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› Closer Pets Cat Mate C500 Automatic Pet Feeder User Manual

Closer Pets CP465

Closer Pets Cat Mate C500 Automatic Pet Feeder User Manual

Model: CP465

INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Closer Pets Cat Mate C500 5 Bowl Digital Timer-Controlled Automatic Pet Feeder. Please read this manual thoroughly before first use to ensure proper function and longevity of your device.

The Cat Mate C500 is designed to provide scheduled meals for your pets, accommodating both wet and dry food. It features a digital timer for precise meal scheduling and includes ice packs to maintain food freshness.

PACKAGE CONTENTS

Ensure all components are present before proceeding with setup:

- Cat Mate C500 Feeder Unit
- Stainless Steel Carousel with 5 Compartments
- 2 x Reusable Ice Packs
- Instruction Manual (this document)



Image: Components of the Cat Mate C500 feeder, including the main unit, the removable stainless steel carousel, and the ice pack holder.

SETUP

1. Battery Installation

The feeder requires 3 x AA batteries (not included) for operation. Locate the battery compartment on the underside of the unit. Insert the batteries, ensuring correct polarity as indicated.

2. Ice Pack Placement

For wet food or to keep dry food fresh, place the two reusable ice packs in the freezer for at least 6 hours prior to use. Once frozen, insert them into the designated slots beneath the food carousel within the feeder unit.



Image: The underside of the feeder unit, illustrating the correct placement of the two ice packs.

3. **Filling the Food Compartments**

Place the stainless steel carousel into the feeder unit. Each of the five compartments can hold up to 330g (approximately 0.73 lb) of food. Fill the compartments with your pet's desired wet or dry food. Ensure the food level does not exceed the top edge of the compartments.



Image: A close-up view of one compartment of the stainless steel carousel filled with wet food, demonstrating the capacity.

4. **Securing the Lid**

Place the main lid securely onto the feeder unit. The lid is designed to be tamper-resistant to prevent pets from accessing food prematurely.

5. **Optional Stability**

For enhanced stability, especially with active pets, the feeder can be fastened to a wooden board using appropriate screws (not included) through the designated holes on the base.

OPERATING INSTRUCTIONS

1. Setting the Digital Timer

The digital timer allows you to program up to four individual meal times. The first meal is immediately accessible upon setup, and the subsequent four meals are dispensed at programmed intervals.

- Press the **ADJ/SET** button to enter programming mode.
- Use the **UP** and **DOWN** arrows to adjust the time for each meal.
- Press **ADJ/SET** again to confirm and move to the next setting.
- The LCD screen will display the scheduled feed times.



Image: A detailed view of the digital timer's LCD screen and control buttons (ADJ/SET, UP, DOWN, ON/OFF) for programming meal times.

2. Power On/Off

Use the **ON/OFF** button to activate or deactivate the feeder's timer function.

3. Automatic Dispensing

At each programmed meal time, the carousel will rotate, revealing a new compartment of food. The feeder is designed for continuous operation for over 12 months on a single set of batteries.



Image: The Cat Mate C500 feeder with the lid in place, showing one compartment of dry food accessible to the pet.

MAINTENANCE

- **Cleaning the Feeder**

The stainless steel carousel and individual bowls are dishwasher safe for easy cleaning. The main feeder unit should be wiped clean with a damp cloth. Do not submerge the main unit in water.



Image: The stainless steel carousel, highlighting its five compartments and hygienic design, suitable for dishwasher cleaning.

- **Battery Replacement**

Replace batteries annually or when the low battery indicator appears on the LCD screen to ensure continuous operation.

- **Ice Pack Care**

Wash ice packs with soap and water as needed. Ensure they are completely dry before refreezing or storing.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Feeder not turning on/display blank.	Batteries are dead or incorrectly installed.	Check battery polarity. Replace with fresh AA batteries.
Carousel not rotating at scheduled time.	Timer not set correctly, feeder is off, or low batteries.	Verify programmed meal times. Ensure feeder is switched ON. Replace batteries.

Problem	Possible Cause	Solution
Pet accessing food prematurely.	Lid not securely fastened or feeder is unstable.	Ensure lid is properly closed. Consider fastening the feeder to a wooden board for added stability.
Food not staying fresh.	Ice packs not frozen or not used.	Ensure ice packs are frozen solid and correctly placed in their compartments.

SPECIFICATIONS

Feature	Detail
Model Number	CP465
Food Capacity	5 compartments, 330g (approx. 0.73 lb) each
Dimensions (LxWxH)	10.83 x 10.83 x 2.64 inches
Weight	11.6 ounces (330 Grams)
Power Source	3 x AA Batteries (not included)
Material	Polypropylene, Stainless Steel
Care Instructions	Stainless steel parts are dishwasher safe; main unit wipe clean.
Target Species	Cats / Dogs
Special Features	Digital Timer, Portion Control, Tamper-Resistant, Ice Pack Compatible

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official Closer Pets website or contact their customer service directly. Keep your purchase receipt as proof of purchase.

Manufacturer: Closer Pets

Website: [Visit the Closer Pets Store on Amazon](#)

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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