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## iDiskk PD01

# iDiskk 4TB External Hard Drive User Manual - Model PD01

Comprehensive instructions for setup, operation, and maintenance.

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## 1. OVERVIEW

The iDiskk 4TB External Hard Drive (Model PD01) is designed to provide expanded storage and easy data transfer across a wide range of devices, including iPhones, iPads, Android mobile devices, MacBooks, and Windows PCs. This device features a built-in 5000mAh battery and integrated cables for versatile connectivity. It is Apple MFi certified, ensuring stable and secure data transfer for Apple devices.

### Key Features:

- 4TB Storage Capacity:** Provides ample space for photos, videos, and documents.
- Built-in 5000mAh Battery:** Ensures power for on-the-go use without external power sources.
- One-tap Backup:** Simplifies the process of backing up camera roll content via the dedicated app.
- MFi Certified:** Guarantees compatibility and safe data transfer with Apple iPhone and iPad devices.
- Universal Compatibility:** Works with iOS, Android, macOS, and Windows operating systems.
- Integrated Cables:** Features built-in USB-C, USB-A, and Lightning cables for direct connection to various devices.
- Plug & Play Operation:** No software installation required for basic file management on computers.



Figure 1: iDiskk 4TB External Hard Drive (Model PD01) showing its compact design and integrated cables.

## 2. SETUP

Follow these steps to set up your iDiskk External Hard Drive for first-time use.

### 2.1 Package Contents

- 1 x iDiskk 4TB External Hard Drive (Model PD01)
- 1 x MFi Charging Cable
- 1 x Type-C Cable
- 1 x User Manual

### 2.2 Initial Charging

Before first use, it is recommended to fully charge the iDiskk External Hard Drive using the provided MFi Charging Cable or Type-C Cable connected to a suitable power source (e.g., wall adapter, computer USB port). The battery indicator lights will show charging progress.

## 2.3 App Installation (for Mobile Devices)

For iPhone, iPad, and Android devices, download the "iDiskk Player" app from the Apple App Store or Google Play Store. This app is essential for managing files, performing one-tap backups, and utilizing advanced features.

