

## OCCHI C250

# OCCHI Smart Garage Door Opener Remote C250 User Manual

Model: C250 | Brand: OCCHI

## INTRODUCTION

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The OCCHI Smart Garage Door Opener Remote C250 is a smart camera system designed to enhance the security and convenience of your garage. It allows for remote monitoring and control of your garage door, provides real-time notifications, and integrates with smart home platforms like Amazon Alexa. This manual provides detailed instructions for installation, operation, and troubleshooting to ensure optimal performance of your device.

## KEY FEATURES

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- **Remote Monitoring and Control:** Watch live video feed and control your garage door from anywhere using the Ampoza app.
- **Voice Control:** Compatible with Amazon Alexa for hands-free operation.
- **Left Open Reminder:** Receive notifications if your garage door is left open.
- **Scheduled Auto-close:** Set a schedule for your garage door to close automatically.
- **Instant Notifications:** Get real-time alerts when the garage door opens or closes.
- **Wide Compatibility:** Works with Security+ 2.0 systems and over 50 branded garage openers manufactured since 1993.
- **Two-Way Audio:** Communicate through the camera with full-duplex audio.
- **Local Storage:** Supports MicroSD card (8GB - 256GB, not included) for 24/7 continuous recording.
- **Motion/Sound Detection:** Receive alerts for detected activity.
- **Wireless Control:** Controls your opener wirelessly, avoiding direct wiring to the motor.

## WHAT'S IN THE BOX

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# What's in the Box



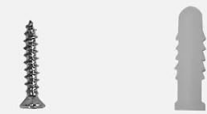
HD Garage Camera



Garage Door  
Tilt Sensor



Sensor's  
2-Sided Tape



Screw and Anchor



Iron Washer



Washer's  
2-Sided Tape



USB Cable



Power Adaptor



Magnetic Mount

Image: All components included in the OCCHI Smart Garage Door Opener Remote C250 package.

- Full HD Camera (OCCHI C250)
- Garage Door Tilt Sensor
- Sensor's 2-Sided Tape
- Screw and Anchor
- Iron Washer
- Washer's 2-Sided Tape
- USB Cable
- Power Adapter (DC)
- Magnetic Mount

## SETUP INSTRUCTIONS

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### 1. Ampoza App Installation

Download and install the Ampoza app on your smartphone. Ensure you have the latest version for optimal performance:

- For iOS systems: Version 1.0.9 or later.
- For Android systems: Version 1.0.8 or later.

## 2. Device Mounting

The OCCHI C250 offers flexible mounting options:

- **Magnetic Mount:** Attach the camera directly to a metallic surface using its built-in magnet.
- **2-Sided Tape:** Use the provided adhesive tape for non-metallic surfaces.
- **Screw/Anchor:** For a more permanent installation, use the included screw and anchor.

