Leitner LH575

Leitner LH575 2-in-1 Wireless Office Headset User Manual

Model: LH575

1. INTRODUCTION

The Leitner LH575 is a versatile 2-in-1 wireless office headset designed for seamless connectivity with both desk phones and computers. Utilizing DECT technology, it offers superior range and clear, reliable audio, making it ideal for professional environments. This headset is not Bluetooth compatible. Key features include CleanSound Technology, an Ultra Noise-Canceling Microphone, UniBase Conferencing Technology, and a unique FocusLight to indicate call status.

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Video: Leitner Premium Plus Features Animation. This video highlights the main features and benefits of the Leitner Premium Plus headset, including its design, sound quality, and connectivity options.

2. WHAT'S IN THE BOX

Your Leitner LH575 package includes the following components:

- Dual-Ear Wireless Headset
- Charging Base
- Power Adapter
- USB Cable
- Telephone Interface Cable

3. SETUP

3.1 Initial Connection

Before first use, ensure your headset is fully charged by placing it on the charging base. Connect the power adapter to the base and a power outlet. Connect the base to your desk phone or computer using the appropriate cables (telephone interface cable for desk phones, USB cable for computers).

3.2 Compatibility

The LH575 headset uses DECT technology for superior range and clear audio. It is designed for desk phones and computers and is **not compatible with cell phones or other Bluetooth devices**.

IS THIS HEADSET RIGHT FOR YOU?

✓ WORKS WITH

✗ DOES NOT WORK WITH

Office Desk Phones

Cell Phones

Computers

Bluetooth - only devices

VoIP Softphones

Tablets

Fully DECT — Not Bluetooth. Ensures superior range and clarity.

Image: Compatibility chart for the Leitner LH575 headset. This diagram clearly illustrates that the headset works with office desk phones, computers, and VoIP softphones, but not with cell phones, Bluetooth-only devices, or tablets.

3.3 Base Compatibility Switches

The charging base features switches on the bottom to ensure optimal compatibility with various phone systems. Adjust these switches according to your specific phone model for the best audio performance.

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Video: Quick Guide to Leitner Wireless Compat Switches. This video demonstrates how to adjust the compatibility switches (RHL/DHSG and 1-6 slider) on the bottom of the headset's charging base to match your phone system, particularly noting settings for Cisco phones.

4. OPERATING INSTRUCTIONS

4.1 Leitner FocusLight

The integrated FocusLight on your headset provides visual cues for your call status, helping to minimize interruptions in busy environments:

- **Flashing Blue:** Incoming Call
- **Solid Blue:** Active Call
- **Solid Purple:** On Mute

Image: Leitner FocusLight status indicators. This image illustrates the different light patterns and colors of the FocusLight, indicating incoming calls, active calls, and mute status.

4.2 Audio Features: CleanSound & Ultra Noise-Canceling Microphone

Experience crystal-clear communication with CleanSound Technology, which optimizes frequency to enhance caller voices. The Ultra Noise-Canceling Microphone filters out most background noise, ensuring your voice is heard clearly even in noisy environments.

Image: Ultra Noise-Canceling Microphone. This image shows the microphone's ability to filter out background noise, ensuring clear communication.

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Video: Premium Plus Sound Demo - Ultra Noise Canceling Mic. This video demonstrates the effectiveness of the Ultra Noise-Canceling Microphone in a noisy office environment, highlighting how it isolates the speaker's voice.

4.3 UniBase Conferencing Technology

The UniBase technology allows you to seamlessly switch and merge calls between your desk phone and computer with the press of a button. This feature is particularly useful for training or collaborative calls.

Image: UniBase Technology. This image illustrates the UniBase charging station and its capability to connect to both computer and phone, enabling call merging.

4.4 Adjusting Listening and Speaking Volumes

You can easily adjust both your listening volume (how loud others sound to you) and your speaking volume (how loud you sound to others) directly from your headset and base unit.

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Video: Adjusting Premium Plus Listening and Speaking Volumes. This video provides a quick guide on how to adjust both the listening volume on the headset and the microphone volume on the base unit to your preferred levels.

4.5 Adjusting Headband Fit

The UltraFlex headband is designed to be molded to your liking, ensuring a perfect and comfortable fit for extended wear. You can gently bend it wider or tighter to match your head size.

Image: UltraFlex Headband. This image demonstrates the flexibility of the headband, allowing users to mold it for a personalized fit.

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Video: Why you'll get the Perfect Fit with UltraFlex. This video explains how the UltraFlex headband can be bent and molded to achieve a comfortable and secure fit for any user.

5. MAINTENANCE

To ensure the longevity and optimal performance of your Leitner LH575 headset, follow these maintenance guidelines:

- **Charging:** Always return the headset to its charging base when not in use to maintain battery life. The headset provides 5 to 8 hours of talk time on a full charge.
- **Cleaning:** Use a soft, dry cloth to clean the headset and base. Avoid harsh chemicals or abrasive materials.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.

6. TROUBLESHOOTING

6.1 Microphone Issues

If you experience issues with your microphone, such as no sound or low volume, check the following:

- **Mute Status:** Listen for a beep every 8 seconds in your headset. If you hear it, your microphone may be muted. Press the middle audio button on the headset to unmute.
- **Computer Input Settings:** Ensure your computer's sound settings (both output and input) are correctly configured to recognize the "DECT Headset" as the default device.
- **Softphone/Dialer App Settings:** Verify that your softphone or dialer application (e.g., Zoom, Microsoft Teams) has the "DECT Headset" selected as the microphone and speaker device in its audio settings.

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Video: Fix audio on your computer. This video guides you through checking and adjusting microphone input settings on both Windows and Apple computers, as well as within common softphone applications like Zoom, to resolve audio issues.

6.2 Headset Reset Guide

If you encounter persistent issues, performing an unplugged reset can often resolve them. This process involves temporarily removing the battery and power to fully reset the headset and base.

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Video: Premium Plus Reset Guide. This video provides step-by-step instructions on how to perform an unplugged reset for your Leitner Premium Plus headset, including removing and reinserting the battery and re-pairing the headset with the base.

7. SPECIFICATIONS

Feature	Detail
Model Name	LH575 Premium Plus
Connectivity Technology	Wireless DECT 6.0 Level A
Wireless Range	Up to 350 feet
Talk Time	5 to 8 hours
Noise Control	Sound Isolation, Ultra Noise-Canceling Microphone
Special Features	5-Year Full Replacement Warranty, CleanSound Technology, Leitner FocusLight, UniBase Conferencing Technology
Headphones Jack	USB
Material	UltraFlex Moldable Material
Item Weight	1.81 pounds

8. WARRANTY AND SUPPORT

The Leitner LH575 headset is backed by an industry-leading **5-Year Full Replacement Warranty**. For any pre-sales support, technical assistance, or warranty claims, please contact Leitner Headsets' US-based headset experts. They

are available to provide unlimited support and ensure your satisfaction.