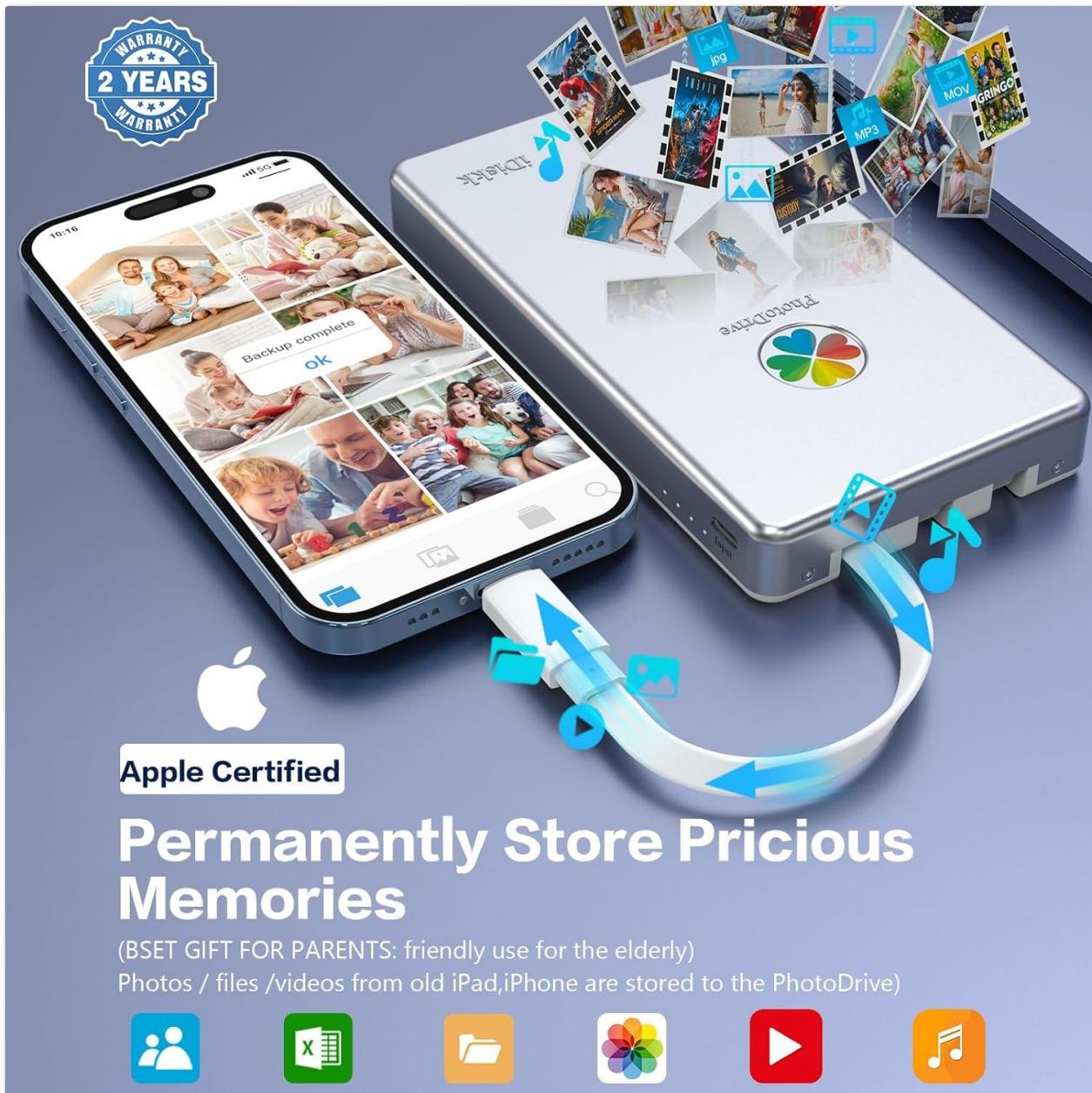


Figure 2: The iDiskk External Hard Drive connected to an iPhone, illustrating the app's backup functionality.

## 2.4 Connecting to Devices

The iDiskk External Hard Drive features integrated cables for various connections:

- **iPhone/iPad (Lightning Port):** Use the built-in Lightning cable.
- **iPhone/iPad (USB-C Port), Android, MacBook, USB-C Laptops:** Use the built-in USB-C cable.
- **Windows PC, USB-A Laptops:** Use the built-in USB-A cable.

# Universal Compatibility

## Lightning Connector



iPhone 15 series /14/ series 13/12/11, 13/12/11 Pro, 13/12/11 Pro Max, 13/12 Mini, SE, XR, XS, XS Max, X, 8 /7/6S/6 Plus, 8/7/6S



iPad Series (lightning port)

## USB-C Connector



Macbook Series



iPad/Android pads

## USB Connector



iMac Series



Dell/HP/lenovo windows PC



Laptops



Samsung/Huawei/Google/ Pixel Android phones



**Built-in 3 Cables**  
easy to connect with your devices

Figure 3: Universal compatibility diagram, detailing connection types for various devices.