# Popular Features

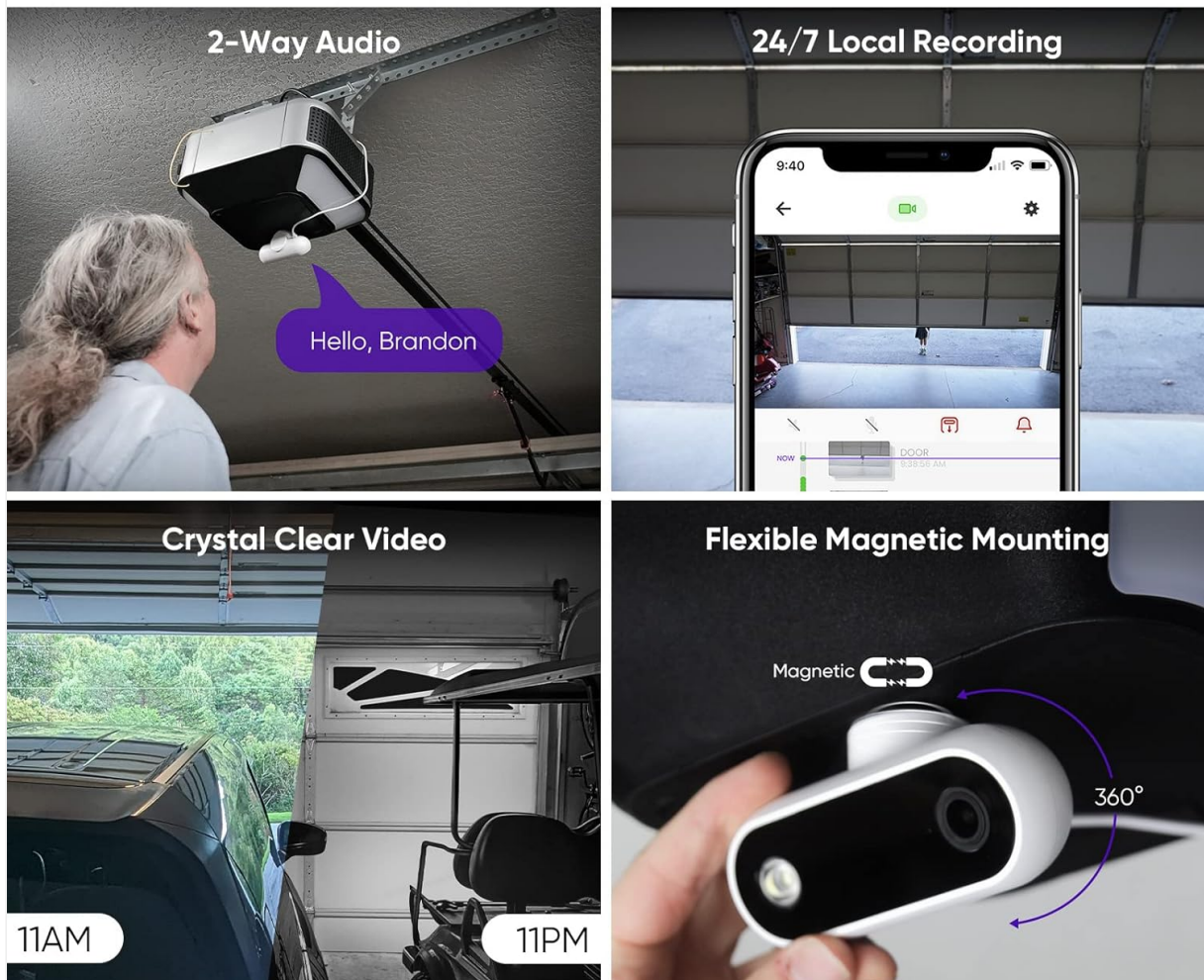


Image: The OCCHI C250 camera demonstrating its flexible magnetic mounting capability.

## 3. Initial Device Pairing

Follow the in-app instructions within the Ampoza app to pair your OCCHI C250 camera and door sensor. Ensure your smartphone is connected to a 2.4 GHz Wi-Fi network during the setup process, as the device only supports 2.4 GHz Wi-Fi.

