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Kwikset 992700-009

Kwikset SmartCode 270 Electronic Touchpad Deadbolt User Manual

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1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, maintenance, and troubleshooting of your Kwikset SmartCode 270 Keyless Entry Electronic Touchpad Deadbolt Door Lock. The SmartCode 270 offers enhanced security and convenience with its light-up touchpad and customizable user codes. It is BHMA Grade 2 certified, ensuring reliable security and durability against various elements.

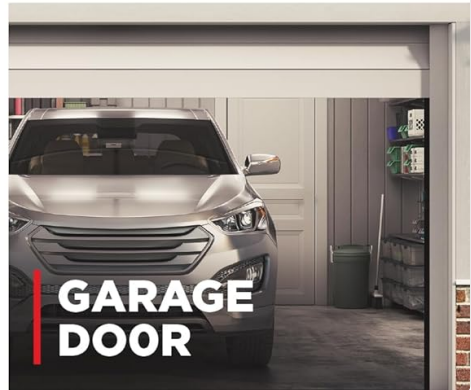
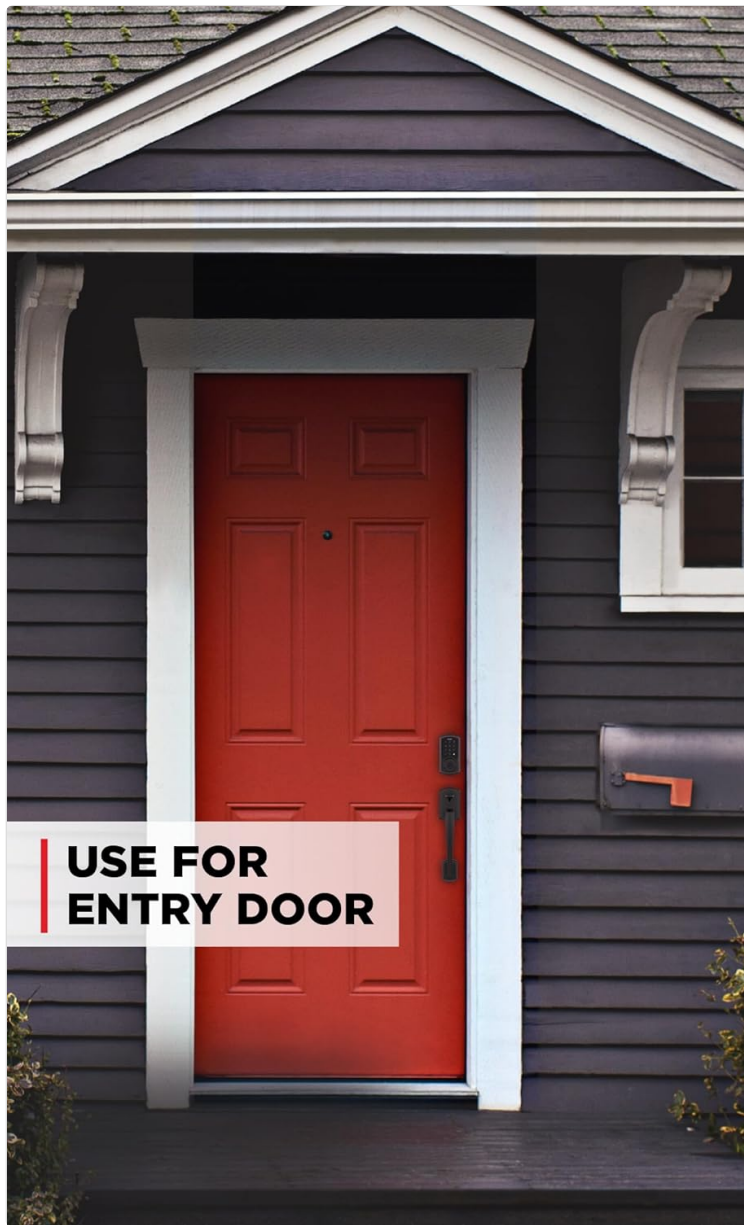


Figure 1: The Kwikset SmartCode 270 deadbolt is suitable for various applications, including entry doors, shed doors, side doors, and garage doors.

