Amazon Alexa Voice Remote Enhanced

Amazon Fire TV Alexa Voice Remote Enhanced User Manual

Model: Alexa Voice Remote Enhanced | Brand: Amazon

Introduction

The Amazon Fire TV Alexa Voice Remote Enhanced provides intuitive control over your Fire TV experience. This remote combines traditional navigation with advanced voice control capabilities, allowing you to effortlessly manage your entertainment and smart home devices. It is designed for comfort and ease of use, putting powerful features at your fingertips.



Image: The Amazon Fire TV Alexa Voice Remote Enhanced, showcasing its sleek design and button layout.

Key Features

- **Alexa Voice Control:** Press and hold the Alexa button to use voice commands for finding content, launching apps, controlling playback, and asking questions.
- **Dedicated TV Controls:** Includes power, volume, and mute buttons to control compatible TVs, soundbars, and A/V receivers.
- **Preset App Buttons:** Quick access buttons for popular streaming services like Prime Video and Netflix, allowing instant launch of your favorite apps.
- **Navigation Ring:** A circular navigation pad for easy menu browsing and selection.
- **Playback Controls:** Dedicated buttons for play/pause, fast forward, and rewind.
- **Guide Button:** Access channel and program listings for live TV in one place.

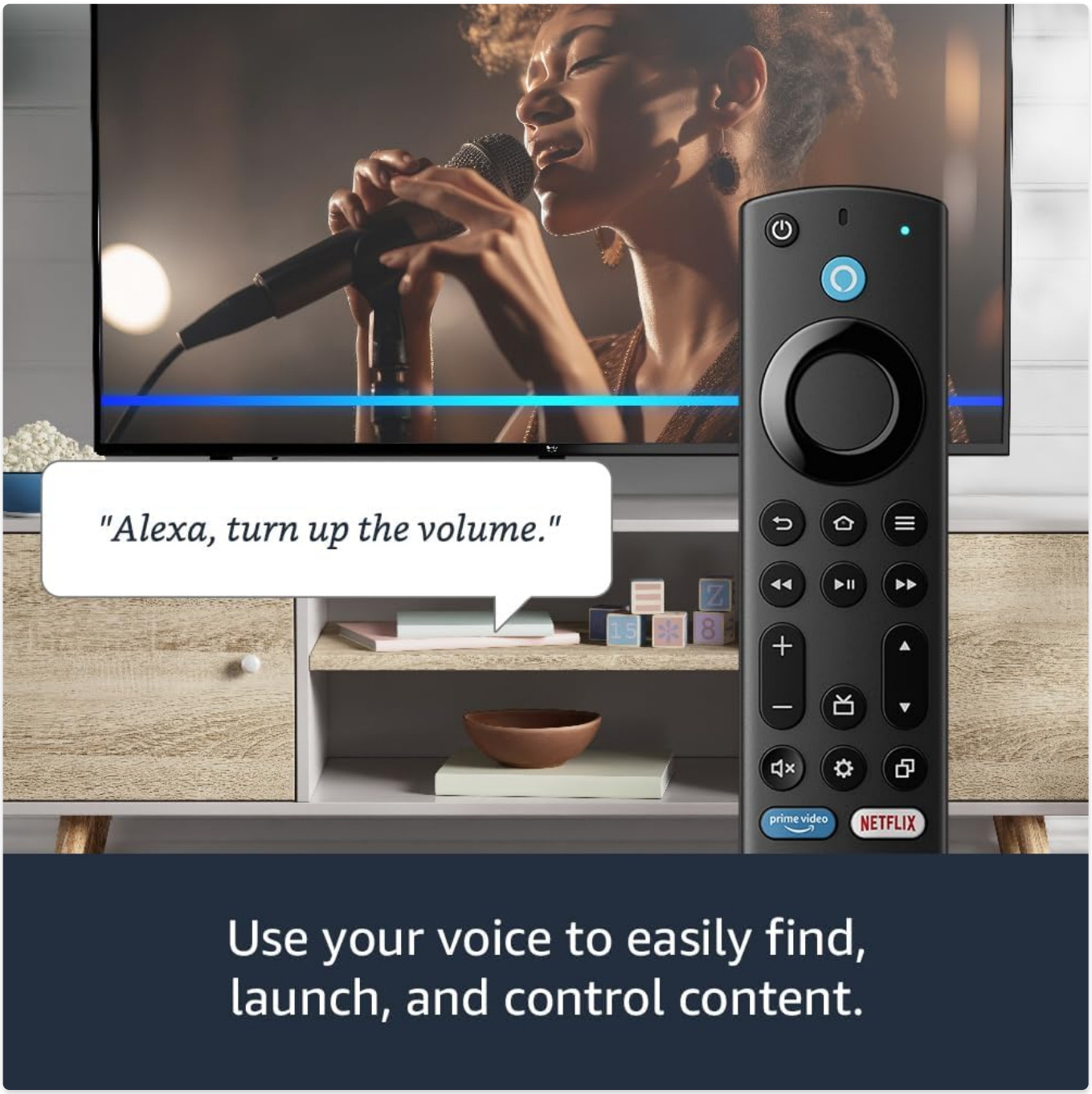


Image: The remote shown with a visual representation of Alexa voice command functionality, demonstrating how to use voice to control content.