# Control your garage with your mobile devices anywhere, anytime

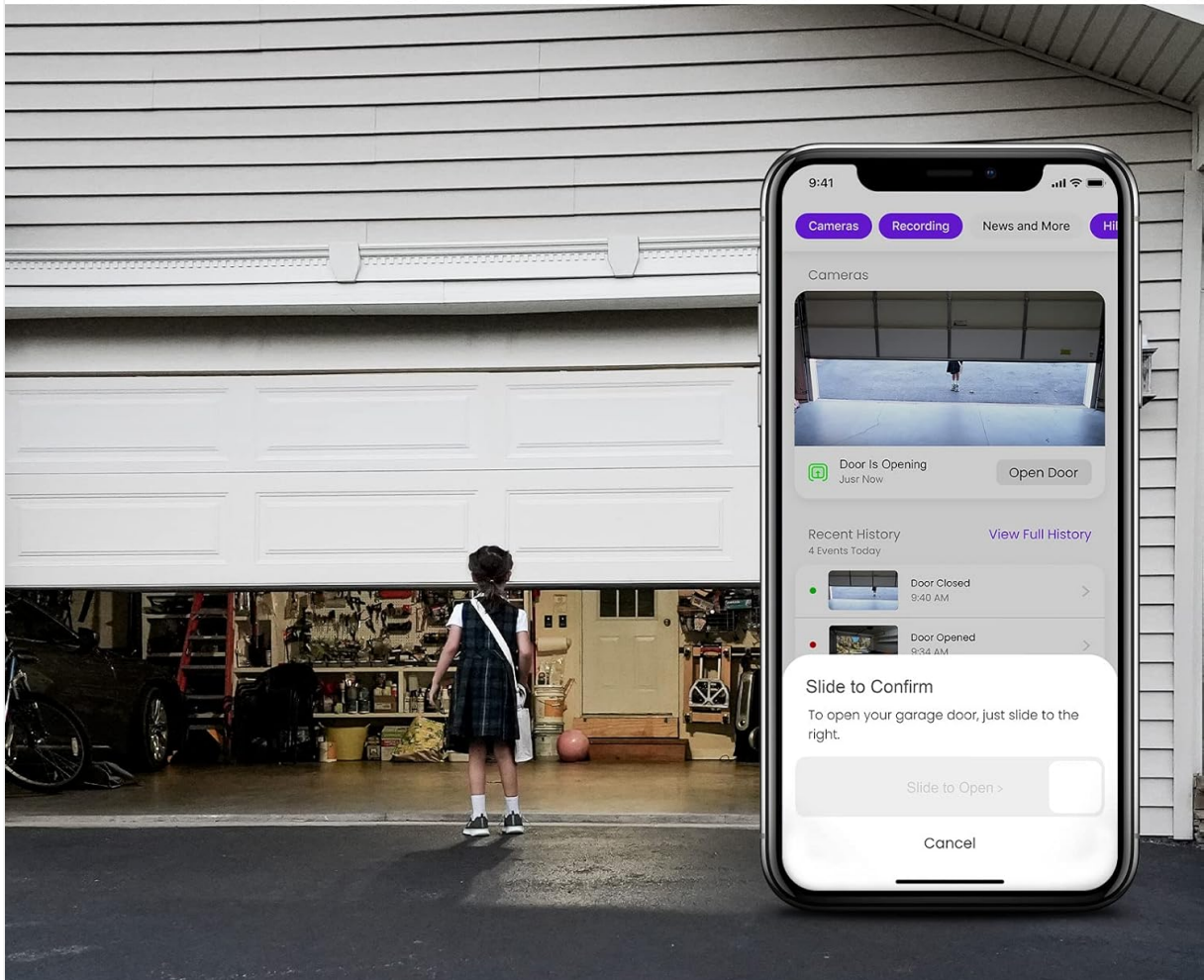


Image: A smartphone displaying the Ampoza app interface, showing options to open or close the garage door and view recent history.

## OPERATING INSTRUCTIONS

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### 1. Remote Control via Ampoza App

Once paired, you can monitor your garage and control the door from anywhere using the Ampoza app. The app provides a live feed from the camera and a "Slide to Confirm" feature to prevent accidental door operations.



Image: The OCCHI C250 camera installed in a garage, with a smartphone showing the Ampoza app interface for garage door control.

**2. Voice Control with Amazon Alexa**

Integrate your OCCHI C250 with Amazon Alexa for convenient voice control. You can ask Alexa to open or close your garage door, check its status, or view the camera's live stream.

## Hands full? Ask Alexa to open/close the garage door



Image: A man using voice commands to ask Alexa to open the garage door, demonstrating hands-free operation.

### 3. Left Open Reminder

Receive automatic notifications on your smartphone if your garage door remains open for an extended period, ensuring you never accidentally leave it unsecured.

