Whirlpool GOWL 728/NB

Whirlpool GOWL 728/NB Gas Cooktop User Manual

Model: GOWL 728/NB

1. Introduction

This manual provides essential information for the safe and efficient use of your Whirlpool GOWL 728/NB Gas Cooktop. Please read these instructions carefully before installation, operation, or maintenance. Keep this manual for future reference.
The Whirlpool GOWL 728/NB is an integrated gas cooktop featuring 5 burners, mechanical knob controls, and a black glass surface. It is designed for drop-in installation.

2. Safety Information

Important Safety Instructions:

- Ensure proper ventilation in the kitchen area.
- Do not store flammable materials near the cooktop.
- This appliance must be installed by a qualified technician in accordance with local regulations.
- Keep children away from the appliance during operation.
- Do not use the cooktop as a space heater.
- Always use appropriate cookware for gas burners.
- Turn off all burners and the gas supply after use.
- In case of a gas leak, immediately shut off the gas supply, open windows, and do not operate any electrical switches or appliances. Contact emergency services.

3. Product Overview

The Whirlpool GOWL 728/NB Gas Cooktop features a sleek black glass design with five gas burners and front-mounted control knobs.



Figure 1: Top-down view of the Whirlpool GOWL 728/NB Gas Cooktop, showing five burners and control knobs.



Figure 2: Angled view of the Whirlpool GOWL 728/NB Gas Cooktop, highlighting the black glass surface and burner grates.



Figure 3: Another angled perspective of the cooktop, showcasing the five control knobs at the front.

4. Installation

Type of Installation: Drop-In
Installation of the Whirlpool GOWL 728/NB Gas Cooktop must be performed by a qualified and certified technician. Incorrect installation can lead to gas leaks, fire hazards, or electric shock.

4.1. Pre-Installation Checks

- Verify that the gas supply pressure is compatible with the appliance specifications.
- Ensure the electrical supply (240 Volts, 50 Watts) is available and correctly grounded for the electronic ignition.
- Confirm that the countertop cutout dimensions match the cooktop's requirements.
- Ensure adequate ventilation in the installation area.

4.2. Installation Steps (Summary for Technician)

1. Prepare the countertop cutout according to the provided template (not included in this manual, refer to packaging).
2. Place the cooktop into the cutout, ensuring it sits flush.
3. Connect the gas supply line to the cooktop's inlet, using appropriate sealant and fittings. Perform a leak test.
4. Connect the electrical supply for ignition.
5. Secure the cooktop to the countertop using the provided clips or brackets.
6. Test all burners for proper ignition and flame stability.

5. Operation

Your Whirlpool GOWL 728/NB Gas Cooktop is equipped with five gas burners and mechanical knob controls for precise temperature regulation.

5.1. Lighting a Burner

1. Place appropriate cookware on the desired burner grate.
2. Push down and turn the corresponding control knob counter-clockwise to the maximum flame setting (large flame symbol).
3. Hold the knob down for a few seconds until the flame ignites. If the flame does not ignite, release the knob and repeat the process.
4. Once ignited, release the knob and adjust the flame size by turning the knob between the maximum and minimum flame settings (small flame symbol).

5.2. Turning Off a Burner

To turn off a burner, turn the control knob clockwise until it clicks into the 'OFF' position (dot symbol).

5.3. Cookware Guidelines

- Use cookware with flat, stable bases.
- Ensure the cookware size is appropriate for the burner to prevent heat loss and ensure even cooking.
- Avoid using oversized cookware that extends significantly beyond the burner grate, as this can affect surrounding surfaces.

6. Maintenance

Regular cleaning and maintenance will ensure the longevity and optimal performance of your cooktop.

6.1. Cleaning the Cooktop Surface

- Allow the cooktop to cool completely before cleaning.
- Wipe the black glass surface with a soft cloth and a mild detergent or glass cleaner.
- For stubborn stains, use a non-abrasive cleaner specifically designed for glass cooktops.
- Avoid abrasive pads, harsh chemicals, or sharp objects that could scratch the surface.

6.2. Cleaning Burner Components

- Remove the burner grates, burner caps, and burner bases when the cooktop is cool.
- Wash these components in warm, soapy water. For heavily soiled parts, a non-abrasive scrub brush may be used.
- Ensure all components are thoroughly dry before reassembling them. Moisture can interfere with ignition.
- Periodically check the burner ports for any blockages and clean them gently with a fine wire or needle if necessary.



Figure 4: Some grates may be dishwasher safe. Refer to specific product details for confirmation.

7. Troubleshooting

Before contacting service, review the following common issues and solutions:

- **Burner does not ignite:**
  - Check if the gas supply valve is open.
  - Ensure the cooktop is plugged into a working electrical outlet.
  - Verify that burner components (caps, bases) are correctly seated and dry.
  - Clean any food debris from the igniter and burner ports.
- **Flame is uneven or yellow:**
  - Clean burner ports to remove any blockages.
  - Ensure burner caps are correctly positioned.
  - Contact a qualified technician if the issue persists, as it may indicate an incorrect gas pressure setting.
- **Gas odor:**
  - Immediately turn off all burners and the main gas supply.
  - Open windows for ventilation.
  - Do not operate any electrical switches or appliances.
  - Contact your gas provider or emergency services immediately.

8. Specifications

Feature	Specification
Brand	Whirlpool
Model Number	GOWL 728/NB
Installation Type	Drop-In
Number of Burners	5
Control Type	Mechanical Knob
Surface Material	Glass Ceramic (Black)

Grates Material	Enameled Steel or Enameled Cast Iron
Fuel Type	Gas
Voltage	240 Volts
Power (Electrical)	50 Watts
Dimensions (L x W x H)	1 x 1 x 1 cm (Product dimensions, refer to installation guide for cutout)
Weight	15.4 Kilograms

9. Warranty and Support

For warranty information, please refer to the documentation included with your purchase or visit the official Whirlpool website. Spare parts availability information is currently unavailable.

For technical support or service inquiries, please contact Whirlpool customer service through their official channels. When contacting support, please have your model number (GOWL 728/NB) and serial number ready.

Figure 5: Whirlpool Official Logo

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