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> PinWin 12-Inch Dual Rain Shower Head System Instruction Manual

PinWin PW-11

PinWin 12-Inch Dual Rain Shower Head System Instruction Manual

Model: PW-11 | Brand: PinWin

1. INTRODUCTION AND OVERVIEW

The PinWin 12-Inch Dual Rain Shower Head System offers an enhanced showering experience with its innovative design and versatile features. This system includes a large rain shower head, a 6-setting handheld shower, and an adjustable extension arm for optimal positioning.

Key features include an improved adjustable Z-shaped extension arm, a durable stainless steel rain shower head, a built-in power wash function, and a 6-setting handheld shower head designed to provide powerful spray even in low water pressure environments. The system is engineered for stability and ease of use, ensuring a consistent and comfortable shower.



Figure 1: PinWin 12-Inch Dual Rain Shower Head System

2. PRODUCT COMPONENTS

The PinWin Shower Head System includes the following components:

- **12-Inch Rain Shower Head:** Constructed from stainless steel for durability.
- **6-Setting Handheld Shower Head:** Made from premium ABS material, offering various spray options.
- **Adjustable Z-shaped Extension Arm:** Allows for height and angle adjustments, extending the shower head 12 inches from the wall.
- **60-Inch Shower Hose:** Provides extended reach for the handheld unit.
- **3-Way Water Diverter:** For switching between the rain shower, handheld shower, or both.
- **Leak-proof Washers:** Essential for secure, leak-free connections.
- **Teflon Tape:** For sealing threaded connections during installation.
- **Installation Wrench:** Included for assembly.

Problems That PinWin Shower Head Can Solve



Your Old Extension Arm is easy to roll over

The extension arm has a reinforced design at the end to support the 12" shower head without rolling over.



Low Pressure At Your Home

The handheld spray has the density and strong water to bring you full coverage of the rain experience no matter how low the water pressure is.



Shower Alone

Dual shower head combo allows 2 people to take shower. 12" large shower head will cover 2 people's body, also the rain showerhead and handheld shower wand can be used at the same time.



Stand Too Close To The Wall

12" Z-shaped practical shower arm, height can be adjusted up and down, instead of regular 9" extension arm, you will no longer shower standing near the wall.



Figure 2: Key features and components of the PinWin Shower Head System

3. SETUP AND INSTALLATION

Before beginning installation, ensure all necessary components are present and that the main water supply to your shower is turned off. Basic plumbing knowledge is recommended. If you are unsure about any steps, consult a professional plumber.

1. **Remove Existing Shower Head:** Unscrew your current shower head and arm from the wall. Clean any old sealant or tape from the shower arm pipe.
2. **Apply Teflon Tape:** Wrap Teflon tape (plumber's tape) clockwise around the threaded end of the existing shower arm pipe.
3. **Install Extension Arm:** Screw the adjustable Z-shaped extension arm onto the threaded pipe. Hand-tighten first, then use the provided wrench to secure it, ensuring it is firm but not overtightened.
4. **Attach 3-Way Diverter:** Connect the 3-way water diverter to the outlet of the extension arm. Ensure a washer is in place before tightening.
5. **Connect Rain Shower Head:** Attach the 12-inch rain shower head to the top outlet of the 3-way diverter. Ensure a washer is in place and tighten securely.
6. **Connect Handheld Hose:** Attach one end of the 60-inch shower hose to the side outlet of the 3-way diverter. Ensure a washer is in place and tighten.

7. **Attach Handheld Shower Head:** Connect the handheld shower head to the other end of the 60-inch hose. Ensure a washer is in place and tighten.
8. **Mount Handheld Holder:** Secure the handheld shower head holder to a desired location on the shower wall using the adhesive bracket provided. Ensure the surface is clean and dry before applying.
9. **Test for Leaks:** Turn on the main water supply slowly and check all connections for leaks. If leaks occur, tighten the connections further or reapply Teflon tape.

