

Gmatrix Replacement Remote for Samsung TV Remote with Voice Control

Gmatrix Replacement Voice Remote Control User Manual

Model: Replacement Remote for Samsung TV Remote with Voice Control

Brand: Gmatrix

INTRODUCTION

This manual provides instructions for the Gmatrix Replacement Voice Remote Control, designed for use with various Samsung Smart TVs. It covers setup, operation, compatibility, and troubleshooting to ensure optimal performance of your new remote.





Figure 1: Gmatrix Replacement Voice Remote Control. This image displays the sleek, black remote control with its various buttons, including the prominent voice control microphone icon at the top.

Important Note: This remote is NOT compatible with IR (Infrared) technology. Voice control functionality is supported only for Samsung TV models with Bixby/Alexa built-in.

SETUP

1. Battery Installation

The remote control requires two (2) AAA batteries (not included). Follow these steps to install them:

1. Locate the battery compartment cover on the back of the remote control.
2. Slide the cover downwards or press the latch (if present) to open the compartment.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Replace the battery compartment cover until it clicks securely into place.

Easy to use:

No programming or setup required, this remote control works after inserting 2X1.5V AAA Alkaline batteries.

(Battery not included, not solar remote)



Figure 2: Battery compartment of the Gmatrix remote. This image shows the back of the remote with the battery cover removed, illustrating where to insert two AAA batteries.

2. Pairing the Remote with Your TV

To enable full functionality, including voice control, you must pair the remote with your Samsung Smart TV. This process establishes a wireless connection between the remote and the television.

1. Ensure your TV is powered on.
2. Point the remote control towards your TV.
3. Simultaneously press and hold the **"Return"** button and the **"Play/Pause"** button for approximately 5 seconds.
4. Release the buttons when a pairing confirmation message appears on your TV screen. The message typically indicates that the remote is connected or paired.

Voice Control Find Your Favorites Fast



Use Voice command and you'll find your favorite content faster than ever before. Spend more time watching with voice remote.



Figure 3: Voice Control feature on the Gmatrix remote. This image highlights the microphone button and illustrates the concept of voice commands, which are enabled after successful pairing.

OPERATING INSTRUCTIONS

Voice Control Functionality

Once paired, the remote's voice control feature allows for hands-free navigation and command execution. This feature is available for Samsung TV models equipped with Bixby or Alexa built-in.

- Press and hold the **Microphone** button (usually located near the top of the remote).
- Speak your command clearly into the remote. Examples include:
 - "Decrease TV Brightness"
 - "Turn Up the Volume"
 - "Open movie channel"
 - "Fast forward to 28'26""

- "Show me sports channels"
- Release the Microphone button after speaking your command.



Figure 4: A user demonstrating voice command functionality. This image shows a person speaking into the remote, with example commands displayed on the screen, illustrating how voice control simplifies interaction with the TV.

Shortcut Buttons

The remote features dedicated shortcut buttons for quick access to popular streaming services and functions:

- **Netflix:** Direct access to Netflix.
- **Prime Video:** Direct access to Amazon Prime Video.
- **Samsung TV Plus:** Direct access to Samsung's free streaming service.
- **Hulu:** Direct access to Hulu.
- **WWW:** Access to the web browser.
- **Rakuten TV:** Direct access to Rakuten TV.

Remote with Shortcut Buttons

Netflix, Prime Video, Samsung TV Plus, Hulu, WWW, Rakuten TV channel buttons give quick access to endless entertainment.

