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Kratos 28W-232

Kratos 28W-232 Stainless Steel Tray Slide User Manual

For Kratos 5-Well Commercial Electric Steam Tables

1. Introduction

This manual provides comprehensive instructions for the proper installation, operation, and maintenance of the Kratos 28W-232 Stainless Steel Tray Slide. This accessory is designed to enhance the functionality of Kratos 5-Well Commercial Electric Steam Tables by providing a stable surface for trays during food service.

Please read this manual thoroughly before installation and use to ensure safe and efficient operation.

2. Safety Information

- Always ensure the steam table is powered off and disconnected from the power source before installation or maintenance.
- Handle all components with care to prevent injury. Edges may be sharp.
- Ensure all mounting hardware is securely fastened to prevent the tray slide from detaching.
- Do not overload the tray slide. It is designed to support standard food service trays and their contents.
- Regularly inspect the tray slide for any signs of damage or loose connections.

3. Package Contents

Verify that all components are present and undamaged upon unpacking:

- Stainless Steel Tray Slide Assembly (main rails and brackets)
- Mounting Hardware (screws, wall anchors)



Figure 1: Assembled Kratos 28W-232 Stainless Steel Tray Slide. This image shows the complete tray slide unit, consisting of three horizontal stainless steel tubes supported by two end brackets.



Figure 2: Tray Slide Mounting Bracket. This image displays one of the stainless steel brackets used to attach the tray slide to the steam table. It features a flat vertical plate for mounting and a horizontal support arm.



Figure 3: Mounting Hardware. This image shows the included screws and wall anchors required for securing the tray slide brackets. There are six screws and six corresponding plastic anchors.

4. Setup and Installation

The Kratos 28W-232 tray slide is designed for easy installation on compatible Kratos 5-Well Commercial Electric Steam Tables. Mounting hardware is included.

Tools Required (Not Included):

- Drill
- Drill bits appropriate for mounting surface and anchors
- Screwdriver (Phillips head recommended)
- Measuring tape
- Level
- Marker or pencil

Installation Steps:

1. **Position the Brackets:** Determine the desired height and position for the tray slide on the steam table. The brackets should be spaced to adequately support the length of the tray slide.
2. **Mark Drill Points:** Hold one bracket against the steam table's side panel at the desired location. Use a marker or pencil to mark the positions for the mounting holes. Repeat for the second bracket, ensuring it is level with the first.
3. **Drill Pilot Holes:** Using an appropriate drill bit, carefully drill pilot holes at the marked locations. If mounting into a hollow surface, ensure the wall anchors are used.
4. **Attach Brackets:** Insert the wall anchors (if necessary) into the pilot holes. Align the brackets with the holes and secure them using the provided screws and a screwdriver. Ensure they are tightly fastened.
5. **Insert Tray Slide Tubes:** Slide the stainless steel tubes into the designated slots on the mounted brackets. The tubes are removable for cleaning.

6. **Verify Stability:** Gently test the installed tray slide to ensure it is stable and securely attached before placing any weight on it.

5. Operating Instructions

The Kratos 28W-232 Stainless Steel Tray Slide is a passive accessory designed to provide a convenient surface for holding trays. No specific operational steps are required beyond its proper installation.

- Place food service trays directly onto the stainless steel tubes.
- Ensure trays are centered and stable on the slide to prevent tipping.
- Avoid placing excessively heavy items on the tray slide that could exceed its structural capacity.

6. Maintenance and Cleaning

Regular cleaning and maintenance will prolong the life and appearance of your tray slide.

- **Daily Cleaning:** Wipe down the stainless steel surfaces with a damp cloth and mild, non-abrasive detergent. Rinse thoroughly with clean water and dry completely to prevent water spots and corrosion.
- **Deep Cleaning:** The 1-inch diameter stainless steel tubes are removable for more thorough cleaning. Carefully slide them out of the brackets, clean them separately, and then reinsert them.
- **Inspection:** Periodically check all mounting points and connections to ensure they remain tight and secure. Inspect the stainless steel for any signs of damage, bending, or corrosion.
- **Avoid:** Do not use abrasive cleaners, steel wool, or harsh chemicals, as these can scratch or damage the stainless steel finish.

7. Troubleshooting

Problem	Possible Cause	Solution
Tray slide feels loose or wobbly.	Mounting screws are loose or not properly secured.	Tighten all mounting screws. If anchors were used, ensure they are properly seated. Re-drill and use new anchors if necessary.
Tray slide tubes are difficult to remove/insert.	Debris or residue in the bracket slots.	Clean the bracket slots thoroughly. Ensure tubes are aligned correctly when reinserting.
Corrosion or rust spots appear on stainless steel.	Improper cleaning, exposure to harsh chemicals, or prolonged moisture.	Clean with a stainless steel cleaner and polish. Ensure surfaces are dried completely after cleaning. Avoid abrasive materials.

8. Specifications

Model Number:	28W-232
Material:	Stainless Steel
Color:	Silver

Compatibility:	Kratos 5-Well Commercial Electric Steam Tables
Tube Diameter:	1 inch
UPC:	840232904215

9. Warranty Information

This product comes with a limited warranty. Please note the following conditions:

- The warranty is void if the product is used in a residential setting.
- A 90-day limited warranty applies to food trucks or mobile applications.

For detailed warranty terms and conditions, please refer to the documentation provided with your Kratos steam table or contact Kratos customer support.

10. Contact and Support

For technical assistance, replacement parts, or warranty inquiries, please contact Kratos customer support through their official channels. Refer to your original purchase documentation or the Kratos website for current contact information.
Website: Visit the Kratos Store on Amazon

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