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› **1MORE NEO Wireless Earbuds Instruction Manual**

1MORE EO007

1MORE NEO Wireless Earbuds Instruction Manual

Model: EO007

INTRODUCTION

Thank you for choosing the 1MORE NEO Wireless Earbuds. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your earbuds to ensure optimal performance and longevity.

1. SETUP

1.1 Package Contents

- 1MORE NEO Wireless Earbuds
- Charging Case
- USB-C Charging Cable
- User Manual

1.2 Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case.
2. Connect the USB-C charging cable to the charging port on the case and to a power source.
3. The indicator light on the charging case will show charging status. A full charge provides up to 45 hours of total playtime (11 hours from earbuds, plus 34 hours from the charging case).

45-HOUR LONG PLAYTIME

11H Single Earbud + 34H with Charging Case.



11H
Single Earbud

34H
with Charging Case

Image: 1MORE NEO Earbuds placed inside their open charging case, illustrating the charging setup.

Image: Visual representation of the 1MORE NEO's battery life, detailing 11 hours for a single earbud and an additional 34 hours with the charging case, totaling 45 hours.

1.3 Pairing with a Device

The 1MORE NEO Earbuds utilize Bluetooth 5.2 for seamless connectivity.

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for "1MORE NEO" in the list of available Bluetooth devices and select it to connect.
4. Once connected, you will hear an audio prompt, and the indicator light on the case will change.

Image: A graphic depicting the Bluetooth 5.2 chip, symbolizing the earbuds' advanced and stable wireless connection capabilities.

1.4 Wearing the Earbuds

The 1MORE NEO earbuds are designed for comfort, weighing only 4.3g each.

- Gently insert each earbud into your ear canal.
- Adjust the earbud until it fits snugly and comfortably.



Image: A close-up of a single 1MORE NEO earbud, highlighting its lightweight design for comfortable extended use.

2. OPERATING

2.1 Touch Controls

The earbuds feature touch-sensitive controls for various functions. Refer to the 1MORE Music App for customizable control settings.

Action	Function
Tap (Left/Right Earbud)	Play/Pause, Answer/End Call
Double Tap (Left/Right Earbud)	Next Track, Reject Call
Triple Tap (Left/Right Earbud)	Previous Track, Activate Voice Assistant
Long Press (Left/Right Earbud)	Toggle Gaming Mode (customizable via app)

2.2 Call Functionality

The 1MORE NEO earbuds are equipped with 4 microphones and a real-time noise reduction algorithm to ensure clear communication.

- **Answering/Ending Calls:** Tap either earbud once.
- **Rejecting Calls:** Double tap either earbud.
- The noise reduction algorithm actively blocks ambient noise during calls, making your voice clear to the recipient.

4 MICS FOR HIGH-CLARITY CALLS

Reduce the Ambient Noise



Image: An illustration highlighting the four microphones integrated into the earbuds, designed for enhanced call clarity and ambient noise reduction.

2.3 Gaming Mode

Activate the low-latency gaming mode for a more immersive gaming experience. This mode reduces audio delay, synchronizing sound effects with on-screen actions.

- **Activation:** Long press the touch control on either earbud (default setting, customizable via app).
- **Benefit:** Minimizes audio lag for mobile gaming.

