COWSAR M027BK-BLACK

COWSAR 44'' Electric Fireplace with Mantel (Model M027BK-BLACK) Instruction Manual

Comprehensive guide for setup, operation, and maintenance of your COWSAR electric fireplace.

INTRODUCTION

Thank you for choosing the COWSAR 44" Electric Fireplace with Mantel. This manual provides essential information for the safe and efficient operation of your new fireplace. Please read all instructions carefully before assembly and use, and retain this manual for future reference.

Key Features:

- **Durable Mantel:** Waterproof and anti-corrosion wooden frame, easy to clean.
- **Realistic Flame Effect:** 3D technology with 7 adjustable flame brightness levels.
- **Efficient Heating:** 5100 BTU heat output, covering up to 400 square feet. Two heat settings: 750W (warm air) and 1500W (hot air).
- **Safety Certified:** ETL certified with automatic power cut-off at 105°C to prevent overheating.
- **Convenient Control:** Operable via both control panel and remote control (up to 8m range).
- **Two-Package Delivery:** Fireplace unit and wooden mantel shipped separately for protection.

Figure 1: COWSAR 44" Electric Fireplace with Mantel, showcasing its elegant design and realistic flame effect.

SETUP AND ASSEMBLY

Your COWSAR Electric Fireplace with Mantel arrives in two separate packages: one for the electric fireplace unit and one for the wooden mantel. Assembly is straightforward and typically takes about 40 minutes. Follow the instructions provided in the packaging for detailed steps.

1. **Unpack Components:** Carefully remove all parts from both packages. Verify that all components and hardware are present according to the packing list.

2. **Assemble Mantel:** Begin by assembling the wooden mantel structure. Ensure all pieces are correctly oriented and securely fastened. The design is engineered for durability and stability.

3. **Install Fireplace Insert:** Once the mantel is assembled, carefully slide the electric fireplace insert into the designated opening. Secure it using the provided screws (typically four screws are used to firmly attach the insert to the mantel).

4. **Placement:** Position the assembled fireplace on a flat, stable surface. Ensure there is adequate clearance from combustible materials as specified in the safety guidelines.
5. **Power Connection:** Plug the fireplace into a standard electrical outlet.

Arrives In 2 Boxes

Fireplace

Mantel

Figure 2: The COWSAR Electric Fireplace and Mantel are shipped in two separate boxes for safe delivery.

Assembly Demonstration Video:

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Video 1: A visual guide demonstrating the assembly process of the electric fireplace and mantel. This video covers unpacking, mantel assembly, and fireplace insert installation.

OPERATING INSTRUCTIONS

Your COWSAR electric fireplace can be operated using either the control panel located on the unit or the included remote control.

Control Panel and Remote Control:

