Intex 28449EP + 28004E

Intex PureSpa Plus Greystone Inflatable Hot Tub Spa User Manual

Model: 28449EP + 28004E

1. Introduction

Thank you for choosing the Intex PureSpa Plus Greystone Inflatable Hot Tub Spa. This manual provides essential information for the safe and efficient operation, setup, and maintenance of your new spa. Designed for comfort and relaxation, this inflatable spa features innovative Fiber-Tech Technology for durability and stability, along with 140 high-powered bubble jets for a soothing massage experience. Please read this manual thoroughly before initial use and retain it for future reference.



The Intex PureSpa Plus Greystone Inflatable Hot Tub Spa, shown with its external pump unit and included maintenance accessories.

2. Safety Information

Your safety is paramount. Always follow these basic safety precautions to reduce the risk of injury, electric shock, fire, or property damage.

- **Electrical Safety:** Always connect the spa to a grounded electrical outlet. Do not use extension cords. Ensure the power cord is not damaged.
- **Water Temperature:** The maximum recommended water temperature is 104°F (40°C). Prolonged immersion in hotter water can be hazardous to your health.
- **Children:** Supervise children at all times when they are in or near the spa.
- **Chemicals:** Handle spa chemicals with care and store them out of reach of children. Follow manufacturer's instructions for chemical dosage.
- **Capacity:** The spa is designed for a maximum of 4 persons. Do not exceed this capacity.
- **Placement:** Place the spa on a flat, stable, and level surface capable of supporting the weight of the filled spa and occupants.
- **No Diving:** Never dive into the spa.

3. Setup Instructions

Setting up your Intex PureSpa Plus is a straightforward process. Follow these steps for proper installation.

1. **Site Selection:** Choose a suitable location that is flat, level, and free of sharp objects. Ensure adequate drainage and access to a grounded electrical outlet.
2. **Unpacking:** Carefully unpack all components from the box.
3. **Inflation:** Utilize the built-in FastFill Inflation System. Connect the inflation hose to the spa and the pump unit. Press the inflation button to inflate the spa until it is firm to the touch. No external hose is needed.
4. **Control Unit Connection:** Connect the control unit to the spa body following the instructions in the quick start guide.
5. **Water Filling:** Fill the spa with water using a garden hose. Fill to the indicated maximum fill line.
6. **Initial Heating:** Once filled, activate the heater function on the control panel. The initial heating process may take several hours depending on the ambient temperature and water volume.



The FastFill Inflation System allows for easy inflation and deflation of the spa with the touch of a button.

Your browser does not support the video tag.

Official product video demonstrating the Intex PureSpa Plus Bubble Massage features, including setup and operation.

4. Operating Instructions

Familiarize yourself with the spa's controls for an optimal experience.

- **Control Panel:** The spa features an easy-to-use tilting control panel. This wireless panel can be removed from its base for convenient operation from within the spa.
- **Temperature Adjustment:** Use the up and down arrows on the control panel to set your desired water temperature, up to 104°F (40°C).
- **Bubble Jets:** Press the bubble button to activate the 140 high-powered bubble jets for a relaxing massage. Press again to turn them off.
- **LED Light:** The spa includes an underwater multi-colored LED light. Activate this feature for a relaxing evening ambiance.
- **Filtration:** The filtration system runs automatically to keep the water clean. Ensure filter cartridges are clean

for efficient operation.



The Intex PureSpa can be controlled via a mobile application, allowing for remote scheduling of heating, filtration, and sanitation.



Key components included with the PureSpa Plus: an energy-efficient cover, wireless control panel, headrest, and spa light.

5. Maintenance

Regular maintenance is crucial for the longevity and hygiene of your spa.

- **Water Quality:** Maintain proper water chemistry using the floating chlorine dispenser and regularly testing the water with test strips. The advanced electronic hard water system helps to soften the water, making it gentler on skin and the spa system.
- **Filter Cartridges:** Clean or replace filter cartridges regularly (every 1-2 weeks depending on usage) to ensure efficient filtration.
- **Cleaning Kit:** Utilize the included PureSpa Maintenance Accessory Kit, which contains a curved brush, mesh skimmer, and scrubber, to keep the spa interior clean.
- **Cover Usage:** Always use the insulated cover when the spa is not in use to minimize heat loss and keep debris out.

- **Draining:** Periodically drain and clean the spa according to the detailed instructions in the full manual.



The PureSpa Maintenance Accessory Kit includes a brush, skimmer, and scrubber for comprehensive cleaning.

6. Troubleshooting

If you encounter issues with your Intex PureSpa, refer to the following common problems and solutions:

- **Spa Not Inflating/Deflating:** Ensure the inflation hose is securely connected and the pump is receiving power. Check for any punctures or leaks in the spa body.
- **Water Not Heating:** Verify the heater function is activated on the control panel and the desired temperature is set. Check if the filter cartridge is clean, as a clogged filter can restrict water flow and heating efficiency. Ensure the power supply is stable.
- **Bubbles Not Working:** Check if the bubble function is activated. Ensure the air blower intake is not obstructed.
- **Cloudy Water:** This is often due to improper water chemistry or dirty filter cartridges. Test the water and adjust chemical levels as needed, and clean or replace filters.
- **Control Panel Not Responding:** Ensure the wireless control panel is charged and properly seated in its dock. If issues persist, try resetting the main power to the unit.

For more detailed troubleshooting steps or persistent issues, please refer to the complete user manual or contact Intex customer support.

7. Specifications

Key specifications for the Intex PureSpa Plus Greystone Inflatable Hot Tub Spa:

Feature	Detail
Brand	Intex
Model Name	28449EP + 28004E
UPC	193802313406
Product Dimensions	83"L x 83"W x 28"H
Material	Polyvinyl Chloride (PVC)
Shape	Square
Seating Capacity	4 persons
Number of Jets	140
Max. Water Temperature	104°F (40°C)
Assembly Required	Yes



The spa's dimensions and seating capacity are illustrated, showing its suitability for up to 4 people.



A visual summary of the PureSpa's specifications, including capacity, number of bubble jets, temperature range, and water capacity.

8. Warranty and Support

Intex products are manufactured to the highest quality standards. For specific warranty details and terms, please refer to the warranty card included with your product or visit the official Intex website. If you require assistance with setup, operation, maintenance, or troubleshooting, please contact Intex customer support.
For returns, please refer to the retailer's return policy. This product typically includes a 30-day easy return policy from authorized sellers.
Contact Information:

Visit the Intex website for support resources and contact details.

Refer to your purchase documentation for specific customer service numbers.

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