2. SETUP AND INSTALLATION

2.1 What's in the Box

WHAT'S IN THE BOX



- Interior Assembly
- Exterior Assembly
- Adjustable Latch
- Strike
- Mounting Plate
- SmartKey® Tool
- 2 Kwikset® Keys
- Installation Hardware
- Installation Guide



Figure 2: Included components for the Kwikset SmartCode 270. Ensure all parts are present before beginning installation.

- Interior Assembly
- Exterior Assembly
- Adjustable Latch
- Strike Plate
- Mounting Plate
- SmartKey Tool
- 2 Kwikset Keys
- Installation Hardware
- Installation Guide

2.2 Installation Process

The Kwikset SmartCode 270 is designed for easy installation, requiring only a screwdriver. For detailed, interactive, 3D instructions with voice, text, and animation guidance, download the BILT app on your smartphone or tablet.

1. **Prepare the Door:** Ensure your door is properly prepped for a deadbolt.
2. **Install the Latch:** Insert the adjustable latch into the door edge and secure it with screws.

3. **Install the Exterior Assembly:** Place the exterior keypad assembly onto the door, ensuring the cable passes through the door.
4. **Install the Mounting Plate:** Secure the interior mounting plate to the exterior assembly with screws.
5. **Connect and Install Interior Assembly:** Connect the cable from the exterior assembly to the interior assembly. Mount the interior assembly to the mounting plate.
6. **Install Batteries:** Insert 4 AA alkaline batteries (not included) into the battery pack.
7. **Perform Door Handing Process:** Follow the instructions in the BILT app or included guide to calibrate the lock to your door's orientation.

2.3 Battery Installation

The lock requires 4 AA alkaline batteries for operation. These are not included. For optimal performance, use new, high-quality alkaline batteries.



Figure 3: The Kwikset SmartCode 270 uses 4 AA batteries, providing approximately 12 months of battery life.

3. OPERATING INSTRUCTIONS

3.1 Keyless Entry

To unlock the door using the keypad:

1. Tap the keypad to illuminate it.
2. Enter your 4-8 digit user code.
3. Press the Lock button (check mark symbol).

The deadbolt will retract, allowing you to open the door.



Figure 4: Keyless entry provides secure and convenient access without the need for traditional keys.

3.2 Auto-Lock Feature

The Auto-Lock feature automatically locks the deadbolt after a set period. This provides added security and peace of mind.

- **Customizable Delay:** You can set the auto-lock delay to 30 seconds, 1 minute, 3 minutes, 5 minutes, or 10 minutes.
- **Activation:** Refer to your installation guide or the BILT app for specific programming steps to enable and customize the Auto-Lock feature.