## Notify you if the garage door is left open

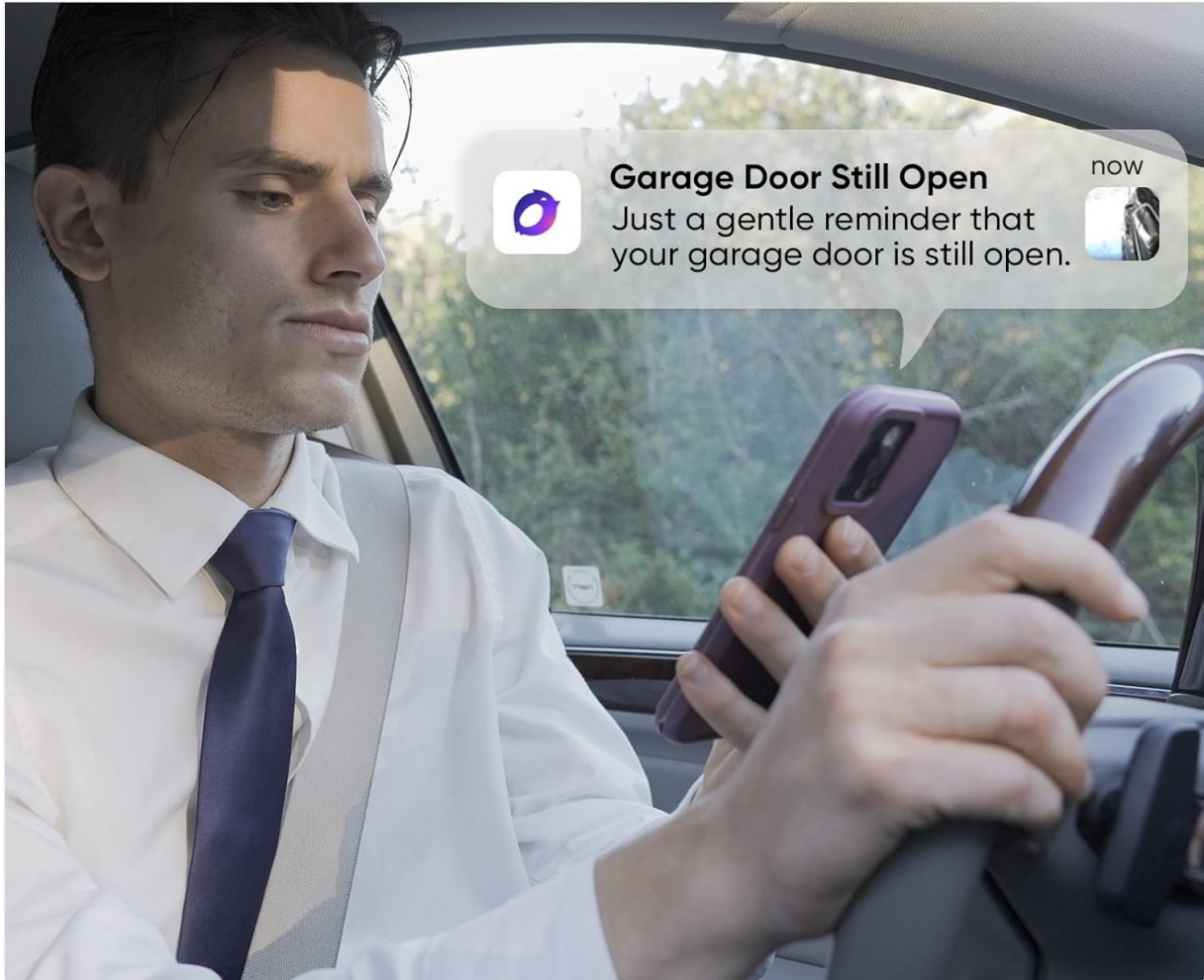


Image: A man in a car looking at his smartphone, which displays a notification stating "Garage Door Still Open."

#### 4. Scheduled Auto-close

Program the garage door to close automatically at specific times each day, adding an extra layer of security and convenience.