The control panel is discreetly located on the fireplace unit. The remote control offers convenient operation from a distance of up to 8 meters.
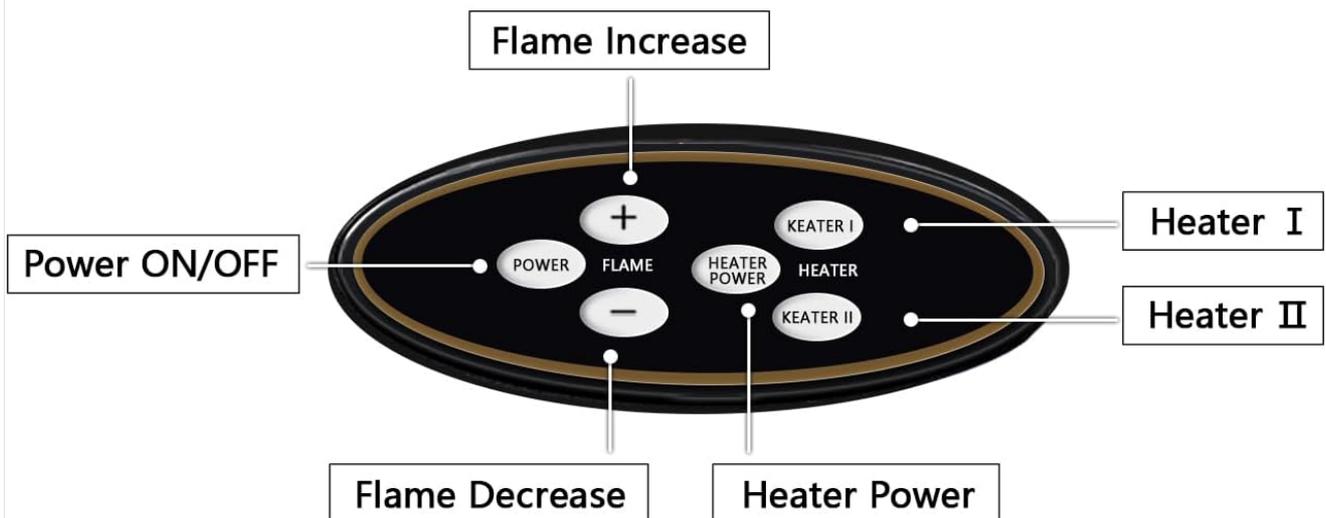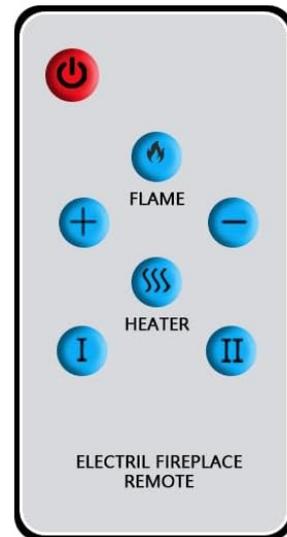
REMOTE & PANEL CONTROL

Figure 3: Overview of the fireplace control panel and remote control functions.

Functions:

- **Power ON/OFF:** Press the power button on the control panel or remote to turn the unit on or off.
- **Flame Brightness:** Adjust the flame brightness using the '+' and '-' buttons for flame on the control panel or remote. There are 7 levels of flame brightness to choose from, creating a realistic 3D flame effect.
- **Heat Settings:** Select between two heat settings:

  - **Heater I (750W):** Provides gentle warmth.
  - **Heater II (1500W):** Delivers stronger heat for faster room warming.

  Use the 'HEATER I' and 'HEATER II' buttons on the remote or the corresponding buttons on the control panel.
- **Overheat Protection:** The unit is equipped with an ETL-certified safety feature that automatically cuts off power if the internal temperature reaches 105°C (221°F), ensuring safe operation.

Adjustable Flame and Heating
7 Kinds of Flame Brightness

1 Warm Air(750W)

2 Hot Air(1500W)

Figure 4: The fireplace offers adjustable flame brightness and two distinct heating modes.

Figure 5: Enjoy the ambiance of the fireplace with minimal noise, operating at approximately 48 decibels.

Maintenance

Regular maintenance ensures the longevity and optimal performance of your electric fireplace.

- **Cleaning the Mantel:** The wooden mantel surface is waterproof and anti-corrosion. Wipe it with a soft, damp cloth to remove dust and spills. Avoid abrasive cleaners that could damage the finish.
- **Cleaning the Fireplace Insert:** Ensure the unit is unplugged and cool before cleaning. Use a soft, dry cloth to wipe the glass and exterior surfaces. Do not use liquid cleaners directly on the electrical components.
- **Ventilation:** Periodically check the air vents on the fireplace unit to ensure they are free from dust and obstructions. Blocked vents can reduce heating efficiency and pose a safety risk.
- **Storage:** If storing the fireplace for an extended period, ensure it is clean, dry, and stored in a safe place away from moisture and extreme temperatures.

Arrives In 2 Boxes

Fireplace

Mantel

Figure 6: The mantel's surface is designed for easy cleaning and resistance to water and corrosion.