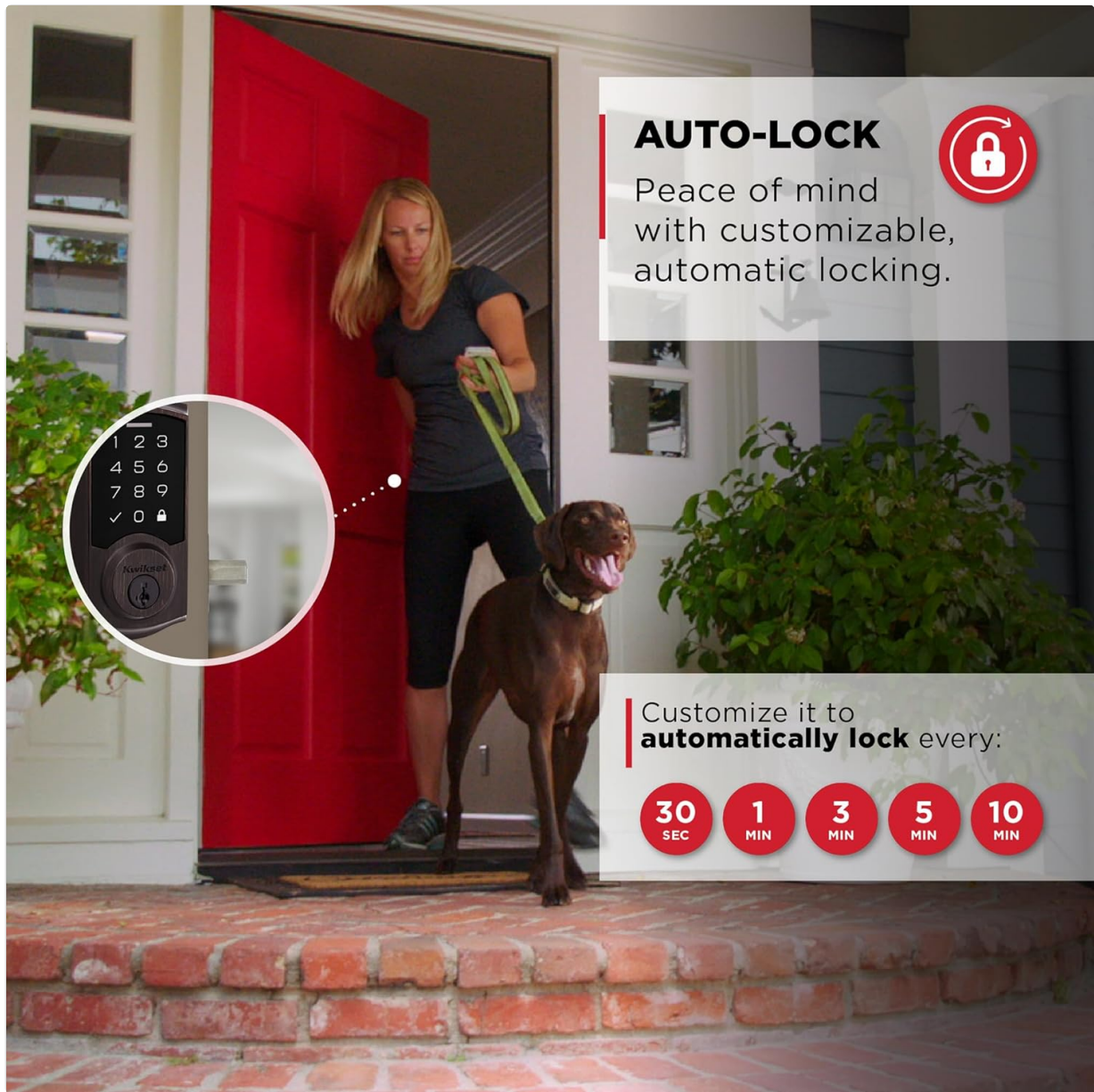


Figure 5: The Auto-Lock feature can be customized to automatically lock the door after a selected duration.

3.3 User Code Management

The SmartCode 270 allows you to manage up to 50 unique user codes, 10 one-time user codes, and 1 programming code.

EASY CODE MANAGEMENT

50 user codes, 10 one-time user codes and 1 programming code.



Figure 6: Manage up to 50 user codes for family, friends, or temporary access.

- **Adding User Codes:** Use the programming code to add new user codes.
- **Deleting User Codes:** Individual user codes can be deleted as needed.
- **One-Time Codes:** Create temporary codes that expire after a single use.

Refer to the full programming instructions in your installation guide for detailed steps on adding, deleting, and managing codes.

3.4 Intrusion Alert

For enhanced security, the lock features an intrusion alert. If 3 consecutive incorrect code entries are made, the lock will sound an alarm and disable the keypad for 1 minute. This prevents unauthorized tampering.

3.5 Vacation Mode

Activate Vacation Mode to temporarily disable the keypad. This ensures that no user codes can operate the lock while you are away, providing an additional layer of security.

3.6 Low Light Code Entry

The keypad features bright LED lights that illuminate the numbers, making it easy to enter your user code in low-light conditions. Simply tap the keypad to activate the backlighting.

4. MAINTENANCE

4.1 Battery Replacement

The Kwikset SmartCode 270 is designed for a 12-month battery life under normal usage. When batteries are low, the lock will provide an audible and visual indicator. Replace all four AA alkaline batteries simultaneously to ensure consistent performance.