## Garage is automatically closed at your customized time

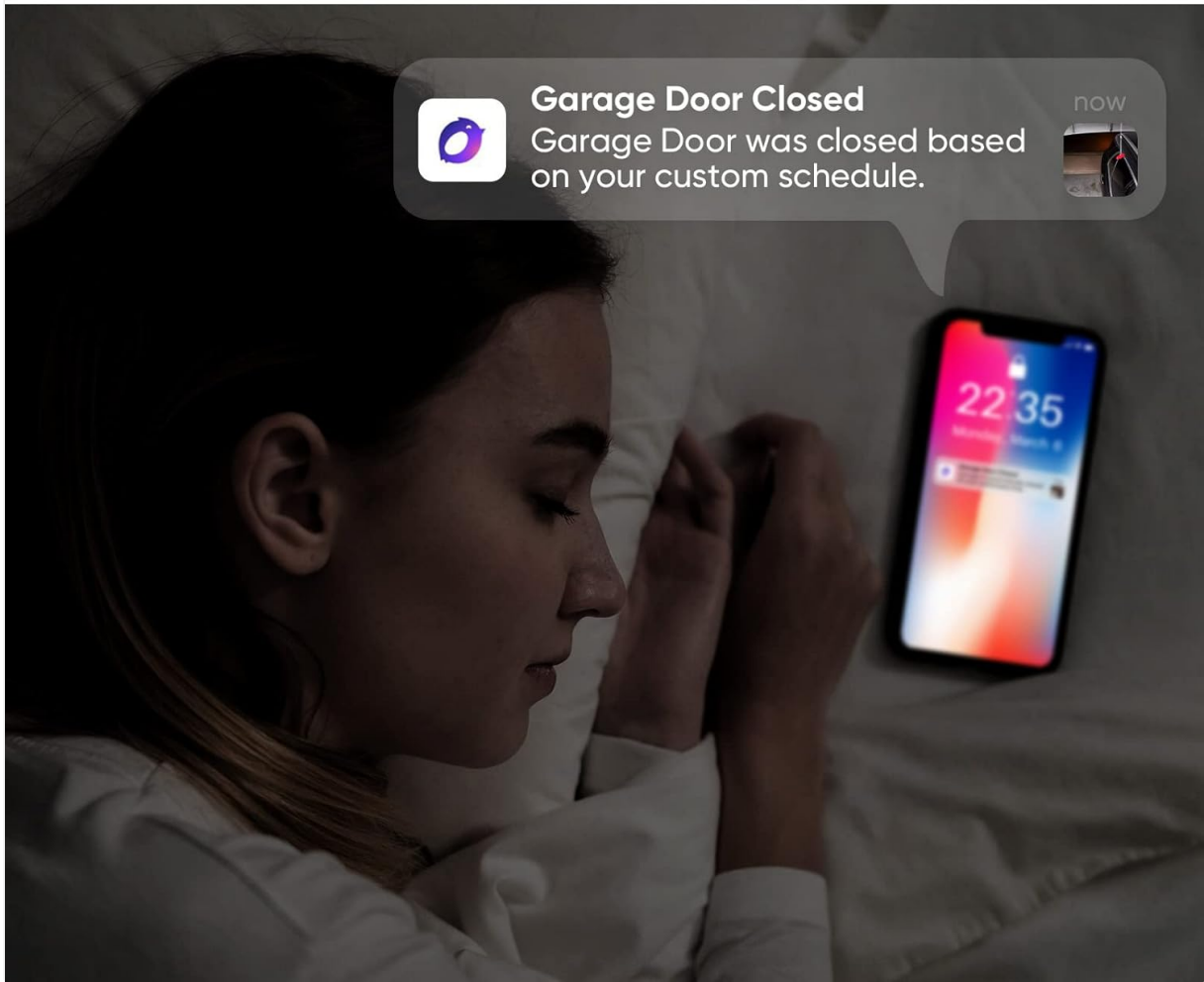


Image: A woman sleeping, with her smartphone displaying a "Garage Door Closed" notification, indicating an automatic closure based on a set schedule.

### 5. Instant Open/Close Notifications

Receive real-time push notifications on your phone whenever your garage door is opened or closed, keeping you informed of its status.

