

GoTo TM0022P

GoTo 10W Wireless Charging Stand User Manual

Model: TM0022P

INTRODUCTION

Thank you for choosing the GoTo 10W Wireless Charging Stand. This universal wireless charger is designed to provide convenient and efficient charging for all Qi-enabled cell phones, including Apple iPhone, Samsung, Google, Motorola, Sony, and other Android devices. This manual provides essential information for setting up, operating, and maintaining your charging stand.



Image: Front view of the GoTo 10W Wireless Charging Stand, showcasing its sleek black design and upright charging surface.

WHAT'S IN THE BOX

Please check the package contents to ensure all items are present:

- 1 GoTo 10W Wireless Charging Stand
- 1 USB Type-C Cable
- 1 Power Adapter

SETUP

1. **Connect the Power Adapter:** Insert the USB Type-C cable into the charging port on the back of the GoTo Wireless Charging Stand.
2. **Plug into Power:** Connect the other end of the USB Type-C cable to the provided power adapter. Plug the power adapter into a standard wall outlet.
3. **Power On:** The LED indicator on the front of the charging stand will illuminate briefly, indicating that the stand is powered on and ready for use.





Image: Side view of the GoTo Wireless Charging Stand, highlighting the slim profile and the location of the USB Type-C input port at the base.

OPERATING INSTRUCTIONS

Using your GoTo Wireless Charging Stand is simple:

1. **Placement:** Place your Qi-enabled smartphone directly onto the charging surface of the stand. Ensure the phone is centered on the stand for optimal charging.
2. **Charging Orientation:** The stand supports both portrait and landscape charging modes, allowing you to view content while your device charges.
3. **LED Indicator:** The LED indicator light on the front of the stand will show the charging status.
 - **Solid Light:** Indicates the device is charging.
 - **No Light:** Indicates the stand is in standby mode or no device is detected.
 - *(Refer to product packaging or specific model details for exact LED behavior if different.)*
4. **Charging Completion:** Your device will indicate when charging is complete. The charging stand will automatically stop supplying power to prevent overcharging.



Image: Visual representation of the GoTo Wireless Charging Stand's key features, including support for portrait and landscape charging, a non-slip surface, and an LED indicator for charging status.

Product Overview Video

Your browser does not support the video tag.

Video: An official GoTo video demonstrating the features and ease of use of GoTo charging solutions, including wireless charging. This video highlights the "Get charged," "Juice up," and "Power up with friends" aspects of the product line.

MAINTENANCE

- **Cleaning:** Disconnect the charging stand from power before cleaning. Use a soft, dry cloth to wipe the surface. Do not use abrasive cleaners or solvents.
- **Storage:** When not in use for extended periods, store the charging stand in a cool, dry place away from direct

sunlight and extreme temperatures.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Device not charging.	- Phone not properly aligned. - Phone case is too thick or contains metal. - Charging stand not powered. - Device is not Qi-enabled.	- Re-position phone on the center of the stand. - Remove phone case or use a thinner, non-metallic case. - Check power connection and wall outlet. - Verify your device supports Qi wireless charging.
Slow charging.	- Phone not optimally aligned. - Background apps consuming power. - Using a non-original power adapter/cable.	- Adjust phone position. - Close unnecessary apps. - Use the original GoTo power adapter and USB Type-C cable.
LED indicator blinking or off.	- Foreign object detection (FOD). - Overheating. - No device detected or device fully charged.	- Remove any metal objects or foreign materials from the charging surface. - Allow the stand to cool down. Ensure proper ventilation. - Place a Qi-enabled device on the stand or check device charge level.

SPECIFICATIONS

Feature	Detail
Brand	GoTo
Model Number	TM0022P
Connectivity Technology	Wireless
Connector Type	USB Type C
Compatible Devices	Cellular Phones (Qi-enabled)
Compatible Phone Models	Universal
Special Feature	Wireless Charging
Color	Black
Mounting Type	Tabletop Mount
Product Dimensions	3.5 x 3.5 x 6 inches
Item Weight	6.4 ounces

SAFETY INFORMATION

Please read and follow these safety guidelines to prevent damage to the product or injury to yourself:

- Do not expose the device to liquids, moisture, or extreme temperatures.
- Do not disassemble, repair, or modify the product.
- Keep the charging stand away from strong magnetic fields.
- Avoid placing metal objects, credit cards, or other foreign materials between the phone and the charging surface, as this may interfere with charging or cause overheating.
- Use only the provided power adapter and cable.
- This product is intended for indoor use only.

WARRANTY & SUPPORT

For warranty information or technical support, please refer to the contact details provided with your purchase or visit the official GoTo website. Keep your proof of purchase for warranty claims.

For additional support, you may visit the [GoTo Store on Amazon](#).

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question