4.2 SmartKey Security Re-keying

The lock features SmartKey Security, which allows you to re-key your lock yourself in seconds. This is useful if you need to match your lock to an existing KW1 key or if you lose a key and want to prevent unauthorized access. Use the included SmartKey Learn Tool and follow the re-keying instructions provided in your installation guide.

5. TROUBLESHOOTING

- **Keypad Not Responding:** Check battery levels. Replace batteries if necessary. Ensure the cable connection between the exterior and interior assemblies is secure.
- **Lock Not Engaging/Disengaging:** Ensure the door is properly aligned and the latch can extend and retract freely. Check for any obstructions in the door frame or strike plate. Perform the door handing process again if the lock was recently installed or re-installed.
- **User Code Not Working:** Verify the user code is entered correctly. Ensure the lock is not in Vacation Mode. If multiple incorrect attempts were made, the keypad might be temporarily disabled due to the Intrusion Alert feature. Wait 1 minute before trying again.
- **Auto-Lock Not Functioning:** Check if the Auto-Lock feature is enabled and configured with the desired delay setting.
- **Lock Sounds Alarm:** This indicates the Intrusion Alert has been triggered due to 3 consecutive incorrect code entries. The keypad will be disabled for 1 minute.

6. PRODUCT SPECIFICATIONS

DIMENSIONS

Kwikset® SmartCode® 270 Electronic Door Lock

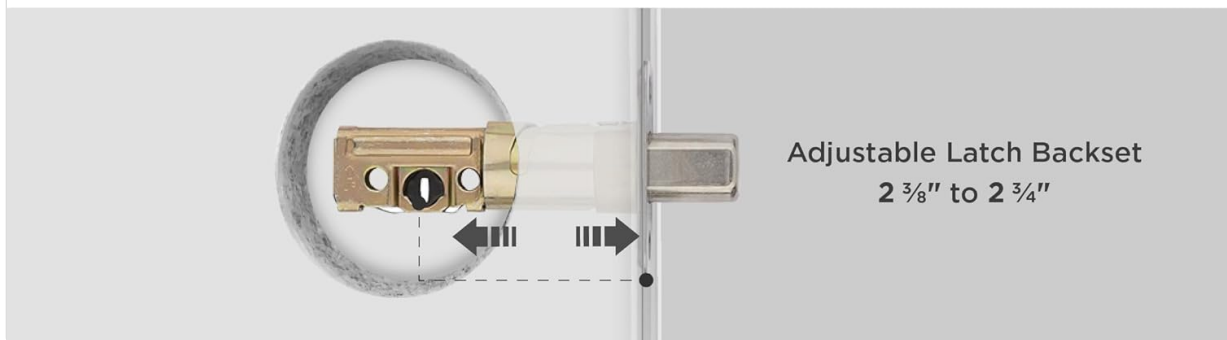


Figure 7: Dimensions of the Kwikset SmartCode 270 Electronic Door Lock.

Feature	Detail
Model Number	992700-009
Lock Type	Keypad Deadbolt
Material	Metal
Finish	Venetian Bronze (as per current product)
Power Source	4x AA Alkaline Batteries (not included)
Battery Life	Approximately 12 months
User Codes	Up to 50 user codes, 10 one-time codes, 1 programming code
Security Certification	Grade 2 BHMA Certified
Special Features	Alarm, Auto-Lock, Back-Lit Keypad, One-Touch Lock, Passcode Unlock, SmartKey Re-Key Security, Vacation Mode

Dimensions (L x W x H)	4.13 x 5.19 x 9.91 inches
Item Weight	1 Pound

7. WARRANTY AND SUPPORT

7.1 Manufacturer's Warranty

Kwikset products are backed by a manufacturer's warranty. Please refer to the warranty card included with your product or visit the official Kwikset website for detailed warranty terms and conditions. This typically covers defects in material and workmanship.

7.2 Return Policy

This product is eligible for a 30-day return policy for refunds or replacements, subject to the retailer's terms of sale.

7.3 Customer Support

For technical assistance, troubleshooting not covered in this manual, or warranty claims, please contact Kwikset Customer Support. Contact information can be found on the Kwikset website or in your product packaging.