Image: A close-up of the remote highlighting the dedicated power, volume, and mute buttons for controlling external audio/video equipment.

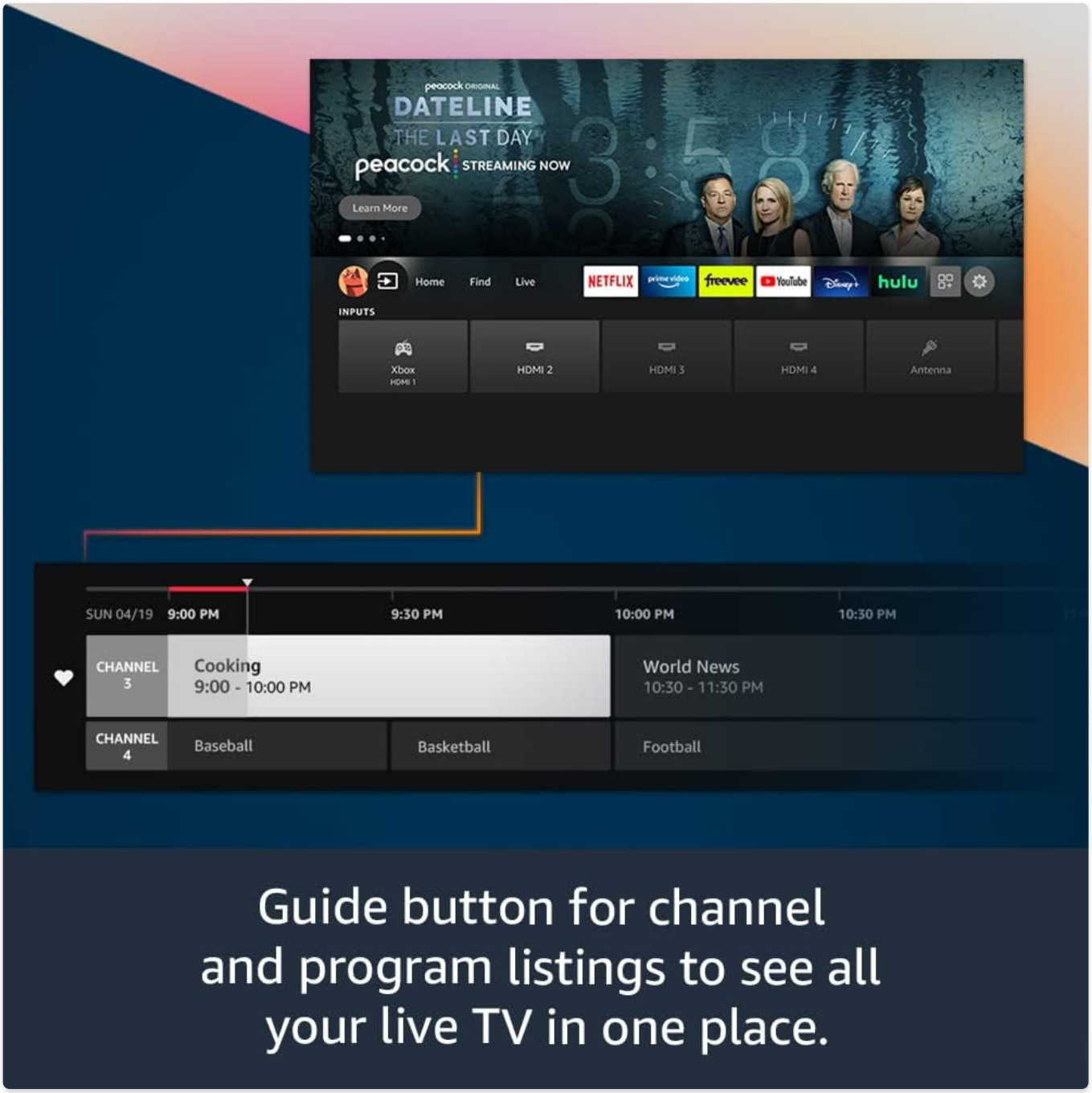


Image: The remote displaying the guide button, which provides quick access to live TV channel and program listings.