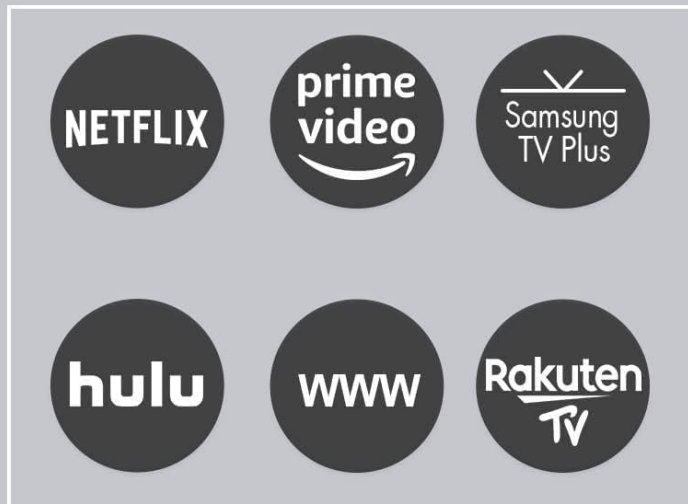


Figure 5: The Gmatrix remote highlighting its shortcut buttons. This image clearly labels the dedicated buttons for Netflix, Prime Video, Samsung TV Plus, Hulu, WWW, and Rakuten TV, providing quick access to these services.

General Usage

The remote is designed for ease of use and offers a reliable connection up to 15 meters (50 feet) from your television, thanks to its upgraded chip design.

The voice remote designed by upgraded chips, easily control far from 15 meters / 50 feet.



Figure 6: A user holding the Gmatrix remote, demonstrating its effective operating range. The image shows the remote being used comfortably from a distance, with the TV screen visible in the background.

COMPATIBILITY

This Gmatrix replacement remote is compatible with a wide range of Samsung Smart TVs, including LED, QLED, OLED, and 4K UHD models. It is also compatible with several original Samsung remote control models.

Compatible Samsung TV Models:

The remote supports various Samsung TV series from 2021 and 2022, including but not limited to:

- **2022 Series:** QN82Q70RAFXZA, QN82Q70R, QN49LS03RAFXZA, QN49LS03R, QN75Q70RAFXZA, QN75Q70R, QN55Q60RAFXZA, QN55Q60R, QN65Q70RAFXZA, QN65Q70R, QN55Q70RAFXZA, QN55Q70R, QN55LS03RAFXZA, QN55LS03R, QN65LS03RAFXZA, QN65LS03R, QN49Q70RAFXZA, QN49Q70R, QN82Q60RAFXZA, QN82Q60R, QN43Q60RAFXZA, QN43Q60R, QN75Q60RAFXZA, QN75Q60R, QN43LS03RAFXZA, QN43LS03R, QN65Q60RAFXZA, QN65Q60R, QN55LS01RAFXZA, QN49Q60RAFXZA, QN49Q60R

- **2021 Series:**

- Q60A: QN50Q60AAFXZA, QN55Q60AAFXZA, QN60Q60AAFXZA, QN65Q60AAFXZA, QN70Q60AAFXZA, QN75Q60AAFXZA, QN85Q60AAFXZA
- Q70A: QN55Q70AAFXZA, QN65Q70AAFXZA, QN75Q70AAFXZA, QN85Q70AAFXZA
- Q80A: QN50Q80AAFXZA, QN55Q80AAFXZA, QN65Q80AAFXZA, QN75Q80AAFXZA, QN85Q80AAFXZA
- QN85A: QN55QN85AAFXZA, QN65QN85AAFXZA, QN75QN85AAFXZA, QN85QN85AAFXZA
- QN90A: QN43QN90AAFXZA, QN50QN90AAFXZA, QN55QN90AAFXZA, QN65QN90AAFXZA, QN75QN90AAFXZA, QN85QN90AAFXZA, QN98QN90AAFXZA
- QN800A: QN65QN800AFXZA, QN75QN800AFXZA, QN85QN800AFXZA
- QN900A: QN65QN900AFXZA, QN75QN900AFXZA, QN85QN900AFXZA
- AU8000: UN43AU8000FXZA, UN50AU8000FXZA, UN55AU8000FXZA, UN65AU8000FXZA, UN75AU8000FXZA, UN85AU8000FXZA
- TU9010: UN86TU9010FXZA

- **Other Compatible Series:** QN800B, QN90B, QN95B, QN85B, Q900TS, AU8000, M5, TU9010, Q60T Series, etc.

