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> I2GO Air Sound Go 2.0 TWS Bluetooth Earbuds User Manual

I2GO I2GEAR106

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Model: I2GEAR106

PRODUCT OVERVIEW

The I2GO Air Sound Go 2.0 TWS Bluetooth Earbuds offer a completely wireless audio experience with premium sound quality, powerful bass, and up to 20 hours of total battery life. Designed for both calls and music playback, these earbuds provide convenience and performance for daily use.

Key features include:

- True Wireless Stereo (TWS) technology for a seamless audio experience.
- Bluetooth 5.2 for stable and efficient wireless connectivity up to 10 meters.
- Environmental Noise Cancellation (ENC) for clearer calls.
- Intuitive touch controls for managing music and calls.
- Compatibility with a wide range of devices including smartphones, laptops, and tablets.
- IPX4 water resistance, protecting against splashes and sweat.



Figure 1: i2GO Air Sound Go 2.0 TWS Earbuds in their open charging case.

SETUP AND FIRST USE

1. Initial Preparation

Before using your new i2GO Air Sound Go 2.0 earbuds, ensure you remove any protective stickers or films that may be covering the charging contacts on the earbuds. These are typically found on the stem or the part that sits in the charging case.

2. Charging the Earbuds and Case

For optimal performance, fully charge the earbuds and the charging case before first use. Connect the charging case to a power source using the provided USB Type-C cable. The charging time for a full charge is approximately 1.5 hours.



Figure 2: The i2GO Air Sound Go 2.0 charging case with earbuds inserted and lid closed.

3. Pairing with a Device

1. Ensure the earbuds are charged and placed inside the charging case.
2. Open the lid of the charging case. The earbuds will automatically enter pairing mode, indicated by a flashing LED light on the earbuds or case.
3. On your smartphone, tablet, or laptop, navigate to the Bluetooth settings.
4. Search for available devices. You should see "i2GO Air Sound Go 2.0" or a similar name appear in the list.
5. Select the earbuds from the list to connect. Once connected, a voice prompt or solid LED light will confirm successful pairing.

The earbuds have a maximum operational distance of 10 meters from the connected device.

OPERATING INSTRUCTIONS

Touch Controls

The I2GO Air Sound Go 2.0 earbuds feature intuitive touch controls on each earbud for easy management of audio playback and calls. Specific functions may vary slightly, but common controls include:

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud during an incoming call.
- **Reject Call:** Press and hold on either earbud during an incoming call.
- **Activate Voice Assistant:** Triple tap on either earbud (functionality depends on device).



Controle suas músicas e atenda chamadas com um clique!



COM ENC
ENVIRONMENT NOISE CANCELATION
Filtra os ruídos do ambiente

+ **-**

▶▶ **⏸** **◀◀**

Pause, avance e volte as músicas

Figure 3: Control your music and answer calls with a simple touch.

Environmental Noise Cancellation (ENC)

The earbuds are equipped with ENC technology, which helps filter out ambient noise during calls, ensuring clearer communication for both you and the person on the other end.

Battery Life

The I2GO Air Sound Go 2.0 offers up to 20 hours of total battery life, combining the charge from the earbuds themselves and the charging case. Each earbud provides approximately 5 hours of playback on a single charge, with the charging case providing an additional 15 hours (3 full charges).



**Escute suas músicas
sem se preocupar**

**Até
20 horas
de música**

5h + 15h

The advertisement features a white i2GO charging case with its lid open, revealing two white earbuds. The background is a light blue pattern of wavy lines. Text in Portuguese is overlaid on the image, including the headline 'Escute suas músicas sem se preocupar', the battery life claim 'Até 20 horas de música', and a battery icon with '5h + 15h' next to it. The i2GO logo is visible on the earbuds and the case.

Figure 4: Enjoy up to 20 hours of music with the earbuds and charging case.

MAINTENANCE AND CARE

To ensure the longevity and optimal performance of your I2GO Air Sound Go 2.0 earbuds, regular cleaning and proper care are recommended.

- **Cleaning:** Regularly clean the earbuds, especially the ear tips and charging contacts, using a soft, dry, lint-free cloth. Avoid using abrasive materials or harsh chemicals.
- **Water Resistance:** The earbuds feature an IPX4 water resistance rating, meaning they are resistant to splashes of water and sweat. They are not designed for submersion in water. Avoid exposing them to heavy rain or showering.
- **Storage:** When not in use, store the earbuds in their charging case to protect them from dust and physical damage.
- **Temperature:** Avoid exposing the earbuds to extreme temperatures (hot or cold) as this can affect battery life and overall performance.



Figure 5: IPX4 rating ensures resistance to water splashes and sweat.

TROUBLESHOOTING

If you encounter issues with your I2GO Air Sound Go 2.0 earbuds, try the following troubleshooting steps:

- **Earbuds not pairing or connecting:**
 - Ensure both earbuds are fully charged.
 - Place both earbuds back into the charging case, close the lid, wait a few seconds, then open the lid again.
 - On your device, forget or unpair the "I2GO Air Sound Go 2.0" from your Bluetooth settings, then attempt to pair again.
 - Ensure your device's Bluetooth is enabled and within the 10-meter range.
- **One earbud has low volume or no sound:**
 - Check if the earbud's charging contacts are clean and free of debris.
 - Ensure the earbud is properly seated in the charging case to make good contact for charging.
 - Try resetting the earbuds by placing them in the case, closing the lid, and then reopening.
 - Verify that the audio balance settings on your connected device are not skewed to one side.
- **Bluetooth connection is unstable or frequently disconnects:**
 - Move closer to your connected device to ensure you are within the 10-meter range.
 - Avoid environments with significant wireless interference (e.g., crowded Wi-Fi areas, other Bluetooth devices).
 - Ensure there are no physical obstructions between the earbuds and your device.
 - Restart both your earbuds (by placing them in the case and taking them out) and your connected device.

If these steps do not resolve the issue, please refer to the Warranty and Support section.

SPECIFICATIONS

Feature	Detail
Model Name	TWS AIR SOUND GO (I2GEAR106)
Connectivity Technology	Wireless (Bluetooth 5.2)
Noise Control	Active Noise Cancellation (ENC)
Frequency Response	20.2 KHz
Sensitivity	90 dB
Impedance	32 Ohm
Charging Time	1.5 Hours
Average Battery Life	20 Hours (total with case)
Water Resistance Level	IPX4 (Splash-proof)
Maximum Operating Distance	10 Meters
Material	Plastic
Product Weight	40 Grams
Included Components	Cable, Charging Station (Case)
Compatible Devices	Cell phones, Game consoles, Desktops, Notebooks, Tablets
Certification	ANATEL: 08425-22-14857

WARRANTY AND SUPPORT

The I2GO Air Sound Go 2.0 earbuds come with a manufacturer's warranty of **1 year** from the date of purchase.

For warranty claims or technical assistance, it is recommended to contact the retailer or point of purchase where you acquired the product. Please retain your proof of purchase for warranty validation.

While direct support from the manufacturer may be limited, your retailer is typically the primary point of contact for product issues and warranty services.

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This manual is for informational purposes only. Specifications are subject to change without notice.