Compatibility

This Alexa Voice Remote Enhanced is specifically designed to work with the following Amazon Fire TV devices:

- Fire TV Omni Series Smart TVs
- Fire TV Omni QLED Series Smart TVs
- Fire TV 4-Series Smart TVs
- Fire TV 2-Series Smart TVs
- Fire TV Cube (3rd Gen)
- Fire TV Stick 4K Max (2nd Gen)

Important Note: This remote is *not* compatible with most older Fire TV streaming media players, other smart TVs, or Echo Show 15 devices.

Setup Guide

1. Installing Batteries

1. Locate the battery compartment on the back of the remote.
2. Slide the battery cover downwards to open.
3. Insert the two included AAA batteries, ensuring the positive (+) and negative (-) ends align with the indicators inside the compartment.
4. Slide the battery cover back into place until it clicks securely.

2. Pairing Your Remote

The remote should automatically pair with your compatible Fire TV device upon initial setup. If it does not, or if you are pairing it with a new device, follow these steps:

1. Ensure your Fire TV device is powered on and connected to your TV.
2. Hold the Alexa Voice Remote Enhanced within 10 feet of your Fire TV device.
3. Press and hold the **Home** button on your new remote for approximately 10 seconds. The remote's LED indicator light should begin to flash blue.
4. Release the button. Your Fire TV device should detect and pair with the remote. A confirmation message will appear on your TV screen.
5. If pairing is unsuccessful, try restarting your Fire TV device by unplugging it from the power outlet for 60 seconds, then plugging it back in. Repeat the pairing steps.

Operating Your Remote

Voice Control with Alexa

To use Alexa, press and hold the **Alexa** button (the blue circle button) and speak clearly into the microphone at the top of the remote. Release the button when you are finished speaking.

- "Find action movies."
- "Launch Netflix."
- "Play The Grand Tour."
- "Turn up the volume."
- "What's the weather like?"

Button Functions

Button	Function
Power	Turns your compatible TV or soundbar on/off.
Volume Up/Down	Adjusts the volume of your compatible TV or soundbar.

Button	Function
Mute	Mutes/unmutes the audio of your compatible TV or soundbar.
Navigation Ring	Navigates through menus and content.
Select (center of ring)	Confirms a selection.
Back	Goes back to the previous screen.
Home	Returns to the Fire TV home screen.
Menu	Accesses contextual menus or options.
Rewind / **Play/Pause** / **Fast Forward**	Controls media playback.
Live TV Guide	Opens the live TV program guide.
App Buttons (e.g., Prime Video, Netflix)	Launches the corresponding streaming application directly.

Maintenance

Battery Replacement

When the remote's performance degrades (e.g., slow response, voice commands not registering), it may be time to replace the batteries. The remote uses two AAA batteries.

1. Open the battery compartment on the back of the remote.
2. Remove the old AAA batteries.
3. Insert two new AAA batteries, ensuring correct polarity (+/-).
4. Close the battery compartment securely.

Note: Dispose of used batteries responsibly according to local regulations.

Troubleshooting

Remote Not Responding or Pairing

- **Check Batteries:** Ensure batteries are fresh and inserted correctly. Replace them if necessary.
- **Re-pair Remote:** If the remote becomes unpaired, try the pairing steps outlined in the "Setup Guide" section (hold Home button for 10 seconds).
- **Restart Fire TV Device:** Unplug your Fire TV device from its power source for 60 seconds, then plug it back in. Once it restarts, try pairing the remote again.
- **Interference:** Move your Fire TV device away from other electronic devices that might cause interference (e.g., Wi-Fi routers, cordless phones).

Voice Commands Not Working

- **Press and Hold:** Ensure you are pressing and holding the Alexa button while speaking.
- **Speak Clearly:** Speak directly into the microphone at the top of the remote in a clear voice.
- **Check Internet Connection:** Alexa requires an active internet connection to process voice commands. Ensure your Fire TV device is connected to Wi-Fi.

Battery Drains Quickly

- **Battery Quality:** Use high-quality alkaline batteries.
- **Usage:** Frequent use of voice commands or keeping the Alexa button pressed for extended periods can consume more power.
- **Environmental Factors:** Extreme temperatures can affect battery life.

Specifications

Feature	Detail
Size	38.2 x 157.7 x 17.1 mm
Weight	51 g (without batteries)
Batteries	2 AAA required (included)
Technology	Bluetooth 5.0
Included in the box	Alexa Voice Remote Enhanced, 2 AAA batteries, and Quick Start Guide

Warranty and Support

This Alexa Voice Remote Enhanced comes with a 90-day limited warranty and service included. For detailed terms and conditions regarding the use of Fire TV devices and accessories, please refer to the official Amazon Fire TV terms of service.

For further assistance, visit the Amazon Device Support page or contact Amazon Customer Service.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question