Compatible Samsung Remote Models:

- BN68-13897A
- BN59-01363A
- BN59-01330A
- BN59-01329A
- BN59-01330N
- BN68-11568A
- BN59-01330H
- BN59-01357A, BN59-01357F, BN59-01357L, BN59-01363A, BN59-01363C, BN59-01363L, BN59-01380A, BN59-01385A, BN59-01385B, BN59-01385D, BN59-01386D, BN59-01391A, etc.

Replacement for Samsung TV Remote

**BN59-01357A, BN59-01357F, BN59-01357L, BN59-01363A,
BN59-01363C, BN59-01363L, BN59-01380A, BN59-01385A,
BN59-01385B, BN59-01385D, BN59-01386D, BN59-01391A etc.**



Figure 7: The Gmatrix remote positioned next to several original Samsung remote models it is designed to replace. This image visually confirms its role as a compatible replacement.



Figure 8: The Gmatrix remote displayed alongside two different Samsung Smart TVs, illustrating its broad compatibility with various Samsung LED, QLED, OLED, and 4K UHD models.

SPECIFICATIONS

Feature	Detail
Product Dimensions	0.7 x 1 x 3 inches
Item Weight	2.18 ounces
Brand	Gmatrix
Special Feature	Ergonomic design, Voice Control
Max Number of Supported Devices	1 (one TV)
Compatible Devices	Samsung Smart Televisions

Feature	Detail
Connectivity Technology	Wireless (not Infrared)
Power Source	2 x AAA Batteries (not included)

TROUBLESHOOTING

If you encounter issues with your Gmatrix Replacement Voice Remote Control, please refer to the following common solutions:

- **Remote is unresponsive or not working:**
 - Check battery installation: Ensure batteries are inserted correctly with proper polarity (+/-).
 - Replace batteries: If batteries are low or depleted, replace them with fresh AAA batteries.
 - Re-pair the remote: Follow the "Pairing the Remote with Your TV" steps in the Setup section to re-establish the connection.
 - Ensure line of sight: While wireless, obstructions can sometimes interfere. Try using the remote closer to the TV.
- **Voice control is not working:**
 - Confirm pairing: Voice control requires the remote to be successfully paired with the TV. Refer to the pairing instructions.
 - Check TV compatibility: Voice control is only supported on Samsung Smart TV models that have Bixby or Alexa built-in. Verify your TV model's specifications.
 - Speak clearly: Ensure you are speaking clearly and directly into the remote's microphone.
 - Hold the microphone button: The microphone button must be pressed and held while speaking your command.
- **Buttons are sticky or unresponsive:**
 - Clean the remote: Dust or debris might be affecting button performance. Refer to the Maintenance section for cleaning instructions.
 - Re-pair the remote: Sometimes a fresh connection can resolve minor communication glitches.
- **Remote does not control TV functions (e.g., volume, channels):**
 - Ensure the remote is paired correctly.
 - Confirm your TV model is listed in the Compatibility section. This remote is specifically designed for Samsung Smart TVs and is not an IR remote.

MAINTENANCE

Proper care and maintenance will extend the life of your remote control.

- **Cleaning:** Use a soft, dry cloth to wipe the remote. For stubborn dirt, slightly dampen the cloth with water or a mild, non-abrasive cleaner. Avoid excessive moisture and harsh chemicals.
- **Battery Replacement:** Replace batteries promptly when the remote's performance degrades. Always use new AAA batteries and dispose of old batteries responsibly according to local regulations.
- **Storage:** Store the remote in a cool, dry place away from direct sunlight and extreme temperatures. If storing for an extended period, remove the batteries to prevent leakage.

WARRANTY AND SUPPORT

Gmatrix provides a 30-day warranty for this product, offering a no-condition refund or replacement. If you believe you have received a wrong type or experience any issues within this period, please contact customer support for assistance.

For further support or inquiries, please refer to the seller's contact information on the product's purchase page or through your order history.