer
Mounting Type	Table Mount (Wall Mount Kit included)
Waterproof	No

## 9. WARRANTY AND SUPPORT

Your TCL X937U Soundbar comes with a manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions, including warranty period and coverage details.

For technical support, service inquiries, or to access the full online user guide, please visit the official TCL support website or contact their customer service department. Contact information can typically be found on the TCL website or in your Quick Start Guide.

**Online User Guide:** [www.tcl.com/global/en/support](http://www.tcl.com/global/en/support) (Example link, actual link may vary)