# Push real-time notifications whenever the door opens or closes

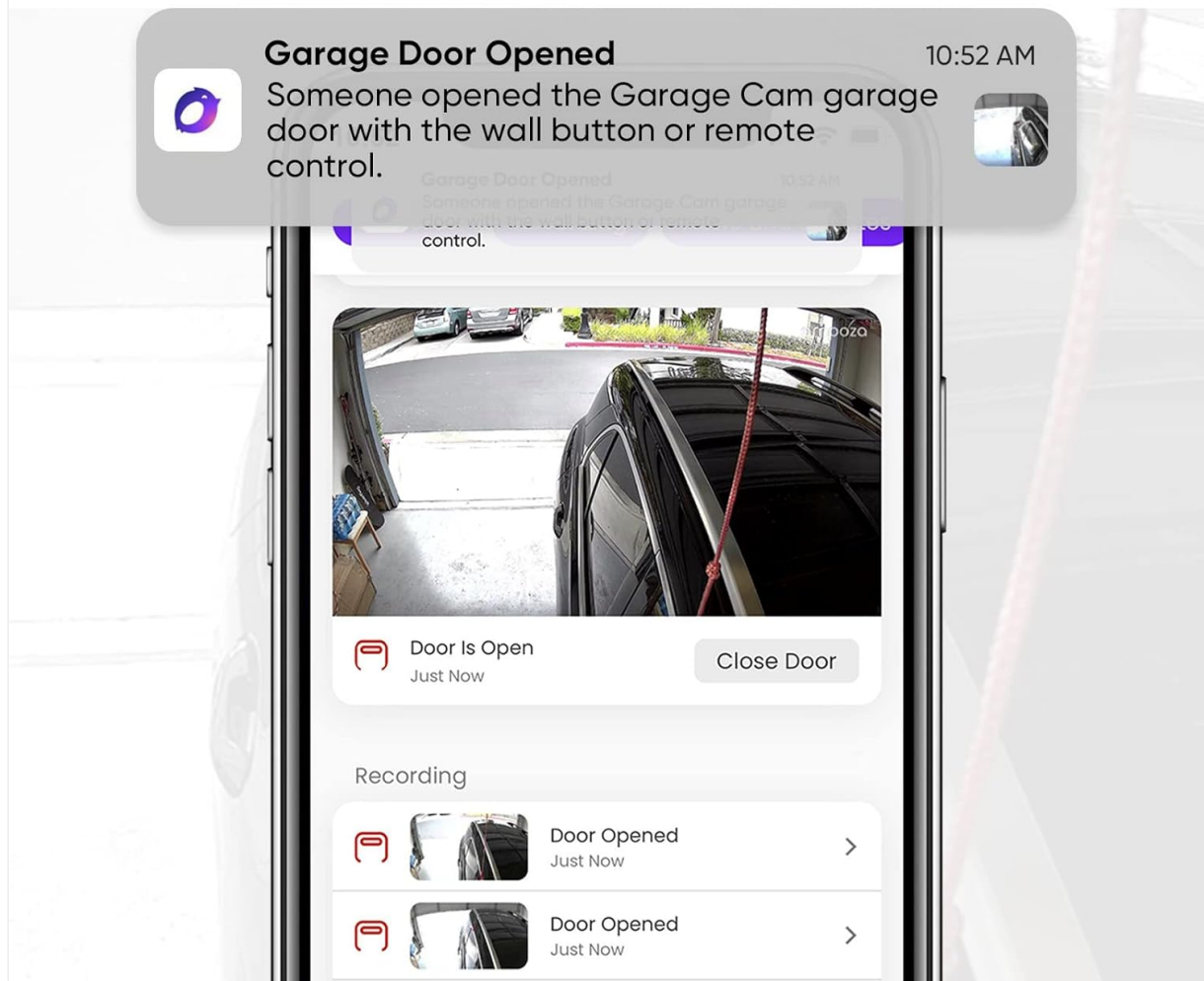


Image: A smartphone screen showing a "Garage Door Opened" notification, along with a live camera view of the garage interior.

## 6. Two-Way Audio

Utilize the camera's full-duplex two-way audio feature to communicate with anyone in your garage directly through the Ampoza app.

## 7. Local Storage

The OCCHI C250 supports continuous 24/7 recording to a MicroSD card (not included, supports 8GB to 256GB). This ensures all activity is recorded without monthly fees.