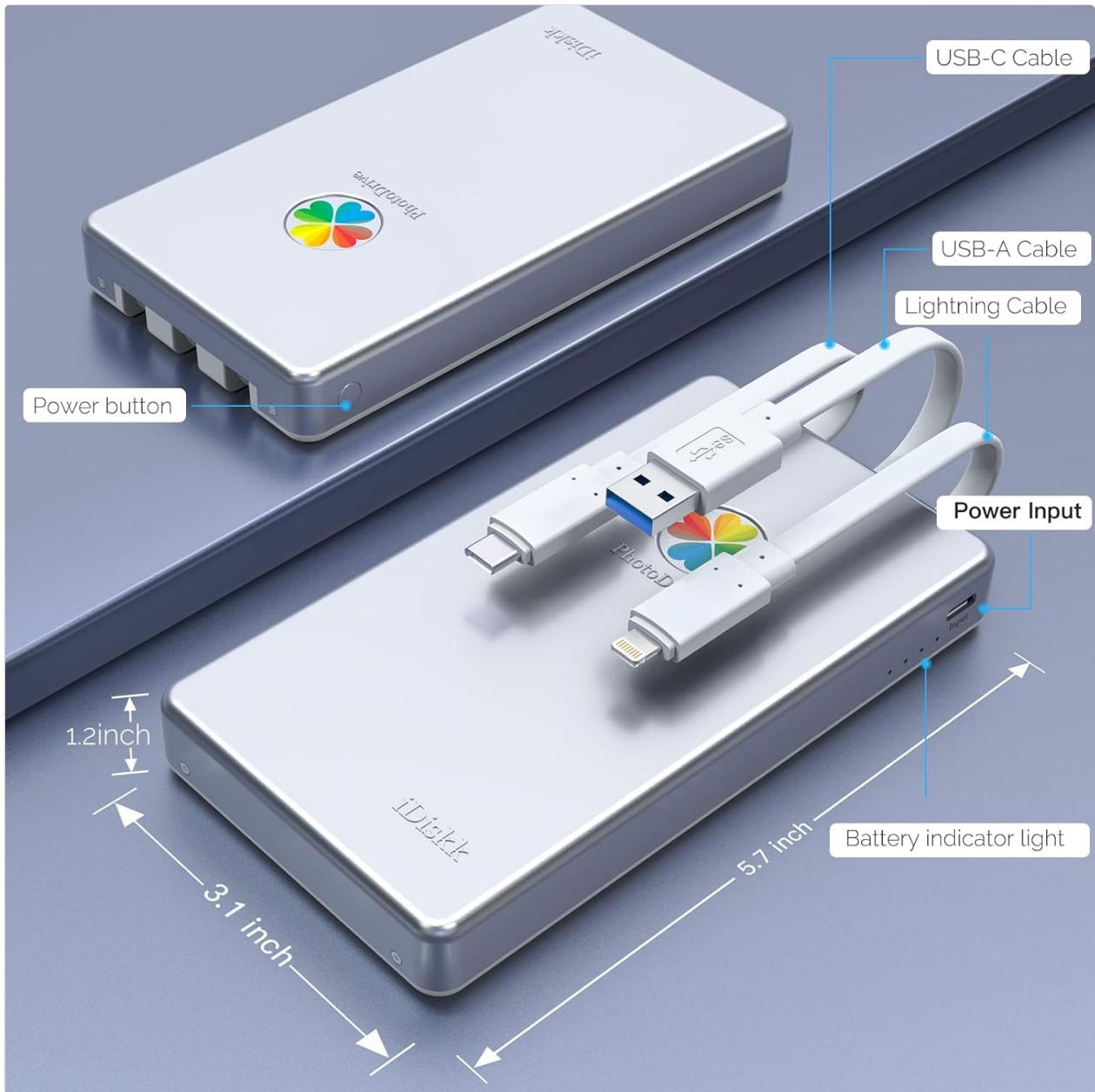


Figure 4: Detailed view of the iDiskk drive's integrated cables (USB-C, USB-A, Lightning) and power input.

Upon connecting to a mobile device, the iDiskk Player app should automatically detect the drive. For computers, the drive will appear as an external storage device.

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Video 1: Demonstrates connecting the iDiskk external hard drive to an iPhone and iPad, highlighting its Apple certification.

### 3. OPERATION

#### 3.1 One-Tap Backup (Mobile Devices)

1. Connect the iDiskk drive to your iPhone, iPad, or Android device using the appropriate built-in cable.
2. Open the "iDiskk Player" app.
3. Navigate to the backup section (often labeled "Backup" or "Camera Roll Backup").
4. Tap the "One-tap Backup" or similar button to initiate the backup process. The app will automatically save photos and videos from your device's camera roll to the external drive.
5. Subsequent backups will only save newly added files, preventing duplicates.

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Video 2: A short preview demonstrating the one-tap backup feature for photos and videos on a mobile device using the iDiskk app.

### 3.2 File Transfer (All Devices)

To transfer files between your device and the iDiskk drive:

- **Mobile Devices (via app):** Within the iDiskk Player app, you can browse files on your device and the external drive. Select files and use the copy/move functions to transfer them. You can also create new folders to organize your data.
- **Computers (Plug & Play):** Connect the drive to your Mac or Windows PC. The drive will appear as a removable disk. You can then drag and drop files directly between your computer and the "PhotoDrive" (D:) or similar labeled drive.



Figure 5: Illustrates data transfer capabilities between a laptop, mobile phone, and the iDiskk external drive.

### 3.3 Direct Photo/Video Saving (Mobile Devices)

The iDiskk Player app allows you to take photos and videos directly, which are then automatically saved to the external drive, bypassing your device's internal storage.

1. Connect the iDiskk drive and open the iDiskk Player app.
2. Access the in-app camera feature.
3. Capture photos or record videos. These will be stored directly on the iDiskk drive.

## 4. MAINTENANCE

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Proper care ensures the longevity and optimal performance of your iDiskk External Hard Drive.

- **Safe Ejection:** Always safely eject the drive from your computer or mobile device before disconnecting it. This prevents data corruption.
- **Physical Care:** Avoid dropping the drive or exposing it to extreme temperatures, moisture, or strong magnetic fields.
- **Software Updates:** Regularly check for updates to the iDiskk Player app to ensure compatibility and access to the latest features.
- **Storage:** Store the drive in a cool, dry place when not in use.

## 5. TROUBLESHOOTING

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If you encounter issues with your iDiskk External Hard Drive, try the following solutions:

**Issue: Drive not detected by device.**

**Solution:**

- Ensure the cable is securely connected to both the drive and your device.
- Try a different USB port or cable if available.
- Restart your device (phone/tablet/computer).
- For mobile devices, ensure the "iDiskk Player" app has necessary permissions to access external storage.
- Check if the drive's internal battery is charged.

