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mophie Speedport 67W

mophie Speedport 67W GaN Dual USB-C Fast Wall Charger User Manual

Model: Speedport 67W

Introduction

The mophie Speedport 67W GaN Dual USB-C Fast Wall Charger is designed to provide efficient and rapid charging for your portable electronic devices. Utilizing advanced Gallium Nitride (GaN) technology, this compact charger delivers up to 67W of power through its two USB-C ports, allowing you to charge multiple devices simultaneously. Its foldable prongs enhance portability, making it an ideal accessory for both home and travel use.

Product Features

- **Up to 67W of Fast Charging with USB-C PD:** Delivers up to 67W of power to charge your portable devices quickly.
- **Dual USB-C Ports:** Charge two devices simultaneously, such as your iPhone and iPad.
- **Gallium Nitride (GaN) Technology:** GaN technology allows for a smaller, more efficient charger that can sustain higher voltage and faster current flow compared to traditional silicon chargers.
- **Compact and Portable Design:** Thanks to GaN technology, the Speedport 67 is significantly smaller and lighter than many non-GaN chargers, fitting easily into bags or pockets.
- **Foldable Prongs:** The AC prongs fold flat into the charger body, preventing snags and making it convenient for travel and storage.
- **Made with Recycled Materials:** The charger's casing is constructed using post-consumer recycled plastics.



Image: The mophie Speedport 67W GaN Dual USB-C Fast Wall Charger, showcasing its compact design and dual USB-C ports.

Image: A close-up front view of the charger, highlighting the two USB-C ports, each capable of delivering 67W.



Image: The mophie Speedport 67W charger with its prongs folded, demonstrating its compact and travel-friendly design.

Setup

1. **Unpack the Charger:** Carefully remove the mophie Speedport 67W charger from its packaging.
2. **Unfold Prongs:** If the prongs are folded, gently pull them out until they click into place, ready to be inserted into a wall outlet.
3. **Connect Charging Cable:** Plug one end of a compatible USB-C charging cable (not included, unless specified in packaging) into one of the USB-C ports on the charger.
4. **Connect to Device:** Plug the other end of the charging cable into your device (e.g., smartphone, tablet, laptop).

5. **Plug into Power Outlet:** Insert the charger into a standard wall power outlet. Ensure the outlet is easily accessible.

Operating Instructions

The mophie Speedport 67W charger is designed for simple plug-and-play operation.

1. **Single Device Charging:** For optimal fast charging, connect a single device to either USB-C port. The charger will automatically deliver up to 67W of power, depending on your device's requirements and capabilities.
2. **Dual Device Charging:** To charge two devices simultaneously, connect each device to a separate USB-C port using compatible cables. The charger will intelligently distribute the available 67W power between the two ports. For example, it might provide 45W to one device and 20W to another, or 33.5W to each, depending on the devices connected and their power demands.
3. **Charging Indication:** Your device's screen or indicator light will show that it is charging. The charger itself does not have an indicator light.
4. **Disconnecting:** Once your device is fully charged, or when you wish to stop charging, simply unplug the charging cable from your device and then remove the charger from the wall outlet.

Video: An official mophie video demonstrating the ultra-fast charging capabilities of mophie GaN wall chargers, including the Speedport series.

Maintenance

- **Cleaning:** Disconnect the charger from the power outlet before cleaning. Use a soft, dry cloth to wipe the exterior. Do not use liquid cleaners or aerosols.
- **Storage:** When not in use, store the charger in a cool, dry place. Fold the prongs to protect them and prevent damage to other items.
- **Avoid Extreme Conditions:** Do not expose the charger to extreme temperatures, humidity, or direct sunlight.
- **Handle with Care:** Avoid dropping the charger or subjecting it to strong impacts.

Troubleshooting

Problem	Possible Cause	Solution
Device not charging.	Charger not properly plugged in. Faulty charging cable. Device not compatible or has a specific charging requirement.	Ensure the charger is securely plugged into a live wall outlet. Try a different USB-C cable. Verify your device supports USB-C Power Delivery (PD) and is compatible with the charger's output.
Slow charging.	Using a non-PD compatible cable. Device not supporting fast charging. Multiple devices connected, distributing power.	Use a high-quality USB-C cable that supports Power Delivery. Confirm your device supports fast charging protocols. For fastest charging, connect only one device.

Problem	Possible Cause	Solution
Charger feels warm.	Normal operation during high power output.	A slight warmth is normal. If it becomes excessively hot, disconnect immediately and contact support. Ensure adequate ventilation around the charger.

Specifications

- **Model Name:** Speedport 67
- **Model Number:** 409909303
- **Brand:** mophie
- **Connector Type:** USB-C
- **Total USB Ports:** 2
- **Input Voltage:** 120 volts
- **Frequency Range:** 50-60 Hz
- **Output Voltage:** 20 volts_of_direct_current (Max)
- **Output Current:** 15 A (Max)
- **Wattage:** Up to 67W (Total)
- **Special Features:** Folding Prongs, Gallium Nitride (GaN) Technology
- **Color:** Black
- **Material:** Silicone (Enclosure)
- **Item Weight:** 4.48 ounces
- **Included Components:** 2 x USB-C cables (as per product description, though some specifications list this as 'Built-In Media')
- **Power Plug:** Type A - 2 pin (North American)
- **GTIN (UPC):** 840056158252

Warranty and Support

Warranty: This mophie product is covered by a 2-year manufacturer's warranty. Please retain your proof of purchase for warranty claims.
Support: For further assistance, troubleshooting, or warranty inquiries, please visit the official mophie support website or contact their customer service. Refer to the packaging or mophie's official website for the most current contact information.
You can visit the mophie Store for more information:mophie Store on Amazon

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Example: How do I reset this device or fix this error?

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