

Generic 100024715

onn. Bluetooth True Wireless Headphones User Manual

Model: 100024715 | Brand: onn.

1. OVERVIEW

The onn. Bluetooth True Wireless Headphones provide a high-quality audio experience with advanced features such as Active Noise Cancellation (ANC) and Ambient Sound pass-through. Designed for comfort and convenience, these earbuds offer clear audio for music and calls, making them suitable for various environments.

1.1 What's in the Box

- 1 pair of wireless earphones
- 1 wireless charging case
- 1 USB-C charging cable (10 in / 25 cm)
- 4 sizes of silicone ear tips
- 1 extra pair of foam ear tips
- 1 Quick Start Guide



Image 1.1: onn. Bluetooth True Wireless Headphones with their charging case, showing both earbuds placed inside the open case.

2. SAFETY INFORMATION

- Do not expose the device to extreme temperatures or humidity.
- Avoid dropping or subjecting the device to strong impacts.
- Do not disassemble or attempt to repair the device yourself. This may void the warranty and cause damage.
- Keep out of reach of children and pets.
- Clean only with a dry, soft cloth. Do not use liquid cleaners.
- Ensure the charging port is dry before charging.
- Prolonged listening at high volume levels may cause hearing damage. Adjust volume to a safe level.

3. SETUP

3.1 Charging the Case and Earbuds

Before first use, fully charge the charging case and earbuds. The case provides additional charges for the earbuds on the go.

1. Connect the provided USB-C charging cable to the charging port on the case and to a USB power source.
2. The indicator lights on the case will show charging status.
3. Place the earbuds into the charging case. Ensure they are properly seated; the earbuds will begin charging automatically.
4. A full charge for the case takes approximately 6 hours. Earbud charging time is shorter when placed in a charged case.

3.2 Pairing with a Bluetooth Device

The earbuds will automatically enter pairing mode when removed from the charging case for the first time or when disconnected from a previously paired device.

1. Ensure the earbuds are charged.
2. Open the charging case and remove both earbuds. They will automatically power on and attempt to pair with each other.
3. On your device (smartphone, tablet, etc.), go to the Bluetooth settings.
4. Search for new devices and select "onn. Earbuds" (or similar name) from the list.
5. Once connected, a voice prompt will confirm successful pairing.
6. If pairing fails, place the earbuds back into the case, close the lid, wait a few seconds, and then repeat the steps.



Image 3.2: A white onn. earbud properly seated in a person's ear, demonstrating correct wear.

4. OPERATING INSTRUCTIONS

4.1 Touch Controls

The onn. True Wireless Headphones feature touch-sensitive controls on each earbud for easy management of audio playback and calls.

Action	Control
Play/Pause	Single tap on either earbud
Next Track	Double tap on the right earbud

Action	Control
Previous Track	Double tap on the left earbud
Volume Up	Triple tap on the right earbud
Volume Down	Triple tap on the left earbud
Answer/End Call	Single tap on either earbud
Reject Call	Press and hold either earbud for 2 seconds
Switch ANC/Ambient/Normal Mode	Press and hold either earbud for 3 seconds
Activate Voice Assistant	Quadruple tap on either earbud

4.2 Active Noise Cancellation (ANC) and Ambient Sound Mode

These headphones feature Active Noise Cancellation to reduce external sounds and an Ambient Sound mode to allow you to hear your surroundings while listening to audio.

- To cycle through ANC, Ambient Sound, and Normal modes, press and hold either earbud for approximately 3 seconds.
- A voice prompt will confirm the selected mode.

4.3 Making and Receiving Calls

The earbuds are equipped with six built-in microphones (three per earbud) for clear call quality.

- **Answering a Call:** Single tap on either earbud.
- **Ending a Call:** Single tap on either earbud during a call.
- **Rejecting a Call:** Press and hold either earbud for 2 seconds when a call comes in.

5. MAINTENANCE

5.1 Cleaning Your Earbuds and Case

Regular cleaning helps maintain sound quality and hygiene.

- Use a soft, dry, lint-free cloth to wipe the earbuds and charging case.
- For ear tips, remove them from the earbuds and gently wipe with a slightly damp cloth (water only). Ensure they are completely dry before reattaching.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Avoid getting moisture into any openings.

5.2 Storing Your Earbuds

When not in use, always store the earbuds in their charging case to protect them and keep them charged.

- Store in a cool, dry place away from direct sunlight and extreme temperatures.
- If storing for an extended period, ensure the case and earbuds are periodically charged to maintain battery health.

5.3 Replacing Ear Tips

The package includes various sizes of silicone ear tips and an extra pair of foam ear tips to ensure a comfortable and secure fit. Experiment with different sizes to find the best seal for optimal sound and noise cancellation.

- Gently pull the existing ear tip off the earbud.
- Select a new ear tip size.
- Align the new ear tip with the earbud's nozzle and push it on firmly until it clicks into place.

6. TROUBLESHOOTING

Problem	Possible Solution
Earbuds not pairing with device	Ensure earbuds are charged. Place earbuds back in case, close lid, wait 5 seconds, then remove to re-enter pairing mode. Turn off and on Bluetooth on your device. Forget "onn. Earbuds" from your device's Bluetooth list and try pairing again.
Only one earbud playing audio	Ensure both earbuds are charged. Place both earbuds back in the case, close the lid, and then remove them simultaneously. If the issue persists, try resetting the earbuds (refer to Quick Start Guide for specific reset instructions if available, otherwise, a full charge and re-pairing often resolves this).
Poor sound quality or low volume	Clean the ear tips and speaker mesh. Adjust the volume on both your device and the earbuds. Ensure ear tips provide a good seal in your ear canal. Try different sizes. Move closer to your Bluetooth device to avoid interference.
Charging case not charging	Check the USB-C cable and power adapter for damage. Try a different USB power source. Ensure the charging port on the case is clean and free of debris.

7. SPECIFICATIONS

Feature	Detail
Model Number	100024715
Connectivity	Bluetooth Wireless
Bluetooth Range	Up to 33 ft (10m)
Noise Control	Active Noise Cancellation (ANC) and Ambient Sound Pass-through
Microphones	3 built-in microphones per earphone (total 6)
Playtime (without ANC)	Up to 6 hours per charge
Playtime (with ANC)	Up to 5 hours per charge
Total Playtime (with case)	Up to 24 hours (with 3 extra case charges)
Charging Case Charging Time	Approximately 6 hours
Water Resistance	IPx5 (earphones only)

Feature	Detail
Frequency Range	20 Hz to 20,000 Hz
Control Method	Touch Control
Color	White
Material	Plastic
UPC	755578129065

8. WARRANTY AND SUPPORT

This product is covered by a limited manufacturer's warranty. Please refer to the Quick Start Guide included in your product packaging for specific warranty terms and conditions.

For technical support or customer service inquiries, please contact the manufacturer directly. Contact information can typically be found on the product packaging or the manufacturer's official website.

Note: As per the provided product information, the manufacturer is listed as "Generic". For specific support, please refer to the branding on your product packaging, which indicates "onn".