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Model: ProOne 440 G9

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PRODUCT OVERVIEW

The HP ProOne 440 G9 is an All-in-One Business Desktop Computer designed for efficient performance and a streamlined workspace. It integrates the computer components directly into the monitor, offering a compact and powerful solution for various business needs.



Figure 1: HP ProOne 440 G9 All-in-One Computer. This image shows the complete All-in-One unit, including the display and integrated computer components.

1. SETUP INSTRUCTIONS

1.1 Unpacking

Carefully remove all components from the packaging. Ensure the following items are present:

- ProOne 440 G9 All-in-One PC
- Keyboard
- Mouse
- External Power Adapter

1.2 Connecting Peripherals

1. **Connect the Keyboard:** Plug the keyboard's USB cable into an available USB port on the back or side of the All-in-One

PC.

2. **Connect the Mouse:** Plug the mouse's USB cable into another available USB port.
3. **Connect the Power Adapter:**
 - Connect the power adapter cable to the power input port on the back of the All-in-One PC.
 - Plug the other end of the power adapter into a grounded electrical outlet.

1.3 Initial Power-On and Operating System Setup

1. Press the power button, typically located on the side or bottom bezel of the display.
2. The computer will boot up. Follow the on-screen instructions to complete the initial setup of Windows 11 Pro. This includes setting up user accounts, network connections, and basic preferences.

2. OPERATING INSTRUCTIONS

2.1 Power On/Off and Sleep Mode

- **Power On:** Press the power button.
- **Shut Down:** Click the Start button in Windows, then select Power > Shut down.
- **Restart:** Click the Start button in Windows, then select Power > Restart.
- **Sleep Mode:** Click the Start button in Windows, then select Power > Sleep, or press the power button briefly.

2.2 Display Adjustments

The 23.8-inch Full HD (1920 x 1080) display can be tilted for optimal viewing comfort. Adjust the screen angle gently to suit your preference.

2.3 Connectivity

The ProOne 440 G9 offers various connectivity options:

- **USB Ports:** Utilize the multiple USB ports (including USB Type-C) for connecting external devices such as printers, external drives, and other peripherals.
- **Bluetooth:** Enable Bluetooth in Windows settings to connect wireless devices like headphones, speakers, or additional input devices.
- **Wi-Fi:** Connect to wireless networks through the Windows network settings.
- **Ethernet:** For a wired network connection, plug an Ethernet cable into the RJ-45 port on the back of the unit.
- **DisplayPort:** Use the DisplayPort for connecting an external monitor, if desired.

2.4 Security Features

The All-in-One PC includes a Security Slot, allowing you to attach a compatible security cable lock (sold separately) to deter theft.

3. MAINTENANCE

3.1 Cleaning the Device

- **Screen:** Use a soft, lint-free cloth lightly dampened with water or a screen-cleaning solution. Avoid harsh chemicals.
- **Chassis:** Wipe the exterior surfaces with a soft, dry cloth. Do not use abrasive cleaners.
- **Ventilation:** Ensure that the ventilation openings are clear of dust and obstructions to prevent overheating.

3.2 Software Updates

Regularly check for and install updates for Windows 11 Pro and HP drivers to ensure optimal performance and security. Access Windows updates via Settings > Windows Update.

3.3 Data Backup

It is recommended to regularly back up important data to an external drive or cloud storage to prevent data loss.

4. TROUBLESHOOTING

This section addresses common issues you might encounter.

4.1 No Power

- Ensure the power adapter is securely connected to both the PC and a working electrical outlet.
- Verify the electrical outlet is functional by plugging in another device.
- Try a different power outlet.

4.2 Display Issues

- If the screen is blank, ensure the computer is powered on and not in sleep mode.
- Check display settings in Windows to ensure the correct resolution (1920 x 1080) and refresh rate are selected.

4.3 Connectivity Problems (Wi-Fi/Bluetooth)

- **Wi-Fi:** Ensure Wi-Fi is enabled in Windows settings. Restart your router/modem.
- **Bluetooth:** Ensure Bluetooth is enabled and your device is in pairing mode. Remove and re-add the device in Bluetooth settings.

4.4 Slow Performance

- Close unnecessary applications running in the background.
- Check for and install any pending Windows or driver updates.
- Run a disk cleanup and defragmentation (for HDD, though this unit has SSD). For SSD, ensure TRIM is enabled (usually automatic).
- Scan for malware or viruses.

5. SPECIFICATIONS

Feature	Specification
Model Name	Business Desktop ProOne 440 G9
Processor	Intel Core i5-12500 (Hexa-core, 3 GHz)
Operating System	Windows 11 Pro
Memory (RAM)	8 GB DDR4 SDRAM
Storage	256 GB NVMe M.2 PCI Express SSD
Display	23.8" Full HD (1920 x 1080) LED
Graphics	Intel UHD Graphics 750 (Integrated)
Connectivity	Wi-Fi, Bluetooth, Ethernet, USB (Type-A, Type-C), DisplayPort

Feature	Specification
USB Ports	6 Total USB Ports (including Type-C)
Dimensions (Item)	25.55 x 16.4 x 9.4 inches
Weight (Item)	25 Pounds
Security Features	Security Slot

6. WARRANTY AND SUPPORT

6.1 Warranty Information

Warranty information for this product is not available in the provided details. Please refer to the documentation included with your purchase or visit the official HP support website for specific warranty terms and conditions.

6.2 Technical Support

For technical assistance, driver downloads, or further support, please visit the official HP support website or contact HP customer service. Have your product model number (ProOne 440 G9) and serial number ready when contacting support. You can typically find the serial number on a label on the back or bottom of the All-in-One unit.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question