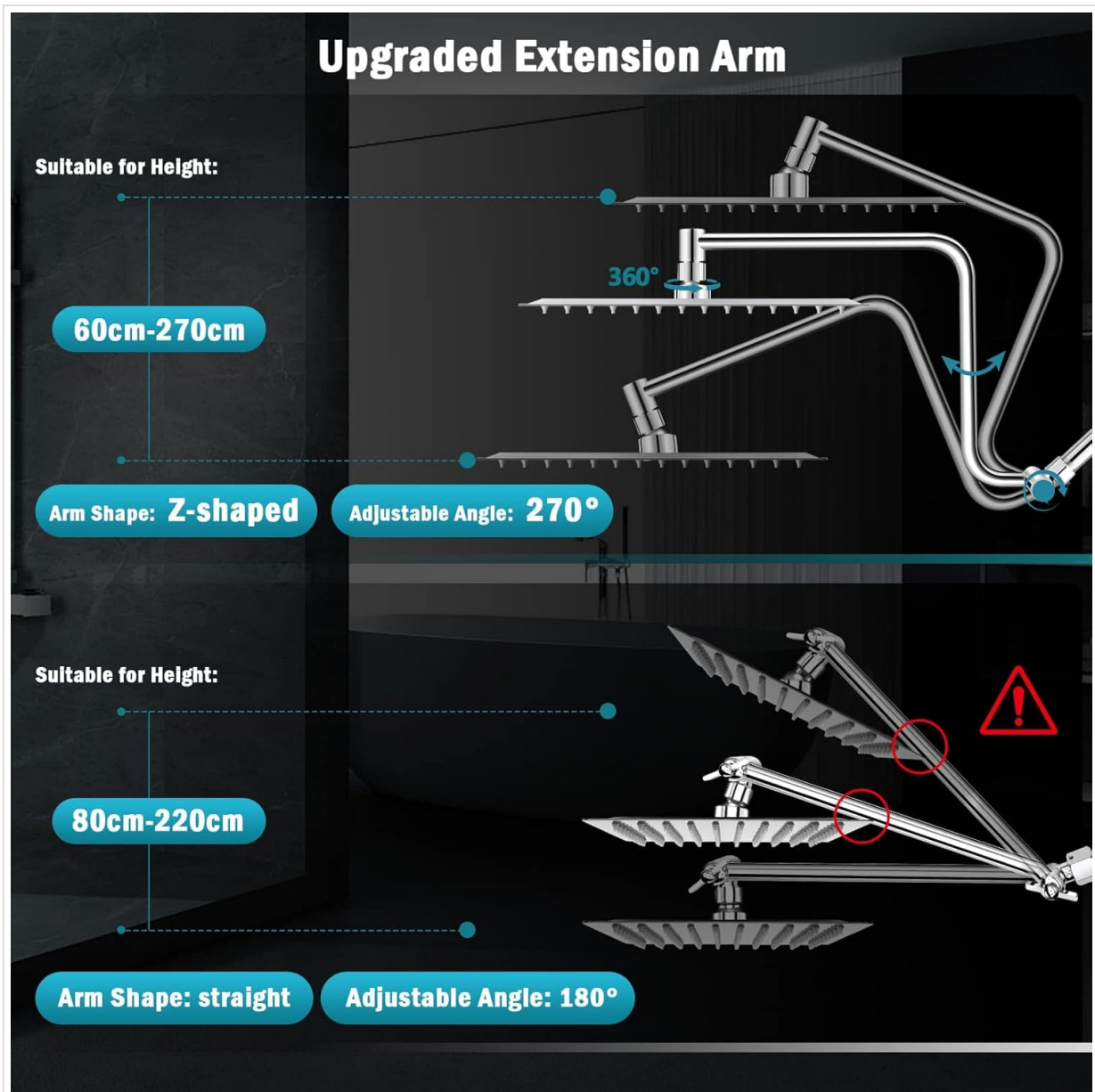


Figure 3: Adjustable Extension Arm for optimal positioning

4. OPERATING INSTRUCTIONS

The PinWin Dual Rain Shower Head System offers flexible operation for a customized showering experience.

4.1 Switching Water Flow

Use the 3-way water diverter to select your preferred water flow:

- **Rain Shower Only:** Turn the diverter handle to direct water solely to the 12-inch rain shower head.
- **Handheld Shower Only:** Turn the diverter handle to direct water solely to the 6-setting handheld shower head.

- **Both Showers Simultaneously:** Position the diverter handle to allow water flow to both the rain shower head and the handheld shower head.



Figure 4: 3-Way Water Diverter for spray mode selection

4.2 Adjusting Handheld Spray Settings

The handheld shower head features 6 distinct spray settings. Rotate the dial on the face of the handheld shower head to cycle through the following options:

- Rain
- Massage
- Rain and Massage
- Power Rain
- Pulsating Massage
- Power Wash



Figure 5: Handheld Shower Head with 6 spray settings

4.3 Using the Built-In Power Wash

The Power Wash setting on the handheld shower head provides a concentrated, high-pressure stream ideal for cleaning. This function is effective for removing soap scum, dried hair, and other stubborn stains from shower walls, tubs, and other bathroom surfaces.



Figure 6: Built-In Power Wash function

4.4 Adjusting the Extension Arm

The Z-shaped extension arm allows for adjustment of the rain shower head's height and angle. Loosen the adjustment knobs on the arm, position the shower head as desired, and then securely tighten the knobs to prevent movement. This feature is particularly beneficial for users of varying heights.

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Video 1: Demonstration of the PinWin 12-inch dual shower head system's features and water flow.

5. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your PinWin shower head system.

5.1 Cleaning Silicone Nozzles

The rain shower head and handheld shower head are equipped with touch-clean silicone nozzles. To remove mineral buildup and prevent clogging, simply rub your fingers across the nozzles periodically. This helps maintain consistent water flow.



Figure 7: Touch-clean silicone nozzles

5.2 General Cleaning

Clean the chrome finish with a soft cloth and mild soap or a non-abrasive bathroom cleaner. Avoid using harsh chemicals or abrasive scrubbers, as these can damage the finish.

6. TROUBLESHOOTING

- **Low Water Pressure:** The handheld shower head is designed to provide powerful water pressure even in low-pressure environments. Ensure the diverter is fully engaged for the desired spray. Check for any clogs in the nozzles (refer to Maintenance section).
- **Leaks at Connections:** Ensure all threaded connections are properly tightened. If leaks persist, disassemble the connection, reapply Teflon tape, and re-tighten. Verify that all washers are correctly seated.
- **Rain Shower Head Not Stable:** Ensure the adjustment knobs on the Z-shaped extension arm are securely tightened after positioning. The reinforced design of the arm helps prevent rollover.

7. SPECIFICATIONS

Specification	Detail
Brand	PinWin
Model Number	PW-11
Style	Modern
Shape	Square
Material	Stainless Steel (Rain Shower Head), ABS (Handheld Shower Head)
Finish Type	Polished Chrome
Installation Type	Wall Mounted
Flow Rate	1.8 Gallons Per Minute
Product Dimensions	12"L x 12"W (Rain Shower Head)
Number of Settings (Handheld)	6
Hose Length	60 Inches
Item Weight	5.44 pounds

8. WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the product packaging or contact PinWin customer service directly. Keep your purchase receipt for any warranty claims.