

Happy Plugs 1720

Happy Plugs Joy True Wireless Headphones - User Manual

Model: 1720

INTRODUCTION

Thank you for choosing Happy Plugs Joy True Wireless Headphones. This manual provides essential information for setting up, operating, and maintaining your new wireless earbuds. Please read this manual thoroughly before use to ensure optimal performance and longevity of your device.

SAFETY INFORMATION

- **Hearing Protection:** Avoid listening at high volume levels for extended periods to prevent hearing damage.
- **Driving Safety:** Do not use headphones while driving or cycling, or in any situation where inability to hear ambient sounds could be dangerous.
- **Water Resistance:** These headphones are **NOT water resistant**. Avoid exposure to liquids, moisture, or extreme temperatures.
- **Cleaning:** Use a soft, dry cloth for cleaning. Do not use harsh chemicals or abrasive materials.
- **Battery Safety:** The headphones contain a Lithium Ion battery. Do not disassemble, crush, or expose to fire or high temperatures. Dispose of batteries according to local regulations.

PACKAGE CONTENTS

Ensure all items are present in the package:

- Happy Plugs Joy True Wireless Headphones (Left and Right earbuds)
- Charging Case
- USB Charging Cable (Type-C)
- User Manual (this document)



Image: Happy Plugs Joy True Wireless Headphones (white) with their charging case.

PRODUCT OVERVIEW

Familiarize yourself with the components of your Happy Plugs Joy headphones.



Image: Close-up view of the Happy Plugs Joy earbuds, showing the "HAPPY PLUGS" branding and the rounded tip design.

- **Earbuds:** Left and Right, with touch control surfaces.
- **Charging Case:** Houses and charges the earbuds. Features a USB-C charging port and an LED indicator.
- **Microphone:** Integrated into each earbud for calls and voice control.

SETUP

1. Charging the Case and Earbuds

Before first use, fully charge the charging case and earbuds.

1. Connect the USB charging cable to the USB-C port on the charging case.
2. Connect the other end of the cable to a USB power adapter (not included) or a computer's USB port.
3. The LED indicator on the case will show charging status. Once fully charged, the indicator will change or turn off.
4. Place the earbuds into the charging case. Ensure they are correctly seated; the earbuds will begin charging automatically.



Image: The Happy Plugs Joy charging case open, showing the earbuds seated inside, ready for charging.

2. Pairing with a Device

The Happy Plugs Joy headphones use Bluetooth 5.0 for wireless connectivity.

1. Ensure the earbuds are charged.
2. Open the charging case. The earbuds will automatically enter pairing mode (indicated by flashing LED lights on the earbuds).
3. On your smartphone, laptop, or other Bluetooth-enabled device, go to the Bluetooth settings.
4. Search for available devices. Select "Happy Plugs Joy" from the list.
5. Once connected, the LED indicators on the earbuds will stop flashing, and you will hear an audible confirmation.
6. The headphones will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

OPERATING INSTRUCTIONS

Touch Controls

The Happy Plugs Joy headphones feature touch controls on each earbud. The control methods include touch and voice commands.

Action	Function
Single Tap (Left/Right)	Play/Pause Music, Answer/End Call

Action	Function
Double Tap (Right)	Next Track
Double Tap (Left)	Previous Track
Triple Tap (Left/Right)	Activate Voice Assistant (Siri, Google Assistant)
Long Press (Left/Right)	Reject Call

Note: Volume control is typically managed via your connected device.

Wearing the Earbuds

Insert the earbuds gently into your ears. Adjust them for a comfortable and secure fit. The rounded tips are designed for in-ear placement.



Image: A person wearing the Happy Plugs Joy earbuds, demonstrating their in-ear fit.

MAINTENANCE

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use liquids or aerosol cleaners.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged. Store in a cool, dry place away from direct sunlight.
- **Battery Care:** To prolong battery life, avoid fully discharging the earbuds and case frequently. Charge them regularly, even if not in constant use.

TROUBLESHOOTING

Problem	Possible Solution
Earbuds not charging	◦ Ensure the charging cable is securely connected to both the case and the power source. ◦ Check if the earbuds are correctly seated in the charging case. ◦ Verify the power source is active.
Cannot pair with device	◦ Ensure Bluetooth is enabled on your device. ◦ Make sure the earbuds are in pairing mode (flashing LED). ◦ Forget "Happy Plugs Joy" from your device's Bluetooth list and try pairing again. ◦ Ensure the earbuds are charged. ◦ Move closer to your device.
No sound or low volume	◦ Check the volume level on both your device and the earbuds. ◦ Ensure the earbuds are properly connected to your device. ◦ Try playing different audio content.
One earbud not working	◦ Place both earbuds back into the charging case, close the lid, wait a few seconds, then take them out again. ◦ Ensure both earbuds are charged. ◦ Try re-pairing the earbuds with your device.

SPECIFICATIONS

Feature	Detail
Model Number	1720
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.0
Frequency Range	20Hz-20,000Hz
Impedance	140 Ohm
Control Method	Touch, Voice
Audio Driver Type	Dynamic Driver

Feature	Detail
Material	Plastic, Silicone
Color	White
Item Weight	4.2 ounces
Batteries	1 Lithium Ion battery (included)
Water Resistance Level	Not Water Resistant

WARRANTY AND SUPPORT

For detailed warranty information and customer support, please visit the official Happy Plugs website or contact their customer service directly. Keep your proof of purchase for warranty claims. You can find more information at the[Happy Plugs Store on Amazon](#).

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