TROUBLESHOOTING

If you encounter any issues with your COWSAR electric fireplace, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Unit does not turn on.	No power, power switch off, or remote battery low.	Check power outlet, ensure main power switch is ON, replace remote batteries.
No heat output.	Heater function not activated, or overheat protection triggered.	Activate heater function. If unit is hot, unplug and allow to cool for 15-20 minutes before restarting.
Flames are not visible or dim.	Flame brightness set too low, or LED components issue.	Increase flame brightness using the control panel or remote. If issue persists, contact customer support.
Unusual noise during operation.	Obstruction in fan/heater area, or normal operational sounds.	Ensure vents are clear. Some minor fan noise is normal. If noise is loud or unusual, discontinue use and contact support.

If these solutions do not resolve the issue, please contact COWSAR customer support for further assistance.

SPECIFICATIONS

Feature	Detail
Brand	COWSAR
Model Name	M027BK-BLACK
Power Source	Corded Electric

Feature	Detail
Product Dimensions	43.31"D x 39.57"W x 13.7"H
Material	Wood
Finish Type	Painted
Installation Type	Freestanding
Heat Output	5100 British Thermal Units
Special Feature	Adjustable, Waterproof
Style	Retro
Color	Black
Room Type	Living Room
Ventilation Type	Vent Free
Heating Coverage	400 square feet
Included Components	Mantel, Remote Control
Shape	Rectangular
Burner type	Quartz
Size	44 inch
Manufacturer	Cowsar
Date First Available	August 30, 2022

39.57"

13.7"

43.31"

Thin Fireplace

22.76"

22.4"

6.57"

Figure 7: Detailed dimensions of the COWSAR 44" Electric Fireplace with Mantel.

WARRANTY INFORMATION

The COWSAR 44" Electric Fireplace with Mantel comes with a**Limited Warranty**. For specific terms, conditions, and duration of the warranty, please refer to the warranty card included with your product or contact COWSAR customer support.

CUSTOMER SUPPORT

For any questions, concerns, or assistance with your COWSAR Electric Fireplace, please contact our customer support team. We are dedicated to ensuring your satisfaction.

- **Online Support:** Visit the official COWSAR website for FAQs and support resources.
- **Contact Information:** Refer to your product packaging or the COWSAR brand store on Amazon for the most current contact details.

Related Documents - M027BK-BLACK

USER MANUAL **PORTABLE NUGGET ICE MAKER** Model No.: HZB-20DN	[Portable Nugget Ice Maker HZB-20DN User Manual](#) Comprehensive user manual for the Cowsar HZB-20DN Portable Nugget Ice Maker, covering setup, operation, maintenance, and troubleshooting for optimal performance.
Portable Air Conditioner Owner's Manual Item No. A4210-10K Applicable Model: OL-BA010L-06CD/K (with R32 refrigerant) READ AND SAVE THESE INSTRUCTIONS	[Portable Air Conditioner Owner's Manual - Model A4210-10K](#) Comprehensive owner's manual for the COWSAR Portable Air Conditioner (Model A4210-10K, OL-BA010L-06CD/K). Learn about installation, operation, safety precautions, cleaning, and troubleshooting for your R32 refrigerant unit.
PORTABLE AUTOMATIC ICE MAKER User Manual HZB-20AF/S	[Portable Automatic Ice Maker User Manual - HZB-20AF/S](#) Comprehensive user manual for the HZB-20AF/S portable automatic ice maker, covering safety instructions, setup, operation, maintenance, and troubleshooting.

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	[COWSAR OL-BA012C-08CD/C Portable Air Conditioner User Manual](#) User manual for the COWSAR OL-BA012C-08CD/C portable air conditioner. Features 12,000 BTU cooling, dehumidifier function, remote control, and covers modes like Cool, Dry, Speed, Fan, Swing, Timer, and Sleep.
Warranty text block	[COWSAR Product Warranty Information and Terms](#) Detailed warranty information for COWSAR home appliances, including coverage, claims process, and exclusions. Learn about your 30-day warranty.
USER'S MANUAL PORTABLE AIR CONDITIONER A5410CE NPH-10C/X1E	[COWSAR Portable Air Conditioner User's Manual A5410CE / NPH-10C/X1E](#) Comprehensive user manual for the COWSAR Portable Air Conditioner (Models A5410CE, NPH-10C/X1E). This guide provides essential information on safety, installation, operation, maintenance, and troubleshooting for optimal performance.