BLUETOOTH 5.2

Seamless Connectivity

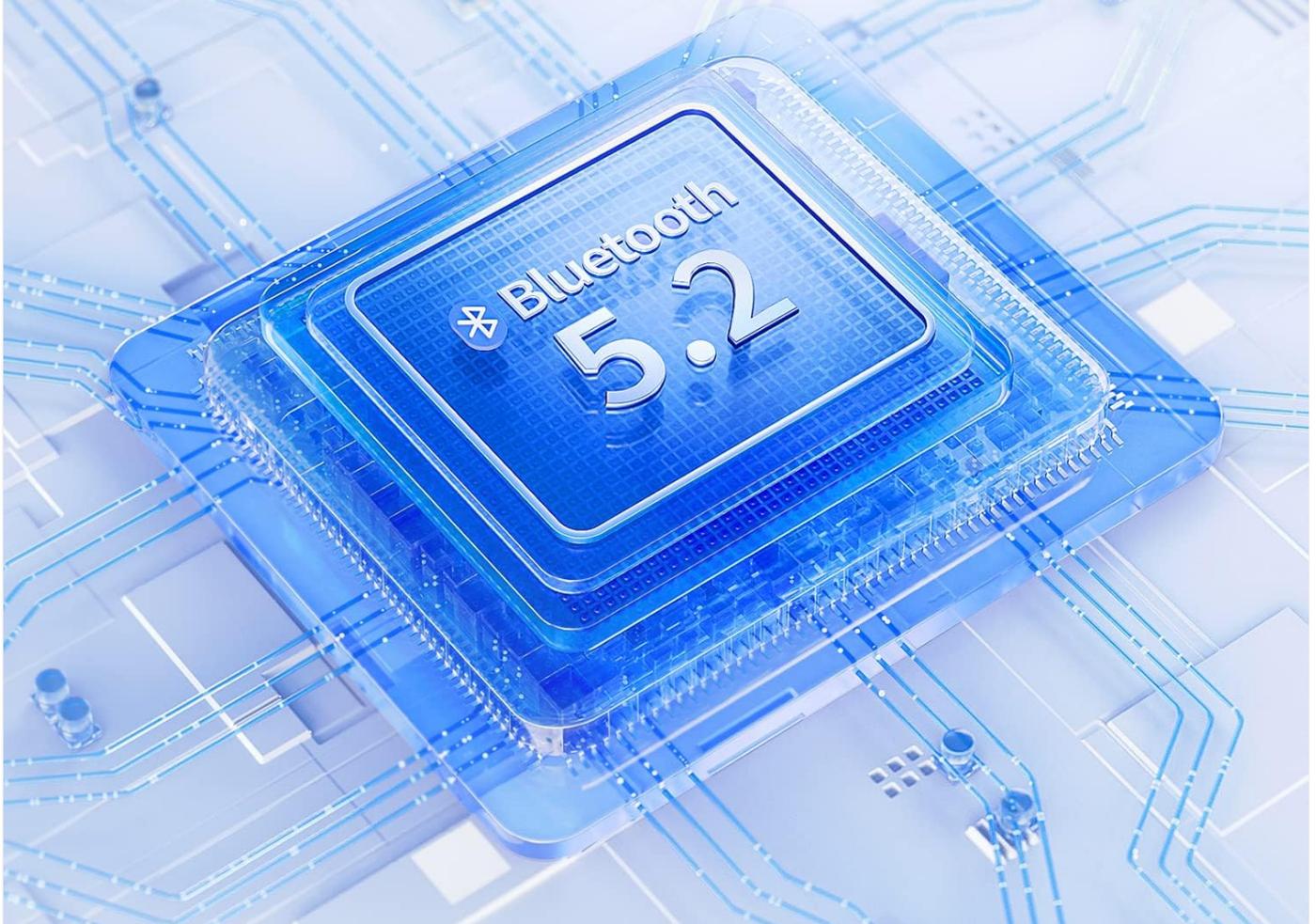


Image: A user engaged in mobile gaming while wearing the 1MORE NEO earbuds, demonstrating the low-latency gaming mode for an enhanced experience.

2.4 Sound Quality

The 1MORE NEO earbuds feature large 13mm drivers, delivering precise, clear, and detailed audio with a balanced mix across instruments, vocals, bass, mids, and highs.



Image: A cutaway diagram illustrating the 13mm full-range driver, emphasizing its role in producing detailed and high-quality sound.

3. MAINTENANCE

3.1 Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.

- Ensure charging contacts are free of dust and debris.

3.2 Water Resistance (IPX5)

The 1MORE NEO earbuds are rated IPX5 water-resistant, meaning they can withstand splashes and sweat.

- Do not submerge the earbuds in water.
- Ensure earbuds are dry before placing them back into the charging case to prevent damage.

3.3 Battery Care

- Store the earbuds and case in a cool, dry place away from extreme temperatures.
- Charge the device regularly, even if not in use, to maintain battery health.
- Avoid fully depleting the battery frequently.

4. TROUBLESHOOTING

Problem	Possible Solution
Earbuds not pairing	<ul style="list-style-type: none"> ◦ Ensure earbuds are charged. ◦ Turn off and on Bluetooth on your device. ◦ Forget "1MORE NEO" from your device's Bluetooth list and re-pair. ◦ Place earbuds in case, close, wait 5 seconds, then open to re-enter pairing mode.
No sound or low volume	<ul style="list-style-type: none"> ◦ Check device volume and earbud volume. ◦ Ensure earbuds are properly connected to your device. ◦ Clean any debris from the earbud speaker mesh.
Earbuds not charging	<ul style="list-style-type: none"> ◦ Ensure the charging cable is securely connected. ◦ Check if the charging case has power. ◦ Clean the charging contacts on both earbuds and the case.
Call quality issues	<ul style="list-style-type: none"> ◦ Ensure microphones are not obstructed. ◦ Move to a quieter environment if possible. ◦ Check for firmware updates via the 1MORE Music App.

For further assistance, please refer to the 1MORE Music App or contact customer support.

5. SPECIFICATIONS

Feature	Detail
Model Number	EO007
Connectivity	Bluetooth 5.2 (Wireless)

Feature	Detail
Battery Life	Up to 45 hours total (11 hours earbuds + 34 hours with charging case)
Driver Size	13mm Full-Range Driver
Microphones	4 (with real-time noise reduction algorithm for calls)
Water Resistance	IPX5 (Sweat and splash resistant)
Earbud Weight	4.3g per earbud
Control Method	Touch Control, Remote Control (via app)
Material	Faux leather (for charging case/accents)
Compatible Devices	Various Bluetooth-enabled devices
Included Components	Wireless Charging Case

6. WARRANTY AND SUPPORT

6.1 Warranty Information

1MORE products are covered by a limited warranty. Please refer to the official 1MORE website or your purchase documentation for specific warranty terms and conditions applicable to your region. Keep your proof of purchase for warranty claims.

6.2 Customer Support

For technical support, troubleshooting, or general inquiries, please visit the official 1MORE support website or contact their customer service.

- **Official Website:** www.1more.com
- **1MORE Music App:** Download the official 1MORE Music App for additional features, firmware updates, and personalized settings.

