ORICO M3CU2-G2-05-SV

ORICO 4-Port USB 3.2 Gen 2 Hub

Model: M3CU2-G2-05-SV

1. Product Overview

The ORICO 4-Port USB 3.2 Gen 2 Hub expands a single USB port into four, offering high-speed data transfer capabilities. Designed with an aluminum alloy casing for durability and heat dissipation, it features a 34° ergonomic slant for convenient access. This hub is compatible with a wide range of devices and operating systems.



Figure 1: ORICO 4-Port USB 3.2 Gen 2 Hub (Model M3CU2-G2-05-SV)

Key Features:

- **USB 3.2 Gen 2 Standard:** Offers data transfer speeds up to 10Gbps, twice as fast as conventional USB 3.0.
- **Port Configuration:** Includes two USB-A ports and two USB-C ports for versatile connectivity.
- **Aluminum Alloy Design:** Provides efficient heat dissipation and a sleek, durable finish.
- **Ergonomic Design:** Features a 34° ergonomic slant for easy plug-and-play access.
- **Optional External Power:** A reserved USB-C 5V 2A power supply interface supports high-power USB devices (power adapter not included).
- **Wide Compatibility:** Works with USB-A/USB-C laptops and desktops running Windows, Linux, and Mac OS.



Figure 2: High-speed 10Gbps data transmission capability.

2. Package Contents

Please verify that all items are present in the package:

- ORICO 4-Port USB 3.2 10Gbps Hub x 1
- 1.64 ft (0.5m) USB-C to USB-C Cable x 1
- USB-A Adapter x 1
- Instruction Manual x 1

Figure 3: Included items in the ORICO USB Hub package.

3. Setup Instructions

Follow these steps to set up your ORICO USB Hub:

1. **Connect to Host Device:** Use the included 1.64 ft USB-C to USB-C cable to connect the hub to a USB-C port on your computer (e.g., MacBook, Mac mini, laptop). If your computer only has USB-A ports, use the provided USB-A adapter with the USB-C cable.
2. **Optional External Power (for high-power devices):** If you are connecting high-power USB devices (e.g., hard drive enclosures, PSSD), connect an external 5V 2A power adapter (not included) to the reserved USB-C power supply interface on the hub. This ensures stable operation for power-intensive peripherals.
3. **Plug and Play:** The hub is plug-and-play, requiring no driver installation for most operating systems. Your computer should automatically recognize the hub.

Figure 4: Connecting the hub to various host devices using the provided cables.

Figure 5: Connecting an optional 5V 2A power supply for high-power devices. Note: This port does not support charging for laptops.

4. Operating Instructions

Once connected, you can use the hub to expand your device's connectivity:

- **Data Transfer:** Connect USB-A or USB-C devices (e.g., USB flash drives, external SSDs, keyboards, mice) to the corresponding ports on the hub. All four ports share a 10Gbps transmission speed.
- **Important Note:** The hub's data ports are for data transmission only and do not support charging for any devices.

Figure 6: Interface layout showing 2 USB-A and 2 USB-C data ports.

Compatibility:

The ORICO USB Hub is compatible with:

- **Operating Systems:** Windows XP/2000/7/8/10/11, Linux, Mac OS 10.3 and above.
- **Devices:** Desktops, laptops (e.g., M1 Mac mini, MacBook Air/Pro, iMac, XPS, Surface Pro), keyboards, mice, USB flash drives, and other USB peripherals.

Figure 7: The hub supports a wide range of devices including PCs, notebooks, tablets, cellphones, cameras, webcams, keyboards, USB disks, HDDs, and printers.

5. Maintenance

To ensure the longevity and optimal performance of your ORICO USB Hub:

- Keep the device in a dry environment and avoid exposure to liquids.
- Clean the aluminum surface with a soft, dry cloth. Avoid abrasive cleaners.
- Do not disassemble the hub, as this may void the warranty.
- Ensure proper ventilation around the hub, especially during prolonged use with multiple devices, to aid in heat dissipation.

Figure 8: The aluminum casing aids in effective heat dissipation.

6. Troubleshooting

If you encounter issues with your ORICO USB Hub, refer to the following common problems and solutions:

- **Device Not Recognized:**
  - Ensure the hub is securely connected to your computer's USB port.
  - Try connecting the hub to a different USB port on your computer.
  - If using high-power devices, ensure an external 5V 2A power adapter is connected to the hub.
  - Restart your computer.
- **Slow Data Transfer Speed:**

- Verify that both your computer's USB port and the connected device support USB 3.2 Gen 2 (10Gbps).
- Ensure you are using the provided USB 3.2 Gen 2 cable. Older or lower-spec cables may limit speed.
- Avoid connecting too many high-bandwidth devices simultaneously.

- **Intermittent Disconnections:**
  - Ensure all connections are firm.
  - If using high-power devices, connect an external power supply to the hub. Insufficient power can cause instability.
  - Try a different USB port on your computer.

If the problem persists, please contact ORICO customer support for assistance.

7. Specifications

Feature	Detail
Brand	ORICO
Model Number	M3CU2-G2-05-SV
Color	Silver
Hardware Interface	USB 3.2 Gen 2
Total USB Ports	4 (2 USB-A, 2 USB-C)
Data Transfer Rate	10 Gigabits Per Second
Power Supply Interface	USB-C 5V 2A (external adapter not included)
Compatible Devices	Desktops, Laptops, Keyboards, Mouse, USB Flash Drives
Operating System	Windows XP/2000/7/8/10/11, Linux, Mac OS 10.3 and above
Enclosure Material	Aluminum
Item Dimensions (L x W x H)	2.76"L x 2.32"W x 1.24"H (70mm x 59mm x 31.5mm)

Figure 9: Product dimensions.

8. Official Product Videos

ORICO 10Gbps USB Hub for MacBook/Laptops

Your browser does not support the video tag.

This video demonstrates the ORICO 10Gbps USB Hub's features and usage with MacBook and other laptops, highlighting its high-speed data transfer capabilities and design. (Duration: 0:39)

ORICO Desk USB Hub-M3

Your browser does not support the video tag.

This video provides a general overview of the ORICO M3 Series Desktop USB Hub, showcasing its design and various applications in a desktop setup. (Duration: 0:24)

9. Warranty and Support

ORICO provides an **18-month warranty** for this product, covering manufacturing defects and malfunctions under normal use. Additionally, lifetime technical support is available to assist you with any product-related inquiries or issues.

If you encounter any problems or have questions regarding your ORICO 4-Port USB 3.2 Gen 2 Hub, please contact ORICO customer support via email. We aim to respond within 24 hours to provide assistance, including returns and refunds if necessary.

For further information or support, please visit the official ORICO website or contact their customer service team.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question