## 8. Guest Sharing and Privacy Zones

The Ampoza app allows for guest sharing of access to your garage camera. You can also set custom privacy zones within the camera's view.

## COMPATIBILITY

### Garage Door Opener Compatibility

The OCCHI C250 is compatible with a wide range of garage door openers, including those with Security+ 2.0 systems and over 50 other branded openers manufactured since 1993. This includes brands such as Chamberlain, Craftsman, LiftMaster, Genie, Wayne Dalton, and Access Master.

## Compatible with 50+ Branded Openers Including Security+ 2.0

Access Master	Chamberlain	Guardian	Novoferm
ACM	Clemtsa / DT Door	Hormann	O&O
Allomatic	Craftsman	JCM	Overhead Door
Aprimatic	DEA	Key	Peccinin
ATA	Ditec	King Gates	Performax
Avidsen	Doorhan	Liftmaster	Prastel
BeamUp	Ecostar	Linear	Pujol
Beninca	Erreka	Master Mechanic	Rossi
BFT	FAAC	Merlin	SEA
Build Mark	Garage Access	MHouse	SEAV
Came	Genie	Mutanocode	Somfy
Cardin	Genius	Nice	Sommer
Centurion	Gibidi	Normstahl	Wayne Dalton
			Xtreme Garage

\* Compatible to work with **Security+ 2.0 technology-enabled** garage door openers

\* Supports the vast majority of garage door openers manufactured since 1993

Image: A comprehensive list of over 50 garage door opener brands compatible with the OCCHI C250, including those with Security+ 2.0 technology.

### Wi-Fi Requirements

The device exclusively supports 2.4 GHz Wi-Fi networks. It is not compatible with 5 GHz Wi-Fi networks.

## MAINTENANCE

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### Door Sensor Battery Replacement

If the camera frequently disconnects after several months of use, it may indicate a low battery in the door sensor. Replace the sensor's 12V battery as needed to maintain reliable operation.

## TROUBLESHOOTING

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### Device Reset to Factory Settings

If you encounter persistent issues or need to reconfigure your device, you can perform a factory reset:

1. Power on the camera and wait approximately 30 seconds for it to fully boot up.
2. Press and hold the button on the camera for more than 10 seconds. The LED indicator will begin fast red blinking, confirming the reset.

3. If the camera was previously added to the Ampoza app, remove it from the app first via *Live streaming page > 'Settings' icon > Remove Device button (scroll to bottom)*.
4. Proceed with the installation process again by following the instructions in the Ampoza app.

## Connectivity Issues

Ensure your Wi-Fi network is 2.4 GHz. If the device frequently goes offline, check your Wi-Fi signal strength in the garage and consider replacing the door sensor battery if applicable.

## Ampoza App Not Responding

If the Ampoza app is unresponsive, try force-closing and restarting it. Ensure your phone's operating system and the app itself are updated to the latest versions. If issues persist, reinstall the app.

## SPECIFICATIONS

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Feature	Detail
Model Number	C250
Indoor/Outdoor Usage	Indoor
Connectivity Protocol	Wi-Fi (2.4 GHz only)
Video Capture Resolution	1080p
Power Source	Corded Electric (5V, 5W)
Included Components	Full HD Camera, Door Sensor, DC Adapter, USB Cable
Mounting Type	Magnetic, 2-sided tape, or screw/anchor
Compatible Devices	Smartphone, Tablet, Amazon Alexa
Local Storage	MicroSD card (8GB - 256GB, not included)
Item Dimensions (L x W x H)	4.33 x 1.69 x 1.3 inches
Item Weight	2.4 ounces
Door Sensor Battery	1 x 12V battery (included)

## WARRANTY AND SUPPORT

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### Manufacturer Warranty

The OCCHI Smart Garage Door Opener Remote C250 comes with a 1-year manufacturer warranty.

### Customer Support

Lifetime customer support is provided for this product. If you have any questions or encounter problems during use, please contact support through the Ampoza app:

- Open the Ampoza app.
- Navigate to "Settings".
- Find and select "I Need Help".

A support representative will respond shortly.