**Issue: Data transfer is slow or fails.**

**Solution:**

- Ensure you are using the correct and secure cable connection.
- Avoid running multiple demanding applications during transfer.
- Check for sufficient free space on the destination drive.
- For large files, ensure your device remains active and the app is in the foreground (for mobile).

**Issue: "iPhone Storage Full" message persists after backup.**

**Solution:**

- After backing up to the iDiskk drive, manually delete the backed-up photos/videos from your iPhone's camera roll to free up space.
- Ensure iCloud Photo Library is not automatically re-downloading content.

**Issue: Drive requires formatting.**

**Solution:**

- The drive is pre-formatted to exFAT for broad compatibility. If prompted to format, ensure you understand the implications (data loss) before proceeding.
- If you need to reformat, use exFAT for maximum compatibility across different operating systems.

## 6. SPECIFICATIONS

Feature	Detail
Brand	iDiskk
Model Number	PD01
Digital Storage Capacity	4 TB
Hard Disk Type	Mechanical Hard Disk
Hard Disk Form Factor	2.5 Inches
Connectivity Technology	USB (USB 1.1 interface)
Special Features	Apple certified, One-click backup, Portable, Built-in 5000mAh battery, Works for all devices including iPhone 15 series and above.
Compatible Devices	Camera, Desktop, Laptop, iPhone, iPad, Android Mobile
Item Weight	1.06 pounds
Package Dimensions	7.4 x 4.13 x 1.69 inches
Batteries	1 Lithium Ion battery required (included)

## 7. WARRANTY & SUPPORT

### 7.1 Warranty Information

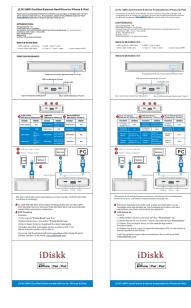
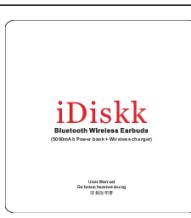
The iDiskk 4TB External Hard Drive comes with an **18 Months Worry-free Warranty & Replacement Warranty**. Please retain your proof of purchase for warranty claims.

Optional 2-Year and 3-Year Data Recovery Plans may be available for purchase separately. Refer to your retailer for details.

### 7.2 Customer Support

For technical assistance, troubleshooting, or warranty inquiries, please contact iDiskk Customer Support via email. Refer to the contact information provided in your product packaging or on the official iDiskk website. For additional resources, visit the [iDiskk Store on Amazon](#).

## Related Documents - PD01

	<p><a href="#">iDiskk 2-in-1 MFi Certified External Hard Drive &amp; Power Bank for iPhone, iPad</a></p> <p>Discover the iDiskk 2-in-1 MFi Certified External Hard Drive, combining 1TB of storage with a 10,000mAh power bank. This guide details its features, port functions, connectivity for iPhone, iPad, Macbooks, and PCs, and troubleshooting steps.</p>
	<p><a href="#">iDiskk iPhone/iPad Flash Drive User Guide</a></p> <p>User guide for iDiskk flash drives compatible with iPhone, iPad, and iPod. Provides instructions on app usage, file management, data transfer, and device formatting.</p>
	<p><a href="#">iDiskk Max Benutzerhandbuch: iPhone/iPad Flash-Laufwerke</a></p> <p>Erfahren Sie, wie Sie Ihre Fotos und Videos mit dem iDiskk Max Flash-Laufwerk für iPhone und iPad sichern, organisieren und übertragen. Dieses Handbuch bietet Anleitungen zur Nutzung der App und zur Verwaltung Ihrer Dateien.</p>
	<p><a href="#">User Operating Guide for PD01 Dog Training Collar</a></p> <p>Comprehensive user guide for the PD01 dog training collar, covering setup, operation, troubleshooting, and safety information. Learn how to use the remote transmitter and collar receiver for effective dog training.</p>
	<p><a href="#">iDiskk Bluetooth Wireless Earbuds User Manual</a></p> <p>User manual for iDiskk PP01 Bluetooth Wireless Earbuds with a 5000mAh power bank and wireless charger. Includes setup, functions, specifications, and LED indicator information.</p>
	<p><a href="#">iDiskk E7TV-C Wireless TV Headphones Quick Start Guide</a></p> <p>Concise guide to setting up and using the iDiskk E7TV-C wireless TV headphones with Bluetooth 5.2 and 2.4G low-latency mode. Learn about connection options, troubleshooting, and specifications.</p>